



LG Electronics Inc.



Washing Machine

OWNER'S MANUAL

WD12490FD

WD12495FD

Thank you for buying a
LG Fully Automatic Washing machine.
Please read your owner's manual carefully, it provides
instructions on safe installation, use and maintenance.
Retain it for future reference.
Record the model and serial numbers of your washing machine.

P roduct Feature



■ Direct Drive System

The advanced Brushless DC motor directly drives the drum without belt and pulley.



■ Water Circulation

Sprays detergent solution and water onto the load over and over. Clothes are soaked more quickly and thoroughly during wash cycle. The detergent suds can be removed more easily by the water shower during rinse cycle. The water circulation system uses both water and detergent more efficiently.



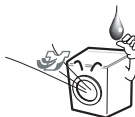
■ Tilted Drum and Extra Large Door Opening

Tilted drum and extra large opening make it possible to load and unload clothing more easily.



■ Steam Washing and Refresh

Steam Washing features upgraded washing performance with low energy and water consumption. Refresh cycle removes wrinkles from dry clothes.



■ Eco Dry

When this option is selected, Eco dry function allows less water to be used during the drying cycle in comparison to the conventional drying cycle.



■ RollerJets

Washing ball enhances the wash performance and reduces damage to the clothing. The jets spray and help tumble clothes to enhance washing performance while maintaining fabric care.



■ Automatic Wash Load Detection

Automatically detects the load and optimizes the washing time.



■ Built-in Heater

Internal heater helps to maintain water temperature at its optimum level for selected cycles.



■ Child Lock

The Child lock prevents children from pressing any button to change the settings during operation.

C ontents

Warnings	3
Specification.....	5
Installation.....	6
Care before washing.....	12
Adding detergent.....	13
Function	14
How to use washer	15
Maintenance	25
Troubleshooting guide	28
Terms of Warranty	32

Warnings

READ ALL INSTRUCTIONS BEFORE USE



WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.

IMPORTANT SAFETY INSTRUCTIONS

WARNING : To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in the user-maintenance instructions or published user-repair instructions that you understand and have the skills to carry out.
- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children or infirm persons. Do not allow them to play on, with, or inside this or any other appliance.
- Keep washer away from fire.
- Do not leave the washer door open. An open door could entice children to hang on the door or crawl inside the washer.
- Never reach into washer while it is moving. Wait until the drum has completely stopped.
- The laundry process can reduce the flame retardant of fabrics.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry cleaning solvents, kerosene, etc.) which may ignite or explode. Oil may remain in the tub after a whole cycle resulting in fire during drying. So, do not load oiled clothes.
- Always follow the fabric care instructions supplied by the garment manufacturer.
- Do not slam the washer door closed or try to force the door open when locked. This could result in damage to the washer.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Dryer is intended for only drying textile material.
- If the washer has been exposed to water, call an authorized service provider to avoid any risk of fire or electric shock.

SAVE THESE INSTRUCTIONS

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinance.

- Do not use an adapter or otherwise defeat the grounding plug.
- If you don't have the proper outlet, consult an electrician.

WARNING : Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance - if it does not fit the outlet, have a proper outlet installed by a qualified electrician.

To minimize the risk of fire in a tumble dryer, the following should be observed:

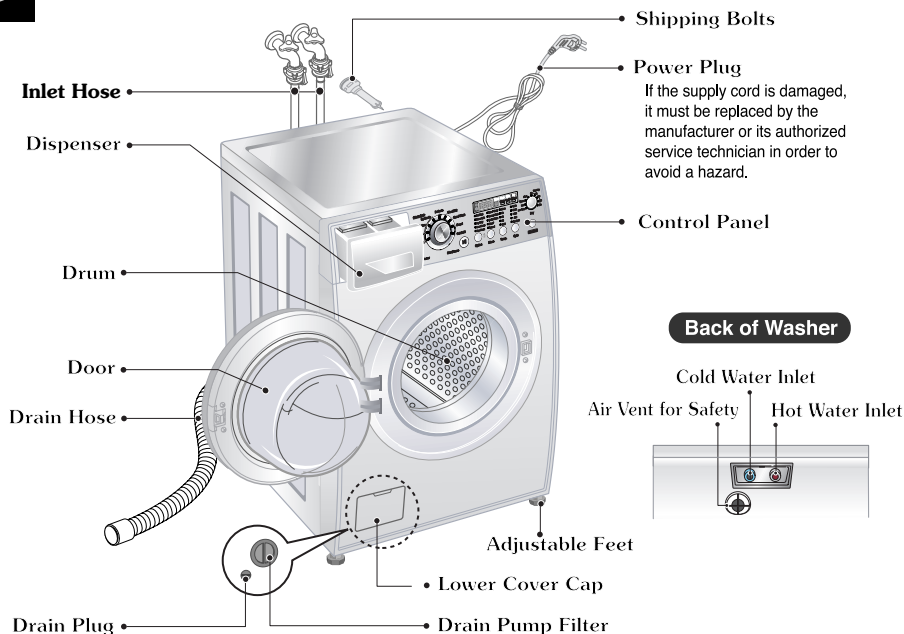
- Items that have been spotted or soaked with vegetable or cooking oil constitute a fire hazard and should not be placed in a tumble dryer.

Oil-affected items can ignite spontaneously, especially when exposed to heat sources. Such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping and so create a fire hazard.

If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in a tumble dryer they should first be washed in hot water with extra detergent-this will reduce, but not eliminate, the hazard. Washed in hot water with extra detergent-this will reduce, but not eliminate, the hazard. The 'cool down' cycle of tumble dryers should be used to reduce the temperature of the items. They should not be removed from the tumble dryer or piled or stacked while hot.

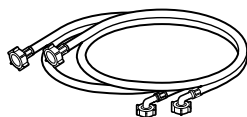
- Items that have been previously cleaned in, washed in, soaked in or spotted with petrol/gasoline, dry-cleaning solvents or other flammable or explosive substances should not be placed in a tumble dryer.
Highly flammable substances commonly used in domestic environments include acetone, denatured alcohol, petrol/gasoline, kerosene, spot removers (some brands), turpentine, waxes and wax removers.
 - Items containing foam rubber (also known as latex foam) or similarly textured rubber-like materials should not be dried in a tumble dryer on a heat setting. Foam rubber materials can, when heated, produce fire by spontaneous combustion.
 - Fabric softeners or similar products should not be used in a tumble dryer to eliminate the effects of static electricity unless this practice is specifically recommended by the manufacturer of the fabric softener or product.
 - Undergarments that contain metal reinforcements should not be placed in a tumble dryer.
- Damage to the tumble dryer can result if metal reinforcements come loose during drying. When available a drying rack could be used for such items.
- Plastic articles such as shower caps or babies waterproof napkin covers should not be placed in a tumble dryer.
 - Rubber-backed articles, clothes fitted with foam rubber pads, pillows, galoshes and rubber-coated tennis shoes should not be placed in a tumble dryer.

S pecification



- Name : Front loading washing machine
- Power supply : 220-240V~, 50Hz
- Size : 635mm(W) x 720mm(D) x 925(H)
- Weight : 80kg
- Wash capacity : 9kg(2200W)
- Dry capacity : 5kg(2200W)
- Max. Watt : 2200W
- Spin speed : No Spin/400/800/1000/1200
- Water consumption : 77 ℓ (8.55 ℓ /kg)
- Permissible water pressure : 7.3 ~ 116 PSI (50 ~ 800 kPa)
- The external hot water supply must not exceed 70°C
- Permissible cold water temperature : 4-25°C
- TT : Appliance complies with the requirement by certification Type Test Mark.
- No further backflow protection required for connection to the water supply.
- * The appearance and specifications may be varied without notice to improve the units quality.
- * Specifications subject to change by manufacturer.

