

Gas cooktops



Instruction and installation manual

Models: GHS607W, GHS607S, GHC607W, GHC607S, GHC617W, GHC617S,
GHS917W, GHS917S, GHC937W, GHC937S, 72K315W, 72K315S,
GHR12W, GHR12S, GHR92W, GHR92S

CONTENTS

Read the following carefully to avoid an electric shock or fire.

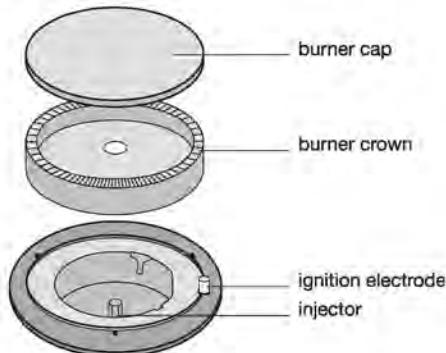
General Warnings

- This appliance is not suitable for use by young children or infirm persons, without supervision.
- Young children should be supervised to ensure they do not play with this appliance.
- During use, this appliance becomes hot. Care should be taken to avoid touching hot surfaces.
- This appliance must not be used as a space heater.
- Keep vents clear of obstructions.
- In order to avoid a fire, the appliance must be kept clean.
- Do not spray aerosols in the vicinity of the appliance when it is in operation.
- Do not store flammable materials in or under the appliance, e.g. aerosols.
- Do not modify this appliance.

Cooktops (Generally)

- Do not allow pots to boil dry, as damage to both pan and cooktop may result.
- Do not operate the cooktop for an extended period of time without a pot or pan on the hotplate.
- Do not allow large cookware to overhang the cooktop onto the adjacent benchtop. This will cause scorching to the benchtop surface.
- Do not allow cooking pots or pans to intrude into the area which is close to the controls.
- Ensure burner caps, crowns and trivets are properly located. (See Figure 1)

Figure 1



- For maximum stability, ensure pots and pans are centrally located on the trivets.
- Handles should be turned away from the front of the bench to avoid accidents.

Conditions of USE

This appliance is intended to be used in household and similar appliances such as:

- Staff kitchen areas in shops, offices and other working environments
- Farm houses
- By clients in hotels, motels and other residential type environments
- Bed and breakfast type environments.

NOTE: You must read these warnings carefully before installing or using the cooktop.
If you need assistance, contact your Customer Care Department.

The manufacturer will not accept liability, should the instructions below or any other safety instructions incorporated in this book be ignored.

Installation

- An authorised person must install this appliance and **MUST provide a certificate of compliance.**
- Before using the appliance, ensure that all packing materials are removed from the appliance.
- In order to avoid any potential hazard, the installation instructions in this booklet, and any labels on the appliance must be followed.
- Ensure that all specified vents, openings and air spaces are not blocked.
- Where the appliance is built into a benchtop, the benchtop material must be capable of withstanding 85°C.
- DO NOT install in marine craft, caravans or mobile homes because these products are not fitted with a flame safeguard on each burner.

Servicing

Servicing **MUST** only be carried out by authorised personnel.

To maintain safe operation, it is recommended that the product be inspected every five years by an authorised serviceperson.

- For appliances supplied with a supply cord, if the supply cord is damaged, it must be replaced by an authorised service person in order to avoid a hazard.
- For models with battery ignition, the battery will require periodic replacement. (See page 11)

NOTE: The battery is a perishable item and is not covered by the warranty.

Cleaning

- Always ensure the appliance is turned off before cleaning.
- This appliance contains aluminium fittings. **Do not use caustic based cleaners.**
- Do not use steam cleaners, as this may cause moisture build up on electrical components.
- Always clean the appliance immediately after any food spillage.
- DO NOT place burner caps, crowns or griddle plate in a dishwasher.

Congratulations

Congratulations and thank you for choosing our Product. We are sure you will find your new cooktop a pleasure to use and a great asset to your cooking. Before you use the cooktop, we recommend that you read through the whole user manual which provides the description of the cooktop and its functions. To avoid the risks that are always present when you use a gas appliance, it is important that the cooktop is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards. For future reference, please store this booklet in a safe place.

