

Homedics®

portable
steam sauna



INSTRUCTION MANUAL AND WARRANTY INFORMATION

1-year limited warranty 

SP-SN300B-AU

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING.

DANGER – TO REDUCE THE RISK OF ELECTRIC SHOCK:

- Always unplug appliance immediately after using and before cleaning.
- **DO NOT** reach for an appliance that has fallen into water. Unplug it immediately.
- **DO NOT** place or store appliance where it can fall or be pulled into a tub or sink.
- **DO NOT** place in or drop into water or other liquids.
- Use only in a dry area.

WARNING: TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- Use this appliance only for its intended use as described in this manual.
- **DO NOT** use attachments not recommended by Homedics; specifically, any attachments not provided with this unit.
- **NEVER** drop or insert any object into any opening.
- **DO NOT** use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- **NEVER** operate the appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a Homedics Service Center for examination and repair.
- This appliance should **NEVER** be left unattended when plugged in.
- This appliance is not a toy and is not to be used by children.
- Close supervision is necessary when this appliance is used near children or individuals with certain disabilities. Unsupervised use could result in fire or personal injury.
- Rest the appliance on a stable surface when placing on its resting pad.
- **DO NOT** allow the cord to contact heated surfaces. **DO NOT** pull or twist cord. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
- **DO NOT** use an extension cord to operate appliance.
- Surfaces of the steamer are hot when in use. **DO NOT** touch heated surface of the steamer when in use.
- **DO NOT** place the steam outlet directly on any surface or on the appliance power cord while it is hot or plugged in.
- Unplug this appliance before filling or emptying the water, and when not in use.
- **DO NOT** operate steamer without properly filling the water in the steamer.
- **NEVER** add detergent or any chemicals into the steamer.
- **NEVER** yank cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- Burns could occur from touching hot parts, hot water, or steam. Use care when opening the steamer lid or when you turn the steamer upside down – there may be hot water in it.

IMPORTANT SAFETY INSTRUCTIONS

- **DO NOT** hold hand in front of steam.
- To reduce likelihood of circuit overload, **DO NOT** operate another high-wattage appliance on the same circuit.
- Use caution when installing or removing an attachment as it may contain hot water from condensation. Ensure that the unit is off, and the attachment is dry or cooled off to avoid contact with hot water.
- **NEVER** use water containing additives.
- When emitting steam, this appliance may cause burns if it is used too close to the skin or body, or if it is used incorrectly. To reduce the risk of contact with hot steam emitting from the steam outlet, stay away from the steam nozzle when entering tent and position the foldable seat away from the steam nozzle.
- **DO NOT** handle plug with wet hands.
- Always unplug the unit when filling or moving the unit.
- Ensure that your hands are dry when operating the controls or removing the plug.
- Use steamer with care. May cause serious burns.
- The unattended use of heat by children or incapacitated persons may be dangerous.
- **NEVER** touch the steam nozzle that is located inside the tent.
- **NEVER** place your hand or feet near the steam nozzle located inside the tent.
- **DO NOT** touch the steamer when it is already in operation unless you want to power off the unit.
- **DO NOT** handle the steamer immediately after use of the sauna. Unplug the steamer and let the unit rest and cool down for 20 to 30 minutes before handling the steamer.
- **NEVER** attempt to shift the sauna tent after setup. Steamer may topple and cause serious burns.
- The wet surfaces of steam enclosures may be slippery. Use care when entering or leaving.
- The steam head is hot. **DO NOT** touch the steam head and avoid the steam near the steam head.
- Prolonged use of the steam system can raise excessively the internal human body temperature and impair the body's ability to regulate its internal temperature (hyperthermia). Limit your use of steam to 10 – 15 minutes until you are certain of your body's reaction.
- Excessive temperatures have a high potential for causing fetal damage during the early months of pregnancy. Pregnant or possibly pregnant women should consult a physician regarding correct exposure to hot temperatures.
- Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a steam bath.
- Persons using medication should consult a physician before using a steam bath since some medication may induce drowsiness while other medications may affect heart rate, blood pressure and circulation.

