

Operating instructions

AdoraWash V2000

Washing machine

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

The model number corresponds to the first alphanumeric on the identification plate. These operating instructions apply to:

Appliance designation	Model number	Type
AdoraWash V2000	11021	AW2T-11021

Variations depending on the model are noted in the text.

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1 Safety warnings

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the Operating Instructions

- Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance.

Cleaning and user maintenance shall not be undertaken by children without supervision.

- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions

- Children under 3 years of age must be kept away from the appliance unless they are constantly supervised.
- The appliance has a maximum dry load capacity of 8 kg.

1.4 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.
- If connected to the water mains by detachable hoses, the new hose set supplied with the appliance must be used. Do not reuse old hose sets.
- Ensure ready access to the power socket being used.

Correct use

- The appliance is only suitable for washing home textiles with water and regular automatic washing machine detergent.
- The appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and similar working environments, farm houses, hotels, motels, bed and breakfast establishments and similar residential type establishments, as well as communal laundry rooms in multi-family buildings.
- The appliance is not intended to be used in laundrettes or similar applications and may only be used for the above-mentioned purpose.
- No liability is assumed for any damage caused by improper or incorrect use.
- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly may cause serious injury, damage to the appliance and fittings, as well as affect the functioning of the appliance.
- If the appliance is not working properly or in case a repair is needed, follow the instructions given in the «Service and repairs» section. Please contact our Customer Services if necessary.
- Use original spare parts only.

- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the drum.

Note on use

- If the appliance is not functioning properly, disconnect it from the power supply immediately.
- To protect your washing, follow the fabric care symbols and the hints and advice in the «Washing tips» section.
- Textiles that have been cleaned, treated or soaked with flammable chemicals, detergents or solvents such as benzene, alcohol, stain remover, oil, paint, wax, etc. are not to be washed in the appliance. Fire or explosion hazard! Wash materials containing such substances first by hand with water or allow the solvent to evaporate completely.
- Ensure the washing drum has stopped moving before reaching inside. Do not touch the washing drum while it is still in motion – risk of serious injury!
- Disconnect the appliance from the mains before carrying out maintenance work.

Caution: Risk to life!

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.
- When carrying out maintenance work on the appliance, including replacing light bulbs, cut off the electricity supply to the appliance: remove the screw fuse from the holder or switch the circuit breaker off, or unplug from the mains socket.

How to avoid damaging the appliance

- Close the appliance door carefully.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.

- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the washing drum, detergent compartment or around the foreign body trap. Foreign objects such as coins, nails, paper clips, etc. can damage parts of the appliance as well as the washing.
- During longer periods of absence, turn off the water tap before switching off the power by pulling out the mains plug. Never pull the mains plug out by the cable. Please note: The built-in overflow protection is rendered inactive when the power is switched off.
- Textiles with metal reinforcements are not to be washed in the appliance Risk of damage.
- Trainers, diving suits, rucksacks, carpets, etc. are not to be washed in the appliance.

2 Using for the first time



The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.

2.1 Transport lock



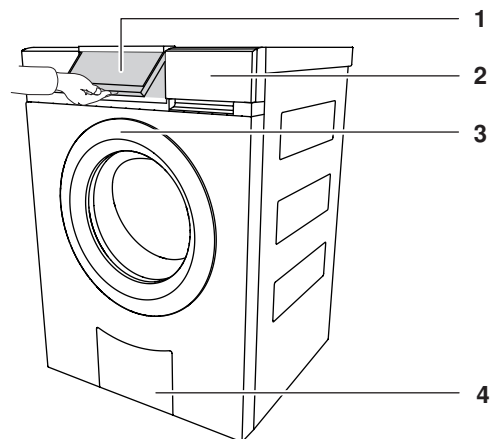
Remove the transport lock (hexagon head screws at the back of the appliance) in order to avoid damage to the appliance (see installation instructions).

2.2 Running the first wash cycle without any washing

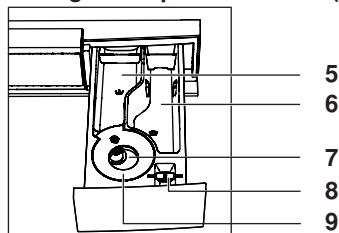
- ▶ Add a little washing detergent to compartment II of the detergent dispenser drawer (see page 14).
- ▶ Run an empty coloureds 60 °C cycle to remove any residues from the manufacturing process (see page 15).

3 Appliance description

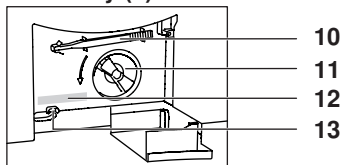
3.1 Construction



Detergent dispenser drawer (2)



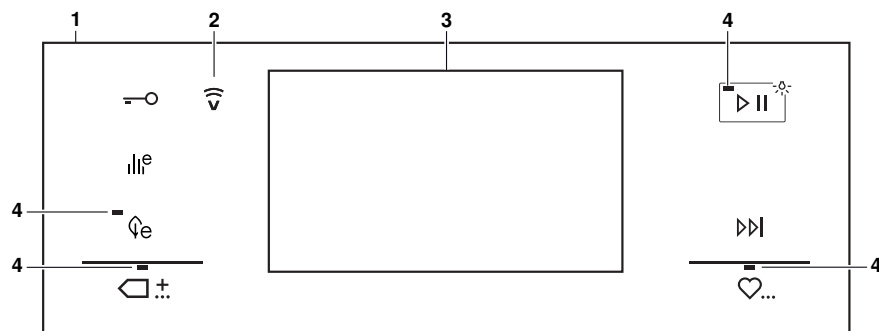
Drain tray (4)



