

Nespresso – Consumer Offer Terms and Conditions

| <u>Schedule to Conditions of Offer</u> | |
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| Promotion Name | Nespresso Year End Promotion 2023 – Receive a free coffee pack containing up to 100 capsules (via redemption) with selected Vertuo and Original Line Machines purchased from a participating retailer (“The Promotion”). |
| Promoter | The Promoter is Nestlé Australia Ltd. ABN 77 000 011 316 trading as Nespresso Australia of 1 Homebush Bay Drive, Rhodes, NSW 2138. |
| Website | https://nespressopromotion.com.au/machine-registration |
| Eligibility Criteria | <p>The Claim can be submitted by:</p> <ul style="list-style-type: none">• Residents of Australia;• Who have purchased a Participating Product from a Participating Retailer during the Promotional Period;• Who are new/existing Nespresso Members;• Who have submitted a claim in accordance with the claim method;• Who have otherwise complied with these terms and conditions. |
| Promotional Period | The Promotion starts at 12.01am AEST on 30 October 2023 and closes 11.59pm AEST on 15 January 2024. |
| Participating Products | <p><u>Offer 1 Participating Products</u></p> <p>The Participating Products include the following Nespresso solo machine and bundles:</p> <ul style="list-style-type: none">• Vertuo Pop (solo machine)• Vertuo Next (solo machine)• Vertuo Plus (solo machine)• Vertuo Pop & Aeroccino3 (bundle)• Vertuo Plus & Aeroccino3 (bundle)• Vertuo Next & Aeroccino3 (bundle) <p><u>Offer 2 Participating Products</u></p> <p>The Participating Products include the following Nespresso solo machines:</p> <ul style="list-style-type: none">• Creatista Uno• Creatista Plus• Creatista Pro• Gran Lattissima• Lattissima One <p><u>Offer 3 Participating Products</u></p> |

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| | <p>The Participating Products include the following Nespresso solo machines:</p> <ul style="list-style-type: none">• Vertuo Lattissima (solo machine)• Vertuo Creatista (solo machine) <p>Note: Availability of models and colours may vary by store.</p> <p>A Participating Product does not include:</p> <p>(a) Nespresso Business Solution machines; or</p> <p>(b) Commercial sales, second-hand, refurbished, trade seconds of similar products as determined by Nespresso in its sole discretion.</p> | | | | | | | | |
| Participating Retailers | <p>Retailers who sell Participating Products in Australia and operate from shop fronts in Australia including both the physical shop front and online store operated by such retailers and which display the “Nespresso Year End Promotion 2023 Coffee Pack offer” promotional material.</p> <p>NOTE: The following are not Participating Retailers:</p> <ul style="list-style-type: none"><input type="checkbox"/> Nespresso online at www.nespresso.com;<input type="checkbox"/> Nespresso via phone 1800 623 033;<input type="checkbox"/> Any Nespresso Boutique;<input type="checkbox"/> The Nespresso App;<input type="checkbox"/> The official Nespresso eBay store; and<input type="checkbox"/> Costco. | | | | | | | | |
| Offer(s) | <p>Offer 1: Purchase any Offer 1 Participating Product(s) from a Participating Retailer during the Promotional Period to receive sixty (60) free preselected coffee capsules. The free coffee capsules are pre-selected to be the following*:</p> <table border="1"><tr><td>FIND YOUR FAVOURITES VERTUO 6 SLEEVE PACK</td></tr><tr><td>10 x Bianco Piccolo</td></tr><tr><td>10 x Double Espresso Chiaro</td></tr><tr><td>10 x Diavolitto</td></tr><tr><td>10 x Bianco Doppio</td></tr><tr><td>10 x Intenso</td></tr><tr><td>10 x Melozio</td></tr></table> <p>Offer 2: Purchase any Offer 2 Participating Product(s) from a Participating Retailer during the Promotional Period to receive sixty (60) free preselected coffee capsules. The free coffee capsules are pre-selected to be the following*:</p> <table border="1"><tr><td>FIND YOUR FAVOURITES ORIGINAL 6 SLEEVE PACK</td></tr></table> | FIND YOUR FAVOURITES VERTUO 6 SLEEVE PACK | 10 x Bianco Piccolo | 10 x Double Espresso Chiaro | 10 x Diavolitto | 10 x Bianco Doppio | 10 x Intenso | 10 x Melozio | FIND YOUR FAVOURITES ORIGINAL 6 SLEEVE PACK |
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| | <table><tr><td>10 x Arpeggio</td></tr><tr><td>10 x Ristretto</td></tr><tr><td>10 x Napoli</td></tr><tr><td>10 x Roma</td></tr><tr><td>10 x Volluto</td></tr><tr><td>10 x Stockholm Lungo</td></tr></table> <p>Offer 3: Purchase Offer 3 Participating Product(s) from a Participating Retailer during the Promotional Period to receive one-hundred (100) free preselected coffee capsules. The free coffee capsules are pre-selected to be the following*:</p> <table><tr><td>BARISTA STYLE VERTUO 10 SLEEVE PACK</td></tr><tr><td>10 x Bianco Doppio</td></tr><tr><td>10 x Fortado</td></tr><tr><td>20 x Double Espresso Chiaro</td></tr><tr><td>10 x Double Espresso Scuro</td></tr><tr><td>10 x Altissio</td></tr><tr><td>10 x Diavolitto</td></tr><tr><td>10 x Voltesso</td></tr><tr><td>10 x Double Espresso Dolce</td></tr><tr><td>10 x Costa Rica</td></tr></table> <p>*Note: If stocks of the free coffee run out or are unavailable, Nespresso may end the promotion, send the coffee capsules as individual sleeves or substitute the coffee capsules with another of equal or higher value.</p> | 10 x Arpeggio | 10 x Ristretto | 10 x Napoli | 10 x Roma | 10 x Volluto | 10 x Stockholm Lungo | BARISTA STYLE VERTUO 10 SLEEVE PACK | 10 x Bianco Doppio | 10 x Fortado | 20 x Double Espresso Chiaro | 10 x Double Espresso Scuro | 10 x Altissio | 10 x Diavolitto | 10 x Voltesso | 10 x Double Espresso Dolce | 10 x Costa Rica |
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| Claim Method | <p>To claim, Eligible Claimants must:</p> <p>(i) Purchase a Participating Product from a Participating Retailer during the Promotional Period;</p> <p>(ii) Be or become a Nespresso member;</p> <p>(iii) Visit the Website (www.nespressopromotion.com.au) to submit the bonus sixty (60) or one-hundred (100) coffee capsules claim (“Claim”) by 11:59pm AEDT on 12/02/24. Eligible Claimants will be required to upload an itemised purchase receipt which shows the Participating Retailer, Participating Product(s), the price, date of purchase and invoice/receipt number. Claims without a valid proof of purchase will not be accepted (note: retain original itemised purchase receipt).</p> | | | | | | | | | | | | | | | | |

