ultraperformer™
Excellent bagless cleaning performance
Thank you for choosing an Electrolux UltraActive vacuum cleaner. This User Manual describes all UltraActive models. Some of the accessories/features may not apply to your specific model. In order to ensure the best results, always use original Electrolux accessories. They have been designed especially for your vacuum cleaner.
English

Before starting
- Unpack your UltraActive model and the accessory system and check that all accessories are included*.
- Read the Operation Instruction carefully.
- Pay special attention to the Safety advice chapter.

Enjoy your Electrolux UltraActive!

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Description of your UltraActive:
1 Dust container
2 Power adjustment
3 Exhaust filter lid
4 Exhaust filter
5 Power cord
6 Ergoshock
7 Foam filter (Frame + Filter)
8 Motor filter
9 AeroPro hose *
10 AeroPro classic handle*
11 AeroPro 3in1 nozzle
12 AeroPro 3in1 accessories clip
13 AeroPro telescopic tube *
14 AeroPro nozzle
15 Standard hose
16 Standard handle *
17 Interlocked telescopic tube *
18 Dust magnet nozzle *
19 Power regulation button for models with manual control*
20 Display for models with remote control*
21 AeroPro ergo handle*
22 AeroPro remote control handle *
23 AeroPro remote control handle for motorized nozzle*
24 AeroPro motorized nozzle*
25 Turbo nozzle*
26 Parketto nozzle*

* Accessories may vary from model to model.
(see specification sticker on the packaging box)
Ensure that the dust container and foam filter are in place!

Insert the hose (to remove it, press the release buttons and pull the hose out).
Insert the hose into the hose handle until the catches click to engage (press the catches to release the hose).

Attach the telescopic tube to the hose handle (to remove it, press the release button and pull the hose handle out).

Adjust the telescopic tube by holding the lock and pull the handle with the other hand.

Attach the telescopic tube to the floor nozzle (to remove it, press the release button and pull the nozzle off).

Pull out the power cord and plug it into the mains.
**Switch on/off the vacuum cleaner** by pushing the ON/OFF button.

**Models with remote control** can also be operated by the (ON/OFF) button on the handle.

**Adjust suction power.** Use the slider on the cleaner or the air valve on the handle to adjust the suction power.

**Adjust suction power. (Models with remote control.)**
To regulate press " – " button (decrease) or " + " button (increase)

**Models with remote control and AeroPro motorized nozzle.** To turn the motorized nozzle on and off, press BRUSH button on the handle. The indicator light on the nozzle will come on when BRUSH is operating.

**After vacuuming rewind the power cord by pushing the REWIND button.**
Tips on how to get the best results

Models with manual power regulation:

See the reference numbers below to find an optimal performance.
(1 = MIN; 5 = MAX)

Models with display and remote control:

Follow the numbers for optimal performance.
(1 = MIN; 5 = MAX)

### 3in1

<table>
<thead>
<tr>
<th>1</th>
<th>Curtains</th>
</tr>
</thead>
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**Use Turbo nozzle**
(depending on model)

<table>
<thead>
<tr>
<th>2</th>
<th>Bookshelves, upholstery, crevices, corners</th>
</tr>
</thead>
</table>

**Use Hard floor nozzle**
(depending on model)

<table>
<thead>
<tr>
<th>3</th>
<th>Delicate carpets</th>
</tr>
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**Attention:** on fur rugs, rugs with long fringes or deep pile exceeding 15 mm the motorized nozzle should have the brush roller off. Press BRUSH button to turn the brush roller off.

<table>
<thead>
<tr>
<th>4</th>
<th>Rugs</th>
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**Use Turbo nozzle**
(depending on model)

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<thead>
<tr>
<th>5</th>
<th>Hard floors</th>
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**Brush roller on or off as preferred.**

Motorized nozzle gives the best dust pick-up and deep cleaning of carpets through the rotating brush roller agitating the carpet. Do not leave the motorized nozzle stationary with brush roller on.
Flexible storage: Store and carry the appliance easily by using the Ergoshock. Keep the hose in place while storing the vacuum cleaner by extending the elastic bumper cord and placing it across the hose. Keep the nozzle on the cleaner by using the parking slots on the rear or under the cleaner. The elastic bumper protects the cleaner from getting scratched at the sharp corners.

Dust container

Lift out the dust container by pulling the handle straight upwards.

Warning: Do not use the container handle to carry the cleaner!

The dust container must be emptied when it is filled to the MAX indication mark on the dust container. The dust container must never be overfilled.
Open the dust container by pushing the release button downwards.

Hold the container over the waste bin and empty it completely. Rinse in lukewarm tap water.

Let dry completely before putting back!

Remove the cyclonic filter by pulling out the filter grip.

Remove the dust and fibres from filter. Clean the cone under the tap. Let it dry completely before putting it back into the dust container.