- | | |
|---|---|
| 1 Operating panel (pivoting) | 8 Flap for liquid detergent / Drain tray opener |
| 2 Detergent dispenser drawer | 9 Siphon for fabric conditioner |
| 3 Appliance door | 10 Emergency door release tool |
| 4 Drain tray | 11 Foreign body trap |
| 5 Pre-wash detergent, compartment I | 12 Identification plate / serial number (SN) |
| 6 Main wash detergent, compartment II | 13 Emergency door release |
| 7 Fabric conditioner, compartment  | |

3.2 Operating and display elements

Operating panel

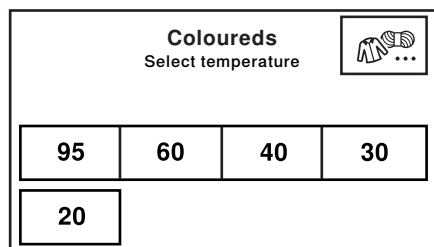


- 1 Operating panel
- 2 V-ZUG-Home display
- 3 TouchDisplay
- 4 Indicator lights

Buttons

- Door opener
- Without function
- Without function
- Programmes for normally soiled cotton load
- Start/Pause/Drum illumination
- End of programme / Fast forward
- Favourites




TouchDisplay



Buttons

- Textile programmes
- 95** Whites 95 °C
- 60** Coloureds 60 °C
- 40** Coloureds 40 °C
- 30** Coloureds 30 °C
- 20** Coloureds 20 °C



3.3 Indicator lights

Indicator light	Activity	State
	Indicator light is illuminated.	Function is active.
	Indicator light is flashing.	Function is selectable.
	Indicator light is not illuminated.	Function is not selectable.















3.4 Button state

Background colour	Symbol colour	State
Blue	White	Function is active.
Black	White	Function is selectable.
Black	Black	Function is not selectable.

4 Programme overview


To select the right programme, please follow the fabric care symbols on the laundry labels, e.g. . Textiles with the  fabric care label may only be washed using the «Hand wash» textile programme.

4.1 Whites and coloureds programmes

Programmes	Fabric care symbols	Load capacity
95 Whites 95 °C: For white cottons/linens e.g. bed and table linen, towels, white or colour-fast underwear.		1–8 kg
60 Coloureds 60 °C: For coloured cottons e.g. bright blouses, overalls, shirts, bed linen.	 	1–8 kg
40 Coloureds 40 °C: For coloured cottons and mixed washing e.g. coloured sweatshirts, t-shirts.	  	1–8 kg
30 Coloureds 30 °C: For coloured cottons and mixed washing e.g. t-shirts.	   	1–8 kg
20 Coloureds 20 °C: Energy-saving programme for lightly soiled textiles.	   	1–8 kg



4.2 Textile programmes

Touch the  button for the selection of textile programmes.

Programmes		Load capacity
1/1	Coloureds: Standard programme	1–8 kg
	Woollens: Gentle treatment for woollens and other delicate textiles. Only for woollens with a felt-free finish and labelled as «machine washable».	1–2.5 kg
	Hand wash: Very gentle treatment for textiles labelled with the  fabric care symbol.	1–2 kg







4.3 Programmes for normally soiled cotton load














Touch the  button for the selection of programmes for normally soiled cotton load.

Programmes		Load capacity
	40 °C Coloureds normal: The recommended programme for washing normally soiled cottons at rated load capacity.	1–8 kg
	10 °C Coloureds normal: The programme with the lowest possible temperature setting for washing cottons. It corresponds to the 40 °C Coloureds normal programme without the water being heated. This programme has the same water level as the 40 °C Coloureds normal programme.	1–8 kg

4.4 Additional functions

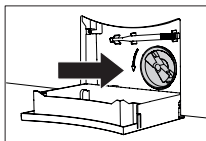
Whenever a programme is selected, the selectable additional functions are displayed.

Additional functions		Load capacity
	Easy care: For washing requiring very gentle treatment. Increased water level, reduced washing action and lower spin speed.	3.5 kg
	Pre-wash: Suitable for heavily soiled washing. Programme duration extended about 15 minutes.	
	Delayed start: For using cheap-rate electricity (setting range of up to 24 hours). The programme starts automatically when the set time is reached.	
	Degree of soiling: Adjustment to the degree of soiling of the washing.	
	Light soiling: For lightly soiled washing.	
	Heavy soiling: Extended wash time, higher water level, an additional rinsing cycle.	

