



Operating instructions

V-ZUG-Home

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with V-ZUG-Home and get the best use out of the appliance.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

These operating instructions apply to:

All appliances with V-ZUG-Home.

Variations depending on the model are noted in the text.

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1 Safety warnings

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the Operating Instructions

- Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time.



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance.

Cleaning and user maintenance shall not be undertaken by children without supervision.

- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific notes

Before using for the first time

- Internet access is required for full use of V-ZUG-Home.
- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.
- Dispose of the packaging material in accordance with local regulations.

- Before using a newly installed appliance for the first time, please follow the tips in the «Using for the first time» section (see page 6).

Correct use

- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its customer service department or similarly qualified persons. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service and support» section. Please contact our Customer Services if necessary.
- Use original spare parts only.
- Retain these operating instructions for future reference.

Note on use

- During operation, microwave appliances can interfere with the WLAN network. In certain circumstances this may lead to limitations on the use of V-ZUG-Home or other applications that communicate via WLAN. Where possible, select the «automatic» channel setting on your WLAN router and avoid channels 8–13.

Children in the home

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- The appliance is designed for use by adults who are familiar with these operating instructions. Children may not always be aware of the danger involved in using electrical appliances. Ensure proper supervision and do not allow children to play with the appliance – there is a danger that children could hurt themselves.

2 Using for the first time

2.1 Conditions

The following conditions must be met for full use of V-ZUG-Home:

- Access to the internet and to Google Play™ Store / App Store®
- Smartphone or tablet that is connected to the home network
- System requirements for smartphone or tablet: from Android 6.0 or from iOS 11.0
- For connection via WLAN only: a wireless network that meets one of the following standards: 2.4GHz 802.11 b/g/n



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2.2 Checking the connection type

Depending on the type of appliance and model number, your appliance must be connected to the home network via LAN or WLAN.

- The model number can be found on the identification plate of the appliance (corresponds to the first 5 alphanumeric characters of the serial number).
- Depending on the model number, connect the appliance to the home network via LAN (see page 10) or WLAN (see page 12).

Type of appliance	Model designation	Model number	Connection type
Ovens and cookers	Comhair SL SLP XSL XSLP	21021–21025, 21028–21030	LAN
		21092–21101	WLAN
	Comhair V200 V400 V600	21036–21041, 21074–21076, 21084, 22017– 22027	WLAN
Steam cookers	Combi-Steam HSL XSL, Comhair-Steam SL	23003–23008, 23011–23013	LAN
		23062–23071	WLAN
	Combi-Steam MSLQ	23014, 23015	LAN
		23072, 23073	WLAN
Hobs	GK11TIFKZ/S FullFlex	31062	LAN
	GK11TIXFK FullFlex	31093	WLAN
	CookTopInduction V6000 FullFlex	31132, 31134	WLAN
Dishwashers	Adora SL SL WP	41056, 41058, 41084, 41059, 41061, 41082, 41086	LAN
	Adora SL SL WP	41127–41140	WLAN
	AdoraDish V2000 V4000 V6000	41091, 41093– 41125	WLAN
Washing machines	Adora SL SLQ SLQ WP	11012–11014	LAN
	AdoraWash V2000 V4000 V6000	11021, 11023, 11025	WLAN
Tumble dryers	Adora TS WP TSLQ WP	12005, 12006	LAN
	AdoraDry V2000 V4000 V6000	12011–12014	WLAN
	CombiAdoraDry V4000		
Refrigerators	CombiCooler V400 V2000 V4000	51086, 51100, 51101	WLAN

3 Module description

3.1 Modes

V-ZUG-Home offers 3 different modes.

Mode	Display	Appliances
Off: The V-ZUG-Home module is fully disabled and can only be enabled again over the household appliance.		- Ovens (Combair SL SLP XSL XSLP) - Steam cookers - Hobs - Washing machines (Adora SL SLQ SLQ WP) - Tumble dryers (Adora TS WP TSLQ WP)
		- Washing machines (AdoraWash) - Tumble dryers (AdoraDry, CombiAdoraDry)
		Dishwashers (AdoraDish)
	-	- Dishwashers (Adora SL SL WP) - Ovens and cookers (Combair V200 V400)
	OF	Refrigerators
	 	Ovens and cookers (Combair V600)
Display: Status information can be called up, push notifications received, time synchronized and software updated only. All other functions, such as e.g. configuring user settings, are locked.		- Ovens (Combair SL SLP XSL XSLP) - Steam cookers - Hobs - Washing machines (Adora SL SLQ SLQ WP) - Tumble dryers (Adora TS WP TSLQ WP)
		- Washing machines (AdoraWash) - Tumble dryers (AdoraDry, CombiAdoraDry) - Dishwashers (AdoraDish)
	-	Dishwashers (Adora SL SL WP)
	 	Ovens and cookers (Combair V600)
Operate and display / operate: All functions are available.		- Ovens (Combair SL SLP XSL XSLP) - Steam cookers - Hobs - Washing machines (Adora SL SLQ SLQ WP) - Tumble dryers (Adora TS WP TSLQ WP)
		- Washing machines (AdoraWash) - Tumble dryers (AdoraDry, CombiAdoraDry)
		Dishwashers (AdoraDish)
	-	Dishwashers (Adora SL SL WP)
	On	Refrigerators
		Ovens and cookers (Combair V200 V400)
	 	Ovens and cookers (Combair V600)

