# VOLTA



Campus U4710 Instruction Manual









## IMPORTANT SAFETY INSTRUCTIONS

Thank you for choosing a Volta Vacuum Cleaner from the Electrolux Group. To ensure total satisfaction, read the instruction manual carefully. Retain for reference.

#### IMPORTANT SAFETY INSTRUCTIONS

# READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE)

When using an electrical appliance, basic precaution should always be followed, including the following: Before connecting the cleaner to an electrical supply outlet ensure that the voltage marked on the rating plate (on the underside of the cleaner) is correct for your electrical supply. If it does not comply, do not use the cleaner prior to contacting the manufacturer.

## **WARNING** – To reduce the risk of fire, electric shock, or injury:

- Do not leave vacuum cleaner when plugged in. Unplug from outlet when not in use and before servicing.
- 2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
- 3. Young children should be supervised to ensure that they do not play with the appliance. Close attention is necessary when used near children.
- 4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
  Children should be supervised to ensure that they do not play with the appliance.
- 5. Use only as described in this manual.
  Use only manufactures
  recommended attachments.
- 6. Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped in water, enter it to a service centre before using.
- Do not pull or carry on cord, use as a handle.
   Do not close door on cord, or pull around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- **8.** Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- Do not handle the plug or vacuum cleaner with wet hands.
- **10.** Do not put any object into openings. Do not use with any opening blocked.

- Keep free of dust, lint, hair and anything that may reduce airflow.
- **11.** Keep hair, loose clothing, fingers and all parts of body away from openings and moving parts.
- 12. Turn all controls off before unplugging.
- 13. Use extra care when cleaning on stairs.
- **14.** Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 15. Unplug before connecting the hose.
- **16.** Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- **17.** Do not use without dust bag and/or filter in place.
- **18.** Do not use extension cords or outlets with inadequate current carrying capacity.
- 19. We recommend you do not use your vacuum on carpet cleaning foams, sharp or heavy building materials or plaster dust They could damage or clog dustbag and cause failures to other key parts in your vacuum cleaner and render your warranty invalid.
- **20.** Store your cleaner indoors in a cool, dry area.
- 21. Keep your work area well lighted.
- **22.** Unplug electrical appliances before vacuuming them.

#### **SERVICE & REPAIR**

It is dangerous to alter the specification or modify the product in any way. Under no circumstances should you attempt to repair the cleaner yourself. Repairs are undertaken by unauthorized or inexperienced persons may cause injury and/or serious malfunction and may void warranty.

**NB!** To avoid injury and prevent damage to the machine, a defective lead must only be replaced by an authorised Volta service provider approved by the manufacturer.

The cleaner should be serviced by an authorized Volta service provider and only genuine Volta spare parts should be used.

#### **Double Insulation**

Your vacuum cleaner is double insulated. This means that all external parts are electrically insulated from the mains. This is done by placing insulation barriers between the electrical and mechanical components, making it unnecessary for the cleaner to be earthed.







## **PARTS IDENTIFICATION**



- 1. Dust bag
- 2. Telescopic extension tube
- 3. Hose
- 4. Hose handle with suction control
- 5. Dual purpose floor nozzle
- 6. Upholstery nozzle (on board) Crevice nozzle (on board) Dusting brush (on board)
- 7. Variable suction control
- 8. Hard floor nozzle





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## **ASSEMBLING THE VACUUM CLEANER**

#### **BEFORE STARTING**



1. Open the dust bag cover.



2. Check that the dust bag is in place.



3. Insert the hose until the catch clicks to engage. Press the catch to disengage for removal.



4. Attach the extension tube to the hose handle and the floor nozzle.



Pull out the cable and plug it in. Press the pedal to rewind the cable (take hold of the plug to prevent it striking you).



6. Press the On/Off control with your hand to start the vacuum cleaner.





 Adjust the suction power using the linear potentiometer button on the vacuum cleaner or the suction control on the hose handle.

#### **GETTING THE BEST RESULTS**





**Hard Floors:** Use the dual purpose floor nozzle with the left pedal as shown. For large hard floor areas, use the hard floor nozzle for best results.



**Carpets:** Use the dual purpose floor nozzle with the left pedal as shown. Reduce suction power for rugs and fabrics.

#### Loose rugs/curtains/light weight fabrics:

Reduce the suction power. Use the floor nozzle for loose rugs and the upholstery nozzle for curtains, cushions, fabrics, etc.



