



Operating instructions

WineCooler V6000 Supreme

Refrigerating appliance

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

The model number corresponds to the first alphanumerics on the identification plate. These operating instructions apply to:

Model designation	Type	Size system
WineCooler V6000 Supreme	WC6T-51097	Euro 60

Variations depending on the model are noted in the text.

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1 Safety precautions

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the Operating Instructions



Symbol ISO 7010 W021
WARNING: Risk of fire / flammable materials

- ▶ Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time.



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance

and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.

- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions



- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

1.4 Appliance installation



- The appliance must be installed by qualified personnel only.
- Each step must be carried out and checked in full in the order specified.
- Electrical connections must be carried out by qualified personnel in accordance with the guidelines and standards for low-voltage installations and the specifications of the local electricity supply companies.
- A plug-in appliance may only be connected to a socket outlet with earthing contact, installed according to specifications. An all-pole mains isolating device with 3 mm contact opening should be provided in the house wiring system. Switches, plug and socket devices, circuit breakers and fusible cut-outs which are accessible after installation and which have all-poles switching are permissible as isolating devices. Effective earthing and separately installed neutral and earth conductors ensure safe and fault-free operation. After installation, live parts and cables with basic insulation must not be accessible. Check old installations.
- Refer to the identification plate for information on the required mains voltage, current type and fuse protection.
- All plastering, plasterboarding, wall papering and painting work is to be carried out prior to installing the appliance.
- Efficient repairs can only be guaranteed if it is possible to de-install the complete appliance at any time without causing any damage.

1.5 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.
- Electrical safety (protection against contact) must be ensured by the installation.
- If the appliance is visibly damaged, do not use it. Contact our Customer Services. Do not use the appliance if the cold circuit is damaged.
- **WARNING:** The required room volume for the appliance is at least 1 m³ per 8 g refrigerant (isobutane R600a). In rooms that are too small, a leak can produce a flammable air-gas mixture. The filled volume of the refrigerant is shown on the identification plate.
- **WARNING:** When installing the appliance, ensure the mains cable is not trapped or damaged.
- **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Avoid using extension cables.
- When installed, it is important to ensure that the air inlets and vent openings are not covered or blocked.
- Retain these operating instructions for future reference.
- Operating instructions for the appliance can be downloaded from www.vzug.com.
- Dispose of the packaging material in accordance with local regulations.

Correct use

- This appliance is intended to be used exclusively for the storage of wine. The appliance must only be used as described in the operating instructions.

1 Safety precautions

- This appliance is intended for use in the home and similar settings such as: in staff kitchens in shops, offices and other commercial establishments; in agricultural establishments; by guests in hotels, motels and other accommodation establishments; in bed and breakfast establishments. This appliance is not intended for use in the professional sector.
- The appliance corresponds to recognized technology standards and the relevant safety regulations. Proper use of the appliance is essential to avoid damage and accidents. Please therefore follow the precautions given in these operating instructions.
- No liability is assumed for any damage caused by improper or incorrect use or by repairs carried out by an unqualified person. In this case any warranty or other liability claims are deemed null and void.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance. If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service & Support» section. Contact our Customer Services if necessary.
- Use original spare parts only.
- This appliance is CFC- and FC-free and contains small quantities of the environmentally friendly, but flammable refrigerant isobutane (R600a). When handling the appliance take care not to damage the cooling circuit. Any refrigerant that escapes can ignite. If it were to become damaged, avoid open flames and other ignition sources as isobutane is flammable. Ventilate the room well for a few minutes. Switch the appliance off and disconnect from the power supply. Do not turn on any power supplies. Notify our Customer Services.

Caution: Risk of injury!

- Be careful not to put fingers in the door hinges, as there is otherwise a risk of injury if the appliance door is moved. Particular care should be taken when children are around.
- When positioning the shelves, be careful not to put fingers in the guide rails.
- Cut the power going to the appliance before cleaning. Pull out the mains plug or switch off the fuse. Never pull the mains plug out of the mains socket by the cable or with wet hands. Hold the mains plug and pull it straight out of the mains socket.
- To protect your eyesight, do not look directly into the LED illumination system when the light is switched on.