■ Accessories



Inlet hose(2EA)



Spanner

I nstallation

Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.

Properly ground washer to conform with all governing codes and ordinances.

The base opening must not be obstructed by carpeting when the washing machine is installed on a carpeted floor.

In countries where there are areas which may be subject to infestation by cockroaches or other vermin, pay particular attention to keeping the appliance and its surroundings in clean condition at all times.

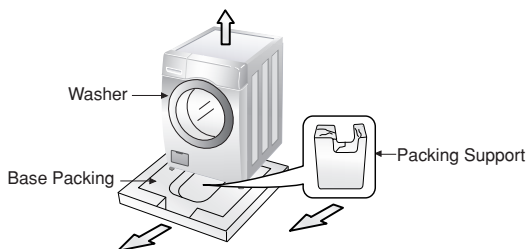
Any damage which may be caused by cockroaches or other vermin will not be covered by the appliance guarantee.

■ Transit bolts

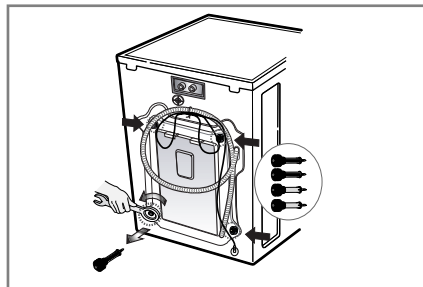
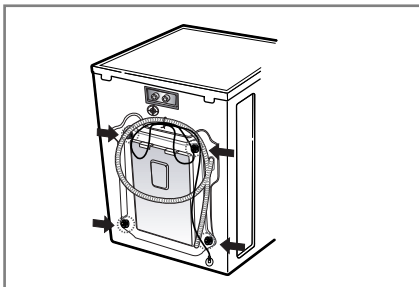
The appliance is fitted with transit bolts to prevent internal damage during transport.

- Packing and all transit bolts must be removed before using the washer.

 When unpacking the base, be sure to remove the additional packing support in the middle of the base packing.



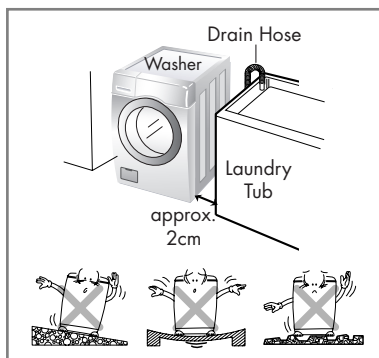
■ Removing transit bolts



1. To prevent internal damage during transport, the special 4 bolts are locked. Before operating the washer, remove the bolts along with the rubber bungs.
 2. Unscrew the 4 bolts with the spanner supplied.
 3. Take out the 4 bolts along with the rubber bungs by slightly twisting the bung. Keep the 4 bolts and the spanner for future use.
 4. Close the holes with the caps supplied.
- If they are not removed, it may cause heavy vibration, noise and malfunction.
 - Whenever the appliance is transported, the transit bolts must be refitted.

I nstallation

■ Installation place requirement



Level floor :

Allowable slope under entire washer is 1°

Power outlet :

Must be within 1.5 meters of either side of location of washer. Do not overload the outlet with more than one appliance.

Additional Clearance :

For wall, door and floor modeling is required.

(10cm : rear / 2cm : right & left side)

Do not place or store laundry products on top of washer at any times.

They can damage the finish or controls.

■ Positioning

Install the washer on a flat hard floor.

Make sure that air circulation around the washer is not impeded by carpets, rug etc.

- Before placing the washer on tiles, apply a rubber mat under the feet.
- Never try to correct any unevenness in the floor with pieces of wood, cardboard or similar materials under the washer.
- If it is impossible to avoid positioning the washer next to a gas cooker or coal burning stove, an insulating (85x60cm) covered with aluminum foil on the side facing the cooker or stove, must be inserted between the two appliance.
- The washer must not be installed in rooms where the temperature can drop below 0°C.
- Please ensure that when the washer is installed, it is easily accessible for the engineer in the event of a breakdown.
- With the washer installed adjust all four feet using the transit bolt spanner provided ensuring the appliance is stable, and a clearance of approximately 20mm is left between the top of the washer and the underside of the work-top.

■ BS Plug Safety Details (For U.K. User)

IMPORTANT

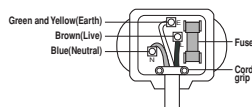
THE WIRES IN THIS MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:

GREEN AND YELLOW: EARTH

BLUE: NEUTRAL

BROWN: LIVE

This appliance must be earthed



As the colours of the wires in the mains lead of this apparatus may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The wire which is coloured Green and Yellow must be connected to the terminal in the plug which is marked with the letter E or by the earth symbol $\oplus$ or coloured Green or Green and Yellow.

The wire which is coloured Blue must be connected to the terminal which is marked with the letter N or coloured Black.

The wire which is coloured Brown must be connected to the terminal which is marked with the letter L or coloured Red.

If a 13 amp (BS 1363) plug is used, fit a 13 amp BS 1362 fuse.

I nstallation

■ Electrical connection

1. Do not use an extension cord or double adapter.
 2. If the supply cord is damaged, it must be replaced by the manufacturer or its service agents or similarly qualified person in order to avoid a hazard.
 3. Always unplug the machine and turn off the water supply after use.
 4. Connect the machine to an earthed socket in accordance with current wiring regulations.
 5. The appliance must be positioned so that the plug is easily accessible.
- Repairs to the washing machine must only be carried out qualified personnel. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local service center
 - Do not install your washing machine in rooms where temperatures below freezing may occur. Frozen hoses may burst under pressure. The reliability of the electronic control unit may be impaired at temperatures below freezing point.
 - If the appliance is delivered in the winter months and temperatures are below freezing : Store the washing machine at room temperature for a few hours before putting it into operation.

CAUTION

CAUTION concerning the Power Cord

Most appliances recommend they be placed upon a dedicated circuit; that is, a single outlet circuit which powers only that appliance and has no additional outlets or branch circuits. Check the specification page of this owner's manual to be certain.

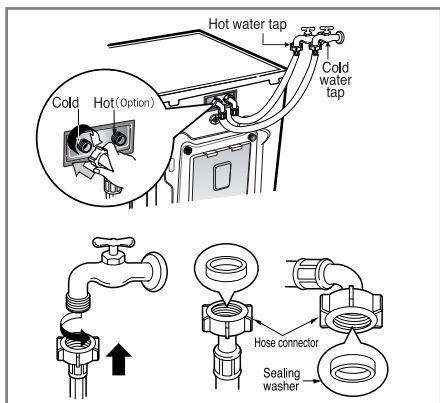
Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your appliance, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the appliance, and have the cord replaced with an exact replacement part by an authorized servicer.

Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the appliance.

If this appliance is supplied from a cord extension set or electrical portable outlet device, the cord extension set or electrical portable outlet device must be positioned so that it is not subject to splashing or ingress of moisture.

■ Washing Machine is to be connected to the water mains using new hose-sets and that old hose-sets should not be used.

■ Connecting water supply hose

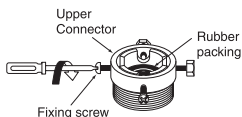


- ▶ Water supply pressure must be between 50kPa and 800kPa (0.5~8kgf/cm²)
- ▶ Don't strip or crossthread when connecting Inlet hose to the valve.
- ▶ If the water supply pressure is more than 800kPa, a decompression device should be installed.
- Two rubber seals are supplied with the water inlet hoses these are in order to prevent water leaks.
- Check water tightness of washing machine connections by turning the tap completely on.
- Periodically check the condition of the hose and replace the hose if necessary.
- Make sure that there is no kink on the hose and that it is not crushed.
- ▶ When your washer has two valves,
- If the washer has two valves, the energy is saved by using hot valve.

