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# 10kg Front Load Washing Machine White

## MFLW10W2

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# Welcome

**Residentia Group**

—  
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—  
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Congratulations on purchasing your new Front Load Washing Machine. The Mykin brand is proudly distributed within Australia by Residentia Group Pty Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at: [www.residentia.group](http://www.residentia.group)

At Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about your new dishwasher, it's features or importantly taking care of the appliance, our Support Team are here to help.

You can use our online Support Centre at anytime by visiting: <http://support.residentiagroup.com.au>

Or you can contact us via phone by dialing: 1300 11 HELP (4357).

It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing a Mykin appliance and we look forward to being of service to you.

Kind Regards,  
The Residentia Team

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# Safety Information

For your safety, the information in this manual must be followed to minimise the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The new hose-sets supplied with the appliance are to be used and the old hose-sets should not be reused.
- The openings must not be obstructed by a carpet.
- Damage due to improper use or repairs made by unqualified personnel will void your warranty. The producer will assume no liability for any eventual damages caused by misuse of the product or noncompliance with these instructions.
- The new hose-sets supplied with the appliance are to be used and the old hose-sets should not be reused.
- Before performing any maintenance on the device, unplug the appliance from the mains.
- Always unplug the machine and turn off the water supply after use. The max. inlet water pressure, in pascals. The min. inlet water pressure, in pascals.
- To ensure your safety, power plug must be inserted into an earthed three-pole socket. Check carefully and make sure that your socket is properly and reliably earthed.
- Make sure that the water and electrical devices must be connected by a qualified technician in accordance with the manufacturer's instructions and local safety regulations.

Model	Washing Capacity	Water Pressure
MFLW10W2	10.0kg	0.05-1MPa

Explanation of the following signal words:

## WARNING!

This signal word indicates a potentially dangerous situation which may result in death or serious injuries unless it's avoided.

## CAUTION!

This signal word indicates a potentially dangerous situation which may result in slight or minor injuries or damage to property and the environment.

## NOTE!

This signal word indicates a potentially dangerous situation which may result in slight or minor injuries.

## WARNING!

### POTENTIAL ELECTRIC SHOCK

- This appliance is for indoor & domestic use only.
- **Do not position washing machine in a humid location.**
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

### RISK TO CHILDREN

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children of less than 3 years of age should be supervised to ensure they do not play with the appliance.
- The glass door may be very hot during the operation. Keep kids and pets far away from the machine during the operation very wet rooms as well as in the rooms with explosive or caustic gas.
- **Remove all packaging and transport bolts before using the appliance.** Otherwise, serious damage may result.
- Plug must be accessible after installation.

### RISK OF EXPLOSION

- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or dabbed with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) This may result in fire or explosion.
- Before hand, thoroughly rinse items of washing by hand.

## Safety Information (Continued)

### WARNING – ELECTRICAL SAFETY

- Do not use extension cords or power boards.
- Ensure the power outlet is properly grounded.
- Do not touch the plug with wet hands.
- Always unplug the appliance before cleaning or maintenance.

### WARNING – Overloading

Do not exceed the maximum load capacity of 10kg. Overloading the washer may cause excessive vibration, poor washing performance, or damage to the appliance.

### WARNING – Detergent Safety

- Only use detergent designed for front load washing machines.
- Excess detergent may cause oversudsing, leakage, and not cleaning items.

### WARNING – Hot Surface

The door glass may become hot during high temperature programs. Do not touch the door glass during operation.

### WARNING – Water Leakage

If the appliance shows signs of water leakage, turn off the water supply and power immediately and contact Residentia support team.

### Basic Troubleshooting

#### If the Machine Vibrates

- Check transport bolts are removed
- Ensure the machine is level
- Avoid overloading or washing a single heavy item
- Ensure the appliance is on a solid floor

### RISK OF DAMAGING THE APPLIANCE

- Your product is only for home use and is only designed for the textiles suitable for machine washing.
- Do not climb up and sit on top cover of the machine.
- Do not lean against machine door.
- Cautions during Handling Machine:
  1. Transport bolts shall be reinstalled to the machine by a specialised person.
  2. The accumulated water shall be drained out of the machine.

3. Handle the machine carefully. Never hold each protruded part on the machine while lifting. Machine door can not be used as the handle during the conveyance.
4. This appliance is heavy. Transport with care.
  - Do not close the door with excessive force. If it is difficult to close the door, check if there are clothes obstructing the seal.
  - Do not wash carpets.

### INSTALLATION SAFETY

- All washing and additional substances are to be kept in a safe place out of the reach of children.
- Do not install the machine on a carpet floor. The obstruction of the openings by a carpet can damage the machine.
- Keep the appliance clear from heating sources and direct sunlight to avoid plastic and rubber parts to corrode.
- Do not use the appliance in humid environments or rooms containing explosive or caustic gas. In case of water leakage or water splashes let the appliance dry in the open air.
- The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the washer.
- Remove all packaging material and transport bolts before using the appliance. Otherwise, serious damage may result.
- This appliance is equipped with a single inlet valve and can be connected to the cold water supply only.
- Mains plug must be accessible after installation.
- Before washing clothes for the first time, the product shall be operated once throughout all the procedures without any clothes inside.
- Before using the washer, the product shall be calibrated.
- Do not put any excessively heavy objects on the appliance, like water containers or heating devices.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- Max. Inlet water pressure 1 MPa. Min. inlet water pressure 0.05 MPa.

