

FUJITSU AIR CONDITIONING – GROCERY eGIFT CARD & WEBER® BABY Q™ TITANIUM PROMOTION 2018

TERMS AND CONDITIONS

HOW TO CLAIM

To be eligible to claim a \$150 Coles or Woolworths eGift card, an eligible individual (“Claimant”) must purchase a Fujitsu Lifestyle or Designer wall mounted reverse cycle split system – models ASTG09/12KMCA/CB or ASTG09/12KUCA and to be eligible to claim a Weber® Baby Q Titanium Q1000 LP Model Number 50060224 RRP \$319, a Claimant must purchase a Fujitsu Lifestyle or Designer wall mounted reverse cycle split system – models ASTG18/22/24KMCA/CB or ASTG30/34KMTA/TB or ASTG18KUCA (together with the above, each regarded as an “Eligible Product”) between **9:00am AEST Tuesday 03/04/18 – 4:59pm AEST Friday 04/05/18** (“Promotional Purchase Period”) from any participating Fujitsu retailer or dealer in Australia (excluding The Good Guys). A participating Fujitsu retailer or dealer is any such retailer or dealer that displays advertising for this offer.

For the purpose of this promotion, “purchase” is defined as a fully paid Eligible Product, with zero balance owing. If the customer has paid in cash, this must be clearly displayed on the invoice.

To claim a Grocery eGift card or Weber® Baby Q Titanium Q1000 LP Model Number 50060224, the Claimant must complete the claim form online via www.fujitsugeneral.com.au/promotions, inputting all of the requested details, including but not limited to, personal details, residential address (no P.O Boxes), the model and serial numbers of the Eligible Product purchased, upload a copy of their proof of purchase (i.e. a valid tax invoice, purchase receipt, etc.) and proof of payment (i.e. a transaction receipt such as an EFT receipt, a bank statement, credit card slip showing the purchase, etc.) for the qualifying purchase, and successfully submit the fully completed claim form by 4:59pm AEST on Thursday 31/05/18. The claimant then has until 4:59 pm AEST on Friday 15/06/18 to lodge any additional or correct documentation should Fujitsu deem the original claim not valid. Fujitsu will not accept additional documentation submitted after 4.59pm AEST on Friday 15/06/18.

The Claimant’s full personal name must appear on all documentation provided to verify ownership and entitlement to claim. Uploaded files must be submitted in PDF, JPEG or GIF format and must not exceed 2MB file size. If a Claimant is not able to upload documents, then they must contact Fujitsu promotions on 1300 591 845 for assistance in submitting their claim. If the Eligible Product is paid for by cash, the Promoter may ask for evidence of this transaction from the supplier of the product(s) before fulfilling the claim.

Only one (1) claim per Eligible Product purchased is permitted. At the sole discretion of the Promoter, claim forms completed by third parties on behalf of Claimants may be rejected. Initial and most correspondence from the Promoter, its agents, contractors, service providers or prize suppliers to Claimants will be via email to the email address provided on the Claimant’s claim form however we may also do a follow-up via SMS and phone call to the number provided on the claim form. If the Claimant requires any assistance in relation to completion or submission of the claim form they can contact the customer call line on

1300 591 845

ELIGIBILITY CONDITIONS AND REQUIREMENTS

1. Information on how to claim and details of the purchase rewards form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer.
2. The promotion is only open to Australian residents.
3. Purchases must be from any participating Fujitsu retailer or dealer in Australia (excluding The Good Guys). Purchases must be in the Claimant's personal name only. Purchases from registered builders or commercial or residential developers and other parties described in paragraph 9 below are excluded from this promotion and will be ineligible if submitted.
4. Purchases must only be for domestic and residential use, and excludes non-residential applications.
5. Claimants must purchase an Eligible Product as seen on the eligible product list below. This promotion excludes all other Fujitsu air conditioner models.