**Confined areas:** Use the crevice nozzle for crevices, corners and radiators.

**Dusting brush** - Use for removal of dust coverage on bench tops, shelves and slatted blinds.





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## **INSTRUCTIONS FOR USE**

#### REPLACING THE DUST BAG

Replace the dust bag as soon as the indicator becomes fully illuminated, when the cleaner is operating at maximum power and the nozzle is raised from the floor.



1. Remove the hose and open the dust bag cover.



2. Holding the cardboard bag plate, remove the dust bag from the holder.



Fit a new dust bag by inserting the cardboard bag plate into the seating to the fullest extent in the holder.



4. Adjust the bottom corners of the dust bag into the dust bag compartment.



5. Adjust the upper part of the dust bag into the dust bag compartment and close the lid.

Note: Replace the dust bag even if it is not full (the pores may be blocked) Also replace after using carpet cleaning powder.

Use only genuine replacement bags. Dust bag Part Number: T118 and/or 1002

#### IN CASE OF A CLOTH BAG

Follow the above 1,2,3 steps
To open, slide the plastic clip off the bag
Empty bag and refit the plastic clip

Note: The cloth bag may be washed in lukewarm water and dried completely. It should not be washed in washing machine.





Note: A cloth bag is not supplied with this product. To purchase a cloth bag, please return to the place of purchase or contact Electrolux on 1300 365 305 (Aus), 0508 730 730 (NZ).

Warning: On collection of proprietary carpet conditioning powders, plaster / concrete dust, it is recommended that the dust bag is changed. Some of the preparations contain substances which while left in the vacuum cleaner for extended periods, could create damage. Many air fresheners, household deodorants, sprays and polishes contain highly inflammable gas propellants. Because of this it is particularly important that these products are used strictly in accordance with the relevant manufacturers instructions. It is essential that none of the above products are sprayed directly into the vacuum cleaner or any of the filters, hose assembly or dust chamber.

#### Spares

New filters and dust bags can be obtained from your Authorised Electrolux service provider or at the place of purchase.

Alternatively, contact Electrolux to purchase your filters on 1300 365 305 (Aus), 0508 730 730 (NZ).





## **MAINTENANCE**

#### **CLEANING THE MOTOR FILTER**

It is recommended that the motor filter should be cleaned approximately every three months or when required with the cleaner used more frequently.



1. Pull the dust bag upwards and remove the motor protection filter.



2. Rinse the filter under tap water and dry it completely.



3. Put the filter back into the cleaner and close the cover

#### REPLACEMENT OF THE EXHAUST FILTER

We recommend that the exhaust filter is inspected at the same as replacing or washing the motor filter. If it is found to be heavily soiled it should be replaced.



1. Open the filter grille positioned at the rear of the cleaner.



2. Remove the exhaust filter from the rear housing, inspect the condition of the filter. If heavily soiled replace the filter.



3. Place the exhaust filter into the rear housing.



 Fit the grille into the rear housing ensuring the locating tabs are located in position and push the grille for the latch to lock.

To purchase new filters contact Electrolux on 1300 365 305 (Aus), 0508 730 730 (Nz).





## **MAINTENANCE**

#### **CLEANING THE HOSE AND NOZZLE**

The vacuum cleaner stops automatically if the nozzle tube or hose becomes blocked, or the filter and dust bag are blocked. Disconnect from the mains and allow to cool down for approximately 20

Clear what ever is causing the blockage and / replace dirty filters or the full dust bag. Then start the vacuum cleaner.

#### **Tubes and hose**



1. Use a flexible hose or similar item to clear the tubes and hose.



2. It is sometimes possible to clear the hose by "massaging" it. However, be careful in case the obstruction has been caused by glass or needles caught inside the hose.

Note: The warranty does not cover any damage to hoses caused by cleaning them.

#### Cleaning the floor nozzle



3. To avoid reduction in suction power, frequently clean the dual purpose floor nozzle. The easiest way to clean it is by using the hose handle.







## **Troubleshooting and customer information**

#### **Trouble Shooting**

#### Power

The vacuum cleaner does not start.

- Check that the cable is connected to the mains.
- Check that the plug and cable are not damaged.
- Check for a blown fuse.

#### The Vacuum Cleaner stops

- 1. Check whether the dust bag is full, if so, replace it with a new one.
- Is the nozzle, tube or hose blocked?
- 3. Are the filters blocked?

Blockages, full dust bags, and dirty filters can result in the machine switching off in operation due to the restriction of air flow causing the activation of the thermal overload. If this does occur, switch off at both the cleaner and at the mains and remove the plua.

Allow the cleaner to cool for 20 – 30 minutes, in this time check the hose, tubes and floor nozzle for blockages.