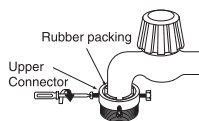
I nstallation

■ Normal Tap without thread & screw type inlet hose

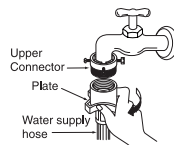
1. Unscrew the fixing screw to attach the tap.



2. Push the connector up till the rubber packing is in tight contact with the tap. Then tighten the 4 screws.

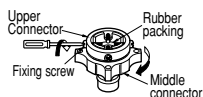


3. Push the water supply hose vertically upwards so that the rubber packing within the hose can adhere completely to the tap and then tighten it by screwing it to the right.

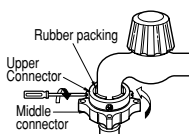


■ Normal Tap without thread & one touch type inlet hose

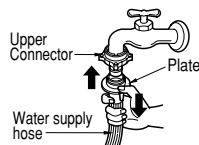
1. Un tighten the upper connector screw.



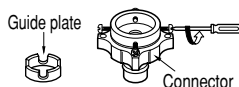
2. Push the upper connector up till the rubber packing is in tight contact with the tap. Then tighten the 4 screws.



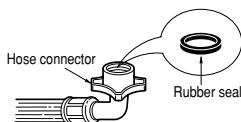
3. Connect the water supply hose to the middle connector, pushing the plate down.



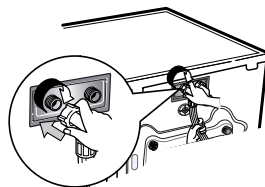
- In case the diameter of the tap is large remove the guide plate.



- Turn the middle connector not to have water leaked.
- Make sure that the rubber seal is inside the hose connector.



- To separate the water supply hose from the middle connector shut off the tap. Then pull the inlet hose down, pushing the plate down.



Used the horizontal tap

Horizontal tap



Extension tap



Square tap



- Your machine comes with only cold water connection.
- Make sure that there are no kinks in the hose and that it is not crushed.

I nstallation

This equipment is not designed for maritime use or for use mobile installations such as caravans, aircraft etc.

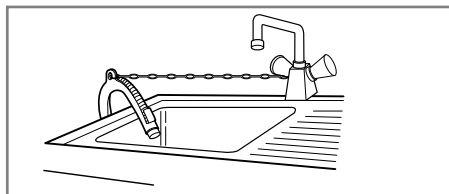
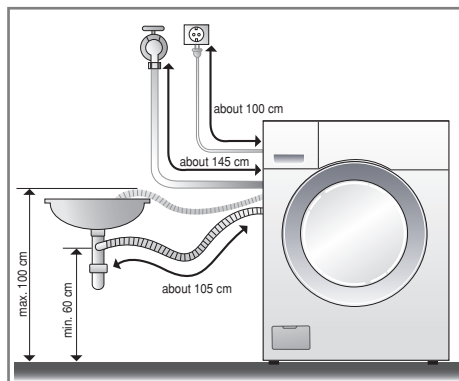
Turn off the stopcock if the machine is to be left for any length of time (e.g. holiday), especially if there is no floor drain(gully) in the immediate vicinity.

When disposing of the appliance, cut off the mains cable, and destroy the Plug.

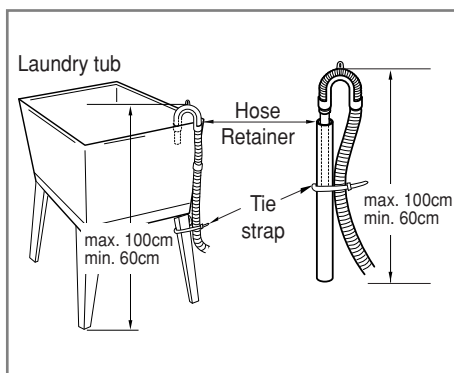
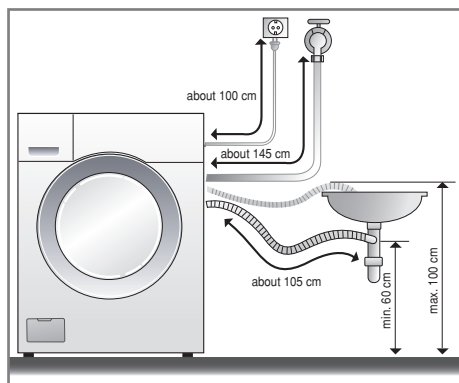
Disable the door lock to prevent young children being trapped inside.

Packaging material (e.g. Films, Styrofoam) can be dangerous for children. There is a risk of suffocation ! Keep all packaging well away from children

■ Installation of drain hose



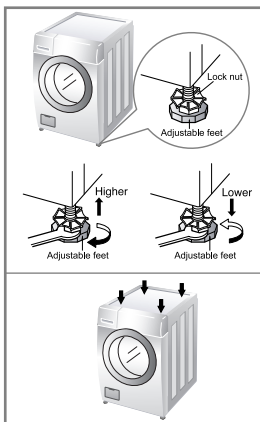
- When installing the drain hose to a sink, secure it tightly with a string.
- Proper securing of the drain hose will protect the floor from damage due to water leakage should the drain hose become loose.



- The drain hose end should not be placed higher than 100 cm above the floor.
- Proper securing of the drain hose will protect the floor from damage due to water leakage.
- When the drain hose is too long, do not force back into the washer. This will cause abnormal noise, malfunction, and water leakage.

I nstallation

■ Level adjustment



1. Adjusting the washing machine level properly prevents excessive noise and vibration.
Install the appliance on a solid and level floor surface, preferably in a corner of the room.

NOTE Timber or suspended type flooring may contribute to excessive vibration and unbalance errors.

2. If the floor is uneven, adjust the adjustable feet as required. (do not insert pieces of wood etc. under the feet)
Make sure that all four feet are stable and resting on the floor and then check that the appliance is perfectly level. (use a spirit level)
※ *After the washer is level, tighten the lock nuts up towards the base of the washer. All lock nuts must be tightened.*

NOTE In the case that the washing machine is installed on a raised platform, it must be securely fastened in order to eliminate the risk that it might fall off.

※ *Diagonal Check*

*When pushing down the edges of the washing machine top plate diagonally, the machine should not move up and down at all. (Please, check both of two directions)
If machine rocks when pushing the machine top plate diagonally, adjust the feet again.*

■ Concrete floors

- The installation surface must be clean, dry and level.
- Install washer on a flat hard floor.

■ Tile floors (Slippery floors)

- Position each foot on the Tread Mate and level the machine to suit. (Cut Tread Mate into 70x70 mm sections and stick the pieces on to the dry tile where machine is to be placed.)

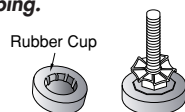
※ *Tread Mate is a self adhesive material used on ladders & steps that prevents slipping.*

■ Wooden floors (Suspended floors)

- Wooden floors are particularly susceptible to vibration.
- To prevent vibration we recommend you place rubber cups under each foot, at least 15mm thick under the washer, secured to at least 2 floor beams with screws.
- If possible install the washer in one of the corners of the room, where the floor is more stable.

※ *Insert the rubber cups to reduce vibration.*

※ *Rubber cups (p/no. 4620ER4002B) can be purchased from the LG spare parts department.*



※ It can be purchased from hardware suppliers.