ELIGIBLE PRODUCT LIST

Model Number	Reward
ASTG09KMCA	\$150 Woolworths or Coles eGift Card
ASTG09KMCB	\$150 Woolworths or Coles eGift Card
ASTG12KMCA	\$150 Woolworths or Coles eGift Card
ASTG12KMCB	\$150 Woolworths or Coles eGift Card
ASTG09KUCA	\$150 Woolworths or Coles eGift Card
ASTG12KUCA	\$150 Woolworths or Coles eGift Card
ASTG18KMCA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG18KMCB	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG18KUCA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG22KMCA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG22KMCB	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG24KMCA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG24KMCB	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG30KMTA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG30KMTB	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG34KMTA	Weber® Baby Q Titanium Q1000 LP Model Number 50060224
ASTG34KMTB	Weber® Baby Q Titanium Q1000 LP Model Number 50060224

6. Employees and immediate families of the Promoter and its agencies including participating retailers and dealers associated with this promotion are ineligible to claim. "Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or 1st cousin.
7. Claimants under 18 years of age must have parental/guardian approval to claim and further, the parent/guardian of the Claimant must read, understand and accept the full

Terms and Conditions available at www.fujitsugeneral.com.au/promotions.

Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor participating in this promotion.

8. The promotion commences 9am AEST on Tuesday 03/04/18 and ends for purchases at 4:59pm AEST Friday 04/05/18 (“Promotional Purchase Period”). Final claims close at 4:59pm AEST on Thursday 31/05/18.

9. Purchases by, for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by builders, subcontractors, installers/resellers and their immediate family, churches, not-for-profit organisations, sporting clubs and donations are not eligible. The purchaser is considered as the payer for the Eligible Products as shown on the submitted proof of payment document.

10. Claimants must retain their original proof of purchase and proof of payment documents (where applicable) for all claims. Failure to produce the required documentation for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a Claimant’s claims and forfeiture of any right to a Grocery eGift card or Weber® Baby Q Titanium Q1000 LP Model Number 50060224, as applicable. Purchase receipt(s) and tax invoice(s) must clearly show only the Claimants full name, the installation address, the Eligible Product model purchased and specify the store of purchase and that the purchase was made during the Promotional Purchase Period but prior to any claim by the Claimant.

11. Multiple claims permitted, subject to the following: (a) only one (1) claim permitted per Eligible Product purchased during the Promotional Purchase Period; and (b) each claim must be submitted separately and in accordance with claim requirements.

12. If there is a dispute as to the identity of a Claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Claimant.

13. The Promoter reserves the right, at any time, to verify the validity of claims and Claimant’s details (including a Claimant’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

14. Any claim form which is incomplete, indecipherable, invalid or does not comply with the Terms and Conditions outlined will not be accepted and is ineligible for a Grocery eGift card or Weber® Baby Q Titanium Q1000 LP Model Number 50060224 as applicable. The Promoter will notify Claimants by email upon approval of their claim.

15. No claims will be accepted under any circumstances after 4:59pm AEST on Thursday 31/05/18

16. Each valid claim received will entitle that Claimant to one (1) \$150 Grocery eGift card or Weber® Baby Q Titanium Q1000 LP Model Number 50060224 as follows:

- i. Claimants who purchase a Fujitsu Lifestyle or Designer wall mounted reverse cycle split system – models ASTG09/12KMCA/CB or ASTG09/12KUCA will be eligible for a \$150 Coles or Woolworths eGift card;
- ii. Claimants who purchase a Fujitsu Lifestyle or Designer wall mounted reverse cycle split system – models ASTG18/22/24KMCA/CB or ASTG30/34KMTA/TB or ASTG18KUCA will be eligible for a Weber® Baby Q Titanium Q1000 LP Model Number 50060224 valued at \$319RRP;

17. Claimants must allow up to four weeks for validation after submission of a claim. If eligible for a Weber® Baby Q Titanium Q1000 LP Model Number 50060224, it will be couriered to the Claimant at the address given on the claim form within 4-6 weeks from claim approval and notification. If eligible for a \$150 Grocery eGift card the Claimant will be sent an email with an eGift card Redemption Code to the email address provided on the claim form within their claim approval notification email. The Redemption Code may be used to redeem a valid Grocery eGift card for goods or services at Coles or Woolworths.

18. If a Claimant is under the age of 18 years, the Weber® Baby Q Titanium Q1000 LP Model Number 50060224, or Grocery eGift card will be awarded to the Claimant's nominated parent or guardian on the Claimant's behalf.

19. The Promoter will not be responsible for any Weber® Baby Q Titanium Q1000 LP Model Number 50060224, eGift Card Redemption Code or Grocery eGift Card which is lost, late or misdirected including by reason of the misstatement or illegibility of the address or email address of the Claimant in the claim form forming part of their claim or the failure of a Claimant to notify the Promoter of a change in address or email address of the Claimant.