Using Your Cooktop



Aerosol sprays

Do not spray aerosols in the vicinity of this appliance while it is in operation as aerosols can contain flammable propellants.



Warning – Ventilation

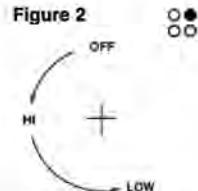
Where this appliance is installed in any confined area, the area must be properly ventilated. It MUST NOT be used as a space heater.

Controls

- Each burner is controlled by a control knob. The markings on the control panel indicate which burner the knob controls, and the settings for that burner. (See Figure 2)

NOTE: Gas controls turn anticlockwise from 'OFF' and have limited movement.

Figure 2



Lighting burners

Electronic Ignition: These cooktops are fitted with mains powered or battery ignition. When the appliance has been connected and the power is on, depressing any knob will release sparks to all burners. (Except push button ignition. See push button ignition models.)

To light a burner, depress the corresponding knob and turn to the 'HIGH' position (while depressing the knob). The knob may be released once the flame is established.

For **Push Button Ignition Models**, turn the knob to the 'HIGH' position and press the ignition button down until the flame is established. The height of the flame can be varied by turning the knob toward the 'LOW' position.



- Keep hands clear of burners when lighting.
- If burner does not light within 5 seconds, turn knob to 'OFF' position, allow gas to disperse, then try lighting again.
- Burners MUST be operated between 'HIGH' and 'LOW' settings only.

In the absence of electrical power, carry out the ignition directly to the burner with a hand held ignition source.

Hotplates

Choice of Hotplate

For your convenience there is a choice of Hotplates –

- A small burner for special low heat and slow cooking.
- A medium burner for normal cooking and simmering.
- A large burner for fast heating and large pots and pans.
- A Wok burner for very fast heating using a Wok or large pot or pan.

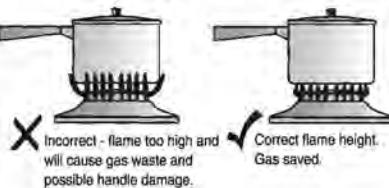
To conserve gas, place the pan centrally over the burner and adjust the flame so that it does not extend past the edge of the pan (Figure 3). Do not boil food too rapidly. A vigorous boil will not cook food any faster, and will waste energy.

Pots and Pans

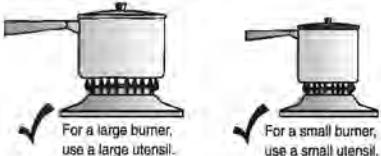
All common pots and pans; aluminium, stainless steel, cast iron, ceramic, etc., may be used on your new gas model cooktop. Ensure that the pots or pans are steady and have flat bases to avoid dangerous spill-over of hot liquids and wasted energy.

Figure 3

Choice of Flame Height



Choice of Cooking Utensils



Never use asbestos mats, wire mats or grids, aluminium foil as it can lead to overheating, cracked enamel. The warranty will be void if these utensils are used and cause a failure. Woks should only be used on the wok burner and wok support trivet.



Ensure the appliance is off and cool before cleaning.

Cleaning and Care

Enamel

Persistent stains may require rubbing with a nylon scourer or creamed powder cleansers. Household enamel cleaners are available, follow the manufacturer's instructions in their use.

Harsh abrasive cleaners, powder cleaners, steel wool or wax polishes should not be used.

Stainless Steel

NOTE: Ensure any oil is cleaned off the hob before first use, otherwise it may cause the hob to turn a yellowish colour.

All grades of stainless steel may stain, discolour or attain an adhering layer of grime in normal operation. To achieve maximum surface appearance, stainless steel must be kept clean by regularly using the following cleaning procedures, thus ensuring good performance and long service life. Wash with warm soapy water and rinse with clean water. Where the stainless steel has become extremely dirty with signs of surface discolouration, (due to periods of neglect or misuse) use a stainless steel cleaner.

Do not use abrasive scourers or steel wool.

When removing these stains be sure to follow the polish or brushing lines.