Caution: Risk to life!

- Packaging materials, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- When carrying out maintenance work on the appliance, including replacing light bulbs (if how to remove them is described in the Operating instructions), cut off the electricity supply to the appliance: remove the screw fuse from the holder or switch the circuit breaker off, or unplug from the mains socket.

Note on use

- Do not operate any electrical devices inside the refrigerator compartment.
- High-proof alcohol should only be stored tightly sealed and standing upright. Do not store explosive materials or aerosol cans in close proximity to or inside of the appliance. Danger of explosion!

How to avoid damaging the appliance

- Clean the appliance just with water or a mild soapy solution (water and washing-up liquid).

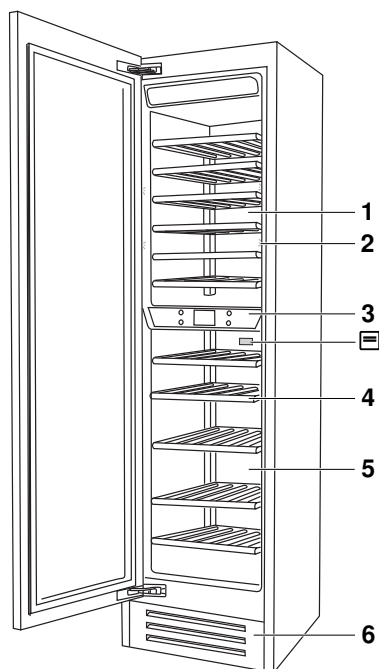
2 Using for the first time


Before operating the newly installed appliance for the first time, the following steps should be taken:

- ▶ Remove packaging and transport materials as well as any protective film from the interior.
- ▶ Clean the interior and accessories with lukewarm water or a mild soapy solution (water and washing-up liquid) and dry thoroughly.
- ▶ Check that all appliance door seals are completely dry and dry them if necessary.
- ▶ After switching the appliance on for the first time, it is recommended waiting for 12 hours without opening the doors or before loading bottles into it.

3 Appliance description

3.1 Structure



- 1 Upper cooling compartment
- 2 LED illumination
- 3 Operating and display elements
- 4 Fully extendable shelves
- 5 Lower cooling compartment
- 6 Condenser
-  Identification plate with serial number (SN)

3.2 Operating and display elements



Navigation buttons

- ON/OFF (hold for 3 seconds)
- Home / Start screen
- Acknowledge alarm
- BACK: Cancel/Discard entry



Navigation touch display



Functions

- Humidity control
- 12h light mode
- Sabbath mode



User setting

- Date
- Time
- Language
- Temperature unit °C / °F

Other settings

- Restore factory setting
- Condenser reminder
- Demo mode
- Information about the appliance
- Service

4 Operating the appliance

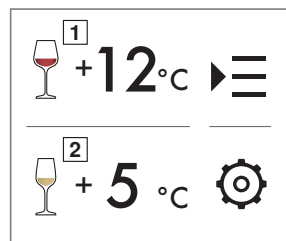
4.1 Basic procedure



The appliance has a display with touch function. Submenus can be selected, messages confirmed and user settings activated or deactivated by touching the corresponding position in the display.

- Various functions and options can be selected by touching the corresponding symbols in the display or the navigation buttons.
- Scroll up or down to select the value to be set.
- Navigate the functions and settings by swiping to the left and right.
- Activated functions and settings are illuminated in **orange**; other selectable functions and settings are illuminated in **white**. Functions and settings that cannot be selected or changed are **greyed out**.
- Use the ↶ button at any time to cancel and discard a change to an existing setting and without the value of the operating step being accepted. After about 5 seconds without any interaction the setting is cancelled. The values set are not accepted.
- The actual values set are displayed when the door is opened. The appliance shows the status through an arrow symbol next to the temperature indication in the display until the temperatures are reached. An arrow pointing down indicates a cooling process; an arrow pointing up indicates a rise in temperature in the corresponding zone.