3.2 Networking state

The  /  and  symbols in the display or on the operating panel of your appliance show the networking state of the V-ZUG-Home module.

Ovens, cookers, steam cookers, washing machines, tumble dryers, dishwashers

Symbol activity	Mode	Networking state
 /  remains dark.	▪ Off	V-ZUG-Home mode «Off» is enabled.
	▪ Display	V-ZUG-Home mode «Display» is enabled.
	▪ Operate and display ▪ Operate	Appliance is in energy-saving EcoStandby mode.
 /  flashes at irregular intervals.	▪ Display ▪ Operate and display ▪ Operate	Data transfer is taking place.
 /  flashes every second.	▪ Display ▪ Operate and display ▪ Operate	There is no connection between the V-ZUG-Home module and the network.
 flashes at very short intervals (only possible with Comair V200 V400).	▪ Operate and display	The appliance is in connecting mode and can be connected to the network.
 /  illuminates.	▪ Operate and display ▪ Operate	Appliance is connected to the network.

Hobs

Symbol activity	Mode	Networking state
 is not displayed.	▪ Off	V-ZUG-Home mode «Off» is enabled.
 is displayed.	▪ Display ▪ Operate and display	There is no connection between the V-ZUG-Home module and the network.
 is displayed.	▪ Display ▪ Operate and display	▪ Data transfer is taking place. ▪ Appliance is connected to the network.

Refrigerators

Symbol activity	Mode	Networking state
 remains dark.	▪ Off	V-ZUG-Home mode «Off» is enabled.
 flashes at irregular intervals.	▪ Operate and display	Data transfer is taking place.
 flashes every second.	▪ Operate and display	There is no connection between the V-ZUG-Home module and the network.
 illuminates.	▪ Operate and display	Appliance is connected to the network.

4 Connecting the appliance via LAN

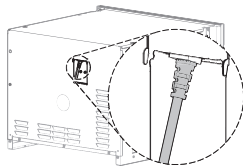
Check (see page 7) whether your appliance must be connected via LAN or WLAN.

 V-ZUG Ltd does not supply network cables, powerline adapters or wireless bridges.

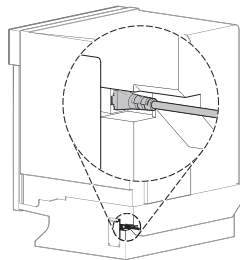
4.1 Connecting the network cable

► Connect the network cable to the cable connection for the V-ZUG-Home module.

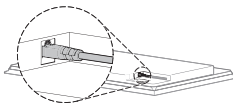
V-ZUG ovens and steam cookers:



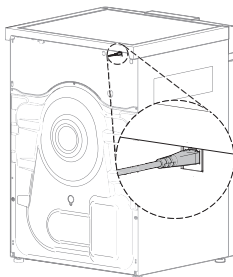
V-ZUG dishwashers:



V-ZUG hobs:



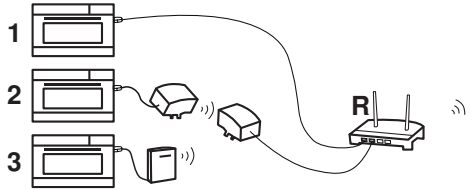
V-ZUG washing machines and tumble dryers:



4.2 Connecting the appliance to the home network

- Use one of the following options for connecting the V-ZUG appliance to the router **R**:

- 1 Ethernet:** Network cable
- 2 Powerline adapter:** Powerline adapter and network cable
- 3 Wireless bridge:** Wireless bridge and network cable



The wireless bridge must be accessible at all times.



The wireless bridge must be installed not behind the appliance, but besides it or in an adjacent unit. Connection problems may occur if it is not positioned correctly.

4.3 Enabling the V-ZUG-Home mode on the appliance

- Enable either V-ZUG-Home or the V-ZUG-Home mode «Display» / «Operate and display» / «Operate» in the user settings of the appliance (see page 13).