Trivets, Burner-caps and Crowns

These can all be lifted off and removed for separate cleaning.

NOTE: When refitting the burner caps and crowns, ensure that they are correctly seated.

Ensure burner-caps and crowns are thoroughly dried after cleaning or spillage. When cleaning the burner crowns, ensure that all the flame ports are free of any blockage. If necessary, use a toothpick or brush to clear ports. The outer surface of the burner crowns have a polished finish and extra care needs to be taken to avoid scratching this surface during cleaning. In instances of heavy soiling, it may be necessary to apply a non-abrasive cleaning compound and rub with a cloth until the soiling is removed and then finish with a soft, dry cloth.

NOTE: DO NOT place burner-caps and crowns in the dishwasher.

Ignition Electrode

GENTLY clean the electrode with a damp cloth to avoid lighting difficulties. Ensure the electrode is dry before use.

Injector

Ensure the injector remains free of any foreign material. If necessary, use a thin piece of wire to clear the orifice.

If you have a problem with the cooktop, check the table below. You may be able to solve the problem and this will save you from paying for a service call. You will have to pay for a service call even in the warranty period if the problem is one listed below.

Table 1

Fault	Possible Cause	Remedy
Burner will not light even though the sparker is working.	Gas supply valve turned off.	Turn on gas supply to appliance.
	Control knob not on.	Turn knob on. (Refer page 3)
	Wrong knob turned.	Ensure the knob you are turning corresponds to the burner you want to light.
	Port blockage in ignition area.	Ensure that ports in ignition area are clean and dry.
	Ignition electrode wet or dirty.	Dry or clean ignition electrode.
	Sparking at wrong point because of incorrectly fitted burner crown.	Ensure that crown is seated properly so that the spark fires to the receiving point in the burner crown. (Refer Figure 1, page 1)
	Injector is blocked	Ensure injector is clear of foreign material
No spark is obtained when control knob is activated.	Electricity supply is disconnected or switched off.	Switch on electricity or check fuses.
	Battery is flat.	Replace battery. (Refer page 11)
	Polarity wrong on battery.	Reorient battery to correct position. (Refer page 11)
	Ignition electrode wet or dirty.	Dry or clean ignition electrode.
Flames uneven or tending to lift.	Flame ports blocked or wet.	Clean or dry flame ports.
	Burner cap/crown incorrectly fitted.	Ensure these components are fitted correctly.
Flames not staying on when knob released.	Knob not set between 'HIGH' and 'LOW'.	Knob MUST be set between these positions.
Low heat, slow cooking.	Incorrect cooking pot or pan being used.	Refer to Figure 3. (page 4)
Benchtop or knobs overheating.	Incorrect cooking pot or pan used.	Check Figure 3 for correct pot or pan to be used.
	Pot or pan not located on burner properly.	Ensure pot or pan is centrally located on burner.

If the above points have been checked and there is still a problem with the cooktop, please call the Service Centre.

Appliance Dimensions

Table 2

Cooktop dimensions mm	"SQUARE"	"RECTANGULAR"
Width	600	860
Depth	535	510
Height	58	58
Cut out dimensions mm		
Width	570	830
Depth	490	470

Installation Instructions

This appliance must be installed by an authorised person and in compliance with :

1. AS/NZS 5601.1 Gas Installations Part 1: General Installations, and AS/NZS 5601.2 Gas Installations Part 2: LP Gas installations in caravans and boats for non-propulsive purposes, or the relevant installation code for gas appliances in your country.
2. The local gas fitting regulations, municipal building codes, electrical wiring regulations and any other relevant statutory regulations.
3. The particular instructions as given below. Before commencing installation, check to ensure that the appliance gas type given on the data plate on the appliance corresponds with the type of gas to which it is intended the appliance be connected.
4. A certificate of compliance MUST be given to the customer after the appliance is successfully installed.

Installation Procedure

1. The bench cutout should be made as per "Cut out dimensions" in Table 2 & Figure 4.
2. **Adjacent walls, cupboards and protection for combustible materials.**

Ensure that the appliance is installed in accordance with clauses 6.2.5 and 6.10.1.1 of AS/NZS 5601.1, or clauses 6.9.1 and 6.9.5 of AS/NZS 5601.2 with regard to clearances to combustible surfaces and materials, and clearances to rangehoods and exhaust fans.

