Make your imagination fly

UHD TV
H7 SERIES

CHiQ

OPERATION MANUAL

Model: U58H7A
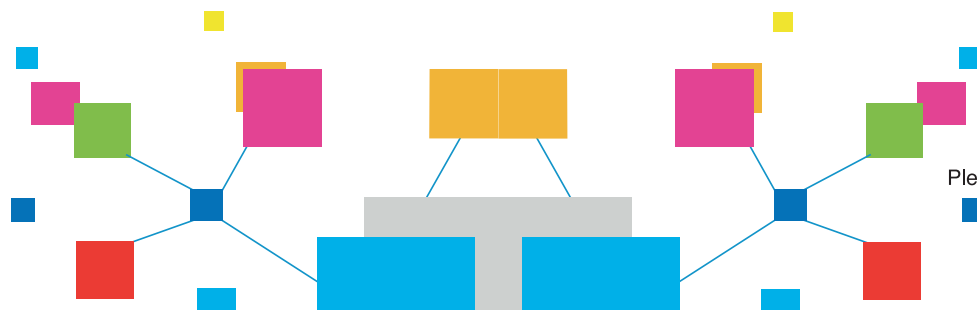
Please read this manual carefully before operating your TV.

Table of contents

Warning

IMPORTANT INFORMATION

If a television is not positioned in a sufficiently stable location, it can be potentiallyhazardous due to falling. Many injuries, particularly to children, can be avoided bytaking simple precautions such as:

a. Using cabinets or stands recommended by the manufacturer of the television.

b. Only using furniture that can safely support the television .

c. Ensuring the television set is not overhanging the edge of the supporting furniture.

d. Not placing the television set on tall furniture (for example, cupboards or ookcases) without anchoring both the furniture and the television set to a suitable support.

e. Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.

f. Educating children about the dangers of climbing on furniture or reach the television set or its controls.

g. The television must to be positioned in a horizontal, stable, un-slippery plane to avoid sliding.

Figures and illustrations in this Operation Manual are provided for reference only and may differ from actual product appearance. Product design and specifications may be changed without notice.

Safety instructions

Before you use this device for the first time, please read the following instructions and heed all warnings, even if you are familiar with handling electronic devices. Keep this manual safe for future reference. Keep it near the product. If you sell the device or pass it on, it is essential that you also hand over this manual.

This symbol and the signal word "**Danger**", "**Warning**" or "**Caution**" indicate a hazardous situation which will lead to death or serious injuries if not avoided.

This symbol indicates further information on the topic.

Warning: Children and persons with disabilities

Children and persons with disabilities may not be able to comprehend the potential risks. Therefore, children and persons with disabilities should never be allowed to use electrical devices unsupervised. Batteries and small parts represent potential choking hazards. Therefore, keep the batteries in a safe place. Seek medical attention immediately if a battery is swallowed. Keep the packaging away from children and persons with disabilities. There is a risk of suffocation.

Caution: Risk of hearing damage

Using headphones at extremely high volume levels can cause permanent damage to the hearing.

Reduce the volume before connecting the earphones and increase it to a comfortable level when watching the TV.

Caution: Disconnecting from the main power

- The device still uses electricity in standby mode. In order to prevent the device using any electricity, the power plug must be pulled out from the main socket. In order to be able to pull out the power plug quickly in the event of an emergency, the device must be positioned to guarantee free access to the main power switch.
- If you do not plan to use the device for an extended period, for example, when you go on holiday, pull out the power plug from the power point and disconnect the antenna cable.

Warning: Batteries

- **Risk of death!** Store batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately!
- Make sure that batteries are always inserted with the correct polarity.
- Do not attempt to recharge the batteries and do not throw the batteries into a fire.
- Do not mix battery types (old and new or carbon and alkaline, etc.).
- Keep the batteries away from heat and direct sunlight (even when they are in the remote control). Otherwise, there could be a risk of explosion or fire!
- Do not attempt to open or modify the batteries. Leaking battery acid can cause injuries. If it comes into contact with the skin or eyes, rinse immediately with lots of water and seek immediate medical assistance.
- Remove any batteries which have leaks immediately. Use suitable gloves to prevent injuries.
- If you do not plan to use the device for an extended period, please remove the batteries. Improper use could cause explosions or leaks.