Clean the foam filter every 3-4 months or when it’s visually dirty. Allow it to dry for 6-12 hours before putting it back.

Put the dust container back until it clicks into place.
Open the filter lid by pulling the back edge backwards and upwards.

Lift out the filter. Use Electrolux original filters: EFH12, EFH12W, EFH13W.

Cleaning the washable exhaust filter
Wash the filter every three months. If the filter is damaged, replace it with a new filter.
Rinse the inside (dirty side) in lukewarm tap water. Tap the filter frame to remove the water. Repeat the process four times.

Note: Do not use cleaning agents and avoid touching the filter surface. **Let the filter dry completely before putting back!**

To close the lid, insert the front hooks into the rails.

Push the lid forward and press down.

Replacing the motor filter
Pull the grip and remove the filter frame. Remove / Clean the filter. Re-assemble filter holder by placing back in the lower part and put the frame in place at the top.
Cleaning the motorized nozzle

⚠️ Always disconnect the nozzle before cleaning it!

Open brush roll cover by pushing the latches. This will free the front wheels for cleaning.

Pull out the brush roll and remove entangled threads by snipping them away with scissors. Use the hose handle to clean the nozzle. Refit in reverse order.

If the wheels are stuck, remove them carefully by using a small screwdriver.

Unscrew the wheel axis and clean all parts. Refit in reverse order.

If the wheels are stuck, clean them by removing the wheel cap (only at the AeroPro nozzle) with a small screwdriver.
Changing battery in remote handle

Disconnect the nozzle from the vacuum cleaner tube and remove entangled threads, etc. by snipping them off with scissors. Use the hose handle to clean the nozzle.

Changing battery in remote handle

Change battery when the light indicator is not responding when pressing any button.

Use only batteries type LITHIUM CR2032. Batteries must be removed from the appliance before it is scrapped and are to be disposed of safely.

⚠️ Remote handle with motorized nozzle system DOES NOT have any batteries or light indicator, so DO NOT try to open the motorized handle.
The vacuum cleaner does not start
• Check that the cable is connected to the mains.
• Check that the plug and cable are not damaged.
• Check for a blown fuse.
• Check if the battery indicator lamp responds (certain models only).

The vacuum cleaner stops
• Check if dust container is full. If so, empty it and clean both the dust container and
  the filters before putting it back in the cleaner.
• Check if the nozzle, tube or hose is blocked.
• Check the motor and exhaust filter are clean.

The cleaner stops
The cleaner might be overheated: disconnect it from the mains; check if the nozzle,
tube or hose are blocked. Let the cleaner cool down for 30 minutes before plugging it
in again.
If the cleaner still does not work, contact an authorized Electrolux service centre.

Cleaning the hose
Clean the hose by “squeezing” it. However, be careful in case the obstruction has been
caused by glass or needles caught inside the hose.

Note: The warranty does not cover any damage to hoses caused by cleaning them.

Water has entered the vacuum cleaner
It will be necessary to replace the motor at an authorized Electrolux service centre. Damage
to the motor caused by the penetration of water is not covered by the warranty. For
any further problems, contact an authorized Electrolux service centre.
This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are given supervision or instructions concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Always disconnect the plug from the mains before cleaning or maintaining the appliance.

Never use the vacuum cleaner without its filters.

**Caution**

This appliance contains electrical connections:
- Never vacuum any liquid
- Do not immerse in any liquid for cleaning
- Disconnect the appliance from the mains when not in use
- The hose should be checked regularly and must not be used if damaged.

The above can cause serious damage to the motor, which is not covered by the warranty.

**Never use vacuum cleaner**
- Close to flammable gases, etc.
- On sharp objects
- On hot or cold cinders, lit cigarette butts, etc.
- On fine dust, for instance plaster, concrete, flour.

**Power cord precautions**
- Regularly check that the plug and cord are not damaged. Never use the vacuum cleaner if the cord is damaged.
- If the cord is damaged, it must be replaced only by an authorized Electrolux service centre in order to avoid a hazard. Damage to the vacuum cleaner’s cord is not covered by the warranty.
- Never pull or lift the vacuum cleaner by the cord.

*All servicing and repairs must be performed by an authorized Electrolux service centre.*
*Store the vacuum cleaner in a dry place.*

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**Consumer information and sustainability policy**

Electrolux declines all responsibility for all damages arising from any improper use of the appliance or in cases of tampering with the appliance.

For more details of warranty and consumers’ contacts see the Warranty Booklet in the packaging

If you have any comments on the cleaner or the Operating Instructions manual please e-mail us at floorcare@electrolux.com

**Sustainability policy**

This product is designed with the environment in mind. All plastic parts are marked for recycling purposes. For details see our website: www.electrolux.com
The packaging material is chosen to be environmentally friendly and can be recycled.
The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.