To ensure clearances of 200mm from burners to vertical combustible surfaces observe the dimensions shown in Figure 5.

Clearances to combustible surfaces may be reduced if combustible surfaces are protected in accordance with clause 6.10.1.2 of AS/NZS 5601.1, or clause 6.9.2 of AS/NZS 5601.2.

3. **Optional Barrier.** A barrier can be installed to prevent accidental contact with the cooktop base, where the base of the cooktop is accessible from below (ie inside a cupboard, etc). Impressions have been incorporated into the base to ensure a minimum clearance of 10mm is maintained between the base and the barrier. This barrier may be made of any rigid material.

4. **Fitting the cooktop into the bench.** Carry out as follows:
 - Place the rubber seal provided around the edge of the hob.

NOTE: The rubber seal has talc powder applied to its surface which should be wiped off with a damp cloth after the unit has been installed.

Figure 4

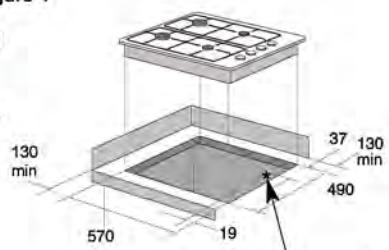


Figure 5

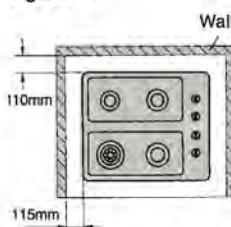
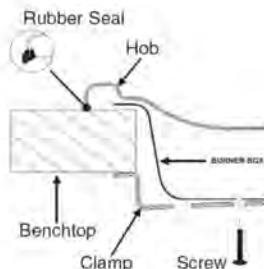


Figure 6



- Fit the pull-down clamps supplied to ensure that the cooktop cannot move after installation. Failure to fix the cooktop to the bench could result in loosening of the gas connection through movement of the cooktop and a gas leak may result.
- Use the 4 clamps and 4 screws supplied in the parts bag.
- To assemble, attach the 4 clamps to each corner of the burner box via the screws provided.
- When placing the cooktop in the cut-out, swing the clamps parallel with the box to avoid interference with the cut-out.
- Position the cooktop so it is centred, then swing the clamps under the benchtop and tighten.

Operation on N.G./S.N.G.

Regulator

An appliance regulator is provided. The regulator must be positioned so that the pressure test nipple is accessible when the appliance is installed. Connect the gas supply to the $\frac{1}{2}$ " B.S.P. internal thread inlet of the regulator. Refer to 'bench cutout' (Figure 4) for connection point position.

Regulators are supplied pre-adjusted and configured by the component maker for use with Natural Gas. The appliance installer is not required to make an adjustment to obtain the correct outlet pressure setting.

An arrow on the base of the regulator indicates the direction of gas flow when the inlet and outlet of the regulator is orientated correctly. When the regulator has been fitted check for leaks from the connections with soapy water.

Gas connection

This appliance is supplied for use with Natural Gas. However, it can be converted for use with LPG. Refer to LP conversion on page 9 & 10.

Supply pipe sizing

The total hourly gas consumption for the appliance is shown on the data label. The required supply pressure (i.e. at inlet to appliance regulator) for each gas type is shown on the data label, and given in Table 3. Use this information in conjunction with the length of run, number of elbows, tees and bends, the available service pressure and the supply requirements of other installed appliances to determine a suitable pipe size. For assistance in this matter refer to the appropriate section AS/NZS 5601.1 or AS/NSZ 5601.2.

An AGA certified class B or D flexible connection may be used to connect the cooktop in accordance with AS/NZS 5601.1, in particular section 5.9 and clause 6.10.1.8, or AS/NZS 5601.2, in particular section 2.11. Where a hose assembly is used and the cooktop is in the installed position, the hose assembly shall be suitable for connection to a fixed consumer piping outlet located at a point 800 - 850mm above the floor and in the region outside the width of the appliance to a distance of 250mm. The point of connection to consumer piping must be accessible with appliance installed.

