

## **Gift Voucher Terms & Conditions**

Your Appliances Online Gift Voucher will be emailed to you within 2 weeks of your purchase.

All Appliances Online Gift Vouchers are sold subject to the following terms and conditions:

1. All gift vouchers are valid for 12 months from the date of issue, which is the expiry date shown on the gift voucher. Any unused balance will not be refunded or credited on expiry.
2. Gift vouchers must be redeemed at our website.
3. The value of the gift voucher is in Australian dollars. An appropriate amount will be deducted each time you use the gift voucher before the expiry date. If your order exceeds the available amount of the gift voucher, you will need to pay the balance of your order by some other means.
4. Gift vouchers are not redeemable for cash and may not be used to pay credit accounts. Products purchased with a gift voucher cannot be returned for a cash refund except where you are otherwise entitled to do so by law.
5. Your gift voucher should be kept safely as we will not replace lost gift vouchers.
6. We reserve the right to require alternative forms of payment if an invalid or fraudulently obtained gift voucher is redeemed through our store or website.
7. All Vouchers are delivered electronically. Appliances Online will only deliver to the email address supplied in the order. Please allow up to 10 working days for your voucher to be delivered.
8. Gift vouchers cannot be used to purchase products Appliances Online sells under agency agreements. Please check the Appliances Online **Terms and Conditions of Sale** to confirm Agency brands.