SAVE THESE INSTRUCTIONS

CAUTION: PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

- This product is intended for household use only.
- **DO NOT** use outdoors. For indoor use only.
- This product is not intended for medical use. It is intended only to provide a home sauna experience.
- Consult your doctor prior to using this product, if:
 - You are pregnant
 - You have a pacemaker
 - You have any concerns regarding your health
- NOT recommended for use by diabetics.
- **NEVER** leave the appliance unattended, especially if children are present.
- **NEVER** cover the appliance when it is in operation.
- **DO NOT** use this product for more than 60 minutes at a time.
- **DO NOT** use this product as a substitute for medical attention.
- This product should **NEVER** be used by any individual suffering from any physical ailment that would limit the user's capacity to operate the controls or who has sensory deficiencies.
- This unit should not be used by children or invalids without adult supervision.
- This appliance is intended for household use only.

INSTRUCTIONS FOR USE

PORTABLE STEAM SAUNA PRODUCT BEHAVIOUR

OVERVIEW

Our sauna tent is designed to provide a relaxing and rejuvenating experience. It is normal for users to observe damp or wet spots in certain areas of the tent during and after use. This is a natural result of the sauna process and is not indicative of a product defect.

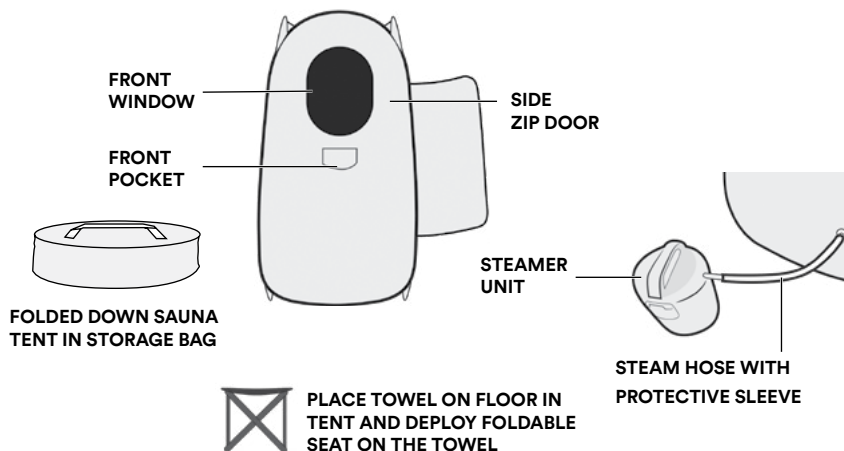
EXPECTED BEHAVIOUR

1. Damp or wet spots around front window: The front window of the sauna tent is designed to remain clear for visibility. However, due to the high humidity inside the tent, condensation may form on the inside of the window. This can result in damp or wet spots appearing on the surface of the front window linen fabric.
2. Damp or wet spots around side zip door: The side zip door is designed for easy access in and out of the sauna tent. Due to the temperature difference between the inside and outside of the tent, condensation will form around the areas of the side zip door. This can result in damp or wet spots appearing around these areas, especially on the surface of linen fabric.

IMPORTANT NOTE

Please ensure to wipe down these areas and dry the tent thoroughly after each use to maintain the longevity of your sauna. Enjoy your sauna experience!

SAUNA TENT IN STANDING POSITION



INSTRUCTIONS FOR USE

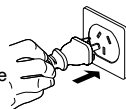
HOW TO USE AND OPERATE THE STEAMER

⚠ WARNING:

ADD WATER. DO NOT add perfume, vinegar, or other chemicals or liquids into the steamer unit.



