



**BOSCH**

Hot Water & Heating

# 10 Year Tank Warranty

Bosch Tronic 1000T electric storage hot water heaters now come with a 10 year tank warranty.



Your Bosch Tronic 1000T now comes with a standard 2 year parts and labour warranty on all components and a 10 Year conditional warranty on the tank.

For details and conditions of our standard warranty, please refer to the *Installation and Operating Instruction* booklet supplied with your unit.

**\*For conditions of the 10 year warranty extension please see the back of this card.**



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## Application of the Extended Warranty

1. This warranty extension to 10 years for the tank part only is separate to our standard Bosch Tronic 1000T warranty. This warranty against defects is provided in addition to other rights and remedies that you may have at law.
2. This warranty is, subject to these Conditions, for a period of 10 years beginning from the date of purchase of the unit by you, the first end-user, provided that you, the first end-user, meet the maintenance requirements set out below.
3. This warranty against defects for 10 years is applicable to the tank only and subject to you, the first end-user, carrying out the Periodic Inspection requirements as detailed in the Installation and Operating Instruction booklet supplied with the unit, and the maintenance schedule below in the fifth year after purchase:
  - a. Contact Robert Bosch (Australia) Pty Ltd or a Bosch Authorised Service Agent to carry out the replacement of the sacrificial anode;
  - b. During the replacement of the sacrificial anode the service personnel will also inspect and service other items as required;
  - c. The cost of the service call and parts will be borne by you; and
  - d. Keep your proof of service receipt to make a warranty claim (Verification Documents).
4. This warranty against defects is applicable to new Bosch Tronic 1000T Electric Water Storage cylinders models that:
  - a. are purchased from 1 June 2019;
  - b. are purchased from a Bosch authorised reseller in Australia or New Zealand;
  - c. are installed and operated in line with the *Installation and Operating Instruction* booklet supplied with the unit; and
  - d. are for personal, domestic use only (i.e. no business or commercial use), and excludes Ineligible Products as defined in Condition 5.
5. Ineligible Products means any trade seconds or used stock. This warranty extension does not apply to 25L and 50L Bosch Tronic 1000T models.
6. Any work performed under this warranty will not extend or renew the warranty period. The warranty period for installed replacement parts ends with the original 10 year warranty period.

## How to claim

1. If you need to make a warranty claim between years 0 – 7 from the date of purchase, refer to the *Installation and Operating Instruction* booklet supplied with the unit.
2. If you need to make a warranty claim between years 8 - 10 from the date of purchase and have met the requirements in Condition 3 above (Application of the Extended Warranty) you may file a warranty claim by contacting:  
Bosch Thermotechnology Australia:  
P 1300 30 70 37  
W [bosch-climate.com.au](http://bosch-climate.com.au)  
Bosch Thermotechnology New Zealand:  
P 0800 54 33 52  
W [bosch-climate.co.nz](http://bosch-climate.co.nz)
3. Verification Documents referred to in Condition 3 above and the unit identification details requested must be provided or presented to us or our authorised service provider as requested.
4. Bosch Thermotechnology will organise for the unit to be assessed to determine if the fault or problem is covered by this warranty. If it is determined that the problem or fault is not covered by warranty, Bosch reserve the right to charge you for the service call.
5. Bosch Thermotechnology will advise you by telephone, email or in writing whether the fault is covered by this warranty.

## This warranty is given by:

Robert Bosch (Australia) Pty Ltd  
Thermotechnology Division  
Locked Bag 66, Clayton South, Victoria 3169  
Phone Australia: 1300 30 70 37  
Phone New Zealand: 0800 54 33 52

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