4.4 Connecting the smartphone or tablet to the appliance

- Search the Google Play™ Store or the App Store® for «V-ZUG».
- Install and open the V-ZUG App.
- In the V-ZUG App, add the appliance.
 - The appliance is displayed on the smartphone or tablet.

5 Connecting the appliance via WLAN

Check (see page 7) whether your appliance must be connected via LAN or WLAN.

5.1 Installing the app

- ▶ Enable bluetooth and location determination on the smartphone or tablet.
- ▶ Search the Google Play™ Store or the App Store® for «V-ZUG».
- ▶ Install and open the V-ZUG App.

5.2 Enabling the V-ZUG-Home mode on the appliance

- ▶ Enable either V-ZUG-Home or the V-ZUG-Home mode «Display» / «Operate and display» / «Operate» in the user settings of the appliance (see page 13).

5.3 Connecting the appliance to the home network



When establishing a connection, stay close to your appliance and have the password for your wireless network at the ready.

Ovens and cookers (Combair SL | SLP | XSL | XSLP | V600), steam cookers, dishwashers, washing machines, tumble dryers, refrigerators, hobs

- ▶ In the V-ZUG App, add the appliance.
 - A bluetooth pairing request appears in the V-ZUG App.
 - A 6-digit PIN appears in the display of the appliance.
- ▶ Enter the 6-digit PIN in the V-ZUG App and confirm the bluetooth pairing request.
 - All available wireless networks appear in the V-ZUG App.
- ▶ Select your wireless network.
- ▶ Enter the password for your wireless network.
 - The appliance is connected to your wireless network.



You can find further information under home.vzug.com.

Ovens and cookers (Combair V200 | V400)

- ▶ In the V-ZUG App, add the appliance.
 - All available wireless networks appear in the V-ZUG App.
- ▶ Select your wireless network.
- ▶ Enter the password for your wireless network.
 -  illuminates if the appliance is successfully connected to your wireless network.



You can find further information under home.vzug.com.

6 Enabling V-ZUG-Home mode

6.1 Ovens, cookers, steam cookers

Combair SL | SLP | XSL | XSLP and steam cookers

- ▶ Touch the  touch button.
 - The user settings menu appears in the display.
- ▶ Select the  «V-ZUG-Home» user setting.
 - The main V-ZUG-Home menu appears in the display.
- ▶ Select  «V-ZUG-Home mode».
 - A selection of V-ZUG-Home modes appears in the display.
- ▶ Select  «Display V-ZUG-Home» or  «Operate and display V-ZUG-Home».
- ▶ Press the adjusting knob.
 - The setting is saved.
 - The main V-ZUG-Home menu appears in the display.
- ▶ For LAN connection: Connect smartphone or tablet to appliance (see page 11).
- ▶ For WLAN connection: Connect appliance to home network (see page 12).

Combair V600

- ▶ With the appliance switched off, hold the  button depressed for 5 seconds.
 - The user settings can now be changed.
- ▶ Press the  button repeatedly until   appears in the digital display.
 - The light bars for the  and  symbols flash.
- ▶ Press the  button 1× or 2×.
 -   or   appears in the digital display.
 - The V-ZUG-Home mode «Display» or «Operate and display» is selected.
- ▶ Press the  button.
 - The setting is saved.
- ▶ Connect appliance to home network (see page 12).

Combair V400

- ▶ Hold the  and  buttons depressed at the same time for about 5 seconds.
 -  flashes.
 - The connecting mode is active for 60 seconds.
- ▶ Connect the appliance to the home network within this time (see page 12).

Combair V200

- ▶ Turn the  dial to the  position.
- ▶ Turn the  dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
 -  flashes.
 - The connecting mode is active for 60 seconds.
- ▶ Connect the appliance to the home network within this time (see page 12).

6.2 Washing machines and tumble dryers

Adora SL | TS WP

- ▶ Hold the  button depressed until the serial number (FN) appears in the display.
- ▶ Press the  button repeatedly until the following appears in the display: «Configure V-ZUG-Home».
- ▶ Press the  /  button.
 - In the display appears: «V-ZUG-Home mode».
- ▶ Press the  button.
 - In the display appears: «Off».
- ▶ Press the  /  button / 1× or 2×.
 - In the display appears: «Display» or «Operate and display».
- ▶ Press the  button 2×.
 - In the display appears: «Configuration saved».
- ▶ Connect smartphone or tablet to appliance (see page 11).