## Safety Information (Continued)

### OPERATING THE APPLIANCE

- Before washing the clothes at first time, the product should be operated in one round of the whole procedures without the clothes inside.
- Do not wash flammable and explosive or toxic solvents.
- Do not use gasoline and alcohol etc. as detergents. Please only select the detergents suitable for machine washing, especially for drum.
- Make sure that all pockets are emptied. Sharp and rigid items such as coins, screws or stone etc. may cause serious damages to this machine.
- Please check whether the water inside the drum has been drained before opening its door. Please do not open the door if there is any water visible.
- Be careful of burning when the product drains hot washing water.
- Never refill the water by hand during washing.
- Do not operate the machine in rooms with a temperature of below 5°C. This can cause damages to parts of it. If it is unavoidable, make sure to drain the water completely from the appliance after every use (see Cleaning the drain pump filter) to avoid damages caused by frost.
- Never use flammable sprays or substances in the immediate proximity of the appliance

### DISPOSAL

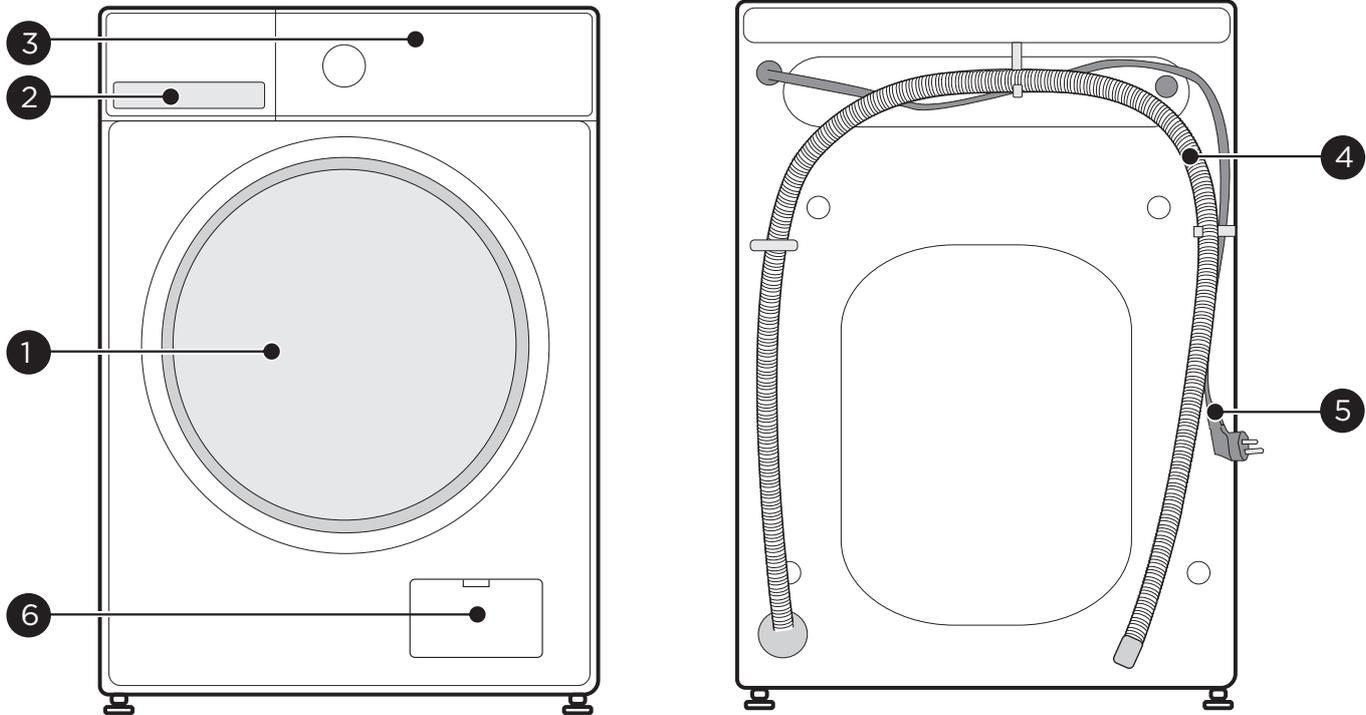
Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

By ensuring this product is disposed correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



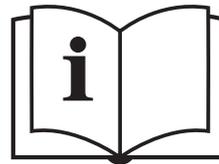
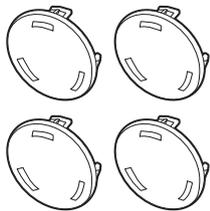
# Your Washing Machine

## PRODUCT OVERVIEW



1. Door	2. Detergent Dispenser	3. Control Panel
4. Drain Hose	5. Power Supply Cord	6. Service Flap

## ACCESSORIES



4 × Transport Bolt Cover Caps	1 × Cold Water Supply Hose	1 × User Manual & Quick Start Guide	4 × Acoustic Sponges (Optional)
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**NOTE!** The images in this user manual are for reference only. Your appliance may appear differently.

# Installation

## INSTALLATION INSTRUCTIONS

### IMPORTANT!

If the power cord is damaged, it must be replaced by Residentia Group or one of its authorised service representatives. Please contact 1300 11 HELP (4357) and ensure the appliance is completely disconnected from the power supply.

### WARNING!

- Stability is important to prevent the product from moving!
- Make sure that the product should not stand on the power cord.

Before installing the machine, the location must be:

- Rigid, dry, and a level surface
- Avoiding direct sunlight
- Sufficient ventilation
- Room temperature is above 0 °C
- Kept far away from the heat resources such as coal or gas.

## UNPACKING THE WASHING MACHINE

### WARNING!

- Packaging material (e.g. Films, Styrofoam) can be dangerous for children.
  - There is a risk of suffocation! Keep all packaging well away from children.
- Remove the cardboard box and styrofoam packaging.
  - Lift the washing machine and remove the base packing. Ensure the small triangle foam at the base of the machine is removed. If not, lay the unit down on its side surface, then remove the small foam from the unit bottom manually.
  - Remove the tape securing the power supply cord and drain hose.
  - Remove the inlet hose from the drum.
  - Remove the transportation bolts.**

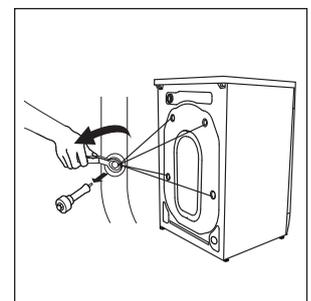
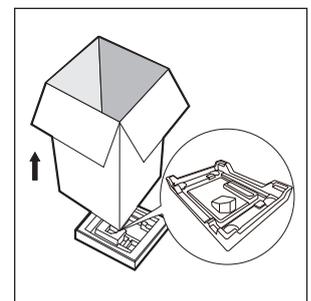
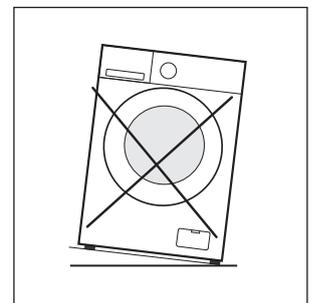
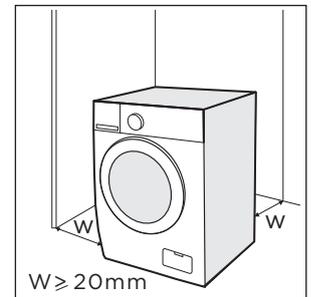
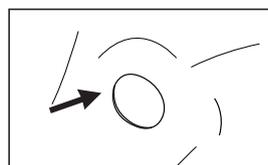
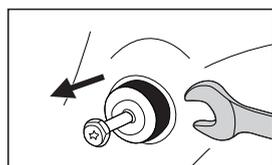
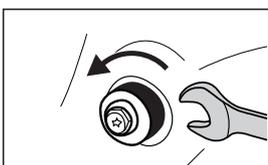
## REMOVE TRANSPORT BOLTS