Important!

- Proper placement and levelling of the washer ensures long, regular and reliable operation.
- The washer must be absolutely horizontal and stand firmly in position.
- It must not "Seesaw" across corners under load.
- The installation surface must be clean, free from floor wax and other lubricant coatings.
- Do not let the feet of the washer get wet. If feet of the washer get wet, slipping may occur.

Care before washing

■ Before the first washing

Select a cycle (COTTON 60°C, add a half load of detergent) allow the unit to wash without clothing.

This will remove residues from the drum that may have been left during manufacturing.

■ Caring before washing

1. Care Labels

Look for a care label on your clothes. This will tell you about the fabric content of your garment and how it should be washed.

2. Sorting

To get the best results, Sort clothes into loads that can be washed with the same wash cycle. Water temperature and spin speed and different fabrics need to be washed in different ways. Always sort dark colors from pale colors and whites. Wash separately as dye and lint transfer can occur causing discoloration of white etc. If possible, do not wash heavily soiled items with lightly soiled one.

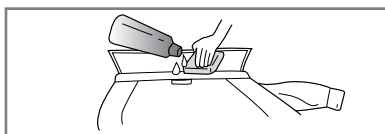
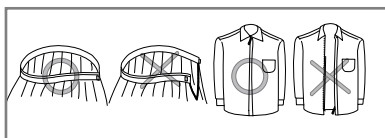
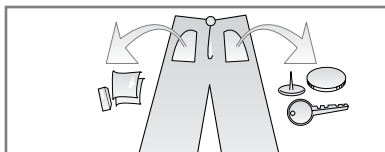
Soil (Heavy, Normal, Light)
Color (White, Lights, Darks)
Lint (Lint producers, Collectors)

Separate clothes according to amount of soil.
Separate white fabrics from colored fabrics.
Wash lint producers and lint collectors separately.

3. Caring before loading

- Combine large and small items in a load. Load large items first. Large items should not be more than half the total wash load.

Do not wash single items. This may cause an out-of-balance load. Add one or two similar items.

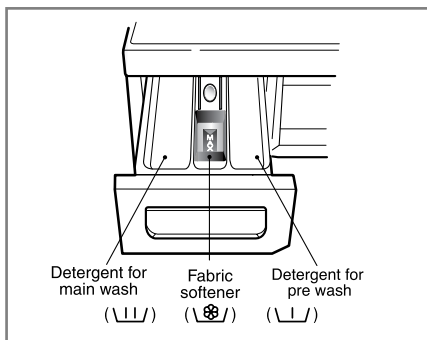


- Check all pockets to make sure that they are empty. Items such as nails, hair clip, matches, pens, coins and keys can damage both your washer and your clothes.
- Close zippers, hooks and strings to make sure that these items don't snag on other clothes.
- Do not be stuck between the door and the glass.
- Pre treat dirt and stains by brushing a little detergent dissolved in water onto stains like collars and cuffs to help shift dirt.
- If you wash underwear, use the wash cloth bag. If you don't use the wash cloth bag while washing the underwear, wires in the bra may make a noise.

A dding detergent

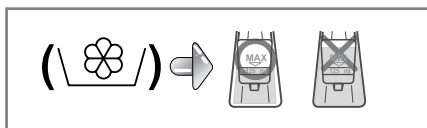
■ Adding detergent and fabric softener

1. The Dispenser Drawer



- Main wash only → U /
- Pre Wash + Main Wash → U / • U /

2. Adding Fabric Softener



- Do not exceed the maximum fill line. Overfilling can cause early dispensing of the fabric softener which could stain clothes.
- Do not leave the fabric softener in the detergent drawer for more than 2 days. (Fabric softener could harden)
- Softener will automatically be added during the last rinse cycle.
- The soap drawer can be partially opened to add pre dissolved soap powder during the initial fill.
- Solvents(benzene, etc) are not allowable.

NOTE Do not pour fabric softener directly on the clothes

3. Detergent dosage

- The detergent should be used according to the instruction of the detergent manufacture.
- If too much detergent is used, too many suds can occur and this will decrease the washing result or cause heavy load to the motor. (Causing malfunctions)
- If there are too many suds, the detergent quantity must be reduced.
- Use specified Front loader washing powder only.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. For best results, avoid oversudsing.
- Detergent is flushed from the dispenser at the beginning of the cycle.

[Important Note]

Recommended amount of detergent as per wash load

Water quality and temperature will play a major part on how much detergent is required. Follow the detergent manufacturer's recommendation as a guide, however, Less detergent can often be used.

Never use more than the Detergent manufacturer's recommendation.

(Too much soap, or over sudsing may cause the unit to operate abnormally.)

Always use Detergent designed for Front Load Washing machines only.

When tested in accordance with standard AS/NZS 6400, the water rating that has been applied to this model was the result of using 70% of the detergent with the cycle programmed on the Cotton 40°C, Eco-Steam, Intensive, Rinse-Normal, 1200rpm.

■ Recommended courses according to the laundry type

Program	Fabric Type	Proper Temp. (Option)	Additional Option	Maximum Load
Cotton	Color fast garments (shirts, night dresses, pajamas...) and lightly soiled white cotton (underwear...)	60°C (Cold, 30°C, 40°C, 95°C)	- Pre Wash - Rinse+Spin - Dry Only - Less Steam - Eco Steam - Turbo Steam - Intensive	Rating
Baby Care	Lightly soiled baby wear	95°C (40°C, 60°C)	- Turbo Steam - Intensive	5.0kg
Synthetic	Polyamide, Acrylic, Polyester.	40°C (Cold, 30°C, 60°C)	- Pre Wash - Rinse+Spin - Less Steam - Eco Steam - Turbo Steam - Intensive	6.0kg
Allergy Care	For clean wash through eliminate allergy source.	60°C	- Turbo Steam - Intensive	5.0kg
Refresh	Cotton mixed, Polyester mixed Dress shirts, blouses (It just makes wrinkled clothes easy to iron)	–	- Turbo Steam	5 items
Duvet	Cotton bedding with filling, duvet, pillow, blanket, sofa cover with light filling.	30°C (Cold)	- Rinse+Spin - Intensive	1 king size (9 Tog)
Hand Wash /Wool	“Hand Wash” marked laundry or machine washable woolsens.	40°C (Cold, 30°C)		3.0kg
Quick 30	Colored Landry which is lightly soiled fast.	30°C (Cold, 40°C)	- Rinse+Spin - Intensive - Dry Only	5.0kg
Cotton Quick	Cotton Which is lightly soiled.	40°C (Cold, 30°C, 60°C)	- Pre Wash - Rinse+Spin - Dry Only - Less Steam - Eco Steam - Turbo Steam - Intensive	Rating

* Water Temperature : Select the water temperature to the wash cycles.

Always follow garment manufacture's care label or instructions when laundering.

* Intensive : When washing full load or heavily soiled laundry, you can increase effectiveness by choosing intensive option.

* Pre Wash : If the laundry is heavily soiled, “Pre Wash” option is recommended.
Pre Wash is available in Cotton, Synthetic and Baby Care Program.