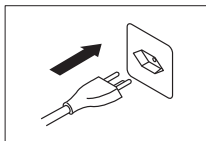
Additional functions	Load capacity	
	AquaPlus: There are 4 different settings for rinsing intensity.	
	Standard: Normal water level.	
	more water: Increased water level during the main wash and rinsing.	
	+ 1 rinse: An additional rinsing cycle.	
	more water + 1 rinse: Increased water level during the main wash and rinsing, an additional rinsing cycle.	
	Spin speed: The spin speed can be changed. Delicates can be spun at a lower spin speed. However, this increases the drying time (greater energy consumption for tumble drying).	
	Sprint: Quick programme for lightly soiled washing. 2 instead of 3 rinsing cycles.	
2.5 kg		
20	+  : 28 mins.	
30	+  : 32 mins.	
40	+  : 35 mins.	
60	+  : 45 mins.	
Note: Add a small amount of washing detergent. A large washing load or too much washing detergent can significantly extend the programme time. Use liquid detergent only.		
	Separate rinsing / Separate spinning: The programme starts at the desired parts of the programme and the programme sequence is shortened (see page 17).	
	Start/Pause/Drum illumination: Touch the button to start or interrupt programmes. Touch the button again to resume the programme after being interrupted. The drum illumination can be turned on and off.	

5 Operating the appliance

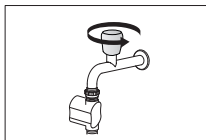
5.1 Preparations



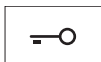
- ▶ Check the foreign body trap is inserted correctly (see page 29).



- ▶ Insert the mains plug into a mains socket.



- ▶ Turn on water tap.



- ▶ Touch the button to open the appliance door.

5.2 Loading the washing

- ▶ Load up to a maximum of 8 kg dry washing.



full: Normally soiled whites and coloureds



max. $\frac{3}{4}$: Heavily soiled whites and coloureds



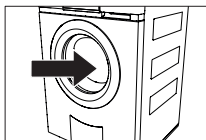
max. $\frac{1}{2}$: Easy care cottons, white and coloured synthetics as well as mixed fabrics




max. $\frac{1}{4}$: Delicates, woollens, silks, polyacrylics and net curtains



For wet loads, only half-fill the washing drum. The washing drum should not be loaded with any one single, heavy item.



- ▶ Close the appliance door.
 - The start screen appears.

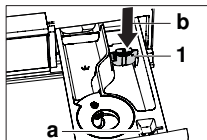
<div>Coloureds</div> <div>Select temperature</div>				<div></div>
95	60	40	30	
20				



If no programme selection is made within 5 minutes, all the displays go out. Touch anywhere on the TouchDisplay at any time to display the start screen again.

5.3 Adding washing detergent

Liquid detergent

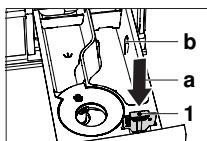


- ▶ Pull the detergent dispenser drawer out as far as it will go.
- ▶ Pull flap 1 upwards and out of position a and insert in position b.



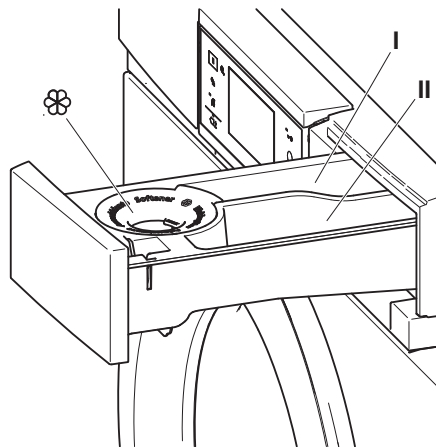
Do not fill liquid detergent past the upper mark. Liquid detergent can only be used for the main wash with programmes without a pre-wash. If washing with a delayed start, add liquid detergent to a dosing aid (e.g. ball) and then place it directly in the washing drum so that no detergent gets onto the washing during the delayed start time.

Powder detergent



- ▶ Pull the detergent dispenser drawer out as far as it will go.
- ▶ Pull flap 1 upwards and out of position b and insert in position a.

Compartments



Conventional washing

Pre-wash detergent	Compartment I
Main wash detergent	Compartment II
Fabric conditioner	Compartment

Bio wash

Alkaline detergent	Compartment II
Bleach	Compartment I
Fabric conditioner	Compartment

Soap washing

Water softener	Compartment I
Soap detergent	Compartment II
Fabric conditioner	Compartment



Do not fill fabric conditioner past the upper mark.

5.4 Detergent dosage



Adding too much washing detergent can cause excess foaming. The consequences: poor wash results, damage to the appliance in the worst case.

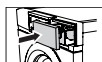
The correct dosage depends on the degree of soiling, the wash load, the water hardness and the product used. Follow the manufacturer's dosing instructions.

Water hardness

Soft	0 °fH to 15 °fH
Medium	15 °fH to 25 °fH
Hard	over 25 °fH

The local water authorities can provide information on the level of water hardness in your area.

After adding the washing detergent



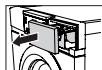
- ▶ Push the detergent dispenser drawer back in.
- ▶ Select a programme.

5.5 Dyeing textiles

Textiles can be dyed in the appliance using suitable dyeing agents. Follow the manufacturer's safety instructions and warnings.

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- ▶ Select the desired programme (see page 15).
 - The programme starts with brief draining; water runs into the washing drum



- ▶ Open detergent dispenser drawer slightly.
- ▶ Add liquid dye components.
- ▶ Close the detergent dispenser drawer.

5.6 Selecting programme

Main wash programmes

When a programme is selected, all the necessary settings for it are assigned automatically. Additional functions can be selected or deselected by using further buttons in other views.