Adora SLQ | SLQ WP | TSLQ WP, AdoraWash, AdoraDry, CombiAdoraDry

- ▶ Close the appliance door.
- ▶ Touch the  button.
- ▶ Touch the  button.
 - The user settings menu appears in the display.
- ▶ Touch the **1/4** / **1/3** / **1/2** button repeatedly until the  /  «V-ZUG-Home» user setting appears.
- ▶ Touch  /  «V-ZUG-Home».
 - The main V-ZUG-Home menu appears in the display.
- ▶ Touch the  /  «Mode».
 - A selection of V-ZUG-Home modes appears in the display.
- ▶ Touch  /  «Display» or  /  «Operate and display».
- ▶ Touch the  button.
 - The setting is saved.
- ▶ For LAN connection: Connect smartphone or tablet to appliance (see page 11).
- ▶ For WLAN connection: Connect appliance to home network (see page 12).

6.3 Dishwashers

Adora SL | SL WP

- ▶ Hold the  button depressed for about 5 seconds.
 - In the display appears: «User settings».
- ▶ Press the  button repeatedly until the following appears in the display: «V-ZUG-Home mode».
- ▶ Press the  button 1× or 2×.
 - In the display appears: «Display» or «Operate».
- ▶ Press the  button repeatedly until the following appears in the display: «Configuration saved».
- ▶ For LAN connection: Connect smartphone or tablet to appliance (see page 11).
- ▶ For WLAN connection: Connect appliance to home network (see page 12).

AdoraDish

- ▶ On the start screen, touch the > button repeatedly until ⚙ «User settings» appears.
- ▶ Touch the ⚙ button.
 - The user settings menu appears in the display.
- ▶ Touch the > button repeatedly until the ⏻ «V-ZUG-Home» user setting appears.
- ▶ Touch the ⏻ button.
 - The main V-ZUG-Home menu appears in the display.
- ▶ Touch the ⏻ «V-ZUG-Home mode» button.
 - A selection of V-ZUG-Home modes appears in the display.
- ▶ Touch the 👁 «Display» or 🖱 «Operate» button.
 - The setting is saved.
- ▶ Touch the ↶ button.
 - The main V-ZUG-Home menu appears in the display.
- ▶ Connect appliance to home network (see page 12).

6.4 Hobs

- ▶ Touch the ⚙ button.
 - The user settings menu appears in the display.
- ▶ Swipe and tap to select the «V-ZUG-Home» user setting.
 - The main V-ZUG-Home menu appears in the display.
- ▶ Touch «Mode».
 - A selection of V-ZUG-Home modes appears in the display.
- ▶ Touch 👁 «Display» or 🖱 «Operate and display».
 - The selected user setting is being saved.
- ▶ For LAN connection: Connect smartphone or tablet to appliance (see page 11).
- ▶ For WLAN connection: Connect appliance to home network (see page 12).

6.5 Refrigerators

- ▶ Touch the ⚙ button.
 - The main functions and user settings menu appears in the display.
- ▶ Touch ^ button repeatedly until ⏻ flashes in the display.
- ▶ Touch the OK button.
- ▶ Touch the ^ / ✓ button repeatedly until «On» appears in the display.
- ▶ Touch the OK button.
 - ⏻ appears in the display.
 - The setting is saved.
- ▶ Connect appliance to home network (see page 12).

7 V-ZUG-Home configuration

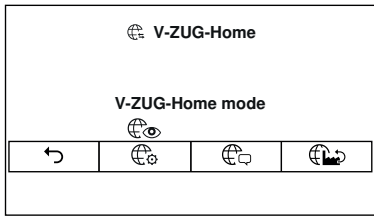
Here, information about the appliance can be displayed and the V-ZUG-Home settings can be changed.

 The displays illustrated are examples.

7.1 Ovens, cookers, steam cookers

Combair SL | SLP | XSL | XSLP and steam cookers

Main V-ZUG-Home menu



The display shows 'V-ZUG-Home' at the top, followed by 'V-ZUG-Home mode' and a globe icon. Below is a row of four buttons: a back arrow, a globe with a checkmark, a globe with an eye, and a globe with a factory icon.



- Back to the user settings of the appliance
- Save changes made



V-ZUG-Home mode

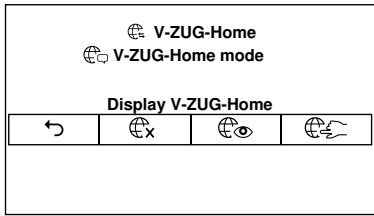


Display information



V-ZUG-Home factory settings

V-ZUG-Home mode



The display shows 'V-ZUG-Home' at the top, followed by 'V-ZUG-Home mode' and a globe icon. Below is a row of four buttons: a back arrow, a globe with an 'x', a globe with an eye, and a globe with a hand icon.