How to use washer



1. Cotton automatically selected upon power on.

- Press the **Power**(ⓘ) button to start.
- Press the **Start/Pause**(⏸) button.
- Initial condition
 - *Rinse : Normal*
 - *Water temperature : 60°C*
 - *Spin : 1200 rpm*
 - *Program : Cotton*

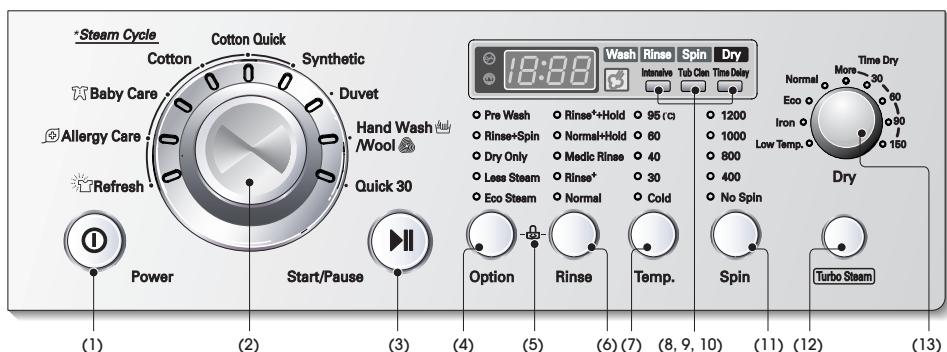
2. Manual Selecting

- Press the **Power**(ⓘ) button to turn the washer on.
- Select the desired cycle with the program dial and if required, make any changes to the washing conditions by pressing the buttons accordingly.

For selecting the each conditions, please refer to the page16~page24

- Press the **Start/Pause** button to commence the cycle.

How to use washer



- | | | | |
|-------------------------|-------------------------|--------------------------|----------------|
| (1) Button: Power | (5) Child lock | (9) Button: Tub Clean | (13) Dial: Dry |
| (2) Dial: Program | (6) Button: Rinse | (10) Button: Time Delay | |
| (3) Button: Start/Pause | (7) Button: Temperature | (11) Button: Spin | |
| (4) Button: Option | (8) Button: Intensive | (12) Button: Turbo Steam | |

Power



1. Power

- Press the Power(ⓘ) button to turn power on and off.
- To cancel the **Time Delay** function, the Power(ⓘ) button must be pressed.

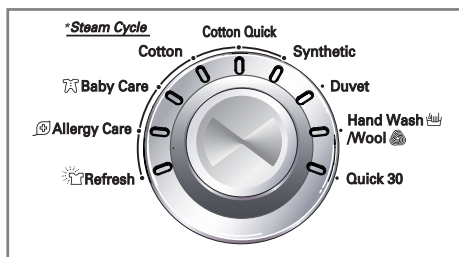
2. Initial Program

- When the Power(ⓘ) button is pressed, the washer is ready for Cotton program. And the other initial conditions as follows.
- So, if you want to advance into the washing cycle without changing the program, just press **Start/Pause**(⏸) button and then the washer will proceed.

■ Initial program

- Cotton Program / Rinse: Normal / 60°C / 1200rpm

Program



- 9 programs are available according to the laundry type.
- Dial lamp will light up to indicate selected program.
- When **Start/Pause**(⏸) button is pressed, the Cotton program is automatically selected.
- By turning the Program dial, the program is Selected in order of "Cotton – Cotton Quick – Synthetic – Duvet – Hand Wash/Wool – Quick 30 – Refresh – Allergy Care – Baby Care".

For information regarding laundry type for each program, please refer to page 14.

How to use washer

Start/Pause



1. Start

- This **Start/Pause** button is used to start wash cycle or pause the wash cycle.

2. Pause

- If temporary stop of wash cycle is needed, press "**Start/Pause**" button.
- When in Pause, the power is turned off automatically after 4 minutes.

Option

- Pre Wash
- Rinse+Spin
- Dry Only
- Less Steam
- Eco Steam



Option

- By pressing the option button, only one option function may be selected.

NOTE:

Depending on the selected program cycle, not all Options may be selectable.

1. Pre Wash

- Use this option for loads that need pretreatment. This adds 16 minutes of pre washing before draining.
- When using Pre Wash option, do not use a liquid detergent for the main wash. Use powder for the main wash.
- Available in Cotton, Synthetic, Baby Care and Cotton Quick.

2. Rinse + Spin

- Use this option to rinse and then spin

3. Dry Only

- When you want dry only, select the this option. Available in Baby Care, Cotton, Quick30 and Cotton Quick.

4. Less Steam

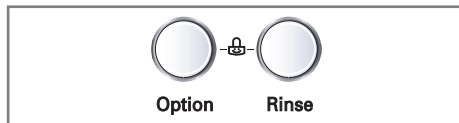
- When you want to do a steam wash for only a small amount of laundry, select the this option.

5. Eco Steam

- When you want to do a steam wash to reduce the electricity consumption, select this option.

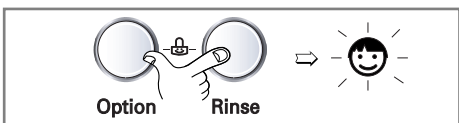
How to use washer

Child lock

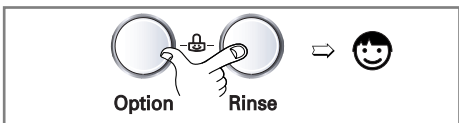


If you choose to lock the buttons on the control assembly to prevent tampering, this function may be selected.

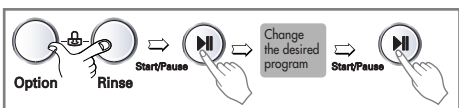
- Child lock can be set by pressing and holding the **Option** and **Rinse** button simultaneously. (About three seconds)



- When child lock is set, all buttons are inoperable except for power button.
- To deactivate Child lock system, press and hold the **Option** and **Rinse** button simultaneously again. (About three seconds)



- To change to the desired program, whilst in child lock mode.
1. Press and hold both **Option** and **Rinse** button to cancel the child lock. (About three seconds)
 2. Press the **Start/Pause** button.
 3. Select the desired program and press the **Start/Pause** button again.



- The child lock can be set at any time and it is automatically canceled when operational errors occur.

Rinse

- Rinse⁺⁺Hold
- Normal+Hold
- Medic Rinse
- Rinse⁺
- Normal



Rinse

- By pressing the Rinse button, the Rinse type can be selected.

- **Normal**
- **Rinse⁺**
- **Medic Rinse**
- **Normal+Hold**
- **Rinse⁺⁺Hold**

1. Normal

- *Allergy Care, Baby Care performs 4 Rinses*
- *Cotton (for full load), Synthetic, Duvet, Hand Wash/Wool performs 3 Rinses*
- *Cotton Quick, Quick 30 performs 2 Rinses.*

2. Rinse⁺ & Medic Rinse

- Used to additional rinse, which may assist in removing traces of detergent residue.
- By selecting Rinse⁺ or Medic Rinse function, the Rinse Time and the Rinse water are increased.
- Medic Rinse heats the water to 40 Deg in the last rinse.

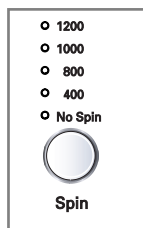
3. Rinse Hold

- Is selected by pressing the Rinse button repeatedly this function leaves clothes in the washer; suspended in the water after a rinse without entering into spin.
- To proceed to a Drain or Spin function after a Rinse hold, select Drain on the program dial or press the Spin button for the desired speed, then press the Start/Pause button.

The matching indicator lamp will light up for identification.

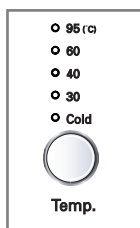
How to use washer

Spin



- By pressing the Spin button, the spin speed can be chosen.