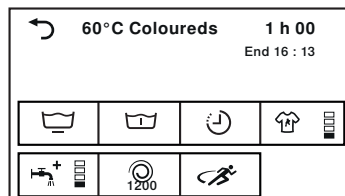
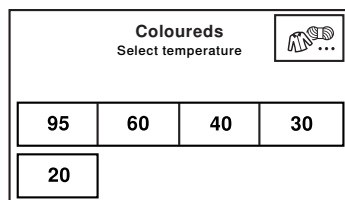
- ▶ Close the appliance door.
 - The start screen appears.

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- ▶ Touch the button for the desired programme.
 - The programme selected, the expected duration, the expected programme end time and the selectable additional functions are displayed.



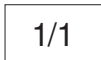
- ▶ Touch the button.
 - The programme selected starts.



Textile programmes



- ▶ Touch the button.
 - The selection of textile programmes appears in the TouchDisplay.



- ▶ Touch the button repeatedly until the desired textile programme is displayed.



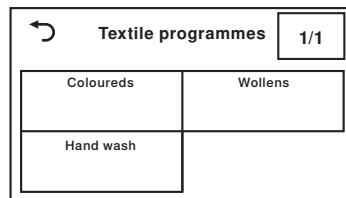
- ▶ Touch the button for the desired textile programme.



- ▶ Touch the button for the desired temperature.
 - The programme selected and all selectable additional functions are displayed.



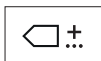
- ▶ Touch the button.
 - The programme selected starts.



Programmes for normally soiled cotton load



- ▶ Close the appliance door.



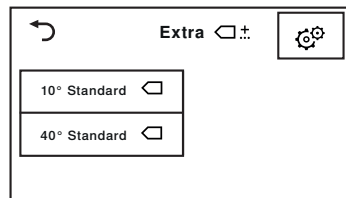
- ▶ Touch the button.
 - A selection of programmes for normally soiled cotton load appears in the TouchDisplay.



- ▶ Touch the button for the desired programme for normally soiled cotton load.



- ▶ Touch the button.
 - The programme selected starts.



With the programmes for normally soiled cotton load, it is not possible to select the additional functions. Only delayed start is selectable.

5.7 Selecting additional functions



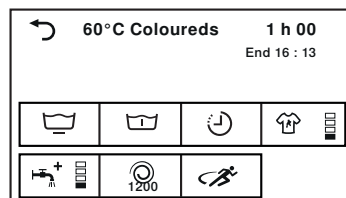
- ▶ Touch the button for the desired programme.
 - The programme selected and all selectable additional functions are displayed.



- ▶ For desired additional functions, touch the corresponding buttons.
 - The new programme duration and programme end time are displayed.









- ▶ Touch the button.
 - The programme selected starts.

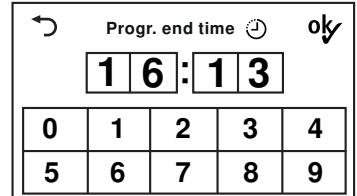


5.8 Delayed start

Selecting programme end time

The option «Programme end» must be enabled in the user settings under «Delayed start». (see page 24)

-  ▶ Touch the button for the desired programme.
-  ▶ Touch the button.
 - The input field for the programme end time appears in the TouchDisplay.
-  ▶ Enter the time the desired programme should end.
-  ▶ Touch the button.
 - The programme end time is saved.
-  ▶ Touch the button again if any changes have to be made.
-  ▶ Touch the button.
 - The delayed start time starts. The desired programme starts so that it finishes at the programme end time.





Washing can be added at any time during the delayed start time (see page 19).

Selecting programme start time

The option «Programme start» must be enabled in the user settings under «Delayed start». (see page 24)

- ▶ Carry out steps analogous to those described in «Selecting programme end time» (see page 17).

5.9 Separate rinsing/spinning

-  ▶ Touch the button for the desired programme.
-  ▶ Press the button 1x.
 - Programme starts from «Rinsing».
- ▶ Press the button 2x.
 - Programme starts from «Final rinse / Conditioning».
- ▶ Press the button 3x.
 - Programme starts from «Separate spinning».

5.10 Correcting entry

During programme selection, entries can be corrected as follows:

Clearing entries in the current view



- ▶ Touch the button.
 - Entries will be cancelled. The previous TouchDisplay appears.

Clearing all entries



- ▶ Touch the button repeatedly until the TouchDisplay goes dark.
 - All entries are cleared.

5.11 Aborting a programme



Once a programme has started, only the spin speed can be changed. For any other changes, the programme must be aborted.



- ▶ Touch the button repeatedly until «Draining» is displayed. This part of the programme cannot be skipped and will be carried out in full.

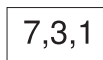
5.12 With childproof lock activated

Selecting programme

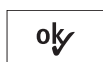
How to turn the childproof lock on/off is described in «User settings».



- ▶ Close the appliance door.
 - The input field for the code appears in the TouchDisplay.



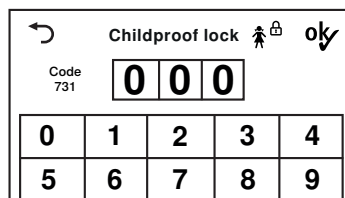
- ▶ Touch the digits 7, 3, 1 in sequence.



- ▶ Touch the button.
 - The appliance is unlocked.