- (a) To check for a hose blockage pass a small coin through it, on finding the blockage, remove it by pressing the hose to dislodge and loosen the obstruction. How ever be careful in the case it has been caused by glass or needles caught inside the hose at the point of the blockage.
- (b) By passing a hard flexible tube through the hose from the handle end the obstruction can also be dislodged and removed.

If the obstruction cannot be removed please consult the customer service help line noted on the last page of this instruction booklet.

The clearing of a blocked hose is not covered by warranty.

Water has entered the vacuum cleaner.

It will be necessary to replace the motor by an authorised Electrolux service agent. Damage to the motor caused by the penetration of water is not covered by the warranty.

#### Customer Information

Should you require service or consumable spares for your Volta cleaner, please consult the customer service help line on 1300 365 305 (Aus), 0508 730 730 (Nz).

New filters and dust bags can be obtained over the phone or from your Electrolux authorized service provider. Please specify model type when ordering spares.

#### SAVE THESE INSTRUCTIONS

For repairs or accessories.

#### **GUARANTEE / WARRANTY AND SERVICE** PROVIDERS LISTING

Please refer to the Australian and New Zealand warranty conditions and customer record within this booklet, for Service and Spares, please consult the customer service help line noted on the last page of this instruction booklet.

#### **VOLTA**

Features of the vacuum cleaner and accessories are protected abroad by registered patents of Registered Designs.

The appliance conforms with the requirements of the amended E.E.C, directive No 89/336 EEC relating to electromagnetic compatibility (EMC) CE. The Electrolux group may introduce modifications to their product from time to time, and consequently the details given in this booklet are subject to alteration without notice.









### for sales Australia in New Zealand APPLIANCE: VOLTA BRAND VACUUM CLEANERS

This document sets out the terms and conditions of product warranties for Volta branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Volta appliance.

#### **General Terms and Conditions**

In this warranty Electrolux means Electrolux Pty Ltd ABN 21 000 015 136 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand; 'Appliance' means any Volta branded product purchased by you accompanied by this document; 'Warranty Period' means where you use the Appliance for personal, domestic or household purposes in Australia and in New Zealand, the period of 24 months; where you use the Appliance for commercial purposes, the period of 3 months following the date of original purchase of the Appliance; 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.

- This warranty only applies to Volta branded appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
- Electrolux warrants that, when dispatched from an Electrolux warehouse, the Volta branded appliance is free from defects in materials and workmanship for the Warranty Period.
- 3. During the warranty period Electrolux or its Authorised Service Centre will, at no extra charge and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to bonus giveaways or batteries, drive belts, filters, accessories or similar consumable parts.
- You are responsible for paying all service call fees and/or transport charges and/on damages and loss incurred in connection with transportation of this appliance to and from Electrolux or its duly appointed service provider's premises.
- 5. Parts and appliances not supplied by Electrolux are not covered by this warranty
- Proof of purchase is required before you can make a claim under this warranty. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - A) The Appliance is damaged by:
    - (i) use with anything other than Volta genuine spare parts
    - (ii) accident
    - (iii) vacuuming up wet materials or construction/building materials that is not normal day to day domestic dry use
    - (iv) misuse, neglect or abuse, including failure to properly maintain or service
    - (v) normal wear and tear
    - (vi) power surges, electrical storm damage or incorrect power supply.

- (vii) incomplete or improper installation
- (viii) incorrect, improper or inappropriate operation
- (ix) insect or vermin infestation.

  The Appliance is modified without authority from
- Electrolux in writing.

  C) The Appliance's serial number or warranty seal has been removed or defaced.
- D) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.

This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the State where the Appliance is purchased if the Appliance is purchased in Australia or the law applicable in New Zealand if the Appliance is purchased there. Where the Appliance is purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

#### Limitation of Liability

To the extent permitted by law:

- A) Electrolux excludes all warranties other than as contained in this document;
- B) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.

Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so),: in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied; and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

#### Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice: Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

**FOR SERVICE** OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA **Please call 1300.366.366.** 

FOR SPARE PARTS OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN NEW ZEALAND Please call 0508 730 730  $\,$ 





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## **KEEP THIS FOR YOUR RECORDS**

**TO completed by the Purchaser** 

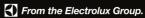
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\*Some models may be limited in availability or be available from certain stores only. Not all models and specifications are available at time of printing and not all models are available in NZ. See your local Volta retailer or call the above phone numbers for further information if required.

\*Due to the Electrolux policy of continual product development; specifications, colours and details of our products and those mentioned in this manual are subject to change without notice.



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