Water Temperature



- By pressing the Temp. button, the water temperature can be selected.
- *Cold*
- *30°C / 40°C / 60°C / 95°C*

1. Spin selection

- Spin speed is available according to the program as follows.
- **Cotton & Cotton Quick & Quick30**
No Spin – 400 – 800 – 1000 – 1200
- **Allergy Care & Baby Care & Synthetic**
No Spin – 400 – 800 – 1000
- **Duvet**
No Spin – 400 – 800
- **Hand Wash/Wool**
No Spin – 400

2. No spin

- If “No Spin” is selected, the washer stops after draining the water from the last spin.

The matching indicator lamp will light up for identification.

- Water temperature can be selected as below according to the program.

- **Cotton**
Cold – 30°C – 40°C – 60°C – 95°C
- **Synthetic & Cotton Quick**
Cold – 30°C – 40°C – 60°C
- **Hand Wash/Wool & Quick30**
Cold – 30°C – 40°C
- **Baby Care**
40°C – 60°C – 95°C
- **Duvet**
Cold – 30°C

The required temperature lamp will light up for identification.

For the more detailed information, please refer to the page 14.

How to use washer

Tub Clean



Tub Clean course can be set by pressing 'Tub Clean' button.

TUB CLEAN is special cycle to clean the inside of the washer. This cycle uses higher water level with higher spin speed. Perform this cycle regularly.

How to use the Tub Clean cycle:

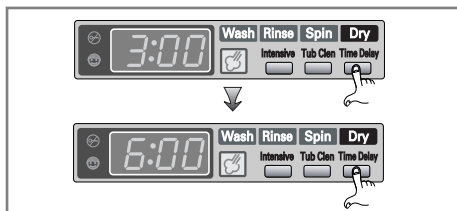
1. Remove any clothing or items from the washer and close the door.
2. Open the dispenser drawer and add Anti limescale (Calgon) to the Main wash compartment.

NOTE: Do not add any detergent to the detergent compartments. Excessive suds may generate and leak from the washer.

3. Close the dispenser drawer slowly.
4. Power On and then press 'Tub Clean'
5. Press the Start/Pause button to start.
6. After the cycle is complete, leave the door open to dry around the washer door opening, flexible gasket and door glass.

CAUTION: If there is a small child, be careful not to leave the door open for too long.

Time Delay



Preparing washing before starting "Time Delay"

- Turn on the water tap.
- Load laundry and close the door.
- Place the detergent and fabric softener in the drawer.

• How to set "Time Delay"

- Press **Power**(⏻) button.
- Turn the **Program** dial to select the program you require.
- Press **Time Delay** button and set the desired time.
- Press the **Start/Pause**(▶) button.
("Time Delay" lamp is blink)



- If **Time Delay** button is pressed, "3:00" is displayed. The maximum delayed time is 19:00 hours and the minimum time is 3:00 hours.
- Each pressing of the button advances time delay by one hour.
- To cancel the time delay, press the **Power**(⏻) button.
- **Time Delay** is 'expected time' from the present to the completion of washing cycle or selected process (Wash, Rinse, Spin).
- *According to the condition of water supply and temperature, the delayed time and the actual washing time may vary.*

How to use washer

Intensive



- When washing full load or heavily soiled laundry, you can increase effectiveness by choosing intensive option.
- By selecting the Intensive option, the wash time may be extended, depending on the program selected.
- To use this option press the Intensive button once before the wash program is started.

Turbo Steam



- For tough stained clothes, underwear, or baby clothes.
- Steam Wash is available with Allergy Care, Baby Care, Cotton, Cotton Quick, Synthetic, Refresh.
- This option features upgraded washing performance with low energy and water consumption.
- Do not load delicates such as wool, silk, and easily discolored clothes.

NOTE:

- The concentrated steam wash function is highly efficient. There should be no visible water level during the Steam Wash function.
- Steam spray may not be seen clearly through the door; however, the washer is spraying steam strongly inside.
- During the steam operation, a spraying sound will be heard. This is not a malfunction.

⚠ CAUTION

Do not reach into the washer while operating. Steam can cause severe burns.

Refresh

■ Refresh cycle

- For slightly wrinkled clothes which have been stored for an extended time. This cycle makes wrinkled clothes easy to iron (Do not load wet clothes).
- Wrinkles will be reduced.

■ How to use Refresh cycle

1. Turn on the washer and select the Refresh program.
2. Load 5 items or less and close the door.
3. Press the Start/Pause button.

[Precautionary Notes]

- The Refresh cycle is not like other washing or drying cycles.
- After the Refresh cycle is complete, the washer will tumble the clothes for up to 30 minutes to prevent rewrinkling.
- Due to the characteristic of cotton fibers, this cycle is not recommended for 100% cotton clothing.
- Remove stains from clothing before using the Refresh cycle to prevent permanently setting the stains by high heat.
- Be sure that the tap is open. This cycle uses a little water to produce steam.
- Be careful not to touch the door. It can be very hot.
- Do not open the door while operating. Steam can cause severe burns.
- After removing clothes from the Refresh cycle they may feel slightly damp wait at least 10 minutes before putting the clothes on.
- Best result are achieved when articles are of similar size and fabric type. Do not overload (avoid loading more than 3 dress shirts if loading up to 5 items.)

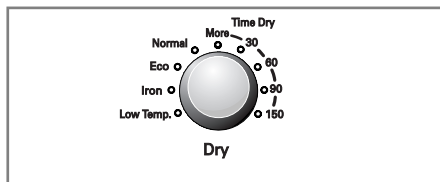
⚠ CAUTION:

- Do not reach into the washer while operating. Steam can cause severe burns.
- Keep pets away from the washer.

How to use washer

Dry

NOTE The maximum drying capacity for this model is 5kg. When loading, please use the maximum drying capacity indicator behind the door as shown below.



- Do not overload above the maximum drying capacity indicator. Items must be able to tumble freely.
- This washer-dryer's automatic process from washing to drying can be selected easily.
- For most even drying, make sure all articles in the clothes load are similar in material and thickness.
- By turning the dial, you can select.
Normal → More → 30 → 60 → 90 → 150 →
Low Temp → Iron → Eco.
- After the end of dry, "⏸" is displayed. By pressing the "Start/Pause" button the program can be ended. If you not press the "Start/Pause" button, the "⏸" cycle will end automatically after 4 hours.

1.Drying Automatic guide

- Use your Automatic Cycles to dry most loads. Electronic sensors measures the temperature of the exhaust to increase or decrease drying temperatures for faster reaction time and tighter temperature control.
- Recommend Automatic drying course for clothes type.
 - a) Low Temp – Will use low temperature to dry clothes that are heat sensitive.
 - b) Iron – Will leave clothes slightly damp, ideal for ironing
 - c) Normal & Eco – Will dry clothes enough to be removed and folded, ideal for everyday clothes such as cottons.
 - d) More – Will ensure maximum drying performance.

Eco Dry is a special cycle to reduce water usage during the dry cycle. Once selected, the drying time is approximately 1 hour longer than the Normal drying option but will use considerably less water.

NOTE: The estimated drying time varies from the actual drying time when in the Automatic mode. The type of fabric, size of the load, and the dryness selected, do affect the drying times.

- * The standard laundry weight which shows how much laundry to put into the washer.

Sorts of laundry			
Single weight	Diaper	Shirt	Short-sleeved
	100g	200g	300g
Sorts of laundry			
Single weight	Underwear	Nightclothes	Jean
	50g	500g	1200g

How to use washer

2. Manual Drying time guide

- By turning the Dry button, the drying time can be selected.
- Drying course can last up to 150min. When selecting drying only, drying course will start after spinning, unless the spin omitted.
- These drying times are given as a guide to help you set your dryer for manual drying. Drying times can vary greatly depending on dampness, room temperature and type of fabric and your own experience will be your best guide.