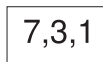
- ▶ Touch the button for the desired programme.
 - Further steps can be taken without further regard to the childproof lock. If no programme selection is made within the next 20 seconds, the input field for the code appears in the TouchDisplay again.



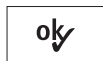
After being unlocked, the appliance can be operated normally. The childproof lock is automatically activated as soon as the programme starts.

Aborting programme / opening appliance door at end of programme

- ▶ Touch the button.
 - The input field for the code appears in the TouchDisplay.



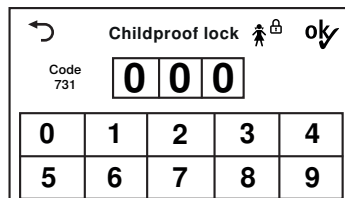
- ▶ Touch the digits 7, 3, 1 in sequence.



- ▶ Touch the button.
 - The appliance is unlocked.



- ▶ Touch the button repeatedly until «Draining» appears in the TouchDisplay.
 - The appliance door opens.

**5.13 Drum illumination**

The drum illumination automatically switches on whenever the appliance door is opened and switches off when it is closed. If the appliance door is left open, the drum illumination switches off automatically within 2 minutes.



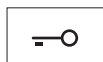
- ▶ Touch the button to switch the drum illumination on or off when the appliance door is open.



If the appliance door is opened during or at the end of the standard programme, the drum illumination does not switch on automatically because this is the most energy-efficient programme and the energy requirements are reduced to a minimum.

5.14 Opening the appliance door during washing

The appliance door can be opened when the indicator light for the button is illuminated.



- ▶ Touch the button.
 - The appliance door opens. Laundry can be added or removed.



- ▶ Close the appliance door.



- ▶ Touch the button.
 - The programme is resumed.



In the event of a power failure, the appliance door can only be opened using the emergency door release (see page 30). The programme sequence is automatically resumed following such a power failure.

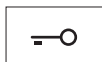
5.15 End of programme

Unloading the washing before time

Shortly before the end of the programme, the washing is loosened up. This takes about 1–2 minutes.



If steam anti-crease has been selected, the loosening-up period is extended to about 60 minutes to further prevent creasing.



- ▶ Touch the button to unload the washing during the loosening-up phase.

Door opener

The user settings that are enabled determine whether the appliance door opens automatically when the programme ends (see page 24) and whether information on energy consumption is displayed or not.

- «Automatic door opener On»:

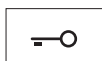
Once a programme has finished,

- the appliance door opens automatically.
- the washing can be unloaded.

- «Automatic door opener Off»:

Once a programme has finished,

- «End of programme» is displayed in the TouchDisplay for about 20 minutes.



- ▶ Touch the button to open the appliance door and unload the washing at any time.

Stop after rinsing

The washing remains lying in the water after the final rinse. The water must be drained off before the washing can be unloaded.



- ▶ Touch the button 1x.
 - The washing is spun at the spin speed set for the programme.
 - The water is pumped off.

Or:

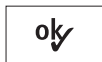


- ▶ Touch the button 2x.
 - The washing is not spun.
 - The water is pumped off.

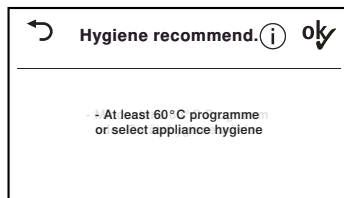
Hygiene recommendation

Washing almost exclusively with low temperatures will result in the formation of foul smelling coatings in the appliance.

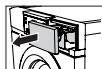
To prevent this, a «Hygiene recommendation» indicates when a wash of at least 60° C is recommended for hygiene reasons.



- ▶ Touch the button.
- ▶ Run the next wash cycle at least at 60 °C.



Each time after use



- ▶ Clean the detergent compartments (see page 27).
- ▶ To allow the washing drum and door seal to dry between wash days, open the appliance door and pull the detergent dispenser drawer out as far as it will go.



- ▶ Carefully remove any deposits or foreign objects from out of the door seal.



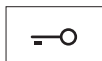
Incorrect handling can result in damage to the appliance!

The drum illumination is located in the door seal. Care must be taken when cleaning the door seal to avoid damaging the drum illumination.

6 Favourites

Simple start to frequently used programmes.

6.1 Defining favourites



- ▶ Touch the button.
- The appliance door opens.



- ▶ Touch the button.



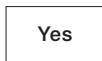
- ▶ Touch one of the favourite buttons.



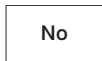
- ▶ Select programme and additional functions.



- ▶ Touch the button.

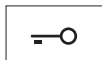


- ▶ Touch the button to save the favourite programme.



- ▶ Touch the button to cancel the action.

6.2 Changing favourites



- ▶ Touch the button.
 - The appliance door opens.



- ▶ Touch the button.



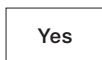
- ▶ Touch the favourite programme to be changed.



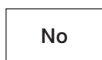
- ▶ Touch the button.
- ▶ Make the changes.



- ▶ Touch the button.

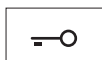


- ▶ Touch the button to save the favourite programme.



- ▶ Touch the button to cancel the action.

6.3 Deleting favourites



- ▶ Touch the button.
 - The appliance door opens.