Caution: Cables

Always handle the cables by the connector and do not pull on the cables themselves. Make sure that you never place heavy objects on the cables and do not place the device itself on a cable. Never tie a knot in a cable or bend it, especially near the plug and at the connection jack, and never tie it to other cables. All cables must be laid so that nobody can trip over them or be obstructed by them. Do not try to repair or modify the cable.

Warning:Screen

Do not apply any pressure to the screen and keep sharp objects away from the surface of the screen. A broken screen represents a risk of injury. Wear gloves to collect the broken parts and consult the customer services department where necessary.

If any liquids escape from the broken display, wipe them carefully with a dry cloth. Where safety gloves while doing so and note the following:

- If the fluid is swallowed, first rinse the mouth and throat out with water and then drink plenty of water. Contact a doctor immediately!
- If the fluid gets into the eye, rinse it out with plenty of clean water. Contact a doctor immediately or seek medical attention.
- If comes into contact with the skin, wipe it off with a clean cloth and rinse with plenty of clean water. Consult a doctor where applicable!

Dispose of the broken screen according to local environmental regulations.

| | **Warning:Repairs** |
| Never open the housing of the device. Failure to do so could result in potentially fatal electrocution. |

Repairs are required if this device has fallen or otherwise been damaged in any way, for example, if the device housing is damaged, if liquids or objects have penetrated the device or if it has been exposed to rain or moisture. Repairs are also required if the device is not working perfectly.

If smoke develops or the device produces unusual noises or smells, power it off immediately and disconnect it from the power point. If this occurs, the device should not be used before it has been inspected by authorised service personnel. All repair work must be carried out by qualified personnel.

| | **Warning:Cleaning** |
| Make sure the device is unplugged from the mains power before cleaning. Failure to do so could result in potentially fatal electrocution. |

Only use a clean, dry cloth for cleaning and never use any corrosive liquids (alkalis, assets, thinners, solvents, etc.).

Place of installation and operating environment

The following measures support the proper functioning of the device and extend its service life:

- Operating temperature and humidity: 5 ºC to 45 ºC, max. 80 % RH.
- Make sure there is free circulation of air (do not place the device on shelves, on a thick carpet, on a bed, or anywhere that obstructs the ventilation slots, and leave at least 10 cm clearance on all sides).
- Do not expose the device to direct heat sources (e.g. heaters).
- Do not expose the device to direct sunlight or bright artificial light.
- Avoid contact with water sprays or drips and aggressive fluids and never operate the device near water. It is especially important that it is never immersed (do not place any recipients containing liquids, such as drinks or vases, on or near the device).
- Never place the device in the immediate vicinity of magnetic fields (e.g. loud-speakers).
- **CAUTION!** Keep candles and open flames away from this product at all times in order to avoid the risk of fire.
- Do not allow foreign bodies to penetrate into the device.
- Do not subject the device to major temperature fluctuations, as this can cause condensation and short-circuits.
- Do not subject the device to excessive shocks or vibrations.
- Only connect the TV set to a properly installed, easily accessible mains socket whose mains voltage corresponds to that on the rating plate.
- The range of power input for the TV is 100-240V~ 50/60Hz.Do not use the TV if the power input is out of the above range.

Intended use of the product

This is a consumer electronics device. It is used to receive TV via an antennaor cable TV network and to play back multimedia files from the Internet and USB mass storage devices. It may only be used for private purposes and not for industrial or commercial applications. It is not intended for medical, life-saving or life-preserving applications.

Only use connecting cables and external devices which are compatible with the product in terms of safety, electromagnetic compatibility and shielding.

Only use accessories recommended by the manufacturer. Do not use this device for purposes other than those indicated and do not modify it in any way. Always comply with the regulations and laws of the country in which you are operating the device.

Explanation of other symbols

The following symbols can be found on the device itself:

CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN
This symbol means there is potentially life-threatening high voltage inside the device. For this reason, you should never open the housing. There are no user serviceable parts inside.

Protection Class II: This symbol means that the TV set has double insulation and is subject to the electrotechnical protection Class II.

This symbol means that the TV set supports Dolby Audio technology for improved sound output.

$\sim$ This symbol means the TV set must be connected to an alternating current network.