Woolen Articles

- Do not tumble dry woolen articles. Pull them to their original shape and dry them flat.
- Some woven and loop knit materials may shrink, by varying amounts, depending on their quality.
- Always stretch not these type of garments immediately after drying.

Permanent Press and Synthetics

- Do not overload your dryer
- Take out permanent press articles as soon as the dryer stops to reduce wrinkles.

Fiber or Leather Materials

- Always check the manufacture's instructions.

Baby clothes and Night Gowns

- Always check the manufacture's instructions.

Rubber and Plastics

- Do not dry any items made from or containing rubber or plastics, such as:
 - a) aprons, bibs, chair covers
 - b) curtains and table cloths
 - c) bathmats

Fiber glass

- Do not dry fiberglass articles in your dryer. Glass particles left in the dryer could be picked up by your clothes the next time you use the dryer and irritate your skin.

3.Completion of Drying

- When drying cycle is completed, " [Cool Down] " is displayed on the Multi display.
- The Cool Down is set automatically when a drying cycle is complete.
- Wrinkles and creases will form if the clothes are not removed immediately after the drying is completed.
- The Cool Down operates periodically by tumbling. It rearranges and fluffs the load to avoid wrinkles without heat for up to 4 hours.
- The " [Cool Down] " message will continue to display until the clothes are removed or the Start/Pause button is pressed within the 4 hours after the drying has been completed.

Door Lock



- Lights whenever the door of the washer is locked.
- The door can be unlocked after a 2~3 minute delay, pressing the Start/Pause button to stop the washer.

How to use washer

Display



1. Special function display

- When Child lock is selected, the “” lamp is on.
- After the end of dry, “” is displayed.
- When time delay is selected, it shows the remaining time before the finish of the selected program.

2. Self diagnose display

- If the washer encounters a fault during operation, the associated fault will be displayed.

“” : Water pressure sensing error

“” : Problem of overfilling water

“” : Door is not closed

“” : Over load in motor

“” : Water inlet trouble

“” : Drainage trouble

“” : Unbalanced load

“” : Water temperature trouble

“” : Dry heater or thermostat trouble.

If these error letters are displayed, please refer to the troubleshooting page31 and follow the guide.

3. Completion of washing

- When washing cycle is completed, “” is displayed on the “Multi display”.

4. Time left

- During washing cycle, the remaining washing time is displayed.
- Recommended program by manufacturer.
 - **Refresh** : around 20 minutes
 - **Baby Care** : around 3 hours and 14 minutes
 - **Allergy Care** : around 2 hours and 27 minutes
 - **Cotton** : around 2 hours and 17 minutes
 - **Synthetic** : around 1 hour and 34 minutes
 - **Cotton Quick** : around 1 hour and 15 minutes
 - **Duvet** : around 1 hour and 38 minutes
 - **Hand Wash/Wool** : around 1 hour and 06 minutes
 - **Quick30** : around 30 minutes
- The washing time may vary by the amount of laundry, water pressure, water temperature and other washing conditions.
- If an unbalanced load is detected or if the suds removing program operates, the wash time may be extended. (Max. increasing time is 45 minutes.)

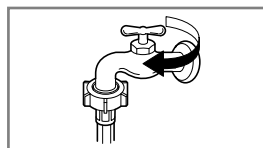
Maintenance

- * Before cleaning the washer interior, unplug the electrical power cord to avoid electrical shock to avoid electrical shock hazards.
- * When disposing of the appliance, cut off the mains cable, and destroy the plug Disable the door lock to prevent young children being trapped inside.

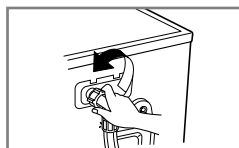
■ The water inlet filter

- " iE " error message will blink on the control panel when water does not enter the detergent drawer.
- If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged.

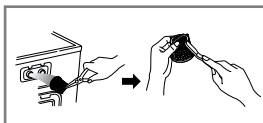
It is therefore a good idea to clean it from time to time.



- 1.** Turn off the water tap.



- 2.** Unscrew the water inlet hose.



- 3.** Clean the filter using a hard bristle brush.



- 4.** Tighten up the inlet hose.

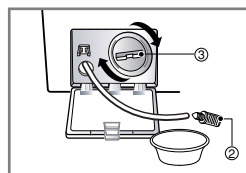
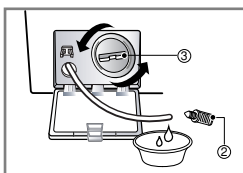
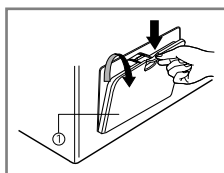
■ The drain pump filter

- * The drain filter collects threads and small objects left in the laundry.
- Check regularly that the filter is clean to ensure smooth running of your machine.

⚠ CAUTION First drain the water using the drain hose and then open the pump filter to remove tangled threads or foreign objects. Be careful when draining if the water is hot.

- * Allow the water to cool down before cleaning the drain pump, carrying out emergency emptying or opening the door in an emergency.

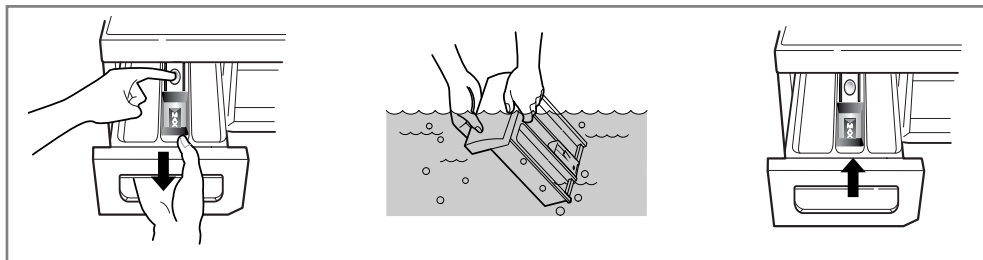
- 1.** Open the lower cover cap (①) by using a finger. Turn the drain plug (②) to pull out the hose.
- 2.** Unplug the drain plug (②), allowing the water to flow out. At this time use a vessel to prevent water flowing on to the floor. When water does not flow any more, turn the pump filter (③) open to the left.
- 3.** Remove out any foreign material from the pump filter (③). After cleaning, turn the pump filter (③) clockwise and insert the drain plug (②) to the original place. close the lower cover cap.



Maintenance

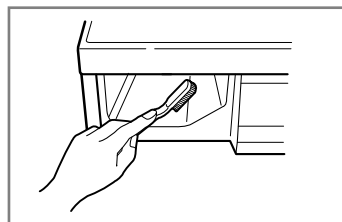
■ Dispenser drawer

- * After a while detergents and fabric softeners leave a deposit in the drawer.
- It should be cleaned from time to time with a jet of running water.
- If necessary it can be removed completely from the machine by pressing the catch downward and by pulling it out.
- To facilitate cleaning, the upper part of the fabric softener compartment can be removed.



■ The drawer recess

- * Detergent can also accumulate inside the recess which should be cleaned occasionally with an old toothbrush.
- Once you have finished cleaning, replace the drawer and run a rinse cycle without laundry.



■ The washing drum

- If you live in a hard water area, lime scale may continuously build up in places where it cannot be seen and thus not easily removed.
Over time the build up of scale clogs appliances, and if it is not kept in check, expensive maintenance or repairs may result.
- Although the washing drum is made of Stainless steel, specks of rust can be caused by small metal articles (paper clips, safety pins) which have been left in the drum.
- The washing drum should be cleaned from time to time.
- If you use descaling agents, dyes or bleaches, make sure they are suitable for washing machine use.
- * Descaler may contain chemicals that may damage part of your washing machine.
- * Remove any spots with a stainless steel cleaning agent.
- * Never use steel wool.