### WARNING!

- You must remove the transport bolts from the rear of the machine operating the appliance
- You'll need the transport bolts again if you move the appliance, so ensure that they are kept in a safe place.

Please take the following steps to remove the bolts:

- Loosen 4 bolts with spanner and then remove them.
- Remove the transport bolts including the rubber parts and keep them for future use.
- Close the holes using the transport cover caps.



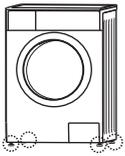
# Installation (Continued)

## LEVELLING THE WASHING MACHINE

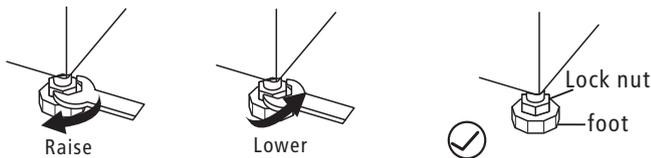
### WARNING!

The lock nuts on all four feet must be screwed tightly against the housing

1. Check if the legs are closely attached to the cabinet.  
If not, please turn them to their original positions tighten the nuts.



2. Loosen the lock nut turn the feet until it is closely in contacts with the floor.
3. Adjust the legs and lock them with a spanner.



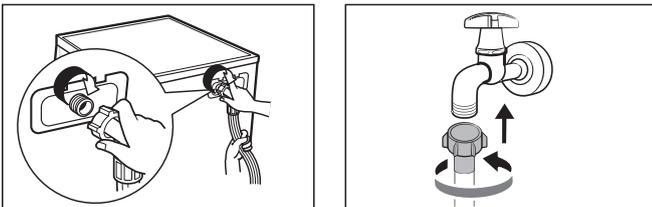
Make sure the machine is steady using a spirit level.

## CONNECT WATER SUPPLY HOSE

### WARNING!

- To prevent leakage or water damage, follow the instructions in this chapter.
- Do not kink, crush, modify or sever the water inlet hose.
- Connect manually, do not use tools. Check if the connections are tight.

Connect the water supply hose to the water inlet valve and a water tap with cold water as indicated.



# Installation (Continued)

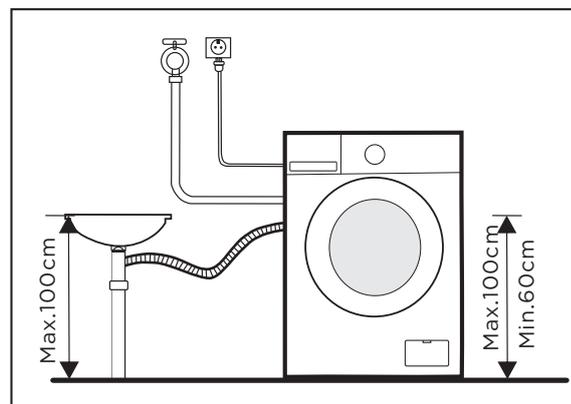
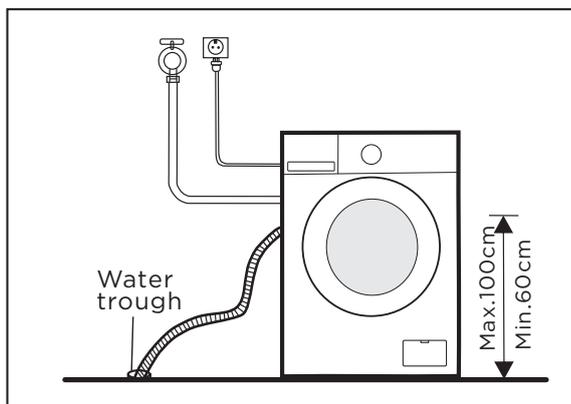
## DRAIN HOSE

### WARNING!

- Do not kink, crush, modify, sever or protract the drain hose.
- Position drain hose properly, otherwise damage might result of water leakage.

There are two ways to place the end of drain hose:

- Put it into the water trough.
- Connect it to the branch drain pipe of the trough.



### WARNING!

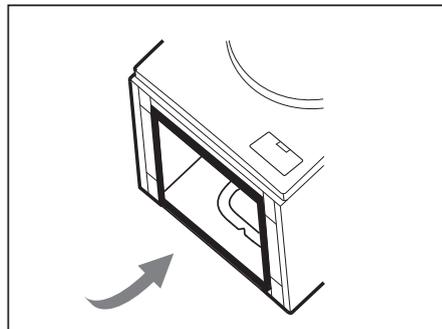
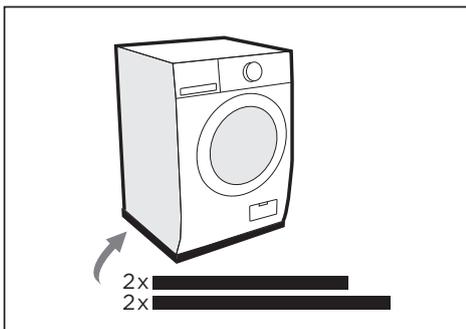
- When installing drain hose, fix it properly with a cable tie.
- If drain hose is too long, do not force it into washing machine as it will cause abnormal noises.

## ACOUSTIC SPONGES

### WARNING!

Please make sure to assemble the acoustic sponges, which can effectively reduce the noise caused by the machine while working, in order to provide you with a more peaceful and quiet living environment

- Lay the machine on the floor, using some soft material like foam or clothes between the machine and floor for a layer of protection.
- Stick the 2× longer sponges to the longer bottom edges of machine, and the 2× shorter sponges to the shorter bottom edges.



