



Opti-Pro[®]

INSTRUCTION MANUAL

220-240V

2000 - 2400W

50Hz / 60Hz

WHIRO3WA



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Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

Product design and specifications may be changed without notice.

IMPORTANT SAFETY INSTRUCTIONS



DANGER

DANGER - Immediate hazards which **WILL** result in severe personal injury or death.














WARNING

WARNING - Hazards or unsafe practices which **COULD** result in severe personal injury or death.



CAUTION

CAUTION - Hazards or unsafe practices which **COULD** result in minor personal injury.

1. Read all instructions in this manual carefully before using your new iron. Save these instructions.
2. Always use this iron with a power outlet of the voltage (A.C. only) marked on the back of the appliance.
3. This appliance is intended for non-commercial, indoors use only. Do not use this appliance for anything other than its intended use.
4.  **DANGER** Do not operate the iron if:
 - i. the cord or plug is split, melted or damaged.
 - ii. the iron has malfunctioned.
 - iii. the iron has been damaged in any manner or it is leaking.
 If any of the above incidents occur, return your iron to the nearest authorised service center for examination, repair or adjustment.
5.  **DANGER** Do not under any circumstances immerse the iron, power cord or power plug in water or any other liquid.
6.  **DANGER** Ejected steam is extremely hot and therefore should be avoided. Never direct the steam towards yourself or other people as this may cause burns or scalding.
7.  **DANGER** Do not use the iron on clothes being worn on yourself or on other people as this may cause burns or scalding.
8.  **WARNING** Incorrect operation and improper use may damage the iron or parts thereof, and cause severe personal injury.
9.  **WARNING** When operating the iron, use handle grip and buttons only as some surfaces will become very hot whilst the iron is in use. Avoid touching the hot soleplate.
10.  **WARNING** Do not use the iron near flammable materials. Do not place a hot soleplate facing curtains or other materials that could easily catch fire.
11.  **CAUTION** The power plug must be removed from the outlet before the water reservoir is filled with water.
12.  **CAUTION** Ensure that the temperature dial is in 'OFF' and the steam control switch is in 'O' position after each use.
13.  **CAUTION** The iron must not be left unattended while it is connected to the supply mains. Unplug the appliance from mains before
 - i. cleaning
 - ii. filling with water
 - iii. immediately after use
 - iv. when moving it to storage and
 - v. when not in use.
14.  **CAUTION** Keep the iron and its cord out of reach of children less than 8 years old.

IMPORTANT SAFETY INSTRUCTIONS

15. This iron is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the iron in a safe way by the person responsible for their safety, and understand the hazards involved.
16. Children should be supervised not to play with the iron.
17. Do not use the iron when children are in the vicinity. Never leave an unattended iron on the ironing board as the appliance may get knocked over and fall onto a child.
18. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug - do not pull on the cord.
19. This iron is not intended to be operated by means of an external timer or separate remote-control system.
20. Do not place your iron on or near a hot gas flame, electric element, heated oven or any hot surface.
21. Do not place the iron on top of any other appliance.
22. Do not permit the mains supply cord or plug to touch a hot soleplate or other hot objects, or allow the power cord to lay across the iron.
23. Do not allow the power cord of this appliance to hang over the edge of a table or bench top.
24. Your iron should not be left unattended while in use.
25. The iron must be used and rested on its heel stand on an even, level and stable - preferably heat-resistant surface, such as an ironing board.
26. Never carry or hang the iron for storage by the power cord.
27. Do not use harsh or abrasive cleaning agents or any sharp instruments for cleaning the unit. When the unit is cool to touch, the outside surface and soleplate may be wiped clean with a soft, damp cloth and then dried thoroughly.
28. Avoid scratching the soleplate on zippers, buttons, studs and hooks etc.
29. Do not fill the water tank directly from the tap. Use the water beaker instead.
30. Do not fill the water tank past the 'MAX' level as this may cause the iron to leak during use.
31. Deposits or minerals in water supply will generate scales which may block the steam holes in the soleplate. Use of distilled water is therefore recommended.
32. Do not use chemically distilled water.
33. Empty the water tank after each use. Be careful when emptying the water tank as the water inside the appliance may be very hot.
34. Do not use fragrances, fabric softeners, starch, cleaning agents, vinegar or any other chemical liquids in the water tank as they may damage the appliance.
35. Immediately unplug the iron from mains power if malfunction occurs.
36. This appliance is equipped with a protective thermal fuse which will blow if the iron overheats. If this occurs, discontinue use and do not attempt to use the appliance before it has been serviced at an authorised service agent.