4.2 Overview of start screen



- 1** Upper cooling compartment
- 2** Lower cooling compartment
- ▶≡ Navigate to the functions
- ⚙️ Navigate to the settings

4.3 Switching the appliance on

- ▶ Plug in the appliance at the mains socket.
- ▶ Hold the ⏻ button depressed for 3 seconds.
 - The appliance is switched on.
 - The V-ZUG logo (display symbol) appears.
 - The initial test runs (takes about 3 minutes).



A newly installed appliance takes at least 12 hours (empty state) – keeping the door closed – to reach its normal operating temperatures. Any error message that appears during this time is deactivated by pressing the alarm button.

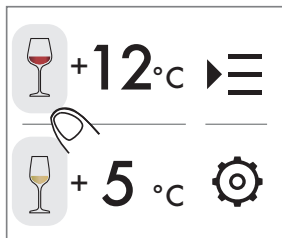


When the appliance is started for the first time if instead of the stand-by message a different message appears this means that the appliance has already started the cooling process. During the initial set-up, the settings cannot be changed until the set temperature is reached.

4.4 Setting the temperature

Enter the required temperature by touching the corresponding zone in the display. The method is the same for both cooling compartments.

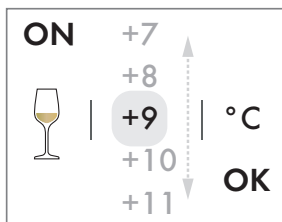
Procedure



- ▶ Touch the upper/lower cooling compartment as desired.
 - Upper cooling compartment: +4 °C to 18 °C (39 °F to 64 °F).
 - Lower cooling compartment: +4 °C to 18 °C (39 °F to 64 °F).

Note: The display symbol (red wine / white wine) for the relevant cooling compartment changes in the start screen according to the temperature selected.

- The white wine symbol appears when the temperature is set between +4 °C and 9 °C (39 °F to 48 °F).
- The red wine symbol appears when the temperature is set between +10 °C and 18 °C (49 °F to 64 °F).



- ▶ Select the desired temperature for the zone selected by scrolling up or down.
 - The value selected is displayed in **orange**.





- ▶ Confirm with the **OK** button to accept the entry.
 - The temperature setting has been entered successfully.
 - The display symbol (red wine / white wine) of the relevant cooling compartment changes according to the temperature selected. It now appears in the start screen.
 - The temperature will be reached in a few hours, depending on the setting.



When storing a combination of red and white wines, we recommend storing red wine in the upper zone and white wine in the lower zone. The effective temperature in the lower zone with low temperature settings in combination with high temperature settings in the upper zone may at times be colder and cause product damage. In this case, set the temperature setting higher. The effective temperature may at times be different from the selected set value if the door is open for an extended period of time or if the temperature settings for the two zones are significantly different.

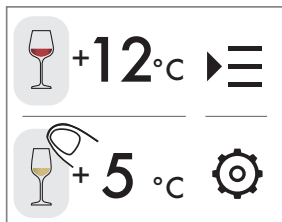


The  symbol (value change locked) indicates that changes cannot be applied in this particular instance. When certain functions (e.g. holiday function) are activated,  is displayed and signals that no change can be made to the temperature. This remains the case until the relevant function is deactivated.

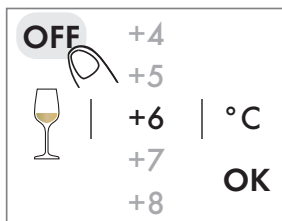
4.5 Switching the cooling compartments on and off separately

The two cooling compartments can be switched off and back on again separately.

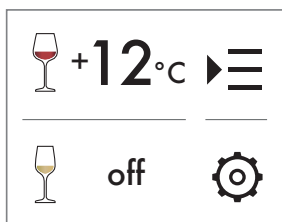
Switching off



- ▶ Touch the upper/lower cooling compartment as desired.



- ▶ Touch the **OFF** button.
- ▶ Confirm the info and security questions that follow with **Yes**.




- The corresponding cooling compartment is switched off.
- On the start screen, **off** appears for the corresponding cooling compartment.

Switching on

To switch the individual cooling compartments back on again, reverse the steps for switching off:

- ▶ Select the upper/lower cooling compartment as desired and then touch **ON**.
- ▶ Confirm the info and security questions that follow with **Yes**.
 - The corresponding cooling compartment is switched on.
 - On the start screen, the temperature display appears for the corresponding cooling compartment.