# Operating Instructions

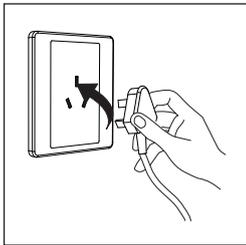
## FIRST TIME USE

### CAUTION!

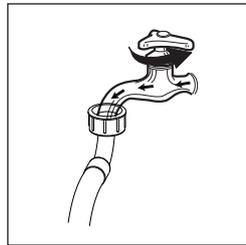
- Prior to using the washing machine, ensure that it is correctly installed.

Your appliance underwent a comprehensive check before leaving the factory. To eliminate any remaining water and prevent potential odors, it's advised to clean the inner drum before its first use. Run the "Drum Clean" or a similar program at an optional temperature of 90°C. Ensure no laundry or detergent is placed in the machine during this process.

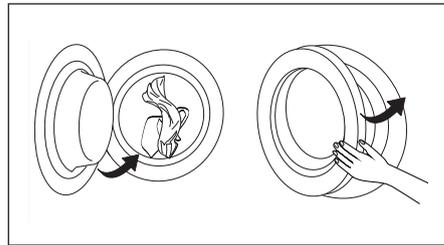
## PREPARATION PROCEDURE FOR WASHING YOUR LAUNDRY



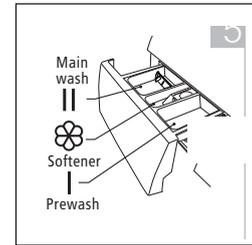
Plug in



Open tap



Load laundry and close door

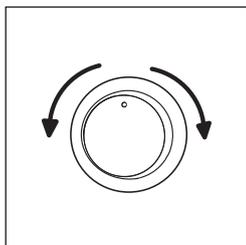


Add detergent

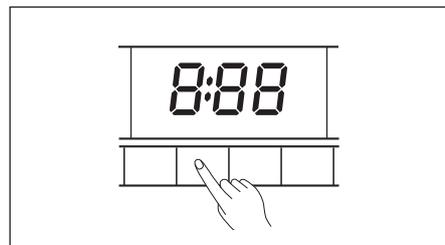
### NOTE!

Detergent only need to be added in "Case I" after selecting pre-washing for machines with this function.

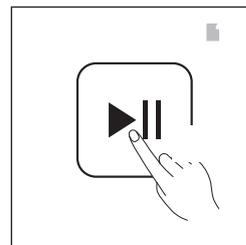
## WASHING



Select Program



Select any additional functions or leave for default settings



Press Start to begin washing cycle

### NOTE!

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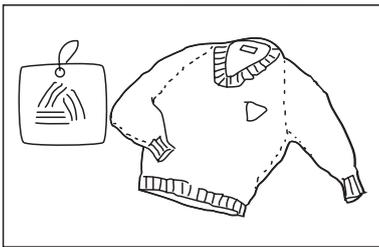
## AFTER WASHING

The appliance will sound an alert and the display will show "End" after washing cycle is complete.

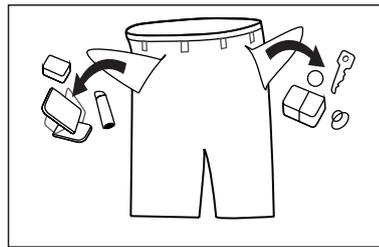
# Operating Instructions (Continued)

## WASHING CONSIDERATIONS

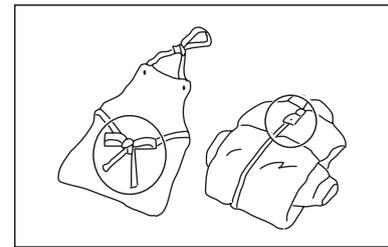
- The working condition of the washer should be (5-40)°C. If used under 0°C, the inlet valve and draining system may be damaged. If the machine is placed under condition of 0°C or less, then it should be transferred to normal ambient temperature to ensure the water supply hose and drain hose are not frozen before use.
- Please check the labels and the explanation of using detergent before wash. Use non-foaming or less-foaming detergent suitable for machine washing properly.



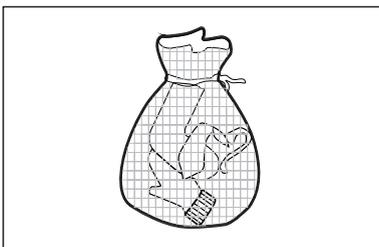
Check the label  
for washing advice



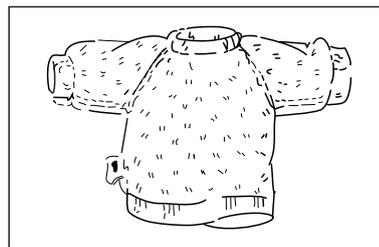
Take items out of  
the pockets



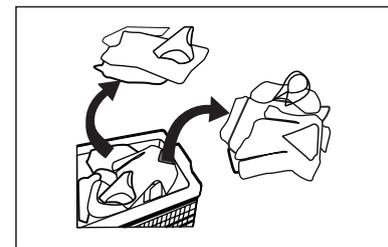
Knot long strings  
or ribbons, close zippers,  
and do up buttons



Put small clothes  
into a wash bag



Turn easy-pilling  
and long-pile fabric  
inside out



Separate clothes with  
different textures

## NOTE!

When washing a single item, we recommend adding one or two more laundry items to your load to avoid the machine from being unbalanced, allowing for a smooth undisrupted cycle and a smooth draining process.

## WARNING!

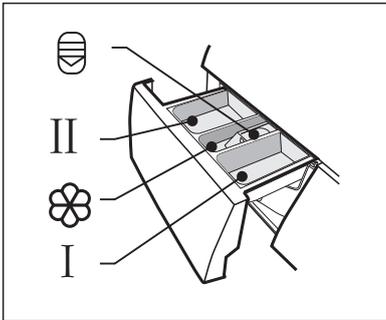
Do not wash clothes that have come into contact with kerosene, gasoline, alcohol and other flammable materials.