37. Any appliance that has been dropped or damaged should not be used until examined by an authorized service center.
38. If the mains supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
39. After ironing, allow the appliance to cool down for approximately 30 minutes on its heel stand before handling or cleaning the appliance.
40. Allow the Iron to cool down and dry completely before moving it to storage.

ELECTRICAL REQUIREMENTS


POWER SUPPLY CORD

1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

NOTE: Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

INSTALLATION GUIDE

1. Carefully unpack your iron.
2. Carefully remove packaging around the iron and straighten the power cord. Do not remove any warning labels.
3. Before using for the first time, remove any stickers or protective foil from the soleplate. Clean the Cera-Silk® soleplate with a soft cloth. Avoid scratching the soleplate with any sharp or abrasive objects.
4. Fill the water tank as described in the Filling the iron with water instructions on page 5.
5. Connect the plug to mains supply and turn the temperature dial to 'MAX' setting. The temperature indicator light indicates that the iron is heating up. Have the iron stand up on its heel rest on a stable surface. Once the indicator light goes out, the set temperature has been reached.
6. Move the steam control switch to 'ON' position – steam starts to come out of the steam holes on the soleplate. You can now begin ironing. It is recommended to do the first ironing e.g., on an old towel as there may be dust remaining in the tank from the manufacturing process. Once the water tank runs empty and no more steam is produced, the installation is complete.
7. The iron has been treated for protection during manufacturing and transport, and as a result, the iron may emit vapours when switched on for the first time. This is normal and should cease after a short while.

 **DANGER** Do not under any circumstances immerse the iron, power cord or power plug in water or any other liquid.

PARTS AND FEATURES



A. Temperature Dial

Use to select the desired ironing temperature for each garment.

B. Temperature Indicator Light

Illuminates to indicate that the iron is heating and goes out when it has reached the selected temperature.

C. Water Tank

Holds 400ml of water for continual steam performance.

D. Water Inlet

Cover opens fully for easy filling of the water tank. See filling the iron with water instructions on page 5.

E. Self-Clean Button

Use to flush out residue from the water tank to prevent spotting of garments. See Self-clean instructions on page 11.

F. Spray Nozzle

Provides a mist of water. See Spraying instructions on page 6.

G. Shot of Steam Button

Use to instantly produce a powerful shot of steam.

H. Steam Control Switch

Use to adjust the level of steam. See Steam ironing and Using the shot of steam instructions on page 6.

I. Spray Button

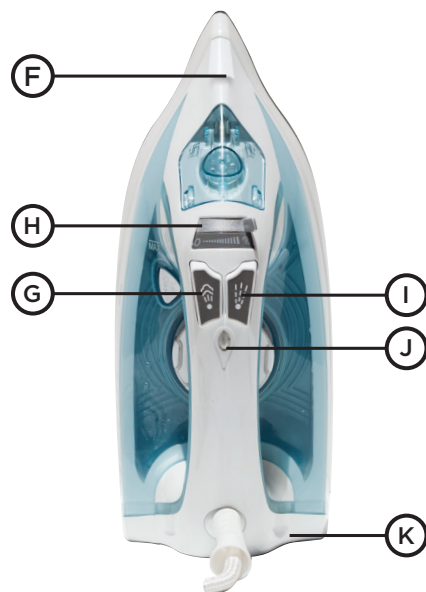
Use the spray button to dampen hard-to-iron fabrics.

J. Auto-off indicator light

- Illuminates to indicate that the iron is heating and goes out when it has reached the selected temperature.
- Light blinks when the iron has automatically switched off. See Safety auto-off instructions on page 7.

K. Heel Rest

Use to keep the iron stable on the ironing board and for storing the appliance. See Storing the appliance instructions on page 11.