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| | Nespresso will contact Eligible Claimants within ten (10) business days, to advise whether their Claim has been approved. Once approved, their free coffee capsules will be delivered to their address in accordance with Offer Delivery details below. |
| Claim Conditions | <p>The sixty (60) or one-hundred (100) coffee capsules are preselected (as outlined in Offer(s)) and cannot be changed. In addition, the coffee capsules are not transferable and cannot be converted to cash.</p> <p>If stocks of the free coffee run out or are unavailable, Nespresso may end the promotion, send the coffee capsules as individual sleeves or substitute the coffee capsules with another of equal or higher value.</p> |
| Offer Delivery | The sixty (60) or one-hundred (100) preselected coffee capsules (as outlined in Offer(s)) will be provided to the claimant within 15 business days after their claim has been approved. |
| Maximum Claims Permitted | <p>A maximum of three (3) claims in total will be accepted per customer during the Promotional Period, provided each claim represents a separate purchase of a Participating Product and are submitted separately.</p> <p>The offer cannot be used in conjunction with any other Nespresso promotion, offer or discount.</p> |
| Other Conditions | <ol style="list-style-type: none"> 1. The Offer is available to Australian residents aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer. Employees of Nestlé Australia Ltd, any company associated with Nestlé Australia Ltd, any company acting as a service provider for Nestlé Australia Ltd and the employee's immediate families are ineligible to claim this offer. 2. Use with other offers: This Offer is not available in conjunction with any other Nespresso promotion, offer or discount. This Offer is not available at Costco (Costco is not a Participating Retailer). The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products. The Offer does not apply to Nespresso Professional (also known as Nespresso Business Solution) machines or capsules. 3. Verification: Nespresso has the right to verify the validity of all claims and may disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to Nespresso. Claim details that are ineligible or incomplete will be considered void. 4. Returns: Nespresso may refuse any claim if the Participating Product is returned to the point of purchase, subject to the Competition and Consumer Act 2010. 5. Privacy: Nespresso collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the Nespresso Privacy Policy. Visit www.nespresso.com.au/en/pages/legal to access the Nespresso Privacy Policy. |

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| | <p>6. Receipt of claims: Claims are deemed to be received at the time of receipt into Nespresso's database. Nespresso is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by a claimant or occurring during transmission.</p> <p>7. Not transferable: All Offers unless stated to the contrary are not transferable & cannot be converted to cash.</p> <p>8. Stock Availability: The free or discounted Nespresso items or gifts are subject to stock availability and if there are stock availability issues, then Nespresso may supplement this offer with alternative items of equivalent or greater value or end the Promotion early. No cash alternative will be available in lieu of the stated items.</p> <p>9. Australian Consumer Law: These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void.</p> <p>10. Tampering: Nespresso may disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.</p> <p>11. Technical Malfunction: If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of Nespresso which corrupt or affect the administration, security, fairness or integrity of the Promotion, Nespresso may (acting reasonably) modify the Promotion.</p> <p>12. Lay-bys: Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.</p> <p>13. Interest Free: Interest free purchases made at Participating Retailers are included in this offer. The claimant must provide Nespresso with the proof of purchase documentation (in the form of a receipt or valid invoice) that must clearly show the Participating Retailer, the Participating Product, the amount owing and the date of the purchase.</p> |
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