1. To get started ensure the unit is unplugged before filling the steamer with water. Fill with water to the max FILL line located on the inside of the steamer.
CAUTION: DO NOT fill water over the FILL line.
2. Close steamer lid. Ensure latch is locked in place. You should hear a snap sound when the lid is closed tightly. Firmly secure the hose to the outlet of the steamer.
3. Attach the other end of the hose to the input nozzle on the back of the tent. Secure it firmly, then adjust the sleeve over the hose properly.
CAUTION: Ensure the hose between the steamer and the tent is straight and not bent. The hose is directing all steam into the tent hence the hose must not be bent or twisted in any manner.
4. Plug the steamer into the power outlet and turn dial to desired program length. Steam-ready in 10–15 minutes. First-time users: start with 30 minutes and increase up to 60 as desired.
CAUTION: DO NOT extend the session if you are feeling dizzy.
5. Place a towel down and position foldable seat over towel inside the sauna tent, zip up the side door, and wait 10-15 minutes for the steamer to warm up and produce steam.
TIP: Steam will be visible when ready. Look through the front window for foggy steam conditions.
6. Once the steam has built up to desired condition, unzip the door and step in, sit down on the chair, and zip door closed.
TIP: To help regulate the sauna temperature, unzip front window to allow steam to vent.



CAUTION:

NEVER touch the steam nozzle that is located inside the tent.

- **NEVER** place your hands or feet near the steam nozzle that is located inside the tent.
- **DO NOT** touch the steamer when it is already in operation unless you want to power off the unit.
- **DO NOT** handle the steamer and/or steam hose immediately after use of the sauna, unplug the steamer and let the unit rest and cool down for 20 to 30 mins before handling.
- **NEVER** attempt to shift the sauna tent after setup. Steamer may topple and cause serious burns.

INSTRUCTIONS FOR USE

AFTER USE

1. Unplug the steamer from outlet.
2. Let the steamer cool down for at least 20-30 minutes before handling the unit.
3. After the steamer unit is cooled down, detach the hose from the steamer outlet.
CAUTION: DO NOT attempt to detach hose if you can still feel heat when near the hose. Use a cloth to wrap around the end of the hose when detaching.
4. Open the steamer lid with care and let the excess water cool down as there could be some water left in the steamer.
CAUTION: Wait for the water to cool (at least 20 minutes) before attempting to empty the water from steamer. Steamer contents may be hot.
5. Remove water collected in the water holder, located just below the hinge of the steamer cover.
6. Pour excess water out of the steamer. Ensure the excess water is cooled down.
7. Use a dry cloth to wipe down excess water in the steamer unit or leave it to dry before storing the unit.
8. Remove foldable chair from tent. Use a dry cloth to wipe down excess water and leave it to dry before storing the chair.
9. Use a dry cloth to wipe down excess water in the tent and leave it to dry before storing the unit.

MAINTENANCE

TO CLEAN

- Be sure to unplug the unit and allow it to cool before cleaning.
- Clean the exterior with a soft, damp cloth and wipe dry.

TO STORE

- Store this unit in its storage bag in a cool, dry place.
- Avoid sharp or abrasive objects contacting the steamer, tent, and chair. These objects can cause damage.
- Scan the QR code to learn how to fold and store the tent once it is dry.
- Go to the FAQs tab to find folding instructions and other useful information.



SPECIFICATIONS

Product Name	Portable Steam Sauna
Model Number	SP-SN300B-AU
Electrical Rating	220–240 V~ 50/60 Hz, 1000 W
Steam Release Time	10 - 15 minutes after activating timer
Steamer Capacity	1800 ± 10 mL / 60.87 oz. ± 0.34 oz.
Runtime	Up to 60 minutes. Runtime is based on dialed timer setting
Out Of Water Protection	Steamer unit will auto power off after detecting no water in the steamer unit

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
Water or damp spots on front window and side door	<ul style="list-style-type: none">• Water condenses within the tent• Water condenses on front window within the tent	<ul style="list-style-type: none">• Water or damp spots will disappear after tent is fully dry
No power (power LED is off)	<ul style="list-style-type: none">• Unit is not plugged in• Unit is not turned on• No power at unit	<ul style="list-style-type: none">• Plug unit in• Check if steamer dial is turned to desired program length• Check circuits and fuses or try a different power outlet
No heating (heat LED is off)	<ul style="list-style-type: none">• Steamer dial could be in off position• Out of water	<ul style="list-style-type: none">• Turn steamer dial clockwise to start heating• If steamer is empty, power unit off then add water
Little or no steam	<ul style="list-style-type: none">• Auto off is activated if the steamer is out of water.• Steam hose bent or obstructed• Steam hose could be loose or not connected properly	<ul style="list-style-type: none">• Power off steamer, open lid with care to check water level before adding in water• Check hose connection, be careful of hot surfaces.• Check hose connection. In event the hose becomes loose, power off steamer and wait for it to cool down before attempting to reconnect hose