- Back to the main V-ZUG-Home menu
- Save changes made



V-ZUG-Home off

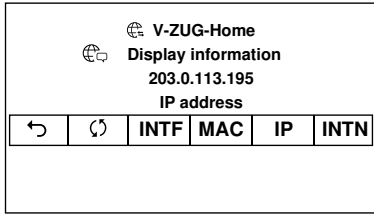


Display V-ZUG-Home



Operate and display V-ZUG-Home

Display information



The display shows 'V-ZUG-Home' at the top, followed by 'Display information' and a globe icon. Below is the IP address '203.0.113.195' and 'IP address'. At the bottom is a row of five buttons: a back arrow, a refresh icon, 'INTF', 'MAC', 'IP', and 'INTN'.



Back to the main V-ZUG-Home menu



Start connection diagnostics

INTF

- Interface connection: ✓ / X
- Restart interface connection: The V-ZUG-Home module (interface) is re-started.

MAC

MAC address

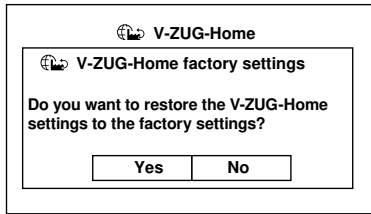
IP

IP address

INTN

Internet connection: ✓ / X

V-ZUG-Home factory settings

**Yes**

The V-ZUG-Home settings are reset to the factory settings (see page 24). The menu is closed.

No

The menu is closed; the configuration remains unchanged.

Combair V600

HD 0 V-ZUG-Home mode «Off»

HD 1 V-ZUG-Home mode «Display»

HD 2 V-ZUG-Home mode «Operate and display»

HD F5 EF The V-ZUG-Home settings are reset to the factory settings (see page 24).

Combair V400

Enabling V-ZUG-Home mode «Operate and display»

- ▶ Hold the  and  buttons depressed at the same time for about 5 seconds.
 -  flashes.
 - The connecting mode is active for 60 seconds.
- ▶ Connect the appliance to the home network within this time (see page 12).
 -  illuminates.
 - The V-ZUG-Home mode «Operate and display» is enabled.

Enabling V-ZUG-Home mode «Off»

- ▶ Hold the  and  buttons depressed at the same time for about 5 seconds.
 -  is no longer illuminated.
 - The V-ZUG-Home mode «Off» is enabled.

Resetting the V-ZUG-Home settings to the factory settings

- ▶ Enable V-ZUG-Home mode «Off».
- ▶ Hold the  and  buttons depressed at the same time for about 10 seconds.
 -  flashes.
 - The V-ZUG-Home settings have been reset to the factory settings (see page 24).

Combair V200

Enabling V-ZUG-Home mode «Operate and display»

- ▶ Turn the  dial to the  position.
- ▶ Turn the °C dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
 -  flashes.
 - The connecting mode is active for 60 seconds.
- ▶ Connect the appliance to the home network within this time (see page 12).
 -  illuminates.
 - The V-ZUG-Home mode «Operate and display» is enabled.

Enabling V-ZUG-Home mode «Off»

- ▶ Turn the  dial to the  position.
- ▶ Turn the °C dial clockwise as far as it will go and hold in this end-stop position for at least 3 seconds.
 -  is no longer illuminated.
 - The V-ZUG-Home mode «Off» is enabled.

Resetting the V-ZUG-Home settings to the factory settings

- ▶ Turn the  dial to the  position.
- ▶ Turn the °C dial clockwise as far as it will go (until the end-stop).
- ▶ Turn the °C dial anti-clockwise to below «250 °C».
- ▶ Turn the °C dial clockwise as far as it will go (until the end-stop).
- ▶ Turn the °C dial anti-clockwise to below «250 °C».
- ▶ Turn the °C dial clockwise as far as it will go (until the end-stop).
 -  illuminates.
 - The V-ZUG-Home settings have been reset to the factory settings (see page 24).



The temperature selector must be turned to below 250 °C twice within 6 seconds.