PARTS AND FEATURES - CONTINUED

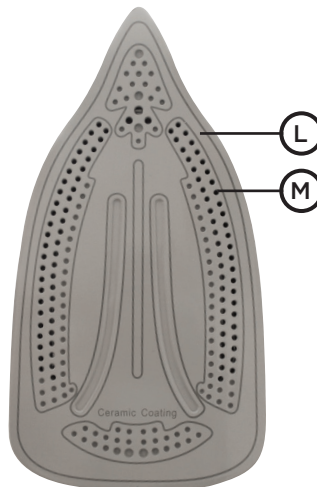
L. Ceramic Cera-Silk® Soleplate

Glides easily across fabric for effortless ironing.

M. Steam holes

For producing continuous steam and powerful shots of steam.

See Cleaning and care instructions on page 10 & 11.



IRON OPERATION

USING YOUR IRON FOR DRY IRONING

1. Insert the plug into a power outlet and turn the power on.
2. Ensure the steam control switch is in 'O' (= No steam) position.
3. Turn the temperature dial to the desired setting according to the ironing recommendation on your garment label. The temperature indicator light will light up, indicating that the iron is heating up. When the light goes out the iron has reached the set temperature and is ready for use.

NOTE: When changing the temperature setting from higher to lower temperature, allow the appliance to reach the lower temperature before using it on the garment.

FILLING THE IRON WITH WATER

Make sure the iron is not plugged in and the temperature dial is in the 'OFF' position. Tilt the unit to a 45 degree angle and using the water beaker, pour water into the water inlet opening until 'MAX' level is reached.

⚠ DANGER Do not under any circumstances immerse the iron, power cord or power plug in water or any other liquid.

⚠ CAUTION The power plug must be removed from the outlet before the water reservoir is filled with water.

NOTE: Do not overfill the water tank as this may cause the iron to leak during use.

NOTE: Deposits or minerals in water supply will generate scales which may block the steam holes in the soleplate. Use of distilled water is therefore recommended. Do not use chemically distilled water.

NOTE: Do not use fragrances, fabric softeners, starch, cleaning agents or any other chemical liquids in the water tank as they may damage the appliance.

IRON OPERATION - CONTINUED

SPRAYING

The spray mist can be used for both dry and steam ironing at any temperature setting. Press the spray button to release a mist of water through the spray nozzle and dampen the fabric as required.

NOTE: Before using the spray function ensure that the water tank is at least $\frac{1}{4}$ full. If the tank has run dry, refill with distilled water as recommended in the Filling the iron with water instructions. It may be necessary to press the spray button a few times to re-prime the pump before mist appears.

STEAM IRONING


1. Fill with distilled water as recommended in the Filling the iron with water instructions.
2. Set the temperature dial setting to 'MAX' and wait until the appliance heats up and temperature indicator light goes out.
3. Set the steam control switch to desired position. Increase the steam output by pushing the steam selector to the right and decrease steam by moving it to the left towards '0'.

NOTE: Steaming is generally not recommended for synthetic fabrics such as nylon and polyester. Always follow the garment manufacturer's instructions.

USING THE SHOT OF STEAM

The shot of steam feature can be used for both dry and steam ironing at high temperatures. The shot of steam is particularly efficient in smoothing out stubborn creases on heavy fabrics.

1. Fill with distilled water as recommended in the Filling the iron with water instructions.
2. Set the temperature dial above the two dot (🔥) setting and wait until the appliance heats up and the temperature indicator light goes out.
3. Press the shot of steam button to release a powerful shot of steam from the soleplate.

 **DANGER** Ejected steam is extremely hot and therefore should be avoided. Never direct the steam towards yourself or other people as this may cause burns or scalding.

NOTE: To prevent water droplets appearing from the soleplate do not press the shot of steam button continuously for more than 5 seconds. Keep a brief interval between shots for optimal results.

NOTE: The shot of steam can also be applied when the iron is in an upright position. This 'vertical steam' feature is ideal for removing creases on curtains, hanging suits etc.





ANTI-DRIP SYSTEM

Your iron is equipped with an anti-drip system which is designed to prevent water from escaping through the soleplate when using lower iron temperatures, thus helping to avoid water marks on your garments.