4.6 Switching the appliance off

- ▶ Hold the  button depressed for 3 seconds.
 - Confirm the security question that follows with **Yes**.
 - The appliance switches off.

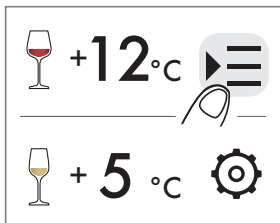
If the appliance is being taken out of operation, e.g. for repair work or disposal:

- ▶ Remove the mains plug from the mains socket.
- ▶ When not in use for an extended period of time: Empty and clean the appliance.
Leave the appliance doors and drawers open to prevent unpleasant odours forming.

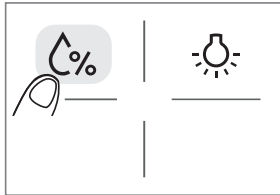
5 Using the appliance functions and settings

5.1 Procedure for display with touch function

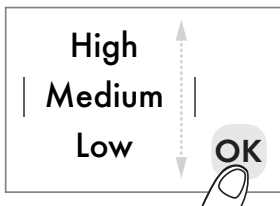
By way of example: Activating the humidity control



- ▶ Touch the  button.




- ▶ Select the  button.






































- ▶ Required intensity: Select **High**, **Medium** or **Low** by scrolling up or down.
- ▶ Confirm with **OK**.



















- The  function is activated and displayed in **orange** in the functions (only for the high or medium intensity setting).














5.2 Using the functions and settings

Function	Description
 Humidity control	Regulates the humidity level for long-term and gentle storage of wines.
Activating	For how to do this, see: Procedure for display with touch function (see page 13).
Deactivating	<ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Scroll down and select intensity «Low». ▶ Confirm with OK. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 12h light mode	Time-limited interior illumination.
Activating	<ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Activate 12h light mode?» appears. Confirm with Yes. ▶ Confirm with OK. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. – The  function switches off automatically after 12 hours.
Deactivating	<ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Activate 12h light mode?» appears. Confirm with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.

Function	Description
 Sabbath mode	<p>The illumination is not affected by opening or closing the door. Various functions are temporarily deactivated.</p> <hr/> <p>Activating</p> <ul style="list-style-type: none"> ▶ Preparing for the Sabbath: Touch the  button and select . ▶ «Activate Sabbath mode?» appears. Confirm with Yes. ▶ Activate the Sabbath mode with Yes. <ul style="list-style-type: none"> – The  function is activated. The message «Sabbath mode» appears in the display. <hr/> <p>Deactivating</p> <ul style="list-style-type: none"> ▶ Touch the display to end the active Sabbath mode. ▶ «Activate Sabbath mode?» appears. Confirm with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview. – The initial phase takes 3 minutes.
Setting	Description
Accessing the user settings     and other settings     	
 Date	<p>Set the date.</p> <hr/> <p>Adjusting</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Select the «Year, month and day» by scrolling up or down and confirm each time with OK. <ul style="list-style-type: none"> – The date set is saved.
 Time	<p>Set the time.</p> <hr/> <p>Adjusting</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Select a «12» or «24» hour time format. ▶ Select the «Hour and minutes» by scrolling up or down and confirm each time with OK. <ul style="list-style-type: none"> – The time set is saved.
 Language	<p>Set the language.</p> <hr/> <p>Adjusting</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Select the desired «Language» by scrolling up or down. ▶ Confirm with OK. <ul style="list-style-type: none"> – The language set is saved.

Setting	Description
 °C / °F	Switching between the unit of temperature.
Adjusting	<ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Touch the desired unit: «°C» or «°F» ▶ Confirm with OK. <ul style="list-style-type: none"> – The temperature unit set is saved.
 Factory settings	Restore factory settings.
Selecting	<ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ Confirm the info and security questions that follow with Yes. <ul style="list-style-type: none"> – The message «Reset running...» follows. – Please wait until the message «Reset completed» appears.