7.2 Washing machines and tumble dryers

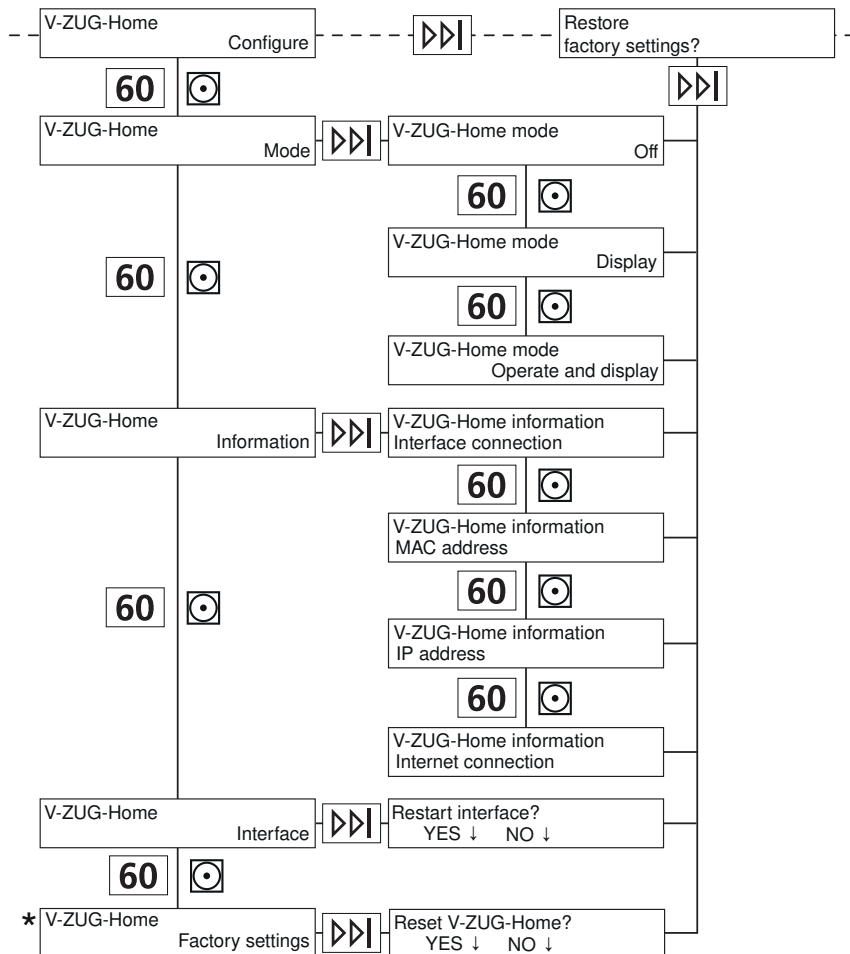
Adora SL | TS WP

60 Adora SL

 Adora TS WP



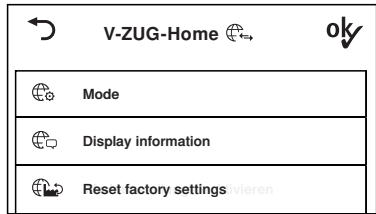
- To next user setting
- Next to a submenu of V-ZUG-Home
- Save changes made
- Exit V-ZUG-Home submenu
- Back to the user settings menu



* V-ZUG-Home settings are reset to the factory settings (see page 24).

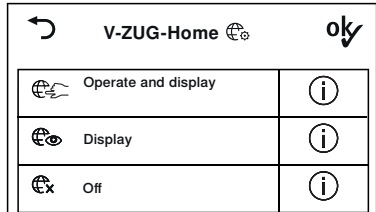
Adora SLQ | SLQ WP | TSLQ WP, AdoraWash, AdoraDry, CombiAdoraDry

Main V-ZUG-Home menu



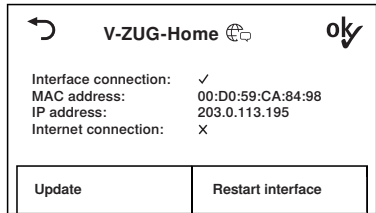
- Back to the user settings of the appliance
- V-ZUG-Home mode
- Display information
- V-ZUG-Home factory settings
- Save changes made

V-ZUG-Home mode



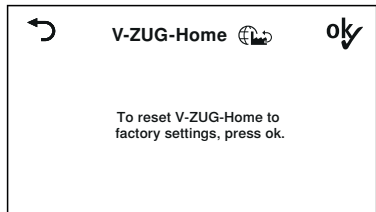
- Back to the main V-ZUG-Home menu
- Operate and display
- Display
- Off
- Save changes made

Display information



- Back to the main V-ZUG-Home menu
- Save changes made
- Interface/Internet connection available
- No interface/internet connection available
- Update:** Update information
- Restart interface:** The V-ZUG-Home module (interface) is restarted.

