

## **Beko Finish Bonus Promotion Terms and Conditions**

1. Instructions on how to claim and the offer form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Claims are only open to Australian residents. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. Purchases must be made between 01/04/2019 and close of business on 31/05/2019 ('Offer Period'). Final claims must be received by 30/06/2019. Claims after this date will be deemed invalid.
4. To be eligible to claim, individuals (Claimant) must purchase Eligible Products (as listed in clause 22 below) from any participating retailer nationally during the Offer Period.
5. Eligible Products include the following model numbers:
  - Any of the following dishwashers : .  
DDN38450, DDN5834X, DDN5838X, DFN05410W, DFN05410X, DFN1503W, DFN1503X, DFN16420W, DFN16420X, DFN28430W, DFN28430X, DFN38450W, DFN38450X, DIN38450, DIN5834X, DIN5838X, DSNF1530W, DSNF4630W, DSNF4630X, DSNF6831W, DSNF6831X, DSNF6835W, DSNF6835X, DSNF6837W, DSNF6837X, DSN28435X, BDF1630X, BDF1620W, BDF1620X, BDF1410W, BDF1410X, BDI1410, BDF1400X
6. Purchases under rental agreement contracts with terms of 18 months or more are eligible for this promotion. The rental agreement must be established during the Offer Period. Proof of rental agreement MUST be submitted with your claim at time of redemption and must clearly state the date of rental agreement established, eligible models and rental term.
7. Purchases not eligible for this promotion include :
  - a. Products under rental agreements with rental terms of less than 18months.
  - b. Purchases not paid in full when redemption is submitted.
  - c. Commercial or business transactions, or purchases made for commercial or business purpose
  - d. Second Hand products
  - e. Second Quality (T2)
  - f. Purchases made through an unauthorised retailer.
8. To claim, individuals must complete the official claim form and follow the instructions found at [www.beko.com.au](http://www.beko.com.au)
9. The Promoter recommends that prior to purchasing an Eligible Product the customer verifies with the retailer that they are authorised to participate in the promotion.
10. The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and to disqualify any Claimant who submits a claim

that is not in accordance with these Terms and Conditions or who tampers with the claim process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

11. This is an online redemption only. All claims must be made by the actual purchaser of the Eligible Products as evidence by the purchase receipt. Claims by any other person will not be accepted.
12. If there is a dispute as to the identity of a Claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Claimant.
13. Claimant should allow up to forty-five (45) days from the date of claim information is approved by the Promoter, for the award of the promotion. The gift will be sent by post/courier. Claimant must provide a valid serial number at time of redemption. A claim cannot be accepted without a valid serial number.
14. When granting Australia Post/courier 'authority to leave', you understand and agree that this gives the courier permission to leave your parcel in a "safe place" or in a location of your choice (outside your door, or in your letterbox) without needing a signature. In this case, we and our couriers are released of all responsibility and liability for the order delivered if left unattended. This responsibility and liability transfers to you on delivery. Please note: The driver will not be able to ring you.
15. The Promoter accepts no responsibility or liability in relation to any delay in satisfying any claim for the promotion benefit.
16. If the serial number and the proof of purchase does not match the details submitted by the Claimant on the Online Redemption Form, the claim will be deemed invalid and will result in an ineligible claim. The eligible Claimant will not be entitled to receive the allocated promotion benefit until the Promoter has received the required documentation and verified the claim.
17. Incomplete, indecipherable or illegible claims will be deemed invalid.
18. Only one (1) claim is permitted per person.
19. Claimants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant's claims and forfeiture of any right to an offer. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the promotional period but prior to claim.
20. If there is a dispute as to the identity of a Claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Claimant.
21. Successful Claimants will be notified by email. The Promoter's decision is final and no correspondence will be entered into.
22. Subject to these Terms and Conditions, every valid claim received will be awarded with a Bonus Finish Pack : 11 month supply of Finish Quantum Ultimate [4 tablet packs (totalling 144 tablets), assuming an

average of 3 wash cycles per week], 1 x Finish Dishwasher Cleaner, 1 x Finish Rinse Aid 250ml, 1 x Finish Freshener.

23. This Beko Finish Bonus promotion is not transferable or exchangeable and is not redeemable at the point of purchase.
24. If any gift (or part of any gift) is unavailable, the Promoter, in its discretion, reserves the right to substitute the gift (or that part of the gift) with a gift of the equal value and/or specification.
25. Gifts, or any unused portion of a gift, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
26. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the internet service provider used.
27. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for the interruption of service that may interfere with the ability to participate in the Promotion.
28. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that Claimant invalid.
29. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
30. The Promoter accepts no responsibility for any tax liability incurred as a result of a Claimant participating in the promotion. Claimants should obtain independent tax, legal and financial advice.
31. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ACL Act or similar consumer protection laws in the State and Territories of Australia ('Non-Excludable Guarantees'). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the promotion.
32. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion for any reason, including but not limited to if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these Terms and Conditions, subject to any written directions from any regulatory authority. Any cancellation or modification will be notified on the Promoter's website, [www.beko.com.au](http://www.beko.com.au)

33. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of a gift.
34. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, offer suppliers and as required, to Australian regulatory authorities. The Promoter may, for an indefinite period, unless otherwise advised, use the information for, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Claimant. Claimants should direct any request to access, update or correct information to the Promoter. All claims become the property of the Promoter.
35. The Promoter is Beko A & NZ Pty Ltd (ABN 49 152 055 162) of 55 Blanck Street, Ormeau, QLD 4208.