## THE USAGE OF DETERGENT AND WASHING POWDER

- Before machine washing powder or fabric softener is poured into the detergent box, we recommend that you use some water for dilution to prevent the inlet of the detergent box from being blocked and overflowing while filling water.
- Please choose suitable type of detergent for the various washing temperature to get the best washing performance with less water and energy consumption.

# Operating Instructions (Continued)

## THE DETERGENT DISPENSER



- I Pre wash detergent
- II Main wash detergent
- ☼ Softener
- ☼ Release button to pull out dispenser

**CAUTION!** Detergent only need to be added in "Case I" after selecting pre-washing for machines with this function.

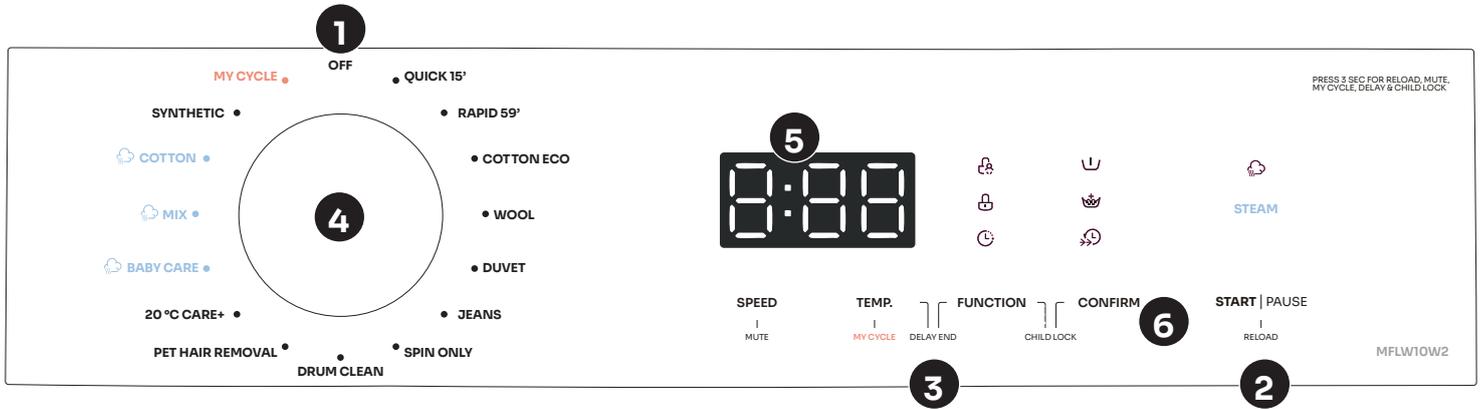
PROGRAM	I	II	☼
Synthetic	Detergent optional	Detergent required	Softener optional
Cotton	Detergent optional	Detergent required	Softener optional
Mix	Detergent optional	Detergent required	Softener optional
Baby Care	Detergent optional	Detergent required	Softener optional
20 °C Care+	Detergent optional	Detergent required	Softener optional
Pet Hair Removal	Detergent optional	Detergent required	Softener optional
Drum Clean	—	—	—
Spin Only	—	—	—
Jeans	Detergent optional	Detergent required	Softener optional
Duvet	—	Detergent required	Softener optional
Wool	—	Detergent required	Softener optional
Cotton ECO	—	Detergent required	Softener optional
Rapid 59'	Detergent optional	Detergent required	Softener optional
Quick 15'	—	Detergent required	Softener optional

## THE USAGE OF DETERGENT AND WASHING POWDER

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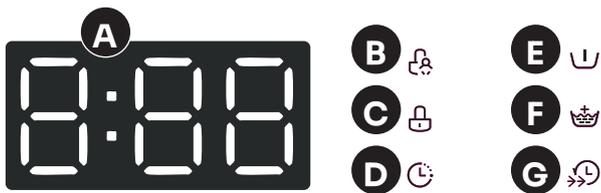
# Operating Instructions (Continued)

## THE CONTROL PANEL



1. OFF	2. Start/Pause	3. Additional Options
4. Program Dial	5. Display	6. Confirm

## THE DISPLAY



A. Display	B. Child Lock	C. Door Lock	D. Delay End
E. Pre Wash	F. Extra Rinse	G. Speed Wash	

**NOTE!** The images in this user manual are for reference only. Your appliance may appear differently.

# Operating Instructions (Continued)

## WASHING PROGRAMS

- **SYNTHETIC**  
Designed to effectively and gently clean synthetic fabrics, such as polyester and nylon whilst preventing possible damage.
- **COTTON**  
The Cotton washing program is suitable to wash durable, heat-resistant textiles made of cotton or linen.
- **MIX**  
Suited for mixed fabric loads that require a more intense cleaning cycle. Ensure label warnings on garments are conformed to.
- **BABY CARE**  
Providing a gentle yet effective wash, catering to the delicate fabrics and sensitive skin of baby clothing, ensuring a thorough clean and maintaining the softness and comfort.
- **20 °C CARE+**  
The 20 °C washing program efficiently cleans lightly soiled cotton laundry with optimal results at a low temperature.
- **PET HAIR REMOVAL**  
Clean the pet hair and fur from clothing deeply, restrain growth of germs and bacteria.
- **SPIN ONLY**  
This program spins the load at the selected spin speed chosen. This setting can be used after a wash to remove excess water. However, the clothing will not be fully dry.
- **JEANS**  
Suitable for washing all types of denim.
- **DUVET**  
The Duvet program is designed to effectively clean and refresh large, bulky items such as bedding, comforters, and pillows, ensuring thorough cleanliness and care.
- **WOOL**  
The Wool program, suitable for hand or machine-washable wool and rich wool textiles, features an especially gentle wash program with longer pauses to prevent shrinkage, allowing textiles to rest in the washing liquid for a thorough yet careful cleaning process.
- **COTTON ECO**  
Using lower temperatures and less water over a longer time than the standard Cotton program. By using less energy over an extended period makes it more economical.
- **RAPID 59'**  
Suitable to wash lightly dirty clothes quickly.
- **QUICK 15'**  
Suitable for light loads with light soiling of which you would like to be cleaned quickly. This setting performs better when loaded lightly, as it is a fast spin. This setting is perfect if you have a washing emergency and need a piece of clothing as quickly as possible.  
This is a cold wash, therefore energy-efficient.
- **DRUM CLEAN**  
This program is specially configured to clean the drum and tube, incorporating a 90°C high-temperature sterilisation process to enhance the environmental friendliness of clothes washing; however, it should be noted that additional items cannot be added during this program.  
  