IRON OPERATION - CONTINUED

During use, the anti-drip system may emit a clicking sound, particularly during heat-up or when the iron is cooling down. This is normal and indicates that the anti-drip system is functioning correctly.

⚠ CAUTION The iron must not be left unattended while it is connected to the supply mains. Unplug the appliance from mains before cleaning, filling with water, immediately after use, when moving it to storage and when not in use.

 CAUTION: Note that this symbol on the garment label means that the fabric should not be ironed.		
INSTRUCTIONS ON GARMENT LABELS	TYPE OF FABRIC	TEMPERATURE SETTING
	ACRYLIC ACETATE NYLON POLYESTER RAYON VISCOSE SILK	<div>MIN</div> <div>↑</div> <div>MAX</div>
	WOOL COTTON BLENDS WOOL BLENDS	
	CORDUROY COTTON LINEN DENIM	

NOTE: If the garment consists of several types of fabric or fibers, select the ironing temperature according to the requirements of the most delicate fabric.

NOTE: Before ironing, always read the garment manufacturer's label and adjust the temperature setting accordingly.



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For more information on Westinghouse small appliances, visit:

www.westinghousesmallappliances.com.au

TROUBLE	POSSIBLE CAUSE	POSSIBLE SOLUTION
Not enough heat.	The iron is unplugged from mains power.	Check that the plug is connected to mains power.
	The temperature dial has not been rotated from "O" position.	Check that the power switch at power outlet is on.
	The temperature dial has not been rotated to desired setting.	Check that the temperature dial is in correct setting.
Too much heat.	The temperature dial has not been rotated to desired setting.	Check that the temperature dial is in correct setting.
		Allow the appliance to cool down after changing the setting from high to lower temperature.
No steam is being produced or there is a leakage.	The temperature dial has been set to MIN (the temperature is not hot enough for producing steam).	Set the dial to a higher temperature setting.
	Too little water in water tank.	Fill with water per instructions.
No shot of steam or no vertical steam.	The (vertical) shot of steam function has been used too often within a very short period.	Continue ironing in horizontal position and wait a while before using the (vertical) shot of steam function again.
	The iron is not hot enough.	Set the dial to a higher temperature setting.
	Too little water in water tank.	Fill with water per instructions.
Leaking water from soleplate.	The temperature dial is set out of steam range.	Set the temperature dial as per steam range.
	The iron is not hot enough.	Open steam only after the temperature indicator light goes out.
	The water tank is filled over 'MAX' level.	Pour out the excess water. Use caution as the water may be hot.
Too little steam.	The steam control switch is not in correct position.	Set the steam control switch to the correct position.
	Steam holes are blocked.	Clean steam holes using cotton tip, moistened with distilled water.
	Too little water in the water tank.	Fill with water per instructions.
No water spray.	Not enough pressure, or air inside the pump.	Block the spray nozzle with fingertip, and push the spray button several times continuously.
	Too little water in the water tank.	Fill with water per instructions.

TROUBLESHOOTING

Troubleshoot your problem by using the chart. If the iron still does not operate correctly, it may be defective.

TROUBLESHOOTING - CONTINUED

BEFORE CALLING FOR SERVICE

If the iron fails to operate:

1. Check to make sure the iron is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE IRON YOURSELF.

CUSTOMER SERVICE

In the event you believe your iron to be defective, please return it along with your sales receipt to the place of purchase for resolution.


For any enquiries, please call our service center on Tel: 1300 883 109

CLEANING & CARE

AFTER EACH USE

1. Remove the plug from the mains socket. Ensure that the temperature dial is in 'OFF' and the steam control switch is in 'O' position.
2. Allow the appliance to cool down approximately 30 minutes before handling or cleaning. Avoid touching the soleplate when hot.
3. Empty the water tank after each use. Use caution when emptying the water tank as the water inside may be hot.
4. Wipe the Cera-Silk® soleplate with a soft, damp cloth and non-abrasive (liquid) cleaner and dry thoroughly.
5. If burnt fibers are stuck to the soleplate, dampen a soft cloth with vinegar and wipe off.
6. Exterior of the appliance may be wiped clean with a damp cloth. Do not use solvents or bleach as this may damage the finish of the appliance.