NOTES

We or us means Homedics Australia Pty Ltd ACN 31103 985 717 and our contact details are set out at the end of this warranty;

You means the purchaser or the original end-user of the Goods. You may be a domestic user or a professional user;

Supplier means the authorised distributor or retailer of the Goods that sold you the Goods in Australia and New Zealand; and

Goods means the product or equipment which was accompanied by this warranty and purchased in Australia and New Zealand.

For Australia:

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled, subject to the provisions of the Australian Consumer Law, to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled, subject to the provisions of the Australian Consumer Law, to have the Goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This is not a complete statement of your legal rights as a consumer.

For New Zealand:

Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.

The Warranty

Homedics sells its products with the intent that they are free of defects in manufacture and workmanship under normal use and service. In the unlikely event that your Homedics product proves to be faulty within 1 year from the date of purchase due to workmanship or materials only, we will replace it at our own expense, subject to the terms and conditions of this guarantee. The warranty period is limited to 3 months from the date of purchase for products used commercially/professionally.

Terms and Conditions:

In addition to the rights and remedies that you have under the Australian Consumer Law, Consumer Guarantees Act of New Zealand or any other applicable law and without excluding such rights and remedies warranty against defects: The Goods are designed to withstand the rigors of normal household use and are manufactured to the highest standards using the highest quality components. Whilst unlikely, if, during the first 12 months (3 months commercial use) from their date of purchase from the Supplier (Warranty Period), the Goods prove defective by reason of improper workmanship or materials and none of your statutory rights or remedies apply, we will replace the Goods, subject to the terms and conditions of this warranty.

We do not have to replace the Goods under this Additional Warranty if the Goods have been damaged due to misuse or abuse, accident,

the attachment of any unauthorised accessory, alteration to the product, improper installation, unauthorised repairs or modifications, improper use of electrical/power supply, loss of power, malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance, transportation damage, theft, neglect, vandalism, environmental conditions or any other conditions whatsoever that are beyond the control of Homedics.

This Warranty does not extend to the purchase of used, repaired or second-hand products or to products not imported or supplied by Homedics Australia Pty Ltd, including but not limited to those sold on offshore internet auction sites. This Warranty extends only to consumers and does not extend to Suppliers.

Even when we do not have to replace the Goods, we may decide to do so anyway. In some cases, we may decide to substitute the Goods with a similar alternative product of our choosing. All such decisions are at our absolute discretion. All such replaced or substituted Goods continue to receive the benefit of this Additional Warranty for the time remaining on the original Warranty Period (or three months, whichever is the longest). This Additional Warranty does not cover items damaged by normal wear and tear including abrasions but not limited to chips, scratches, abrasions, discolouration and other minor defects,

where the damage has negligible effect on the operation or performance of the Goods. This Additional Warranty is limited to replacement or substitution only. As far as the law permits, we will not be liable for any loss or damage caused to property or persons arising from any cause whatsoever and shall have no liability for any incidental, consequential, or special damages.

This warranty is only valid and enforceable in Australia and New Zealand.

Making a Claim:

In order to claim under this Warranty, you must return the Goods to the Supplier (place of purchase) for replacement. If this is not possible, please contact our Customer Service department by email: cservice@homedics.com.au or at the address below.

All returned Goods must be accompanied by satisfactory proof of purchase which clearly indicates the name and address of the Supplier, the date and place of purchase and identifies product. It is best to provide an original, legible, and unmodified receipt or sales invoice. You must bear any expense for return of the Goods or otherwise associated with making your claim under this Additional Warranty.

DISTRIBUTED BY

AUSTRALIA: Homedics Australia Pty Ltd,
14 Kingsley Close, Rowville, VIC 3178

NEW ZEALAND: CDB Media Ltd, 4 Lovell Court, Albany,
Auckland, New Zealand 0800 232 633

Homedics Customer Service:
Email: cservice@homedics.com.au



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