This symbol means that the remote control is supplied with direct current.

Trademarks

Dolby, Dolby Audio and the Dolby logo are trademarks of Dolby Laboratories.

All other trademarks and registered trademarks are the property of their respective owners.

After use

Cleaning

Warning: Make sure the device is unplugged from the mains power before cleaning. Otherwise, there is a risk of electrocution!

Never spill or spray any type of liquid into the unit.Only use a clean, dry cloth for cleaning the casing. Never use aggressive liquids. When very dirty, use a slightly dampened cloth.

Clean the screen with a special cleaning cloth for screens.

Caution: when you clean the screen, hold the device steady with one hand and carefully clean the screen with the other. Otherwise, the device could tip over and get damaged or cause injuries.

Storage when not in use

If you do not plan to use the device for an extended period of time, unplug the power cord from the socket and remove the batteries from the remote control. Make sure that the storage temperature is between -15 °C and 45 °C and the relative humidity does not exceed 90%.

Transport

If you wish to move the device a short distance, proceed as follows to transport the device:

1. Disconnect the device from the mains.
2. Remove all cables connected to the device.
3. If you wish to move the device outside your building, demount the base and the optional side supports or the mounted wall bracket by reversing the procedure.
4. Pack the TV set up carefully. Take special care to ensure the corners of the casing and the screen are well protected.
5. Take the TV set and its accessories to its new location and recommission it.

Disposalelectricalappliances

Old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials they contain, and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance, it must be separately collected.

Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Getting started

Fitting the stand

Before you can install your TV set, you need to fit the stand. Alternatively, you can mount it on the wall. A Phillips screwdriver is needed to perform the installation. Please check stand installation guide in accessory bag.

Fitting the batteries into the remote control

1. Turn the remote control over with the back facing upwards, put thumb on the top of the battery cover where it has a triangle sign. Push down gently and pull down the cover out of the position.
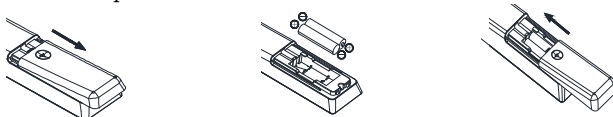
2. Insert the batteries supplied into the remote control. Make sure that you insert the batteries correctly with the polarity as shown inside the battery compartment.

3. Replace the battery compartment cover and push in the opposite direction to the arrow until it clicks into place.

Controls and connections

Caution: Before connecting or disconnecting any cables, switch off all related devices (also the TV). Otherwise you could damage the devices.

Power socket

Power button

USB 2.0 (5V⎓500mA)

2

ANT

7

HDMI

4

DIGITAL AUDIO OUT   USB2.0 (5V⎓500mA)   LAN   HDMI4   HDMI3   HDMI2   AV   R—AUDIO—L   VIDEO   Ω

1   2   3   4   5   6

1.Digital audio out (Coaxial type)

2.USB 2.0 port

3.LAN: Network port

4.HDMI ports

5.AV

6.Headphone out

7.Antenna socket
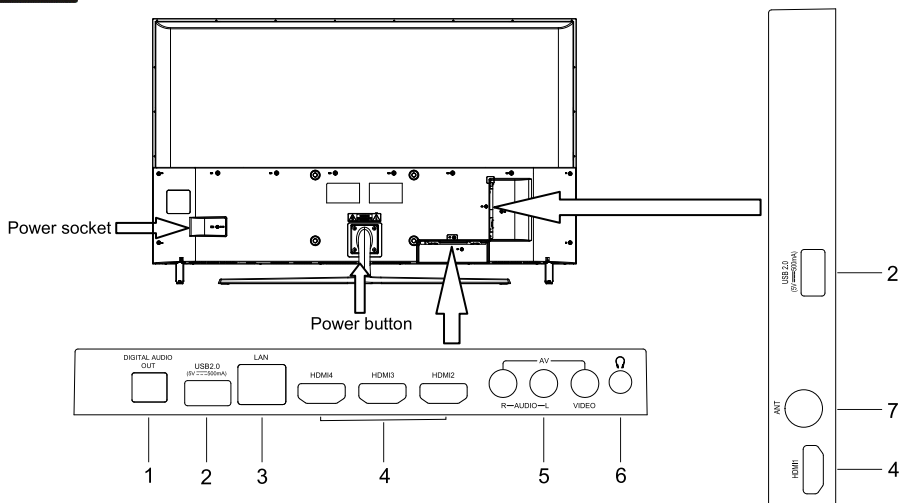
Remote control

Definition of thebuttons on remote control:

Buttons	Description
Power	Turn on/off
Mute	Mute or restore sound
Media	Control media playback in Media mode
Number	Number buttons
Info	Display program information
EPG	Launch Electronic Program Guide
Settings	Display System Settings Menu
Source	Select signal source
Direction/ OK	Press the direction buttons to select menu options or settings. Press OK to select or confirm menu item.
Menu	Display main menu
Back	Return to last viewed program
Voice	Activate Voice commandfunction
Volume	Adjust the volume
Program	Select programs in ascending or descending order
Home	Open Android TV Homepage
NETFLIX	Goes to NETFLIX homepage
YouTube	Open YouTube App
Color	Use in accordance with the Operation interface instructions
Audio	Select audio languages and Audio channels
Subtitle	Select subtitle
TTX	Show or hide Teletext

Power — Mute

Media

Number

Info — EPG

Settings — Source

Direction/ OK

Menu — Back

Voice

Volume — Program

Home

NETFLIX — YouTube

Color

Audio — Subtitle

TTX
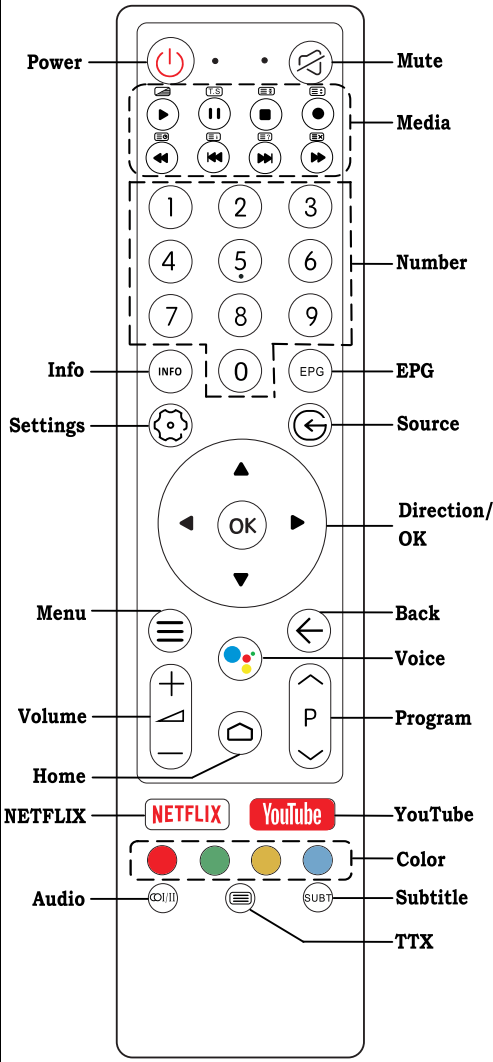
Connecting antennae, Internet and external devices

Connecting the TV antenna or cable TV

You can connect the cable from your indoor or outdoor antenna or cable TV to the antenna socket.
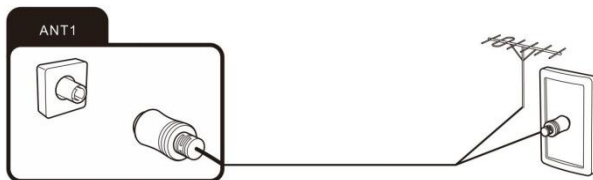
Connecting the network cable (LAN connection)

You can also establish an internet connection via WiFi.
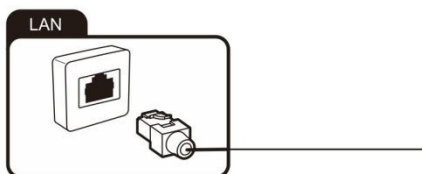
Connecting external equipment with HDMI interface

HDMI is the abbreviation for "High Definition Multimedia" and allows the digital transmission of both audio video signals over the same cable.

