



SLOW COOKER 3 x 2.5L INSTRUCTION MANUAL

220~240V

405W

WHSC03SS



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Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.











Product design and specifications may be changed without notice.

IMPORTANT SAFETY INSTRUCTIONS

 DANGER	 WARNING	 CAUTION
DANGER - Immediate hazards which WILL result in severe personal injury or death.	WARNING - Hazards or unsafe practices which COULD result in severe personal injury or death.	CAUTION - Hazards or unsafe practices which COULD result in minor personal injury.

WARNING

The temperature of accessible surfaces may be hot whilst the slow cooker is operating.

1. Read all instructions carefully before using your new slow cooker.
2. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug - do not pull on the cord.
3.  **DANGER:** Do not operate slow cooker if:
 - i) the cord or plug is split, melted or damaged.
 - ii) the slow cooker has malfunctioned.
 - iii) the slow cooker has been damaged in any manner.If any of the above incidents occur, return your slow cooker to the nearest authorised service center for examination, repair or adjustment.
4.  **DANGER:** Do not under any circumstances immerse the power cord, mains plug or slow cooker body in water or any other liquid.
5.  **WARNING:** Do not touch the outer surfaces whilst slow cooker is in operation. Use handles and knobs only as some surfaces may become hot whilst the appliance is in use.
6.  **WARNING:** If the mains supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.
7.  **CAUTION:** Wait for the slow cooker to cool before moving. Carry only by the outer side handles.
8.  **CAUTION:** Keep the slow cooker and its cord out of reach of children less than 8 years old.
9.  **CAUTION:** Do not use your slow cooker without the ceramic pots inserted.
10.  **CAUTION:** Exercise caution when removing the tempered glass lids from the slow cooker whilst in use. Steam from foods being cooked will be released when lifting the lid and could potentially cause burns or personal injury.
11.  **CAUTION:** Do not allow your slow cooker to boil dry as this will cause damage to the ceramic pots and slow cooker.
12.  **CAUTION:** The ceramic pots are suitable for use with wood, nylon and plastic utensils. Do not use steel utensils as they may scratch the ceramic pot coating. Scratching of the ceramic pot surface is not covered by warranty.
13. This slow cooker is not intended to be operated by means of an external timer or separate remote-control system.

IMPORTANT SAFETY INSTRUCTIONS

14. Close supervision is necessary when any appliance is used by or near children.
15. Clean the outer surfaces with a soft damp cloth only after unplugging the slow cooker from the mains supply.
16. Any appliance that has been dropped or damaged should not be used until examined by an authorised service center.
17. Do not permit the mains supply cord or plug to touch hot objects or allow the power cord to lay across the slow cooker.
18. This appliance is deemed for use indoors only.
19. Do not use harsh or abrasive cleaning agents. The outside surface may be wiped clean with a soft, damp cloth and dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the slow cooker.
20. This slow cooker can be used by children aged from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the slow cooker in a safe way and understand the hazards involved.
21. Children should not play with the slow cooker.
22. Your slow cooker should not be unattended while in use.
23. This slow cooker should not be used in a commercial environment such as a restaurant, hotel or hostel dining room.
24. Always use this slow cooker with a power outlet of the voltage (A.C. only) marked on the base of the slow cooker.
25. Do not use slow cooker for any purpose other than its intended use.
26. Do not place your slow cooker on or near a hot gas flame, electric element, heated oven or any hot surface.
27. Do not place your slow cooker on top of any other appliance.
28. Do not allow the power cord of this slow cooker to hang over the edge of a table or bench top.
29. Always use oven mitts when handling the ceramic pots during or after use.

ELECTRICAL REQUIREMENTS


POWER SUPPLY CORD

1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

NOTE: Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

INSTALLATION GUIDE

1. Carefully unpack your electric slow cooker.
2. Carefully remove packaging around the slow cooker and power cord. Do not remove warning labels.
3. Wash the ceramic pots and lids before use.

 **DANGER:** Do not under any circumstances immerse the slow cooker body, mains cord or mains plug in water or any other liquid.

PARTS AND FEATURES



1. Tempered glass lids allow viewing and monitoring of foods without the need to lift the lids.
2. Lid holders conveniently keep lids propped up whilst serving foods.
3. Removable ceramic pots maintain and distribute heat evenly.
4. 3 setting control panel for easy operation.
5. Cool touch handles and knobs.

TEMPERATURE CONTROL PANEL



1. HIGH

Select this setting for faster cooking times.

2. LOW

(Recommended) as the slower cooking times helps to further tenderise.

3. WARM

Keep foods warm and ready for serving.