Setting	Description
 Condenser reminder	Reminder to regularly clean the condenser.
	Activating <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Activate reminder» appears. Confirm with Yes. <ul style="list-style-type: none"> – «Next reminder in 180 days» appears in the display. ▶ To exit the dialogue, press OK. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. – A reminder appears in 180 days.
	Deactivating <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Next reminder...» appears along with the number of days remaining to the next reminder. Confirm with OK. ▶ «Should the reminder remain active?» appears. Confirm with No. ▶ «Deactivate reminder?» appears. Confirm with Yes. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
	Resetting <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Next reminder...» appears along with the number of days remaining to the next reminder. Touch Reset. ▶ «Reset reminder?» appears. Confirm with Yes. <ul style="list-style-type: none"> – «Next reminder in 180 days» appears in the display. – The  function is reset and displayed in orange in the overview. – A reminder appears in 180 days.

Setting	Description
 Demo mode	<p>This setting enables specialist retailers to put the appliance into the showroom mode for demonstration purposes. The demo mode enables functions to be demonstrated without the appliance being switched on.</p> <p>Note: This setting is not recommended for private use. The demo mode can only be activated with a valid password.</p> <hr/> <p>Activating</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Activate demo mode?» appears. Confirm with Yes. ▶ Enter the required password. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. <hr/> <p>Deactivating</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Deactivate demo mode?» appears. Confirm with Yes. ▶ Enter the required password. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 Information	<p>Information about the appliance</p> <hr/> <p>Selecting</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . – Information about the appliance is displayed.
 Service	<p>The service setting can only be accessed by Customer Services with a valid password.</p> <hr/> <p>Selecting</p> <ul style="list-style-type: none"> ▶ Touch the  button and select . ▶ «Access service area? Password required» appears. Confirm with Yes. ▶ Enter the required service code. <ul style="list-style-type: none"> – Service data appears. ▶ Confirm with Enter. <ul style="list-style-type: none"> – The test starts.

5.3 Brief description of the appliance functions

Sabbath mode

When the Sabbath mode is activated, all visual and acoustic warnings are turned off until it is manually deactivated. The illumination is not affected by opening or closing the door. Certain functions are ended when the Sabbath mode is activated; no acoustic signal is emitted.



The appliance doors must be closed firmly as the visual and acoustic warnings are turned off.



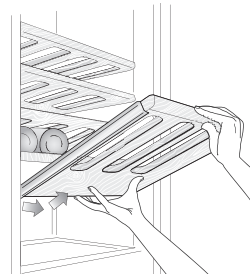
When the Sabbath mode is activated, no error messages are displayed and no warnings are given. In certain circumstances, the appliance switches to the emergency mode or cannot maintain the refrigerating temperatures for other reasons.

Condenser reminder

If the setting is activated, a reminder to manually clean the condenser appears every 180 days. For how to do this, see: Care and maintenance (see page 20).

6 Interior and accessories

Shelves



The shelves are not height-adjustable. They can be taken out for cleaning.

- ▶ First remove any bottles from the shelves.
- ▶ Pull each shelf completely out and tilt upwards until the rollers slide out of their brackets.
- ▶ Take out the shelf.



The second-bottom shelf must be removed to accommodate magnum bottles (1.5 l wine bottles) on the bottom shelf.

7 Tips and tricks

7.1 General information on using the appliance

- When closing an appliance door make sure that it forms a proper seal all the way round.
- Depending on the storage conditions, it can take several hours for wine bottles to cool down from room temperature to the temperature of the refrigerator compartment.
- Opening the door for long periods can cause a significant increase of the temperature in the refrigerating zones of the appliance.
- Surfaces that can come in contact with food and accessible drainage systems must be cleaned regularly.
- Changing the temperature setting has no effect on the cooling rate.

8 Care and maintenance

- Placing a warm or cold bottle directly in front of a temperature sensor (integrated at the top, in the left-hand side wall of each cooling compartment) can affect the temperature regulation of the refrigerating appliance adversely: it may cool too little or too much.
- Make sure that the air outlets are not completely blocked by bottles.