Elbow positioning

It is possible to reposition the elbow if required by loosening the locking nut and elbow by using two spanners. Re-tighten the entire assembly after the elbow has been repositioned. When fitting elbow to appliance, ensure that the sealing washer is fitted.

Checking the gas supply

- 1 Check the manometer zero point is correct.
- 2 Connect the manometer to the cooktop pressure point. This is located on the regulator.

- 3 Turn on the gas supply and electricity and try to ignite the gas.

NOTE! It will take additional time to light the gas for the first time as air needs to be purged from the pipes.

- 4 With the appliance operating check the outlet pressure

- when all burners of the appliance are operating at maximum,
- when the smallest burner of the appliance is operating at minimum.

Under these conditions the outlet pressure should not vary from the nominal outlet pressure of 1.00kPa by more than $\pm 0.20\text{kPa}$.

If the regulator appears to not be performing satisfactorily, then check the following points.

- 1 If the outlet pressure is consistently too low then the inlet pressure may be too low and adjustment of an upstream regulator may be needed, or an upstream regulator or valve with insufficient flow capacity may be present in the gas supply line. If this is suspected then it may be necessary to repeat the checks whilst measuring both the inlet and outlet pressure to determine if the inlet pressure is in the range 1.13 – 5kPa.
- 2 Check that the regulator has been fitted to the gas supply line in the correct orientation, the arrow on the base of the body indicates the direction of gas flow.

Once these checks have been completed, if the regulator still fails to perform in a satisfactory manner it should be replaced.

LP Conversion – Important

This appliance is fitted with Natural Gas burner injectors.

Please follow the procedure below if a conversion to suit LP gas is required.

The conversion kit contains appropriate LPG injectors and 1 LPG sticker.

- 1 Remove the hotplate burners to access the hotplate injectors. Replace the factory fitted NG injectors with the appropriate injectors, as supplied (see Table 3).
- 2 Unscrew the hex nut from the regulator. The hex nut, brass washer and nylon insert will disengage as an assembly.
- 3 Unclip the nylon insert from the nut assembly by rotating the insert $1/4$ turn, and pulling it free.
- 4 Turn over the insert, and clip back into position.
- 5 Refit the hex nut assembly to the regulator ensuring that it is fully screwed down. The regulator is now set for connection to LP.
- 6 Turn on the gas supply and at each new connection check for leaks using soapy water: each hotplate valve should be turned on, one at a time, and the injector hole blanked off for several seconds.

- 7 The operation of the regulator can be confirmed by connecting a manometer to the pressure test point located on the side of the regulator body adjacent to the outlet. With the appliance operating check the outlet pressure

- when all burners of the appliance are operating at maximum,
- when the smallest burner of the appliance is operating at minimum.

Under these conditions the outlet pressure should not vary from the nominal outlet pressure of 2.60kPa by more than $\pm 0.52\text{kPa}$.

- 8 If the regulator appears to not be performing satisfactorily then check the following points.

- If the outlet pressure is consistently too low then the inlet pressure may be too low and adjustment of an upstream regulator may be needed, or an upstream regulator or valve with insufficient flow capacity may be present in the gas supply line. If this is suspected then it may be necessary to repeat the checks whilst measuring both the inlet and outlet pressure to determine if the inlet pressure is in the range 2.75 – 7.00kPa.
- Check that the insert has been fitted correctly as per diagram figure 7. Check that the turret screw is fully screwed down.
- Check that the regulator has been fitted to the gas supply line in the correct orientation, the arrow on the base of the body indicates the direction of gas flow.

Once these checks have been completed, if the regulator still fails to perform in a satisfactory manner it should be replaced.