- ▶ Touch the button.



- ▶ Touch the favourite programme to be deleted.



- ▶ Touch the button.
 - The favourite programme is cleared.

6.4 Starting favourites



- ▶ Close the appliance door.



- ▶ Touch the button.



- ▶ Touch the desired favourite programme.



- ▶ Touch the button.
 - The programme selected starts.

7 V-ZUG-Home

Your appliance is networkable.



You can find further information under www.vzug.com.

8 User settings

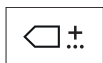


Providing no programme is running and no error messages are displayed, the user settings can be changed.

8.1 Customizing user settings



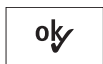
- ▶ Close the appliance door.



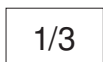
- ▶ Touch the button.
– The «Extra» menu appears in the TouchDisplay.



- ▶ Touch the button.
- ▶ Select and change desired settings and submenus.



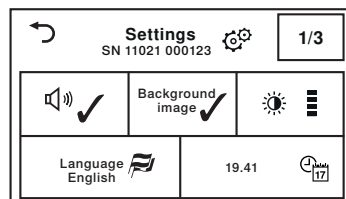
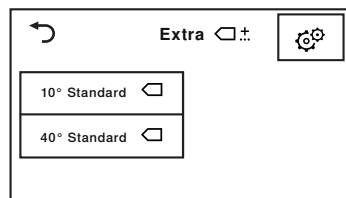
- ▶ Touch the button to save the selected setting.





- ▶ Touch the button to select and change any other settings.



- ▶ Touch the button to exit user settings.



8.2 Button tone

The button tone can be turned on and off. The button tone for the  and  buttons cannot be turned off.

- On (factory setting)
- Off

8.3 Background image

The background image of the TouchDisplay can be turned off. In this case, the background appears black.

- On (factory setting)
- Off

8.4 Brightness

The display can be adjusted to the prevailing light conditions.

- Dark
- Medium bright
- Bright (factory setting)
- Very bright

8.5 Language

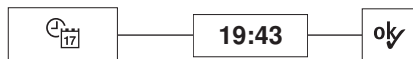
The language is set during the initial set-up of the appliance. It can be changed.

- German
- ...

8.6 Time

The time must be reset if the power is cut for more than about 5 weeks. The appliance must not be disconnected from the mains supply for at least 30 minutes after making the settings.

- Clock



8.7 Spin speed

An increase in the spin speed is only possible for suitable programmes. A reduction in the spin speed is possible for all programmes.

- 400
- 600
- 800
- 100
- 1200 (factory setting)
- 1400

8.8 Degree of soiling

There are 2 settings for degree of soiling.


- Light (factory setting)
- Heavy

8.9 AquaPlus

There are 4 settings for rinsing intensity.

- Standard (factory setting)
- More water
- + 1 rinse
- More water + 1 rinse

8.10 Automatic door opener

When the function is turned on, the appliance door opens automatically when the programme ends. When the function is turned off, the appliance door can be opened by touching the  button.

- On (factory setting)
- Off

8.11 Delayed start

When the «Programme start» function is turned on, the time a programme should start running can be defined.

- Programme start
- Programme end (factory setting)

When the «Programme end» function is turned on, the time a programme should end can be defined.

8.12 Hygiene info

When the function is turned on, a wash of at least 60 °C is recommended whenever for hygiene reasons the formation of foul smelling coatings in the appliance is to be prevented.

- On (factory setting)
- Off

8.13 Childproof lock

The childproof lock prevents a programme from being started accidentally. The appliance can only be operated after first entering the code 731.

- On
- Off (factory setting)

8.14 Drum illumination

When this function is activated, the drum illumination automatically switches on whenever the appliance door is opened and switches off whenever it is closed.

- On (factory setting)
- Off

8.15 V-ZUG-Home

Your appliance is networkable.



- Operate and display
- Display
- Off (factory setting)



You can find further information under www.vzug.com.

8.16 Factory settings

The factory settings can be restored. The language if changed is not reset to the factory setting.

- : Restore
- : Do not restore



Any favourites that have been saved will also be deleted.

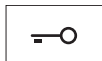
9 Demo mode

The appliance can be fully operated in the demo mode, but it will not wash.



The demo mode can only be switched on or off when the appliance door is open.

9.1 Switching on



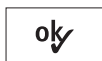
- ▶ Touch the button.
 - The appliance door opens.



- ▶ Simultaneously depress the buttons for 5 seconds until the «Demo mode» menu appears in the TouchDisplay.

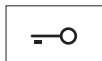


- ▶ Touch the button.
 - The demo mode is selected.

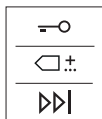


- ▶ Touch the button.
 - The setting is saved.
 - The TouchDisplay goes dark.

9.2 Switching off



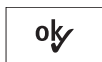
- ▶ Touch the button.
 - The appliance door opens.



- ▶ Hold the buttons depressed at the same time.
 - The «Demo mode» menu appears in the TouchDisplay.



- ▶ Touch the button.
 - The demo mode is not selected.



- ▶ Touch the button.
 - The setting is saved.
 - The TouchDisplay goes dark.

10 Care and maintenance

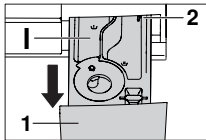
Using the correct dosage of detergent will automatically clean the inside of the appliance. Immediately wipe away all traces of detergent with a soft cloth to avoid staining.