Press **source** button ⬅ and select the signal source "HDMI1/2/3" accordingly.
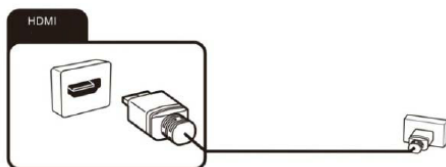
Connecting headphones

You can connect headphones or an analogue playback device to the socket marked with a headphones symbol.

Connecting USB device

The TV has USB 2.0 ports for connection with appropriate mass storage devices.
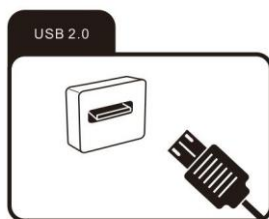
Connecting an external device with AV output

Connect external devices via the AV jack directly to TV by using a AV cable.

In order to play the audioand video signal fed in from the external device on the TV, Press **source** button ↰ and select the signal source "AV".

Connecting a digital audio system

You can connect your TV set to a digital audio system.

Sending the TV's digital audio signal to extemal audio equipment via the digital audio output port (Coaxial type).
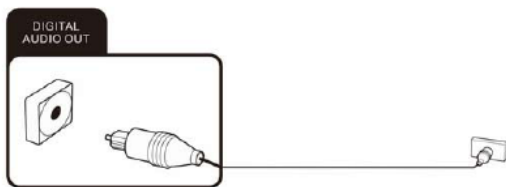
Powering the TV set on and off

Powering on

Check that the TV is in standby mode. This means the power cable must be connected to a working power point.Then press the power button on the device or the ⏻ button on the remote control to turn on the TV.

Powering off

To power the TV off, either pressthe Power button on the back of the TV or press the ⏻ button on the remote control.

Initial Setup

The first time you switch on the TV, the Welcome screen appears, which guides you through the initial setup process. Follow the on-screen instructions to finish the initial setup process such as selecting the language, connecting to the network, scanning channels, and more. During each step, either make a choice or skip the step. If you skip a step, you can perform the setup later from the settings menu.

Note:
When scan the channels, please set up scan mode to "Antenna".
If the channel search retrieved no channel or only some channels it could be caused by poor broadcasting or antenna reception isn't strong enough. Manufacturers cannot be held responsible for poor broadcasting in some areas or antenna reception issue.
Please contact your local antenna technician if it is a reception issue.

Network Connection

Your TV will require an internet connection to operate all functions. Data usage charges may apply. Please refer to your Internet Service Provider (ISP) for additional information. To access the internet, you must subscribe to high speed broadband internet service from your internet service provider.
Your TV can be connected to your home network in two ways:
• Wired, using the RJ45 (LAN) connector on the back panel.
• Wireless, using the internal wireless or external wireless USB adapter and your home wireless network. Please get WIFI password ready if it has one. Please contact ISP or technician who set up the router.

Watching Connected Devices

Press ⏎ on the remote control to display the sourcelist. Press ▲/▼ to select TV or other input sources andpress OK to confirm.
You can also press ⌂ home page button on the remote control to displaythe homepage, press ▲/▼ to move to the Sources symbol ← on the top right hand side, then press ▲/▼ and OK to select the input source.

Accessing Channels

Using the numeric buttons: press the corresponding numeric buttons on the remote control to access the channels.
Using the P ⌃/⌄ buttons: press the P ⌃/⌄ buttons on the remote control to change channels.
Press OK button in TV mode to bring up channel LIST, use ▲/▼ and OK to select channels.

Adjusting Volume

Volume control: press ◢+/- buttons on the remote control to increase or decrease the volume.
Sound mute: press the ⍍ button to temporarily mutethe sound. Press this button again or the ◢+ button torestore the sound.

Basic TV instructions

Installing Channels

This section describes how to search and store channels automatically. This may be done in any of the
cases below:
- you have skipped the channel installation step in theinitial setup;
- you are prompted that there are no channels in TV mode;
- you want to update channels list.

1. In TV mode, press ≡ **Menu button** on the remote control andselect **Settings>
   Channel.**
2. <u>Make sure **Channel Installation Mode** is set to <u>Antenna</u></u>.
3. Go into **Channels** and select **Channel Scan**, press **OK** button to start.
4. The channel scan may take a few minutes. Afterthe automatic search, channels are arranged in apreset order. You can also **skip, move or edit** channels in the **Channels** menu.