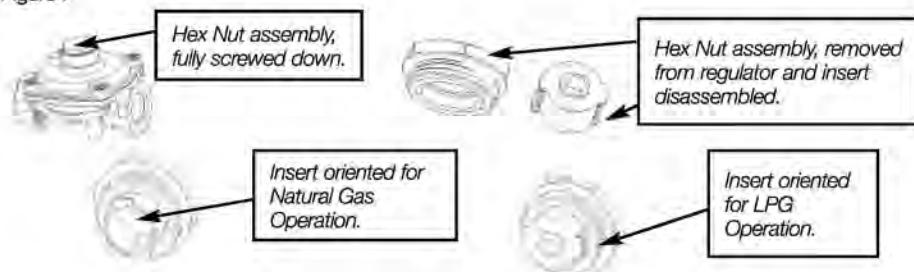
- 9 One by one, turn the knobs to minimum and screw in the bypass screw (accessible when the knob is removed) until a small stable flame results. Turn the knob to maximum and then back to minimum to ensure that the correct minimum flame is maintained.

- 10 Attach the LPG sticker to the cooker, near the gas supply inlet. Cover the Natural Gas label that is factory fitted.

Table 3

Burner type	Natural Gas (Nominal test point pressure: 1.00kPa)		LPG (Nominal test point pressure: 2.60kPa)	
	Injector size (mm)	Gas consumption (MJ/h)	Injector size (mm)	Gas consumption (MJ/h)
Small burner	1.00	5.1	0.55	4.2
Medium burner	1.35	9.0	0.70	6.5
Large burner	1.60	12.7	0.90	10.7
Wok burner	1.75	14.4	1.00	13.0

Figure 7



Battery Connection

The battery used is a 1.5 Volt 'AA' Battery. This supplies the power for the ignition system of the cooktop. To install, follow the instructions as shown on Figure 8 below.

NOTE: Pay special attention to the orientation of the battery when installing.

The battery supplied is a perishable item and is not covered by the warranty.

Electrical connection (220-240 Volts)

Where applicable the appliance is supplied with a standard 10 Amp service cord terminated by a 3-pin plug for connection to a standard household socket. The electrical supply is required to power the electronic ignition system.

NOTE: It will be necessary for Servicing purposes to disconnect the electrical power supply. The power point should therefore be accessible after the appliance is installed.

Diagram 1 is a schematic of the wiring in the appliance.

WEIGHT of the unit is printed on the appliance packaging label.

Diagram 1

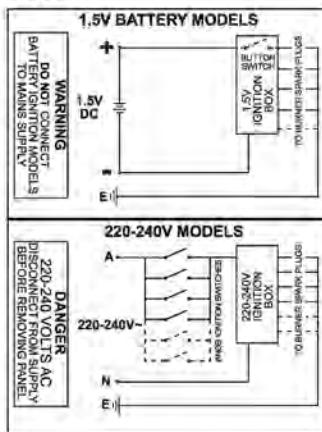
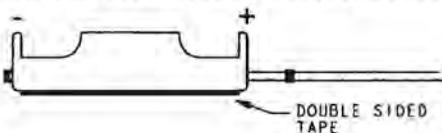


Figure 8

BATTERY HOLDER INSTALLATION INSTRUCTIONS



1. LOCATE A CONVENIENT POSITION TO MOUNT BATTERY HOLDER KEEPING AWAY FROM HOT SURFACES.
DO NOT ATTACH TO BASE OF COOKTOP.
2. ENSURE MOUNTING SURFACE IS CLEAN.
3. REMOVE PROTECTIVE TAPE FROM REAR OF HOLDER.

USE OF HOSE ASSEMBLIES:

ENSURE THAT THE HOSE ASSEMBLY IS RESTRAINED FROM ACCIDENTAL CONTACT WITH THE FLUE OUTLET OF AN UNDERBENCH OVEN OR ANY OTHER HOT SURFACE OF AN ADJACENT APPLIANCE.

Testing appliance operation

After installation, test the appliance and ensure that it operates correctly before handing it over to the customer. The following procedure is recommended:

1. Turn on the gas and electricity supply (if applicable) and attempt ignition on all burners, both separately and in combination. (For correct procedure, refer to page 3, Lighting Burners.) Note that additional time needs to be allowed for the initial lighting as air has to be purged from the pipes.
2. Observe the flame appearance on each burner. (Figure 9) If it is much larger or much smaller than expected, the injector size and supply pressure require checking. Where a flame is unsatisfactory, refer to the Troubleshooting Guide (Page 6) to correct the fault. If the Troubleshooting Guide does not solve the problem, call the Service Centre.

