

Rinnai



Extended Warranty Option

Infinity Models



Builder Models



*See pages 2 and 4 for Extended Warranty
Option Terms and Conditions

Quality Hot Water and Service For Over 28 Years

Rinnai continuous flow hot water products are renowned for their quality, performance and reliability, and have been keeping Australians comfortable for over 28 years. Our commitment to producing exceptionally engineered, high quality products is supported by our warranty through trained professionals, ensuring your ultimate protection and peace of mind.

For Rinnai Infinity models as identified by the Warranty Booklet the standard product warranty is 12 years for heat exchangers and 3 years parts and labour. Rinnai is now offering the option of extending the warranty on the Heat Exchanger by a further 13 years taking it to a total of 25 years.

We are also offering an extension for our Builders range (B-Series) taking the standard product warranty from 10 years for heat exchangers to 15 Years.

These warranty extensions will come in effect from the 1st April 2018 and subject to the following terms and conditions.

Rinnai Continuous Flow Hot Water Products have been designed with energy efficiency and low running cost in mind, they are subject to normal wear and tear and often operate under extreme conditions. It is recommended that such products be serviced and maintained by qualified licensed technicians at a minimum of once every five years to prolong the life of the unit, help keep it running safely and at optimum efficiency.

Rinnai Extended Warranty Option

The optional Infinity 25 year and Builders 15 year heat exchanger extended warranties are available when you elect to participate in the Rinnai Extended Warranty Option. The Extended Warranty Option is subject to terms and conditions as detailed (see back page), including registering online your product with Rinnai and completing the Service Maintenance Schedule included in the Warranty Booklet.

Benefits of the Extended Warranty Option include:

- Covers eligible Rinnai products irrespective of where they are purchased.
- Manufacturer direct servicing.
- Manufacturer trained, licensed technicians.
- Comprehensive 'log book' type service.
- Up to 25 years heat exchanger warranty.



RINNAI INFINITY MODELS	RINNAI BUILDER MODELS
25 YEAR WARRANTY*	15 YEAR WARRANTY*
12 YEAR STANDARD + 13 YEAR EXTENDED HEAT EXCHANGER WARRANTY	10 YEAR STANDARD + 5 YEAR EXTENDED HEAT EXCHANGER WARRANTY
*See pages 2 and 4 for Extended Warranty Option Terms and Conditions	

Service Maintenance Schedule

Infinity and Builders Continuous Flow Hot Water Models

DATE OF INSTALLATION	/	/	Installed by:	
YEAR OF SERVICE	5	10	15	20
Service Date	/ /	/ /	/ /	/ /
Service Company/Technician				
Model Details				

ELECTRICAL

Wiring				
Combustion Fan Motor				
Over Heat Switches				
Printed Circuit Boards				

HEATING ASSEMBLY

Burners and Injectors				
Ignition System				
Flame Sensor				
Burner Pressure (High Rate)	kPa	kPa	kPa	kPa
Burner Pressure (Low Rate if applic)	kPa	kPa	kPa	kPa

MAJOR COMPONENTS

Water Filter Changed				
Heat Exchanger				
Case				
Combustion Air Intakes				
Visual Check of Flueing (if applic)				

SYSTEM OPERATION

Sequence of Operation				
Hours of Operation				
Number of Operations (ON/OFF)				
Hot Water Temperature	°C	°C	°C	°C
Flow Rate at 25°C Temp Rise				

ACTION CODES

Inspected - Working Correctly - No action required	Adjusted Part	Cleaned Part	Replaced Part	Repaired Part	Referred to Installer
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Terms and Conditions

1. Participation in this extended warranty program is optional and subject to these terms and conditions.
2. Within the first 12 months of installation you must complete and submit your product warranty registration.
The Extended Warranty Option can only be registered online, please visit www.rinnai.com.au for registration.
3. Each eligible Infinity product must have a general maintenance completed in accordance with the service schedule, performed by Rinnai Australia Pty Ltd (or its nominated appointee) as follows:

Serviced within the fifth year after the date of installation.

This provides an additional 4 years warranty on the Heat Exchanger (for a total of 16 years)

Serviced within the tenth year after the date of installation.

This provides an additional 3 years warranty on the Heat Exchanger (for a total of 19 years)

Serviced within the fifteenth year after date of installation.

This provides an additional 3 years warranty on the Heat Exchanger (for a total of 22 years)

Serviced within the twentieth year after date of installation.

This provides an additional 3 years warranty on the Heat Exchanger (for a total of 25 years)

4. Each eligible Builders (B Series) product must have a general maintenance completed in accordance with the service schedule, performed by Rinnai Australia Pty Ltd (or its nominated appointee) as follows:

Serviced within the fifth year after the date of installation.

This provides an additional 3 years warranty on the Heat Exchanger (for a total of 13 years)

Serviced within the tenth year after the date of installation.

This provides an additional 2 years warranty on the Heat Exchanger (for a total of 15 years)

5. These services will be charged for by Rinnai.
6. In addition to meeting the conditions set out above, it is essential to comply with all of the general terms and conditions of the product warranty.
7. To obtain your extended warranty you must:
 - During your scheduled service year, contact Rinnai to have a general service performed, and charged for by Rinnai. Service can be booked on line or by calling 1300 555 545.
 - Ensure you retain proof of service in the form of proof of payment for service to Rinnai, and that the service maintenance schedule following has been completed and endorsed.
8. Standard warranty applies should you not opt in the Extended Warranty program.

Rinnai Australia Pty Ltd

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For further information visit

www.rinnai.com.au

or call 1300 555 545

Rinnai

TOTAL HOME COMFORT



HOT WATER



HEATING



COOLING