Using EPG (Electronic Program Guide)

EPG is an on-screen guide that displays scheduled digital TV program. You can navigate, select andview programs.
Note: The DTV EPG does not require an internet connection.
-To use the DTV EPG, Press EPG button on the remote control, the Program Guide menu will appear, which allows you to get information about the current or future program playing on each channel. Navigate through the different programs using the arrow button son the remote control.
-Use the related color buttons shown at the bottom of the screen to view EPG.
-It might have no information to be displayed. Please change channel first and TV can get proper EPG information from TV signal when the channel is on.

Using Subtitles

You can enable subtitles for each TV channel. Subtitle sare broadcast via DVB-T digital broadcasts.With digital broadcast, you have the additional optionof selecting a preferred subtitle language.
**Turning on/off subtitles**
   In TV mode, press **SUBT** button on the bottom of remote control, then the **English** will display on the screen to indicate subtitle function is on. Press the button again to close subtitle function and **English** will disappear on the screen
**Access subtitle menu**
   In TV mode, press ≡ **Menu button** then select **Advance options**, select Subtitle and press OK to enter. You can set up subtitle language, 2nd subtitle language and subtitle type via the menu.

Accessing Smart TV Homepage

-Press ⌂ home button on the remote control to display the homepage.

-To **quit** homepage, press ⏎ input source button to access TV and other input mode.

The homepage allows you to enjoy Internet Applications (Apps) and specially adapted Internet websites, and perform system settings for your TV. You can make controlling with the TV remote control.

-Press ▲/▼/◀/▶ and OK to enter the desired Apps,functions or settings.

-To change the Favorites apps order, select an app, press OK button and hold, a menu will appear and you can press ◀/▶ to change.

-Press ← return button to return to the homepage.
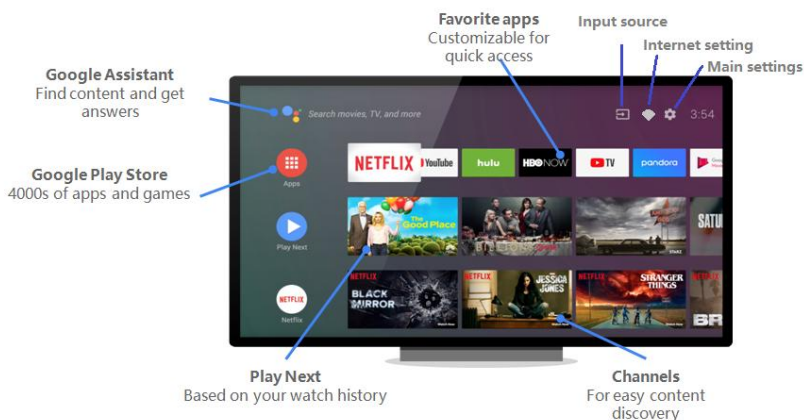
-Apps can be downloaded via google play store, google service account is required. Please sign in or create a new account before starting the service.

Delete an app or game

From the TV Home screen, scroll down and select Settings ⚙

-Under "Device," select Apps.

-Under "Downloaded apps," choose the app you want to remove.

-Select Uninstall OK.

According to circumstances of the content provider, an application's updates or the application itself may be discontinued.
Changes in application content may be made without prior notice byservice provider.
Notes:
• Configure the network settings before using Smart TV applications.
• Slow responses and/or interruptions may occur,depending on your network conditions.
• If you experience a problem using an application,please contact the content provider.
Since the connection with Internet takes time,it's recommended that you wait a few minutesto use the Smart TV feature after activation of TV from standby.