- When all the foregoing is satisfactory, check the turndown setting on each burner, as this may need adjustment. Valves have a by pass controlling screw, which may be accessed by removing the knob. This screw will be located on a particular area of the valve. (Refer Figure 10). Normally, this will have been correctly set at the factory and should not require adjustment.

Please ensure the supply pressure has been checked PRIOR to any adjustment.

- If the appliance cannot be adjusted to perform safely, inform the customer of the problem and affix an appropriate warning notice to the appliance. If the fault appears to be dangerous the appliance should be disconnected. If a minor fault exists, the customer may wish to use the appliance while awaiting service.

If a fault cannot be fixed, please call the Service Centre.

- The customer should be advised that, in the event of a fault, the local Service Organisation or the retailer from whom the appliance was purchased should be contacted.
- When satisfied that the unit is operating correctly, turn off and instruct the customer on correct operation as outlined in this booklet. Ask the customer to operate the controls to ensure that the correct procedure is understood.



Servicing must only be carried out by an authorised service person.

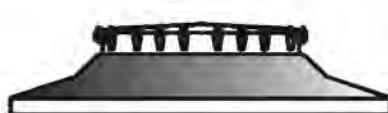
Injector sizes required for various gas types are shown in Table 3 (Page 10). The appliance inlet pressure for each gas type is also shown.

For model identification after installation, an additional data plate sticker has been provided. This sticker is to be stuck onto adjacent cabinetry.

Figure 9

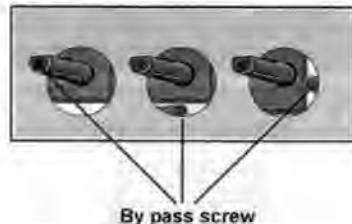


Flame size adjusted to maximum



Flame size adjusted to minimum

Figure 10



Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND
 APPLIANCE: BUILT-IN OVEN, COOKTOP
 AND FREESTANDING COOKER

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty:

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
- (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
- (c) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
- (d) 'ASC' means Electrolux authorised service centres;
- (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot, NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Nial Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
- (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
- (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia for 24 months and in New Zealand for 24 months, following the date of original purchase of the Appliance;
 - (ii) where the Appliance is used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
- (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.

2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.

3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.

4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.

5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:

- (a) travel of an authorised representative;
- (b) transportation and delivery of the Appliance to and from Electrolux or its ASC;

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.

6. Proof of purchase is required before you can make a claim under this warranty.

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):

- (a) the Appliance is damaged by:
 - (i) accident;
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
- (b) the Appliance is modified without authority from Electrolux in writing;
- (c) the Appliance's serial number or warranty seal has been removed or defaced;
- (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
- 8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
- 9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
- 10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement, or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
- 11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
- 12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
- 13. To enquire about claiming under this warranty, please follow these steps:
 - (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (eg an invoice) available;
 - (d) telephone the numbers shown below.
- 14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling for service, please ensure that the steps listed in point 13 above have been followed.

FOR SERVICE
 or to find the address of your nearest
 state service centre in Australia
PLEASE CALL 13 13 49
 For the cost of a local call (Australia only)

SERVICE AUSTRALIA
Electrolux
 ELECTROLUX HOME PRODUCTS
www.electrolux.com.au

FOR SPARE PARTS
 or to find the address of your nearest
 state spare parts centre in Australia
PLEASE CALL 13 13 50
 For the cost of a local call (Australia only)

FOR SERVICE
 or to find the address of your nearest
 authorised service centre in New Zealand
FREE CALL 0800 10 66 10
 (New Zealand only)

SERVICE NEW ZEALAND
Electrolux
 ELECTROLUX HOME PRODUCTS
www.electrolux.co.nz

FOR SPARE PARTS
 or to find the address of your nearest
 state spare parts centre in New Zealand
FREE CALL 0800 10 66 20
 (New Zealand only)



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