10.1 Cleaning intervals

Appliance part	Cleaning interval
Detergent dispenser drawer	▪ After each wash
Water inlet filter	▪ When prompted «A9 Check water inlet»
Foreign body trap	▪ 1× per month
Drum illumination	▪ As required

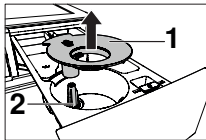
10.2 Cleaning the detergent dispenser drawer

Cleaning the detergent compartments



- ▶ Pull the detergent dispenser drawer **1** out as far as it will go.
- ▶ Push the blue release lever **2** to the left and pull the detergent dispenser drawer **1** completely out.
- ▶ Wash out the detergent compartments.
- ▶ Clean the duct under the pre-wash detergent compartment **I**.
- ▶ Insert the detergent dispenser drawer **1** again correctly.

Cleaning the siphon and suction tube

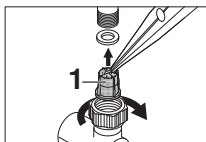


- ▶ Pull siphon **1** in fabric conditioner compartment upwards and out.
- ▶ Clean the siphon **1** and suction tube **2**.
- ▶ Insert the siphon **1** again correctly.

10.3 Cleaning the water inlet filter



Test the water inlet for leaks following maintenance work.



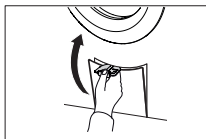
- ▶ To avoid blockages, periodically check and, if necessary, clean the water inlet filter **1**.

10.4 Emergency draining

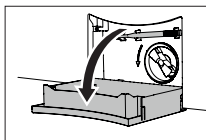


The water in the appliance may be hot. Scalding hazard! Allow to cool down before emergency draining.

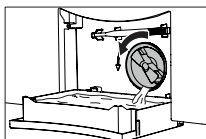
In the event of a blocked water outlet or drain pump, a malfunction or a power failure, if there is water still in the appliance it must be drained off as follows:



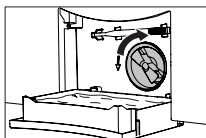
- Open the drain tray with the flap for liquid detergent.



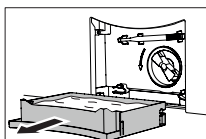
- Fold the drain tray right down. It also functions as a receptacle for collecting any water that runs out.



- Carefully release the foreign body trap somewhat by turning it anti-clockwise and steadily drain off the water.



- Close the foreign body trap by turning it clockwise and remove the drain tray from the front.



- Empty the drain tray and then put it back, pushing it in straight as far as it will go.

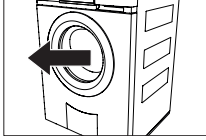


The drain tray can be removed and a larger receptacle used in its place to drain off the water. The appliance can hold up to 30 litres of water.

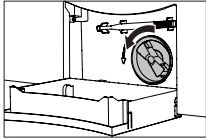
10.5 Cleaning the foreign body trap



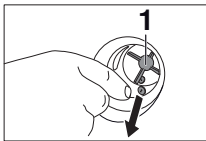
Clean the foreign body trap at regular intervals as well as after washing, for instance, pet blankets or other wash items that cause a thick build-up of fluff.



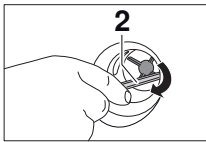
- ▶ Open the appliance door.



- ▶ Drain off any residual water (see page 28).



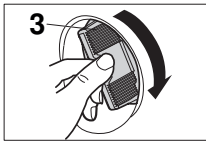
- ▶ Remove any foreign objects (buttons, coins, etc.) from around the impeller **1**.



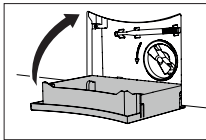
- ▶ Using the emergency door release tool **2**, check that the drain pump impeller can turn.



The impeller **1** may turn stiffly. This is construction related and does not indicate the presence of any foreign object or defect. If the impeller does not turn, please contact our Customer Services.



- ▶ Push the foreign body trap **3** in as far as it will go.
- ▶ Screw the foreign body trap in clockwise as far as it will go.



- ▶ Put the drain tray back and close it to.

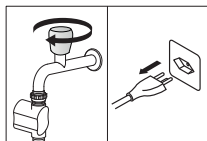
10.6 Cleaning the drum illumination

- ▶ If necessary, wipe carefully with a soft cloth.

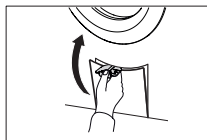
10.7 Opening the appliance door in the event of a power failure



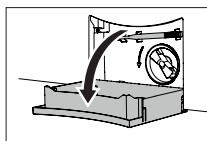
Wait until the washing drum is completely stationary. A washing drum that is still rotating poses a risk of serious injury.



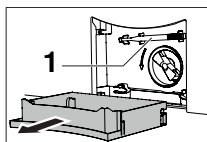
- ▶ Close the water tap and disconnect the appliance from the mains.



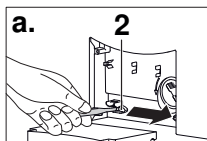
- ▶ Open the drain tray with the flap for liquid detergent.



- ▶ Fold the drain tray right down. If necessary, carry out emergency draining.