Maintenance

■ The water circulation nozzle & steam nozzle

- Clean the water circulation nozzle, if clogged.

■ Cleaning your washer

1. Exterior

Proper care of your washer can extend its life.

The outside of the machine can be cleaned with warm water and a neutral non abrasive household detergent.

Immediately wipe off any spills. Wipe with damp cloth.

Try not to hit surface with sharp objects.

* IMPORTANT: Do not use methyated spirits, diluents or similar products.

2. Interior

Dry around the washer door opening, flexible gasket and door glass.

Run washer through a complete cycle using hot water.

Repeat process if necessary.

NOTE Remove hard water deposits using only cleaners labeled as safe for washing machine.

■ Winterizing instructions

If the washer is stored in an area where freezing may occur or moved in freezing temperatures, follow these instructions to prevent damage to the washer:

1. Turn off water supply tap.
2. Disconnect hoses from water supply and drain water from hoses.
3. Plug electrical cord into a properly grounded electrical outlet.
4. Add 1gallon(3.8L) of nontoxic recreational vehicle(RV) antifreeze into an empty wash drum.
Close the door.
5. Set spin cycle and let washer spin for 1minute to drain out all water.
Not all of the RV antifreeze will be expelled.
6. Unplug electrical power cord, dry the drum interior, and close the door.
7. Remove dispenser drawer, drain and dry excessive water from the compartments.
8. Store washer in an up right position.
9. To remove antifreeze from washer after storage, run empty washer through a complete cycle using detergent. Do not add wash load.

Troubleshooting guide

* This washing machine is equipped with automatic safety functions which detect and diagnose faults at an early stage and react appropriately.
When the machine does not function properly or does not function at all, check the following points before you contact your service provider.

Symptom	Possible Cause	Solution
Rattling and clanking noise	Foreign objects such as coins or safety pins maybe in drum or pump.	Stop washer and check drum and drain filter. If noise continues after washer is restarted, call your authorised service centre.
Thumping sound	Heavy wash loads may produce a thumping sound. This is usually normal.	If sound continues, washer is probably out of balance. Stop and redistribute wash load.
Vibrating noise	- Have all the transit bolts and packing been removed? - Are all the feet resting firmly on the ground?	If not removed during installation. Refer to Installation guide for removing transit bolts. Wash load may be unevenly distributed in drum. Stop washer and rearrange wash load.
Water leaks.	- Fill hoses or drain hose are loose at tap or washer. - House drain pipes are clogged. - There is something between the gasket and the glass.	Check and tighten hose connections. Unclog drain pipe. Contact plumber if necessary. Clean the gasket and the glass with the towel.
Over sudsing		Too much detergent or unsuitable detergent may cause excessive foaming which may result in water leaks, and vibration during spin.
Water does not enter washer or it enters slowly	- Water supply is not adequate in area. - Water supply tap is not completely open. - Water inlet hose(s) are kinked. - The filter of the inlet hose(s) clogged.	Check another tap in the house. Fully open tap. Straighten hose. Check the filter of the inlet hose.

Troubleshooting guide

Symptom	Possible Cause	Solution
Water in the washer does not drain or drains slowly.	• Drain hose is kinked or clogged. • The drain filter is clogged.	Clean and straighten the drain hose. Clean the drain filter.
Washer does not start	• Electrical power cord may not be plugged in or connection may be loose. • House fuse blown, circuit breaker tripped, or a power outage has occurred. • Water supply tap is not turned on.	Make sure plug fits tightly in wall outlet. Reset circuit breaker or replace fuse. Do not increase fuse capacity. If problem is a circuit overload, have it corrected by a qualified electrician. Turn on water supply tap.
Washer will not spin	* Check that the door is firmly shut.	Close the door and press the Start/Pause button. After pressing the Start/Pause button, it may take a few moments before the clothes washer begins to spin. The door must lock before spin can be achieved.
Door does not open	The door lock will only release After 2~3 minutes, either at the end of the cycle or after pressing the Start/ Pause button During a wash.	Once started, the door can not be opened for safety reasons. Wait one or two minutes before opening the door to give the electric locking mechanism time to release.
Display stuck on 6min left.	This washing machine checks the condition of the clothes at 6min left to evaluate if they are dried or not. If the clothes are not dried, the washing machine will continue to dry for an extended period. The 6 min display will then count down after this period	Check the weight of clothes. The weight of the clothes should be less than 6kg.
Washer pauses for longer intervals than normal during tumbling.	The bowl will tumble for 3 seconds and then pause for 50 seconds repeatedly for part of the wash cycle. This is normal during the Hand Wash & Wool cycles.	This action allows the more delicate clothes to soak which assists in stain removal.

Troubleshooting guide

Symptom	Possible Cause	Solution
Wash cycle time delayed	• It takes time to balance the laundry before the spin cycle	The washing time may vary by the amount of laundry, water pressure, water temperature and other usage conditions. If the imbalance is detected or if the suds removing program works, the wash time shall be increased. Stop the wash and pull out the laundry then put it again to untwist
Dry problem	• Does not dry	Do not overload. Check that the washer is draining properly to extract adequate water from the load. Clothes load is too small to tumble properly. Add a few towels.

Troubleshooting guide

Symptom	Possible Cause	Solution
	• Water supply is not adequate in area • Water supply taps are not completely open. • Water inlet hose(s) are kinked. • The filter of the inlet hose(s) are clogged.	Check another tap in the house. Fully open tap. Straighten hose(s). Check the filter of the inlet hose(s).
	• Drain hose is kinked or clogged. • The drain filter is clogged.	Clean and straighten the drain hose. Clean the drain filter.
	• Load is too small. • Load is out of balance. • The appliance has an unbalance detection and correction system. If individual heavy articles are loaded (ex. bath mat, bath robe, etc.), this system may stop spinning or even interrupt the spin cycle altogether. • If the laundry is still too wet at the end of the cycle, add smaller articles of laundry to balance the load and repeat the spin cycle.	Add 1 or 2 similar items to help balance the load. Rearrange load to allow proper spinning
	 • Is the door opened or not completely closed?	Close the door completely. * If "dE" is not released, call for service.
		Unplug the power plug and call for service.
	• Water overfills due to the faulty water valve.	Close the water tap. Unplug the power plug. Call for service.
	• Water level sensor has malfunctioned.	
	• Over load in motor.	
	• Check water supply.	Turn the tap on If dHE is not released, unplug power plug and call service.

Terms of Warranty

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- If the product is connected to any voltage other than that shown on the rating plate.
- If the fault is caused by accident, neglect, misuse or Act of God.
- If the fault is caused by factors other than normal domestic use or use in accordance with the owner's manual.
- Provide instruction on use of product or change the set-up of the product.
- If the fault is caused by pests for example, rats or cockroaches etc..
- Noise or vibration that is considered normal for example water drain sound, spin sound, or warming beeps.
- Correcting the installation for example, leveling the product, adjustment of drain.
- Normal maintenance which recommended by the owner's manual.
- Removal of foreign objects / substances from the machine, including the pump and inlet hose filter for example, grit, nails, bra wires, buttons etc.
- Replace fuses in or correct house wiring or correct house plumbing.
- Correction of unauthorized repairs.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.
- If this product is used for commercial purpose, it is not warranted.

(Example : Public places such as public bathroom, lodging house, training center, dormitory)

If the product is installed outside the normal service area, any cost of transportation involved in the repair of the product, or the replacement of a defective part, shall be borne by the owner.