For improved barrel cleaning effects, the addition of an appropriate amount of chlorine bleaching agent is recommended, and users can use this program regularly based on their specific requirements.

# Operating Instructions (Continued)

## OPTIONAL WASHING PROGRAMS

- **SPEED**  
Press this button to select your desired spin speed level.
- **TEMP.**  
When needed, the washing temperature can be adjusted by pressing the Temp button in the following steps:  
Cold - 20°C - 30°C - 40°C - 60°C - 90°C
- **SPEED WASH**   
The function can decrease the washing time.
- **DELAY END**   
To set the Delay function:
  - Select a wash program;
  - Press “Temp.” and “Function” buttons together at the same time until it reaches your desired Delay setting to choose the time;
  - Press Confirm button, followed by the Start/Pause button to commence the delay operation.

To Cancel the Delay function:

  - Press “Spin” and “Temp.” buttons together at the same time until the display shows OH.
  - It should be pressed prior to starting the program.
  - If the program has already started, turn off the machine to reset.
- **STEAM**   
Suitable for daily laundry items like cotton and synthetics, harnesses the power of steam to deeply penetrate fibers, effectively eliminating bacteria and germs, preventing odours, and ensuring a hygienic clean to protect your health.
- **PREWASH**   
This program provides an extra cycle for heavily or excessively soiled clothing on a low temperature before the primary wash cycle begins. This will give a deeper wash of your clothing.  
  
**NOTE!** You need to put detergent into the Case (I) when it is selected
- **EXTRA RINSE**   
This function adds an extra rinse cycle to your program. It is ideal for large loads and garments belonging to people with sensitive skin. But you should be aware that this function will increase water consumption.
- **CHILD LOCK**   
Simultaneously press the **Temp** and **Function** buttons for 3 seconds until you hear 3 beeps to activate the child lock. Repeat this process to deactivate the child lock.  
  
When you program has finished, "END" and "CL" will flash alternatively on your display.
- **MUTE**  
Press the **Spin Speed** button for 3 seconds to activate the mute setting Repeat this step to disable this setting.
- **CONFIRM**  
**IMPORTANT:** For safety reasons, you must manually engage the door lock before the machine will operate.
  - Select Program: Choose your cycle and settings.
  - Press Confirm: You must press this to engage the safety lock.
  - Press the Start/Pause button within 1 minute to begin the wash.
  - **NOTE:** Once Confirm is pressed, the door locks immediately. To prevent accidents, the door cannot be opened again unless the machine is fully restarted.
- **RELOAD (ADD A GARMENT) FUNCTION**  
This function can be executed during operation of a washing program. When the drum of the machine is still in motion and/or there is a large amount of water inside, the machine will not allow the door to be opened.  
  
To use the Reload function:
  - Press and hold the Start/Pause button for 3 seconds.
    - Once the drum stops rotating, the door will unlock and allow you to open.
  - Add your additional clothing items and close the door.
    - Press the Confirm button.
    - Press the Start/Pause button once again to continue the wash program.

Note: This function is only compatible with the Cotton, Mix and Baby Care programs.

# Operating Instructions (Continued)

## MODEL: MFLW10W2

PROGRAM	LOAD (KG)	DEFAULT TEMP. (°C)	DEFAULT TIME	DEFAULT RPM SPEED	DELAY END	SPEED WASH	EXTRA RINSE	STEAM WASH	PREWASH
Synthetic	5.0	40	1:25	1000	Optional	Optional	Optional	—	Optional
Cotton	10.0	40	1:28	1000	Optional	Optional	Optional	Optional	Optional
Mix	10.0	40	0:58	1000	Optional	Optional	Optional	Optional	Optional
Baby Care	10.0	60	2:01	1000	Optional	Optional	Optional	Optional	Optional
20 °C Care+	5.0	20	1:08	1000	Optional	—	Optional	—	Optional
Pet Hair Removal	5.0	40	2:04	1200	Optional	—	Optional	—	Optional
Drum Clean	—	90	1:18	—	Optional	—	—	—	—
Spin Only	10.0	—	0:12	1000	Optional	—	—	—	—
Jeans	10.0	30	1:35	800	Optional	Optional	Optional	—	Optional
Duvet	2.5	40	1:27	800	Optional	—	Optional	—	—
Wool	2.0	Cold	0:59	600	Optional	—	Optional	—	—
Cotton ECO	10.0	40	1:07	1000	Optional	Optional	Optional	—	—
Rapid 59'	5.0	30	0:59	1000	Optional	Optional	Optional	—	—
Quick 15'	2.0	Cold	0:15	800	Optional	—	Optional	—	—

Energy test program: Cotton ECO.

Speed: the highest speed; Other as the default.

Half load for 10.0Kg machine: 5.0Kg.

Cotton ECO is the standard washing programs to which the information in the label and the fiche relates, and they are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions for washing that type of cotton laundry, that the actual water temperature may differ from the declared cycle temperature.

### NOTE!

- The parameters in this table are only for user's reference. The actual parameters maybe different with the parameters in above mentioned table.

# Cleaning & Maintenance

## CLEANING AND CARE

### WARNING!

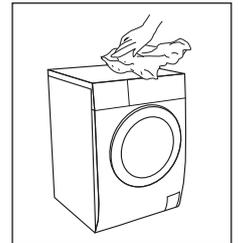
Before you begin maintenance, please unplug the machine and close the tap.

### CLEANING THE CABINET

Proper maintenance on the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use the wet cloth to wipe it off immediately. No sharp items are allowed.

### NOTE!

Formic acid and its diluted solvents or equivalent are forbidden, such as alcohol, solvents or chemical products, etc.



### CLEANING THE DRUM

The rusts left inside the drum by the metal articles shall be removed immediately with chlorine-free detergents. Never use steel wool.

### NOTE!

Don't put laundry in the washing machine during the drum cleaning.

### CLEANING THE DOOR SEAL AND GLASS

Wipe the glass and seal after each wash to remove lint and stains. If lint builds up it can cause leaks. Remove any coins, buttons and other foreign objects from the seal after each wash.