V-ZUG-Home factory settings

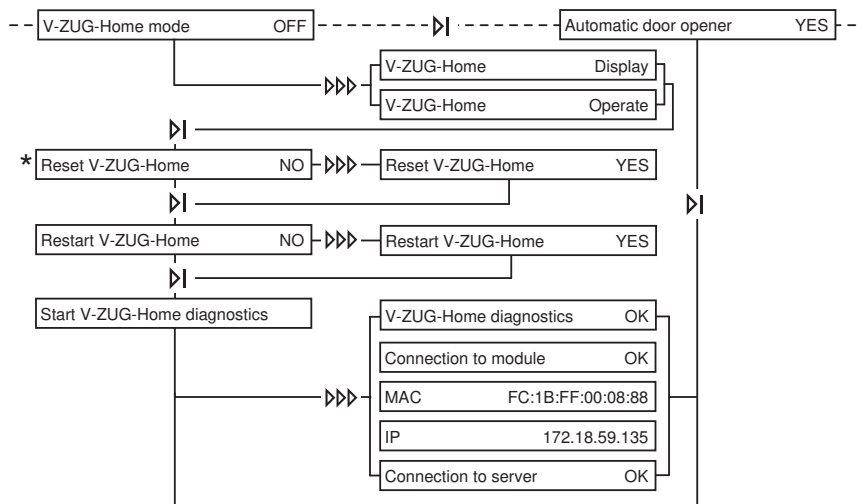


- Back to the main V-ZUG-Home menu
- The V-ZUG-Home settings are reset to the factory settings (see page 24).

7.3 Dishwashers

Adora SL | SL WP

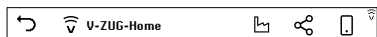
- ▷| ▪ Move to next user setting
- Save changes made
- ▷▷▷ ▪ Change user setting



* V-ZUG-Home settings are reset to the factory settings (see page 24).

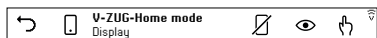
AdoraDish

Main V-ZUG-Home menu



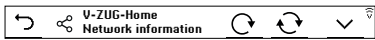
- ↶ Back to the user settings of the appliance
- 🏠 V-ZUG-Home factory settings
- 🔗 V-ZUG-Home information
- 📱 V-ZUG-Home mode

V-ZUG-Home mode



- ↶ Back to the main V-ZUG-Home menu
- 👉 Operate
- 👁 Display
- 🔍 Off

V-ZUG-Home network information



- Back to the main V-ZUG-Home menu
- Restart WLAN module
- Reload network and appliance information
- Display network and appliance information:
 - MAC address
 - IP address
 - Interface status
 - Internet status
 - WLAN SSID
 - WLAN signal strength

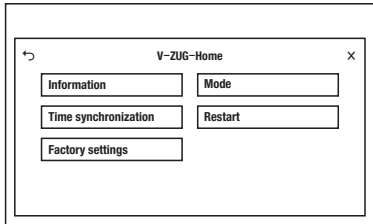
V-ZUG-Home factory settings



- Back to the main V-ZUG-Home menu
- V-ZUG-Home factory settings
- Reset V-ZUG-Home to the factory settings

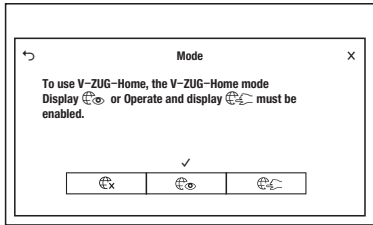
7.4 Hobs

Main V-ZUG-Home menu



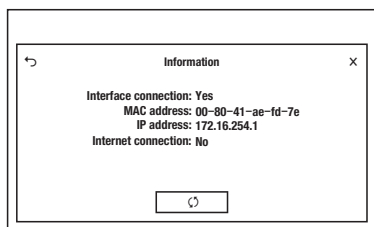
- Back to the user settings of the appliance
- Exit user settings

V-ZUG-Home mode



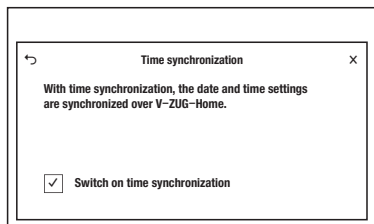
- Back to the user settings of the appliance
- Save changes made
- V-ZUG-Home off
- Display V-ZUG-Home
- Operate and display V-ZUG-Home
- Exit user settings
- Save changes made

Information



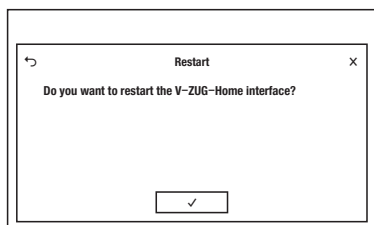
- ↶ Back to the user settings of the appliance
- ↺ Update information
- X Exit user settings