Help function

The Help function offers a lot of information about your TV operation.
To use the Help function, Press ⌂ home button and then use the arrow and OK buttons toselect "**+**" symbol to add **help app** to favourites bar.
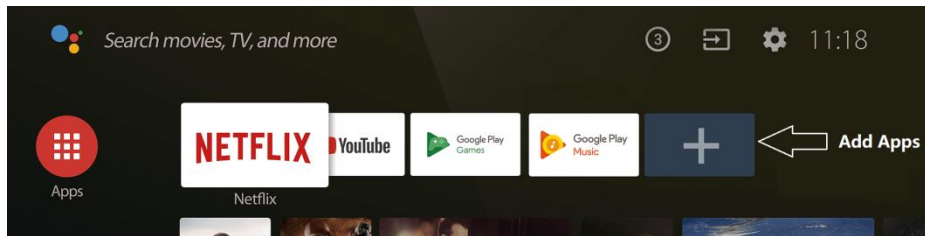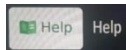
This Help function explains how to use this TV. Additionally, you can also refer to the Setup Guide for descriptions about TV installation, and the Reference Guide for parts descriptions and specifications of this TV.

USB FUNCTION (Media Player)

To use the Help function, Press ⌂ home button and then use the arrow and OK buttons to select "+" symbol to add **Media Player** to favourites bar.
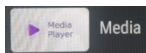
You can enjoy photos/music/movies stored on a USB device on the TV screen.
Select Device on the media player main menu.
Select folder from the menu that is displayed, browse the files and select the desired files to playback.
When play the file, press OK button to check the file information and other functions.
You can press ☰ menu button to set up play mode and other settings.
The media control buttons can be found on the top of remote.

The formats supported
music
.mp3, .wav, .m4a, .ac3, .aac, .wma, .ogg, .flac, .mp2, .rm.

video
 .dat, .vod, .mpg, .mpeg, .avi, .ts, .trp, .tp, .mp4, .mov, .3gp, .mkv, .flv, .f4v, m4v, .webm, .m2t, .m2ts, .mts.

image
.jpg, .jpeg, .bmp, .png, .gif , .webp.

text
.txt, .doc, .docx, .xls, .xlsx , .vsd, .ppt, .pptx, .pdf, .srt, .ass, .ssa, .smi, .idx, .sub, .lrc, .zip, .rar, .chm, .mht.

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PVR(Personal Video Recorder)

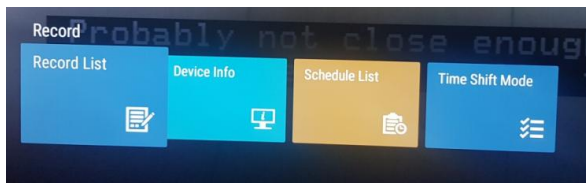PVR allows you to record your favorite TV program.Before you use the function, connect a USB drive to the TV USB socket.
Press ☰ menu button on the remote control and press ▼ down arrow to select **Record**.

-Record List (To watch or delete recorded content)
All recorded programs will show on the list, to playback, select the file and press OK to play. Press yellow color button to delete a file and press blue color button to show file information.
All recorded programs can only be played via Record list, they are not compatible with media player ,computer system or other devices.

-Device Info
Select a USB drive, press ok to format USB device or check USB speed.
-Schedule List
All preset schedule list will show on the list, select a recording program and press OK, you can edit or delete the schedule recording program.

Instant record
In TV mode, press ● red dot button on remote and TV will start recording and a message will appear on screen. After the message disappear, a recording time sign will appear on the left bottom corner.
To stop recording, press ■ stop button to stop recording.

Schedule record
Press **EPG** button, then select a program to be recorded, press ● red dot recording button to active a recording menu, you can set up start date, start time, stop time schedule type and repeat time from the menu. Then select **Add** to save the schedule list or **cancel** to quit.

Bluetooth Function

Bluetooth is a wireless technology standard for exchanging data over short distance between Bluetooth devices. You can connect Bluetooth audio device, mouseor keyboard via the TV.
-Press ☰ main menu button on the remote control, select **Settings >remote & accessories.**
-Add accessory and press OK to enter. The TV willsearch nearby Bluetooth devices automatically.
-Select an available device, press OK and follow theguides on the screen to connect it.
Note: Bluetooth technology (if available in your TV) uses 2.4 GHz frequency thus close proximity to WiFi accesspoints, routers or microwave ovens might interfere with Bluetooth audio streaming. If you face interruptions inaudio reception, you should restart your Bluetooth deviceto find frequency with less interferences and if you continue to face issues you should move closer to TV or increase space between TV and source of interferences.