### CLEANING THE INLET FILTER

#### NOTE!

Inlet filter must be cleaned if there is less water.

Washing the filter in the tap:

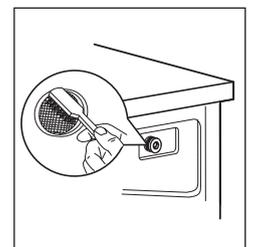
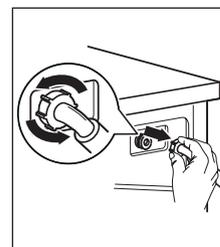
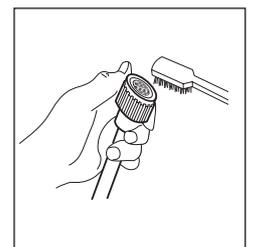
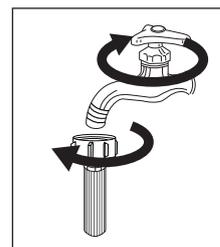
1. Close the tap.
2. Remove the water supply hose from the tap.
3. Clean the filter.
4. Reconnect the water supply hose.

Washing the filter in washing machine:

1. Screw off the inlet pipe from the rear of the machine.
2. Pull out the filter with long pliers.
3. Use a brush to clean the filter.
4. Reconnect the inlet pipe.

#### NOTE!

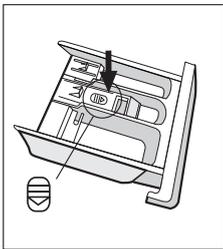
- If the brush is not clean, you can pull out the filter washed separately.
- Reconnect, turn on the tap.



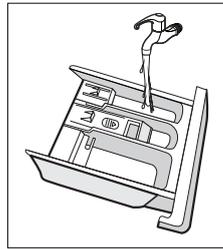
# Cleaning & Maintenance (Continued)

## CLEAN THE DETERGENT DISPENSER

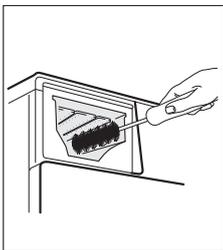
1. Press down the release  on the softener cover and pull the dispenser drawer out of the recess.
2. Lift the softener cover off the dispenser drawer and wash both items with water.
3. Clean the inside of the recess with a brush.
4. Restore the softener cover and push the drawer back into the recess.



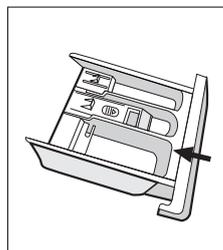
- 1) Press the release and remove the dispenser drawer



- 2) Clean the dispenser drawer and the softener cover under water



- 3) Clean inside the recess with a soft brush



- 4) Reinsert the dispenser drawer

### NOTE!

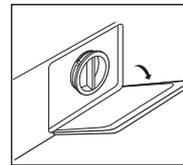
- Do not use alcohol, solvents or chemical products to clean the machine.
- Clean the detergent dispenser every 3 months to ensure the normal operation of the appliance.

## CLEANING THE DRAIN PUMP FILTER

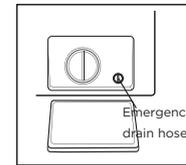
### WARNING!

- Be careful of the hot water! Allow the water to cool down. Risk of scalding!
- Make sure that the machine has finished the washing cycle and is empty. Switch it off and unplug it before cleaning the drain pump filter.
- Clean the filter periodically every 3 months to ensure the normal operation of the appliance.

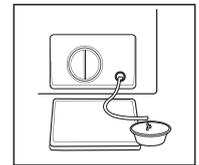
1. Open the lower cover cap



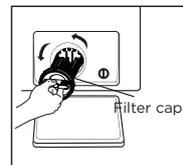
2. Rotate 90°C and pull out the emergency drain hose, and take off the hose cap



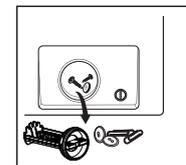
3. After water runs out, reset the drain hose



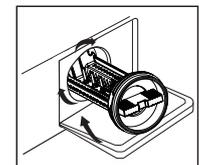
4. Open the filter by turning to the counter clockwise



5. Remove extraneous matters



6. Carefully reinsert the filter and screw the lower cover cap in clockwise



### CAUTION!

- Make sure that valve cap and emergency drain hose are reinstalled properly, cap plates should be inserted aligning to hole plates otherwise water may leak.
- Some machines don't have emergency drain hose, so step 2 and step 3 can be skipped. Rotate lower cover cap directly to make water run into basin.
- When the appliance is in use and depending on the programme selected there can be hot water in the pump. Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely re-tightened.

# Troubleshooting

## OPERATION IN CASE OF EMERGENCY

In the event of an emergency you should:

- Switch off all controls.
- Switch the washing machine off at the power point or at the fuse box.
- Call the Residentia Support Team on 1300 11 HELP (4357).

Some minor faults can be fixed by referring to the instructions given in the Troubleshooting section below. There is also a self-help section online at <https://support.residentiagroup.com.au/>

DESCRIPTION	POTENTIAL CAUSE	SOLUTION
The machine vibrates	<ul style="list-style-type: none"> <li>▪ Transport bolts have not be removed</li> <li>▪ The machine is not level</li> <li>▪ The machine is overloaded or a single heavy item is being wash</li> <li>▪ The appliance is not on a solid floor</li> </ul>	<ul style="list-style-type: none"> <li>▪ Check that transport bolts are removed</li> <li>▪ Ensure the machine is level</li> <li>▪ Avoid overloading or washing a single heavy item</li> <li>▪ Ensure the appliance is on a solid floor</li> </ul>
Washing machine does not start up	Door is not closed properly	Check if the clothes is stuck. Restart after the door is closed.
Door can't be opened	Washer's safety protection design is in operation	Disconnect the power, restart the product
Water leakage	The connection between inlet pipe or outlet hose is not tight	<ul style="list-style-type: none"> <li>▪ Check and fasten water pipes</li> <li>▪ Clean up outlet hose</li> </ul>
Detergent residues in the box	Detergent is dampened or agglomerated	Clean and wipe the detergent box
Indicator or display does not light	Disconnect the power PC board or harness has connection problem	Check if the power is shut down and the power plug is connected correctly
Abnormal noise	Transport bolts might still be fitted or machine is not on a solid surface	Check if the transport bolts have been removed or if the machine is installed on a solid and level floor

# Troubleshooting (Continued)

When the washing machine experiences a fault, please contact the Residentia Group support team on:

Telephone: 1300 11 HELP (4357).