NOTE: Never use harsh or abrasive cleaning agents or any sharp instruments for cleaning the unit.

 **DANGER** Do not under any circumstances immerse the iron, power cord or power plug in water or any other liquid.

CLEANING & CARE - CONTINUED

TO CLEAN THE STEAM HOLES


Use a cotton wool tip moistened with distilled water to remove any build-up from that may have blocked the steam holes. Use caution not to scratch or damage the soleplate.


NOTE: Never carry or hang the iron for storage by the power cord.

USING THE SELF-CLEAN FUNCTION

The self-clean function is useful in preventing scale build-up in your iron. Use the self-clean function regularly, at least once a month or more frequently especially in hard water areas.

1. Make sure the iron is not plugged in and the temperature dial is in the 'OFF' position.
2. Ensure the steam control switch is in '0' (= No steam) position.
3. Tilt the unit to a 45 degree angle and using the water beaker, pour water into the water inlet opening until 'MAX' level is reached. Do not add vinegar or other chemicals.
4. Plug in the appliance and set the temperature dial to 'MAX'. Wait until the appliance heats up and temperature indicator light goes out. Return the dial back to 'OFF' position.
5. Unplug the iron from mains. Hold the iron over a sink, soleplate down.
6. Press and hold the self-clean button and gently shake the iron to and fro.
7. Steam and boiling hot water will eject from the holes on the soleplate. Impurities, scale and flakes (if any) will be flushed out.
8. Release the self-clean button as soon as all the water in the tank has been used up (no more steam is being produced). Repeat the process as necessary.
9. Once the self-clean is done, plug the appliance back in and set the temperature dial again to 'MAX' to allow the soleplate to dry.
10. Return the temperature dial back to 'OFF' position and unplug the iron when the temperature indicator light goes out.
11. Move the iron over a piece of cloth, e.g., an old towel, to remove any water stains that may have formed on the soleplate.
12. Allow the iron cool down fully before storing it.

 **DANGER** Ejected steam is extremely hot and therefore should be avoided. Never direct the steam towards yourself or other people as this may cause burns or scalding.

 **CAUTION** The power plug must be removed from the outlet before the water reservoir is filled with water.

STORING THE APPLIANCE

Complete the steps for cleaning described above. Ensure all parts are dry and completely cooled down before storing the appliance. Store the iron vertically in a dry, cool and clean place.

LIMITED WARRANTY

1. Nothing in this Warranty affects the Consumer's rights under the Australian Consumer law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
 - a.) Repair or replace the Product at the cost of the Seller, including but not limited to labour and travel costs. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty.
 - b.) Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
 - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
 - b.) Has been misused or neglected.
 - c.) Has been damaged accidentally or by acts of God including fire and flooding.
 - d.) Has been used or operated contrary to operating or maintenance instructions.
 - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.
6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
 - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.

- b.) Make note of the defects reported by the Owner.
- c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
- d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
- e.) If the Seller accepts the return of the Product, the Seller must arrange to have
 - i) The Product repaired or,
 - ii) Replace the damaged or faulty Product or,
 - iii) Refund the purchase price.
- 8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.
- 9. For the purpose of this Warranty:
 - a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
 - b.) Consumer means the Purchaser of goods from the seller.
 - c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
 - d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
 - e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
 - f.) Owner has the meaning set out in clause 3.
 - g.) Warranty means this warranty.
 - h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
 - i.) Warranty Period means:

i) In relation to Cast Iron Cookware:	3 Year Limited Warranty.
ii) In relation to Non-Stick Cookware:	3 Year Limited Warranty
iii) In relation to Cooking Utensils:	3 Year Limited Warranty
iv) In relation to Knives/Knife Block Sets:	3 Year Limited Warranty
v) In relation to Stainless Steel Cookware:	10 Year Limited Warranty
vi) In relation to Chopping boards:	1 Year Limited Warranty
vi) In relation to Small Appliances:	1 Year Limited Warranty



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INNOVATION YOU CAN BE SURE OF

CUSTOMER SERVICE - 1300 883 109

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