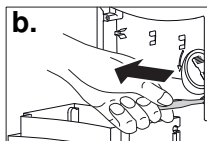
- ▶ Remove drain tray.
- ▶ Remove the emergency door release tool **1** from its bracket.



- ▶ Insert emergency door release tool into blue opening cap **2** and turn in direction of arrow.

a. Door opens from right

b. Door opens from left



The appliance door springs open.










If the emergency door release tool is missing, a screw driver can be used instead.

11 Trouble-shooting

You may be able to trouble-shoot the following malfunctions yourself. If not, note down the error message in full (message, F and E numbers) and call Customer Services.



11.1 Error messages

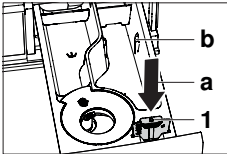
Display	Possible cause	Solution
A2 Check water outlet	<ul style="list-style-type: none"> ▪ The foreign body trap is clogged. ▪ The drain pump is blocked. ▪ The drain hose is bent or kinked. ▪ The outlet or drain trap is clogged. 	<ul style="list-style-type: none"> ▶ Check cause (see page 29). ▶ Touch the  button. ▶ Restart the programme.
A3 Clean foreign body trap	<ul style="list-style-type: none"> ▪ The foreign body trap is clogged. ▪ The circulation nozzle is clogged. 	<ul style="list-style-type: none"> ▶ Check cause (see page 29). ▶ Touch the  button. ▶ Restart the programme.
A5 Spin stop: Unbalanced load	<ul style="list-style-type: none"> ▪ Large items are unevenly distributed in the washing drum. ▪ Pillows or similar items in the wash. ▪ Wash items are tangled. 	<ul style="list-style-type: none"> ▶ Wash large and small items together. ▶ Remove the pillows. ▶ Spin the washing again. ▶ Spin the pillows separately. ▶ Separate the wash items. ▶ Fasten duvet covers and pillow cases. ▶ Spin the washing again.
A6 Check foreign body trap	<ul style="list-style-type: none"> ▪ The foreign body trap is missing or is not sitting correctly. 	<ul style="list-style-type: none"> ▶ Check cause (see page 29). ▶ Touch the  button. ▶ Restart the programme.
A9 Check water inlet	<ul style="list-style-type: none"> ▪ The water tap is turned off. ▪ The water inlet filter is clogged. ▪ Water supply is interrupted. ▪ Water pressure is too low. 	<ul style="list-style-type: none"> ▶ Clean water inlet filter or restore water supply (see page 27). ▶ Touch the  button. ▶ Restart the programme.
F6/E77 see instructions SN XXXXX XXXXX	<ul style="list-style-type: none"> ▪ Anti-leak protection was triggered. 	<ul style="list-style-type: none"> ▶ Turn off water tap. ▶ Note down error message in full and appliance's SN. ▶ Touch the  button. ▶ Call Customer Services.

Display	Possible cause	Solution
FXX/EXX see instructions SN XXXXX XXXXXX	<ul style="list-style-type: none"> Various situations can lead to an "F" message. 	<ul style="list-style-type: none"> Touch the  button. Switch the power supply off for about 1 minute. Switch the power supply back on again and select a new programme.
	<ul style="list-style-type: none"> If the error appears again: 	<ul style="list-style-type: none"> Note down error message in full and appliance's SN. Interrupt the water and power supply. If there is laundry in the appliance: carry out emergency draining, use emergency door release and unload laundry. Call Customer Services.
H20	<ul style="list-style-type: none"> The water inlet counter is defective. It is still possible to wash without a problem. The water consumption displayed can deviate from the actual consumption. 	<ul style="list-style-type: none"> Call Customer Services.
U1/E27 see instructions SN XXXXX XXXXXX	<ul style="list-style-type: none"> Faulty electrical connection. Overvoltage. 	<ul style="list-style-type: none"> Touch the  button. Switch the power supply off for about 1 minute. Switch the power supply back on again and select a new programme.
	<ul style="list-style-type: none"> If the error appears again: 	<ul style="list-style-type: none"> Have an electrician check the house installation. Note down error message in full and appliance's SN. Disconnect from the power supply. Call Customer Services.
Foam in main wash: Rinsing extended	<ul style="list-style-type: none"> If there is very heavy foaming, the programme is automatically extended by a rinsing cycle. This improves the wash results, but extends the programme time. 	<ul style="list-style-type: none"> Reduce the amount of washing detergent used next time. Adjust detergent dosage to the water hardness (see page 15).
Hygiene recommendation	<ul style="list-style-type: none"> No wash cycle has been carried out at a temperature of at least 60 °C for a longer period of time. 	<ul style="list-style-type: none"> With one of the next wash cycles carry out a wash with at least 60° C.

Display	Possible cause	Solution
Inlet water very cold: Heating extended	<ul style="list-style-type: none"> ▪ Inlet water is very cold. Heating is extended. 	<ul style="list-style-type: none"> ► No action is necessary.
Too many items: Heating extended	<ul style="list-style-type: none"> ▪ The selected programme is intended for a smaller load. Heating and possibly rinsing is extended. 	<ul style="list-style-type: none"> ► Adjust load to the max. load size (see page 13).
Large unbalanced load: Spin extended	<ul style="list-style-type: none"> ