

Nespresso – Consumer Offer Terms and Conditions

<u>Schedule to Conditions of Offer</u>	
Promotion Name	Nespresso Mother's Day Promotion 2023 - Cash Back via redemption on Vertuo Coffee Machines ("The Promotion").
Promoter	The Promoter is Nestlé Australia Ltd. ABN 77 000 011 316 trading as Nespresso Australia of Level 4, 201 Miller Street North Sydney NSW 2060.
Website	www.nespressopromotion.com.au
Eligibility Criteria	<p>Cash Back claims can be submitted by:</p> <ul style="list-style-type: none"> • Residents of Australia; • Who have purchased a Participating Product from a Participating Retailer during the Promotional Period; • Who are new/existing Nespresso Members; • Who have submitted a claim in accordance with the claim method; • Who have otherwise complied with these terms and conditions ("Eligible Claimant").
Promotional Period	The Promotion starts at 12:01am AEDT on 20/03/2023 and closes at 11:59pm AEST on 30/05/2023.
Participating Products	<p>Offer 1 Participating Products include the following Nespresso coffee machine ranges:</p> <ul style="list-style-type: none"> • Vertuo & Aeroccino3 • Vertuo Pop & Aeroccino3 • Vertuo Next & Aeroccino3 • Vertuo Plus & Aeroccino3 <p>Offer 2 Participating Products include the following Nespresso coffee machine ranges:</p> <ul style="list-style-type: none"> • Vertuo • Vertuo Pop • Vertuo Next • Vertuo Plus <p>Note: Availability of models and colours may vary by store.</p> <p>A Participating Product does not include:</p> <p>(a) Nespresso Business Solution machines; or</p> <p>(b) Commercial sales, second-hand, refurbished, trade seconds of similar products as determined by Nespresso in its sole discretion; or</p> <p>(c) Nespresso Original Line machines.</p>

Participating Retailers	<p>Retailers who sell Participating Products in Australia and operate from shop fronts in Australia including both the physical shop front and online store operated by such retailers and which display “Nespresso Mother’s Day Promotion 2023 – Cash Back on Vertuo Coffee Machines” promotional material.</p> <p>NOTE: The following are not Participating Retailers:</p> <ul style="list-style-type: none"> • Nespresso online at www.nespresso.com; • Nespresso via phone 1800 623 033; • Any Nespresso Boutique; • The Nespresso App; • The official Nespresso eBay store; and • Costco.
Offer	<p>If you purchase a Participating Product from a Participating Retailer during the Promotional Period, you will receive either \$80 or \$50 Cash Back (“Cash Back”) via redemption from Nespresso.</p> <p>Offer 1: Purchase any Offer 1 Participating Product from a Participating Retailer during the Promotional Period and receive \$80 Cash Back via redemption from Nespresso,</p> <p>Or</p> <p>Offer 2: Purchase any Offer 2 Participating Product from a Participating Retailer during the Promotional Period and receive \$50 Cash Back via redemption from Nespresso.</p> <p>The Cash Back will be provided as an EFT into the claimant’s nominated Australian bank account.</p> <p>Simply visit www.nespressopromotion.com.au for all details and to submit your Cash Back claim.</p>
Claim Method	<p>To claim, Eligible Claimants must:</p> <ul style="list-style-type: none"> (i) Purchase a Participating Product from a Participating Retailer during the Promotional Period; (ii) Be or become a Nespresso Member; (iii) Visit the Website (www.nespressopromotion.com.au) to submit the Cash Back claim by 11:59pm AEST on 27/06/23. You will be required to upload a copy of an itemised purchase receipt which shows the Participating Retailer, Participating Product(s), the purchase price and date of purchase. Claims without a valid proof of purchase will not be accepted (note: retain original purchase receipt); <p>You will receive email correspondence from Nespresso to confirm that your Cash Back claim has been processed to the bank account details provided.</p>

Offer Delivery	The Cash Back will be deposited within 15 business days by electronic funds transfer ("EFT") into the Australian bank account provided by the Eligible Claimant
Maximum Claims Permitted	A maximum of three (3) claims in total will be accepted per customer during the Promotional Period, provided each claim represents the separate purchase of a Participating Product and are submitted separately.
Other Conditions	<ol style="list-style-type: none"> 1. The Offer is available to Australian residents aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer. Employees of Nestlé Australia Ltd, any company associated with Nespresso, any company acting as a service provider for Nespresso and the employee's immediate families are ineligible to claim this offer. 2. Use with other offers: This Offer is not available in conjunction with any other Nespresso promotion, offer or discount. The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products as determined by Nespresso in its sole discretion. 3. Verification: Nespresso reserves the right to verify the validity of all claims and reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to Nespresso. Claim details that are ineligible or incomplete will be considered void. 4. Returns: Nespresso reserves the right to refuse any claim if the Participating Product is returned to the point of purchase. 5. Privacy: Nespresso collects claimants' personal information in order to conduct the Offer. All personal details are kept in accordance with the Nespresso Privacy Policy. Visit www.nespresso.com.au/en/pages/legal to access the Nespresso Privacy Policy. 6. Receipt of claims: Claims are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for incorrect, inaccurate, incomplete, late, lost or misdirected information caused by an entrant or occurring during transmission. 7. Not transferable: All Offers unless stated to the contrary are not transferable & cannot be converted to cash. 8. Australian Consumer Law: These terms and conditions do not exclude or limit the application of any statutory provision (including a provision of the Competition and Consumer Act 2010) where to do so would contravene that statute or cause any part of these terms and conditions to be void. 9. Tampering: The Promoter reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Tampering includes but is not limited to the utilisation of techniques designed to make multiple claims that are

	<p>not associated with a separate eligible purchase, or submitting a claim which is not otherwise in accordance with these terms.</p> <p>10. Technical Malfunction: If for any reason this Promotion is not capable of running as planned, whether caused by computer virus, mobile phone failure, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion, the Promoter reserves the right in its sole discretion to modify the Promotion.</p> <p>11. Lay-bys: Lay-bys not paid in full by the end of the Promotional Period are excluded from this offer.</p> <p>12. Interest Free: Interest free purchases made at Participating Retailers are included in this offer. The claimant must provide Nespresso with the proof of purchase documentation (in the form of a receipt or valid invoice) that must clearly show the Participating Retailer, the Participating Product, the amount owing and the date of the purchase.</p>
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