20. Redemption of the Grocery eGift card is subject to the terms and conditions of Edge Loyalty, including activating the eGift Card Redemption Code before the specified expiry date which will be sent to the claimant when their eGift Card Redemption Code is emailed to the email address they provided at registration. eGift Card Redemption Codes expire at 11:59pm AEST on the stated expiry date of the eGift Card Redemption Code. eGift Card Redemption Codes that are not activated or redeemed within the designated time frame included in the email sent with the code cannot be re-activated, extended or refunded in any way. The Promoter is not responsible should the Claimant fail to activate the eGift Card Redemption Code in time. eGift Card Redemption Codes can be used towards two participating retailer Grocery eGift cards. In addition, to the terms and conditions of Edge Loyalty, the redemption and use of the Grocery eGift cards will be subject to the issuer's terms and conditions.

21. The Weber® Baby Q Titanium Q1000 LP Model Number 50060224 or Grocery eGift card is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified. Any ancillary costs associated with redeeming the Grocery eGift card are not included. Any unused balance of the Grocery eGift card will be forfeited.

Please see below links to terms and conditions specific to the selected Grocery eGift card retailer:

Coles: <http://www.giftcards.com.au/Gift-Card-Terms-of-Use.aspx>

Woolworths Wish: https://everydaygiftcards.com.au/media/static/Docs/wish_tnc.pdf

GENERAL

22. A claim form may be subject to such follow up enquiries or investigations or security and verification checks as the Promoter determines to apply at the absolute discretion of the Promoter. The claim form will be ineligible if the claim form and/or the original or photocopied proof of purchase (valid tax invoice) and proof of payment is mutilated, illegible, stolen, forged, reconstructed, altered, incomplete or tampered with in any way, or if they fail any of the Promoter's security and verification checks or if the Promoter in its absolute discretion determines that an entrant is not an eligible Claimant or the claim form does not comply with the Terms and Conditions as outlined, whether as a result of follow up, inquiry or investigation or otherwise.

23. The Promoter accepts no responsibility for late, lost or misdirected mail or email due to circumstances beyond the Promoter's reasonable control.

24. Each submitted claim becomes the property of the Promoter, including any intellectual property rights.

25. If, for any reason, a Claimant does not take or redeem a reward (or an element of the reward) at or by the time stipulated by the Promoter, then the reward (or that element of the reward) will be forfeited.

26. The decision of the Promoter on all matters pertaining to this promotion is final. No correspondence will be entered into.

27. The Promoter accepts no responsibility for any tax implications that may arise from the offer. Independent financial advice should be sought.

28. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

29. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or Weber® Baby Q Titanium Q1000 LP Model Number 50060224, eGift Card Redemption Code or Grocery eGift card that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a winner or Claimant; or (e) use/redemption of a Grocery eGift card.

30. Retailers/dealers are not authorised to verify, pay or advise about, any claim, the offer or

the promotion.

31. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet service provider used. The use of any automated software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that Claimant invalid.

32. All claimants acknowledge that the Promoter can rely on these Terms and Conditions even if the Promoter only learns of a person's ineligibility after the Promoter has awarded a Gift to the ineligible person. Payment of the Gift value to the Promoter may be required by the Promoter if this occurs.

33. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.

34. By submitting a claim in the promotion, Claimants consent to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

35. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and prize suppliers. Submitting a claim is conditional on providing this PI. The Promoter will also collect, use and disclose PI as set out in its Privacy Policy, which can be viewed at <https://www.fujitsugeneral.com.au/help-centre/privacy-policy>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Claimant. The Privacy Policy also contains information about how Claimants may opt out, access, update or correct their PI, how Claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose Claimant's personal information to any entity outside of Australia.

36. As a condition of claiming a reward, the Claimant may be required to sign any legal documentation as and in the form required by the Promoter and/or reward suppliers in their absolute discretion, including but not limited to a legal release and indemnity form. In the event a Claimant is under the age of 18, a nominated parent/legal guardian of such Claimant will be required to sign the legal documentation required under this clause on their behalf.

37. The Promoter is Fujitsu General (Aust.) Pty Limited, Eastern Creek Drive, Eastern Creek NSW 2766 ABN 55 001 229 554.

38. eGift Card Redemption Codes and Grocery eGift cards are issued by Edge Loyalty Pty Ltd (ABN 96 138 299 288)