## Lavazza Christmas Promotion Terms and Conditions

AU residents only. If you are under 18, you must get approval from your parent/guardian before you claim. By approving your participation in this offer, your parent or guardian accepts these conditions. Offer runs 12.01am (AEDT) on 21/11/2022 to 11.59pm (AEDT) on 08/01/2023. During offer period, buy a Lavazza Deséa A Modo Mio Coffee Machine, Lavazza A Modo Mio SMEG Coffee Machine or Lavazza Jolie and Milk A Modo Mio Coffee Machine from Harvey Norman, The Good Guys, David Jones, Betta Electrical (including online at these stores), Appliances Online (www.appliancesonline.com.au) or at www.lavazza.com.au, collect your purchase receipt and by 11.59pm (AEDT) on 13/01/2023 visit www.lavazzaxmaspromotion.com.au and fill out claim form, including by uploading a copy of your purchase receipt and selecting your preferred cashback method (bank transfer to AU account or Vault Pays-enabled Prepaid Mastercard®). If your claim is valid, you'll get a cashback of \$100 when having purchased the Lavazza Deséa A Modo Mio Coffee Machine or Lavazza A Modo Mio SMEG Coffee Machine, and a cashback of \$50 when having purchased the Lavazza Jolie and Milk A Modo Mio Coffee Machine. Max 1 claim per household for max 1 product. Keep original itemised receipt. Allow 10 business days from receipt of claim to get cashback. Refund not transferable. The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting a claim, including having the requisite photograph capability. Any ancillary costs associated with redeeming the Vault Pays-enabled Prepaid Mastercard are not included. Upon verification, the Vault Pays-enabled Prepaid Mastercard will be sent via SMS (to the mobile phone number specified on the claim form) - you then need to activate the card using the Vault app (activation code will be provided in SMS). Once activated, the card can be added to your phone's digital wallet (e.g. Apple Pay or Samsung Pay) and can be used to purchase goods and services where the card is accepted for electronic transactions (excluding transactions at ATMs or over the counter at financial institutions). The card cannot be used as a credit card and cannot be linked to any deposit account. The Vault Pays-enabled Prepaid Mastercard must be activated within 2 months of issue and is valid for 12 months after activation. At expiry of the Vault Pays-enabled Mastercard any unused balance will be forfeited. We will not give you notice prior to expiry. Card expiry and balance can be found on your mobile device in your digital wallet. The Vault Pays-enabled Prepaid Mastercard is issued by EML Payment Solutions Limited (ABN 30 131 436 532) AFSL 404131 pursuant to license by Mastercard Asia/Pacific Pte.Ltd. See www.vaultps.com.au/terms for terms and conditions. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Subject to consumer rights under e.g. the Competition and Consumer Act 2010 (Cth), Promoter is not liable (including in negligence) for any damage/delay to or loss/theft of a cheque, except liability which can't be excluded (which is limited to the greatest extent allowed by law). If asked you must provide proof of age/residency/identity. This offer does not restrict consumer rights under any statute e.g. the Competition and Consumer Act 2010 (Cth) - e.g. you may be entitled to return defective goods for a refund in some circumstances. Offer not sponsored/endorsed/administered by/associated with any social media platform, including Facebook, Instagram and Twitter. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability. The Promoter may collect your personal information directly or through its agents or contractors. The Promoter will use your personal information to conduct and manage this offer. The Promoter may disclose your personal information to its related companies, agents and contractors to assist in conducting this offer, communicating with you or storing data. If you have marked the "opt-in" box on the entry form, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging. The Promoter's Privacy Policy (see www.lavazza.com.au/en AU/about-us/company/privacy-policy) includes information about: (a) how to seek access to the personal information the Promoter holds about you and seek correction of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint. Promoter:

## **Minimal Terms and Conditions**

Lavazza Australia Pty Ltd (ABN 94 605 275 107), 117 Church Street, Hawthorn VIC 3122.

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