

Before Requesting Service

THESE THINGS ARE NORMAL

The oven causes interference with my TV.

Some radio and TV interference might occur when you cook with the microwave oven. This interference is similar to the interference caused by small appliances such as mixers, vacuums, hair dryers, etc. It does not indicate a problem with your oven.

Steam accumulates on the oven door and warm air comes from the oven vents.

During cooking, steam and warm air are given off from the food. Most of the steam and warm air are removed from the oven by the air which circulates in the oven cavity. However, some steam will condense on cooler surfaces such as the oven door. This is normal.

I accidentally ran my microwave oven without any food in it.

Running the oven empty for a short time will not damage the oven. However, we do not recommend this.

PROBLEM

POSSIBLE CAUSE

REMEDY

Oven will not turn on.



The oven is not plugged in securely.

Remove plug from outlet, wait 10 seconds and re-insert.

Circuit breaker or fuse is tripped or blown.

Reset external circuit breaker or replace external fuse.

There is a problem with the outlet.

Plug another appliance into the outlet to check if the outlet is working.

Oven will not start cooking.



The door is not closed completely.

Close the oven door securely.

Start was not pressed after programming.

Press **Start** Pad.

Another programme has already been entered into the oven.

Press **Stop/Reset** Pad to cancel the previous programme and programme again.

The programme has not been entered correctly.

Programme again according to the Operating Instructions.

Stop/Reset has been pressed accidentally.

Programme over again.

The word "Lock" appears in the display window.



The Child Lock was activated by pressing **Start** pad 3 times.

Deactivated Lock by pressing **Stop/Reset** pad 3 times.

The word "DEMO MODE" appears on the screen.



Clock Pad has been pressed 3 times.

Deactivated mode by pressing **Clock** Pad 3 times.

When the oven is turning on, there is noise coming from the Glass Tray.



The Roller Ring and oven bottom are dirty.

Clean these parts according to "Care of Your Microwave Oven" (see next page).

* DEMO MODE is designed for retail store display. Cooking and other functions will not operate during the DEMO mode. If it seems there is a problem with the oven, contact an authorised Service Centre.