SLOW COOKER OPERATION

1. Before first use, the ceramic pots and tempered glass lids must be cleaned. Wash the ceramic pots and lids with hot water and mild detergent. Rinse with fresh water and dry thoroughly. Your slow cooker is now ready for use.
2. Ensure temperature control is set to off.
3. Re-insert ceramic pots into slow cooker body.
4. Plug the power cord into the power outlet and switch on.
5. Add meal ingredients into the ceramic pots.
6. Place tempered glass lids back onto your slow cooker.
7. Turn each temperature control panel knob to the desired temperature setting.

SAFETY PRECAUTIONS

1. The body of the slow cooker may become hot during use. Do not touch.
2. Do not use the side handles to move slow cooker if full of liquids / foods. Remove the ceramic pots from the body and move each item separately.
3. Always use oven mitts when handling the ceramic pots during or after use.
4. Do not under any circumstances immerse the slow cooker body, mains cord or mains plug in water or any other liquid.
5. Do not overfill the slow cooker with liquid as it may over-boil or spill-over.
6. Do not operate the slow cooker without the ceramic pots inserted.
7. Do not place the ceramic pots directly onto a stove-top or into the oven. They are designed for use with this slow cooker only.

COOKING TEMPERATURE & TIMES

ITEM	RECOMMENDED TEMP	TIME
Roasts / Large meat cuts	LOW	5 - 8 Hours
Stews / Casseroles	HIGH	3 - 5 Hours
Soups	HIGH	4 - 5 Hours
Fish	HIGH	2 - 4 Hours
Chicken Breast / Thighs	HIGH	3 - 5 Hours
Desserts	HIGH	1 - 2 Hours




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Fantastic recipes for this product and many other Westinghouse appliances can be found under the recipe section at:

www.westinghousesmallappliances.com.au

CLEANING & CARE

CLEANING

1.  **DANGER:** Do not under any circumstances immerse the power cord, mains plug or slow cooker body in water or any other liquid.
2. Do not use harsh or abrasive cleaning agents. The outside surface may be wiped clean with a soft, damp cloth and dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the slow cooker.
3. Allow the slow cooker to cool thoroughly after using. Exposing the ceramic pots or lids to water whilst hot will cause cracking and/or damage.
4. Once cooled, filling the ceramic pots with water and allowing it to soak will assist in the removal of tough baked on particles.
5. When washing, non-abrasive cloths and plastic bristle kitchen brushes may be used to remove stubborn food particles from the ceramic pots and lids. Do not use abrasive cloths and cleaning materials as they will damage the surface.
6. Ensure ceramic pots and lids are dried thoroughly after cleaning and placed back into the slow cooker body. Store in a dry place away from steam and humidity where possible.

TROUBLESHOOTING

BEFORE CALLING FOR SERVICE

If the slow cooker fails to operate:

1. Check to make sure the slow cooker is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE SLOW COOKER YOURSELF.

CUSTOMER SERVICE

In the event you believe your slow cooker to be defective, please return it along with your sales receipt to the place of purchase for resolution.

For any enquiries, please call our service center on: Tel: 1300 883 109
Mon-Fri 8:00am – 5:00pm WST

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the slow cooker still does not operate correctly, it may be defective.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Slow cooker does not turn on.	Slow cooker is not plugged in.	Check that slow cooker is plugged into a working power outlet and turned on.

LIMITED WARRANTY

1. Nothing in this warranty affects the Consumer's rights under the Australian Consumer law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period.
4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
 - a.) Repair or replace the Product at the cost of the Seller, including but not limited to labour and travel costs. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty.
 - b.) Refund the purchase price paid by the consumer.
5. The Warranty does not apply to Product that :
 - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
 - b.) Has been misused or neglected.
 - c.) Has been damaged accidentally or by acts of God including fire and flooding.
 - d.) Has been used or operated contrary to operating or maintenance instructions.
 - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.
6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
 - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.

- b.) Make note of the defects reported by the Owner.
- c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
- d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
- e.) If the Seller accepts the return of the Product, the Seller must arrange to have
 - i) The Product repaired or,
 - ii) Replace the damaged or faulty Product or,
 - iii) Refund the purchase price.
- 8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.
- 9. For the purpose of this Warranty:
 - a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
 - b.) Consumer means the Purchaser of goods from the seller.
 - c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
 - d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
 - e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
 - f.) Owner has the meaning set out in clause 3.
 - g.) Warranty means this warranty.
 - h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
 - i.) Warranty Period means:

i) In relation to Cast Iron Cookware:	3 Year Limited Warranty.
ii) In relation to Non-Stick Cookware:	3 Year Limited Warranty
iii) In relation to Cooking Utensils:	3 Year Limited Warranty
iv) In relation to Knives/Knife Block Sets:	3 Year Limited Warranty
v) In relation to Stainless Steel Cookware:	10 Year Limited Warranty
vi) In relation to Chopping boards:	1 Year Limited Warranty
vii) In relation to Small Appliances:	1 Year Limited Warranty



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CUSTOMER SERVICE - 1300 883 109

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