Time synchronization



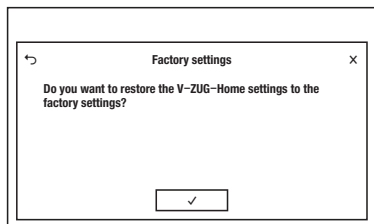
- ↶ Back to the user settings of the appliance
- Save changes made
- ✓ Switch on time synchronization
- X Exit user settings
- Save changes made

Restart



- ↶ Back to the user settings of the appliance
- ✓ The V-ZUG-Home module (interface) is re-started. The menu is closed.
- X Exit user settings

V-ZUG-Home factory settings



- ↶ Back to the user settings of the appliance
- ✓ The V-ZUG-Home settings are reset to the factory settings (see page 24). The menu is closed.
- X Exit user settings

7.5 Refrigerators

- OF V-ZUG-Home mode «Off» is enabled.
- On V-ZUG-Home mode «Operate and display» is enabled.
- rS The V-ZUG-Home settings are reset to the factory settings (see page 24).

7.6 V-ZUG-Home factory settings

If you reset the V-ZUG-Home settings to the factory settings, depending on the connection type (see page 7) different settings are reset.

LAN

If your appliance must be connected via LAN,

- automatic IP address assignment (DHCP) is enabled in the network settings,
- password protection is disabled,
- the push message history is deleted.

WLAN

If your appliance must be connected via WLAN,

- automatic IP address assignment (DHCP) is enabled in the network settings and the set WLAN (SSID/PSK) is deleted,
- password protection is disabled,
- the push message history is deleted,
- the list of all connected bluetooth appliances is deleted.

8 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If another fault is displayed or the fault cannot be remedied, please call Customer Services.

8.1 Via LAN-connected appliances

Malfunction	Possible cause	Solution
 is not illuminated or is not displayed.	▪ The V-ZUG-Home mode «Off» is enabled.	▶ Enable V-ZUG-Home mode «Display» or «Operate and display» / «Operate» (see page 13).
 does not stop flashing or  does not stop illuminating even though the V-ZUG-Home mode «Operate and display» or «Operate» is enabled.	▪ The network cable is not connected to the cable connection for the V-ZUG-Home module. ▪ Error in home network. ▪ Data transfer is taking place or software is being updated (see page 9).	▶ Check all network cable connectors and connect the appliance via LAN (see page 10). ▶ Call Customer Services if the cable connection is not accessible. ▶ Check internet connection via smartphone or tablet. ▶ Call network technician. ▶ No remedy necessary.

8.2 Via WLAN-connected appliances

Malfunction	Possible cause	Solution
The V-ZUG App does not detect the new appliance.	▪ The V-ZUG-Home mode «Off» is enabled.	► Enable V-ZUG-Home mode «Display» or «Operate and display» / «Operate» (see page 13).
	▪ The appliance is already connected to another smartphone or tablet via bluetooth. A maximum of one connection can be established via bluetooth per appliance.	► Disable bluetooth on the other smartphone or tablet.
	▪ If the problem could not be resolved:	► Restart the interface in the V-ZUG-Home user settings (see page 16). ► Disable and re-enable bluetooth on the smartphone or tablet.
The V-ZUG App cannot establish a connection between the appliance and the wireless network after entering the PIN.	▪ The smartphone or tablet and the appliance are not in the same wireless network.	► In the V-ZUG App, select the wireless network over which the smartphone or tablet is also connected.
	▪ If the problem could not be resolved:	► Remove the appliance from the V-ZUG App. ► Add the appliance to the V-ZUG App again. ► Restart the interface in the V-ZUG-Home user settings (see page 16). ► Delete the appliance in the bluetooth settings of the smartphone or tablet and reconnect the appliance via WLAN (see page 12).
📶 / 📶 is not illuminated or is not displayed.	▪ The V-ZUG-Home mode «Off» is enabled.	► Enable V-ZUG-Home mode «Display» or «Operate and display» / «Operate» (see page 13).
📶 / 📶 does not stop flashing or 📶 does not stop illuminating even though the V-ZUG-Home mode «Operate and display» / «Operate» is enabled.	▪ The appliance is not connected via WLAN.	► Connect the appliance via WLAN (see page 12).
	▪ The WLAN is no longer accessible.	
	▪ Data transfer is taking place or software is being updated (see page 9).	► No remedy necessary.

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10 Notes

11 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Your repair order

Call the free service number 0800 850 850 to contact your nearest V-ZUG service centre. You can arrange an on-site visit by us by phone if you wish.

General queries, accessories and service agreement

V-ZUG will be happy to help you with any general administrative or technical queries, to accept your orders for accessories and spare parts and to inform you about our progressive service agreements. You can contact us by calling tel. +41 58 767 67 67 or by going to our website at www.vzug.com.



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