Google Assistant

-Quickly find and play your favorite shows, get answers and control your home. Your Assistant is now ready to help on eligible Android TV devices.
-Press google assistant button on your remote to get started.
-An introduction will appear on your TV screen, follow the steps to get started.
-When Give a command or ask a question, please close the top remote to your mouth to get better reception.
Note:
The remote has Bluetooth function, please code remote to TV if you skip it on Initial Setup.
Google sign in is required for the service.
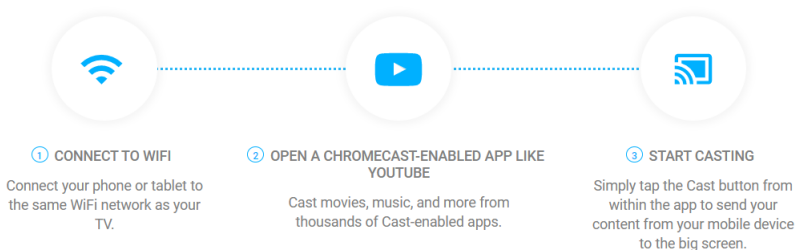
Chromecast Built-in

Chromecast built-in delivers multi-screen TV and audio experiences with speakers.
Casting is as simple as pressing a button from your favorite app. Watch your favorites on the TV while switching to another app.
Listen to your top tunes while taking a phone call or sending a text, all without interrupting what's playing on the speakers.
With Chromecast built-in, your phone is your personalized remote control that you can use to browse, play, pause, and even make playlists.
How to cast
To set up your Chromecast built-in, visit chromecast.com/built-in/setup

① CONNECT TO WIFI

Connect your phone or tablet to the same WiFi network as your TV.

② OPEN A CHROMECAST-ENABLED APP LIKE YOUTUBE

Cast movies, music, and more from thousands of Cast-enabled apps.

③ START CASTING

Simply tap the Cast button from within the app to send your content from your mobile device to the big screen.

Trouble-shooting

You can solve most common problems yourself using the solutions below. If the problem persists after checking the suggested solutions, please contact CHIQ customer care 1300796688.

General problems

The TV set will not switch on or stop responding.

- Plug the power cable of the TV set into a working mains socket.
- Replace the batteries in the remote control.
- Unplug the plug of the power cable from the mains socket, wait approx. 30 seconds and plug the power cable back in. The device should then work normally.

The remote control does not work

- Is there an obstruction between the remote control and the sensor on the TV?
- Replace the batteries.
- Make sure that the remote control sensor is not exposed to direct sunlight.

TV reception problems

No picture

- Is the antenna plugged in properly?Is the antenna cable damaged?
- Is the antenna cable plug firmly connected?
- Have you selected the correct signal source on the TV set?
- Have you already executed a channel search at your present location?
- Are all the connection cables to external signal sources properly connected?
- Is the connection cable to the external signal source damaged?
- Have you selected the correct signal source on the TV set?

Poor picture

- Is the antenna plugged in?Adjust the antenna.
- Check that the channel is tuned properly.
- Adjust the picture settings, such as brightness, colour, sharpness.

No sound

- Is the sound muted? Press the ⊄ button .
- Is the volume turned down? Press the ⊿+button .

No colour

- Adjust the colour setting.
- Check the programme is broadcast in colour.
- Check that the channel is tuned properly.

Multimedia playback problems

File is not played back

- Check that the USB mass storage device contains compatible files.

Problems with playback from external devices

No sound

- Check that the audio cable is properly connected or damaged.
- Make sure that you have selected the correct signal source on your TV set.

Sound is distorted or humming

- Clean the connector plugs.
- Replace the connection cable to the external device.

Problems with online services (Smart TV)

If you are using a cable network connection (LAN)

- Check that the network cable is properly connected.
- Check whether the network cable is damaged.
- Check whether you can access the internet from another device on the network .
- It is possible that the server for the selected service is temporarily down.
- Check the network settings on the TV set.

If you are using a wireless network

- Check whether you can access the internet from another device on the wireless network.
- It is possible that the server for the selected service is temporarily down.
- Check the network settings on the TV set.

Keep the base, the stand and the screws in a safe place in case you need to reassemble the base again. If necessary, you can also disassemble the base so it takes up less space.

Note:

All the pictures in this user manual are for illustrative purposes only and may be used for reference. Depending on the model, the actual product shall prevail.