7.2 Notes on storage of wine

The improvement of wine quality over time and its shelf life in general depend on the varietal characteristics and the type of wine. Ideal drinking temperatures:

5-8 °C	Champagne, sparkling wines, Sekt, Prosecco
8-12 °C	Young white wines (e.g. Chasselas, Müller-Thurgau, Chardonnay, Silvaner, Sauvignon Blanc)
10-14 °C	Rosé wines
9-15 °C	More mature white wines (e.g. Pinot Blanc, Pinot Gris, Riesling)
15-17 °C	Young red wines (e.g. Pinot Noir, Merlot, Gamay, Barbera)
17-18 °C	Mature red wines (e.g. Cabernet Sauvignon, Barolo)



The lower temperatures are suitable for more simple wines, and the higher ones for the more complex, better quality wines of each category.

For very fine wines in particular, follow the wine producers' recommendations.

7.3 Notes on saving energy

- Only open the appliance doors when necessary and keep them open for as short a time as possible.
- For ideal air circulation: Do not store bottles too close to each other.

8 Care and maintenance

8.1 General cleaning instructions

For hygienic storage, the interior should always be kept clean.



Before cleaning, disconnect the appliance from the mains!



Do not use any abrasive cleaning agents or scouring cloths to clean the appliance.

Take care not to press too hard when cleaning the plastic surfaces.

Do not use acidic or strongly alkaline cleaning agents on metal surfaces. Take care not to damage the refrigerant circuit.

Risk of damage to the appliance.

- ▶ Clean the steel surfaces with the microfibre cloth and special sponge supplied with the appliance. To bring the shine back to the steel, slightly dampen the microfibre cloth before using it. Please observe the detailed instructions contained in the set supplied.
- ▶ Always wipe in the direction of the satin finish lines of the steel.
- ▶ Do not use the sponge on aluminium surfaces such as the handles or glass shelf trims.

8.2 Cleaning the interior

For hygienic storage, the interior should always be kept clean.



Avoid bringing cold parts made of glass into direct contact with boiling water!
Wash all removable accessories by hand, not in the dishwasher.

Risk of damage to the appliance or permanent deformation.

- ▶ Condensation may form on the inside of the appliance, depending on the kind and quantity of food being stored. Wipe away any condensate with a dry cloth.
- ▶ Clean the interior periodically with a mild soapy solution and wipe completely dry.




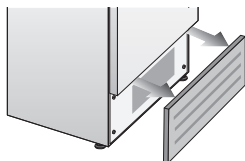
Do not use water on the electrical parts, light bulbs or control panels.


Risk of damage to the appliance and its parts.

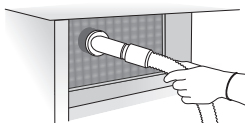
- ▶ If the appliance is not to be used for a longer period of time, switch it off. Empty and clean the appliance. Leave the appliance doors open.

8.3 Cleaning the condenser


The condenser is located behind the front ventilation grille in the bottom part of the appliance. Use a vacuum cleaner with a soft brush attachment on full power to clean the slots in the ventilation grille. If there is a heavy build-up of dust, the ventilation grille can be removed in order to clean the condenser more thoroughly. A reminder appears in the display every 180 days. Clean the condenser and then reset the countdown reminder. How to reset the reminder : Using the functions and settings (see page 14).



- ▶ Switch off the appliance by pressing and holding the  button for 3 seconds.
- ▶ Wait for around 30 minutes until the condenser temperature has reached the ambient air temperature.
- ▶ Remove the grille below the appliance door(s).



Remove all dust deposits from the condenser, taking care not to damage it.

- ▶ Switch the appliance back on by pressing and holding the  button for 3 seconds.



The fins on the condenser are sharp! Use suitable protective equipment for hands and arms in order to be able to clean the condenser safely.


9 Noises




The appliance can make various noises during operation. Although the appliance is noise-optimized, some noise cannot be eliminated completely. This noise depends on the size of the appliance, how it is installed and the cooling requirements (e.g. fast cooling), the ambient temperature and the installation conditions. Operating noises are particularly audible immediately after switching on the compressor; however, these noises become quieter as the appliance runs.


Unusual noises are often caused by improper installation. The appliance must be installed on a level and stable surface. In open kitchens or in the case of appliances installed in partitioned areas, normal operating noises may seem louder. This is not a fault but rather an effect of the design/architecture.