**WARNING!** Never dismantle the washing machine.

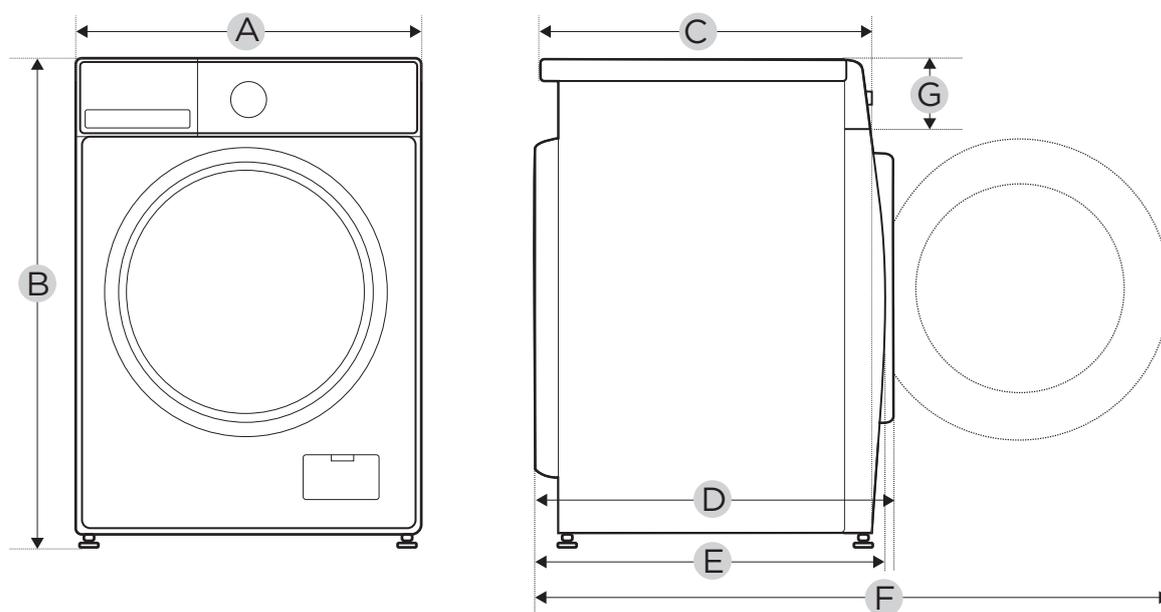
## ERROR MESSAGES AND SOLUTIONS

INDICATION	REASON	SOLUTION
"E30" displays	Door is not closed properly	Check if the clothes is stuck. Restart after the door is closed.
"E10" displays	Water injecting problem while washing	Check if the water pressure is too low Straighten the water pipe Check if the inlet valve filter is blocked
"E21" displays	Overtime water draining	Check if the drain hose is blocked
"E12" displays	Water overflow	Restart the washer
Other	If problems still occur, please contact the support team with the number at the top of this page.	

# Technical Specifications

Below outlines the technical specifications for your Esatto Washing Machine.

Model	<b>MFLW10W2</b>
Rated Capacity of Wash and Spin	10.0kg (dry clothes)
Dimensions	595W × 660D × 850H mm
Depth with door open	1225mm
Net Weight	71kg
Rated Input Power	1950W
Maximum Current	10A
Rated Voltage	220–240V~
Rated Frequency	50Hz
Standard Water Pressure	0.05MPa – 1MPa



A = 595	B = 850	C = 595	D = 660	E = 641	F = 1125	G = 135
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# Technical Specifications (Continued)

## TESTING METHODS

### MFLW10W2

ADDITIONAL INFORMATION FOR STANDARD PERFORMANCE TESTING:  
(AS/NZS 2040.1:2021+A1:2025)

- Water connections: Cold water connection
- Water supply pressure: 320 kPa
- Energy Warm wash Program: Cotton ECO, 60°C, Speed 1400
- Detergent type: Drum detergent
- Detergent quantity: Default
- Adding detergent:  
The detergent is dissolved and added as Paragraph B7.3 of AS/NZS 2040.1  
The detergent shall be dissolved in 1 L of water
- Anti-sudsing agent: Max
- Test load mass: 10.0kg
- Water consumption: 102L
- Test Voltage: 220-240V~,50Hz

### NOTE!

This product is subject to continuous improvement, specification are subject to change without prior notice.

**Attach your receipt  
to this page**



# Purchase Details

For future reference, please record the following information which can be found on the rating plate and the date of purchase which can be found on your sales invoice.

## STORE DETAILS

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STORE NAME | \_\_\_\_\_

ADDRESS | \_\_\_\_\_

TELEPHONE | \_\_\_\_\_

PURCHASE DATE | \_\_\_\_\_

## PRODUCT DETAILS

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MODEL NO. | \_\_\_\_\_

SERIAL NO. | \_\_\_\_\_

# Warranty Information

## AUSTRALIAN WARRANTY TERMS AND CONDITIONS

### FRONT LOADER WASHING MACHINES

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

#### 1. In this warranty

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
  - (d) 'ASR' means Residentia Group authorised service representative;
  - (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 70 600 546 656 in respect of Appliances purchased in Australia;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
  3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, seals, filters or similar perishable parts.
  4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
  5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
    - (a) travel of an authorised representative;
    - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
  6. Proof of purchase is required before you can make a claim under this warranty.

## Warranty Information (Continued)

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Residentia Group in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. Missing parts are not covered by warranty. Residentia Group reserves the right to assess each request for missing parts in a case by case basis. Any parts that are not reported missing in the first week after purchase will not provide free of charge.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you, in order to enable Residentia Group to meet its obligations under this warranty.

### IMPORTANT

Before calling for service, please ensure that the steps in point 13 have been followed.

Contact Service: Please call 1300 11 HELP (4357)

**The Australian Consumer Law requires the inclusion of the following statement with this warranty:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



E2447

**myk1n**

**part of the family**