

TERMS AND CONDITIONS

Information on how to claim this offer forms a part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

Who Can Claim?

Participation in this promotion is only open to Australian residents 18 years and over. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin. Only one claim is permitted per person. This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products.

Promotional Period

The promotion commences 9.00am AEST 1st November 2017 and closes 11:59pm AEST 31st January 2018 (**Promotional Period**). Claims must be received by the Promoter by 30th April 2018. Any claims received after this date will be ineligible.

Promotional Offer

Purchase a qualifying 60cm DishDrawer™ Dishwasher (Qualifying Product(s)) from a participating retailer during the Promotional Period to be eligible to receive a five year Parts and Labour Manufacturer's Warranty from the date of purchase. The Promoter will (at its discretion) repair or replace any part of the product which is found to be defective within five years from the date of purchase, without cost to you for parts or labour.

This Manufacturer's Warranty is an extra benefit and does not affect your legal rights. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To view full terms, visit fisherpaykel.com.au/promotions. To make a claim or book a service, call customer care on 1300 650 590 and quote the unique code which is provided in your approval email once your claim has been approved.

This promotional offer is available on the following Qualifying Product(s)

Double DishDrawer™	DD60DAW9, DD60DAX9, DD60DCW9, DD60DCX9, DD60DDFX7, DD60DI7, DD60DDFX9 (when released in December), DD60DI9 (when released in December)
Single DishDrawer™	DD60SCTW9, DD60SCTX9, DD60SCW9, DD60SCX9, DD60SDFTX7, DD60SDFX7, DD60SDFTX9 (when released in December), DD60SDFX9 (when released in December), DD60SI7, DD60STI7, DD60SI9 (when released in December), DD60STI9 (when released in December)

Qualifying Product(s) are to be paid in full prior to registering your claim for this promotion. Layby's will not be accepted unless paid in full within the Promotional Period. Qualifying Product(s) purchased under finance or payment agreements are eligible to participate in this promotion.

Products under rental agreements with a minimum period of 18 months are eligible for this promotion. To qualify, a rental agreement must be established during the Promotional Period. Proof of rental agreement must be submitted with your online claim and must clearly detail the Qualifying Product(s) purchased, date of establishment of rental agreement, and the rental term. Products under rental plans with rental terms less than 18 months are ineligible to claim for this promotion. This offer will cease to be applicable if, at any time during the first 18 months of the rental agreement, the product is returned under the rental agreement.

If a Qualifying Product(s) is on backorder ('out of stock'), a deposit on that product must be paid during the Promotional Period to be eligible for this offer. Full payment and receipt of the product(s) (and therefore access to the product serial number) must occur before 11:59pm AEST 30th April 2018 in order to lodge an online claim for this promotional offer.

You must register for your Extended Manufacturer's Warranty online here: www.fisherpaykel.com.au/promotions. Registrations close 11:59pm AEST 30th April 2018, after which no further claims will be accepted. Claimants must agree to these full Terms & Conditions on the online claim form and supply the information marked as mandatory, including providing proof of purchase (or proof of rental agreement).

When registering your claim you must supply the following information:

- a. Contact details – name (which must match the customer name on the proof of purchase), address, and daytime contact phone number
- b. Serial number(s) of your Qualifying Product(s)
- c. Copy of your proof of purchase - a receipt/tax invoice indicating the customer name, date of purchase, store (including address), invoice number, details of Qualifying Product(s) including model number, the price paid (excluding any additional charges, e.g. extended warranty costs) and total invoice amount.

You can provide a copy of your proof of purchase by either scanning or taking a photo of your proof of purchase and uploading this with your online claim form.

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim.

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond 11:59pm AEST 30th April 2018, as the provision of serial numbers is mandatory for entry into this promotion.

General

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public. This offer is not applicable on trade second products or refurbished products.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions, or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

Provided your claim meets Terms & Conditions and is approved you will receive a confirmation email outlining the start and end dates of your five year parts and labour Manufacturer's Warranty. This five year parts and labour Manufacturer's Warranty is an extra benefit and does not affect your legal rights. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To view full terms visit fisherpaykel.com.au/promotions. To make a claim call customer care on 1300 650 590. Fisher & Paykel Australia Pty Limited, Level 1, 1 Eden Park Drive, Macquarie Park, NSW, 2113.

The Promoter reserves the right to vary these terms and conditions without notice, to modify, reschedule or terminate the promotion, or to modify or extend the closing date and criteria of the Promotion at its discretion.

The Promoters' decision on all matters pertaining to this Promotion is final and binding, and no correspondence will be entered into, except as otherwise stated in these terms and conditions. Claims are not transferrable or assignable.

Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of property); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value; (e) any tax liability incurred by a claimant; or (f) participation in the promotion or use of a gift.

Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which

corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers and as required, to Australian regulatory authorities, or use such information to contact the claimant in relation to this Promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the Promotion, you accept the terms and conditions of our privacy policy. For further details, see our privacy policy at www.fisherpaykel.com.

This promotion and these Terms and Conditions are governed by Australian law.

The Promoter and the warrantor is Fisher & Paykel Australia Pty Ltd of Level 1, 1 Eden Park Drive, Macquarie Park, NSW, 2113. ABN 71 000 042 080.