10 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If the fault cannot be remedied, please contact Customer Services. Before contacting Customer Services:

- Please note down the serial number (SN), which is shown on the identification plate , and
- the sequence of events that led to the fault.

Display message / Fault	Solution / Measures
Display: Power failure!	<ul style="list-style-type: none"> ▪ The appliance turns back on automatically when power is restored and displays the warmest recorded temperatures. ► Press the  button to acknowledge the acoustic alarm message.
Display: Appliance door open	<ul style="list-style-type: none"> ▪ The appliance door is left open for longer than 3 minutes. ► Close the appliance door.
Display: Refrigerator compartment too warm	<ul style="list-style-type: none"> ▪ The appliance displays the warmest recorded temperatures in the corresponding zone. ► Press the  button to acknowledge the acoustic alarm message. ► Do not place warm bottles right next to the temperature sensor. Further info: General information on using the appliance.
Display: Refrigerator compartment too cold	<ul style="list-style-type: none"> ► Wait for 12 hours. ► If the fault persists, please contact Customer Services.
Display: Error code	<ul style="list-style-type: none"> ► Press the  button to acknowledge the acoustic alarm message. ► Contact Customer Services.

Display message / Fault	Solution / Measures
Display: Call Customer Services	<ul style="list-style-type: none"> ▶ Press the  button to acknowledge the acoustic alarm message. ▶ Keep the appliance door closed. ▶ Contact Customer Services.
Display: Clean condenser	<ul style="list-style-type: none"> ▶ A message appears every 180 days. ▶ Please clean the condenser as soon as possible. Further info: Cleaning the condenser (see page 21).
The appliance is not working.	<ul style="list-style-type: none"> ▪ If there is an interruption in the power supply: <ul style="list-style-type: none"> ▶ Check the power supply. ▶ Change the fuse. ▶ Reset the automatic circuit breaker. ▪ If the mains voltage is too high: <ul style="list-style-type: none"> ▶ Have the electrical installation checked by an expert. ▪ The appliance may otherwise be defective: <ul style="list-style-type: none"> ▶ Contact Customer Services.
Individual zones are not working.	<ul style="list-style-type: none"> ▪ The individual zones can be switched off separately by mistake. <ul style="list-style-type: none"> ▶ Switch the relevant zone back on again.
The illumination is not working.	<ul style="list-style-type: none"> ▪ The Sabbath mode may be active. <ul style="list-style-type: none"> ▶ Deactivate the Sabbath mode. Further info: Using the functions and settings (see page 14). ▪ If the Sabbath mode is deactivated and the illumination is still not working: LED illumination is defective. <ul style="list-style-type: none"> ▶ Contact Customer Services.

11 Technical data

Product data

- ▶ See the identification plate, energy label and www.vzug.com.

External dimensions

- ▶ See installation instructions

Electrical connection

- ▶ See identification plate

12 Disposal

12.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.


12.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

- ▶ Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.

12.3 Disposal



-  The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

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14 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.


Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

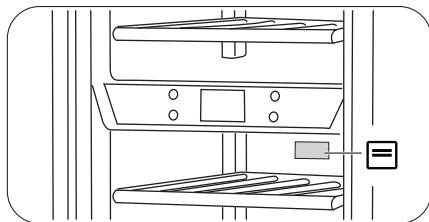
Please register your appliance straightaway online at www.vzug.com →Service →Warranty registration. This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (SN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

My appliance information:

SN: _____ Appliance: _____

Please have this appliance information to hand when contacting V-ZUG. Thank you.

The identification plate  is located below the operating panel on the back wall of the lower cooling compartment.



Your repair order

At www.vzug.com →Service→Service number you will find the telephone number of your nearest V-ZUG service centre.

Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

Quick instructions



Navigation buttons

- ON/OFF (hold for 3 seconds)
- Home / Start screen
- Acknowledge alarm
- BACK: Cancel/Discard entry



Navigation touch display

►≡ Functions

- Humidity control
- 12h light mode
- Sabbath mode

⚙ User setting

- Date
- Time
- Language
- Temperature unit °C / °F

Other settings

- Restore factory setting
- Condenser reminder
- Demo mode
- Information about the appliance
- Service



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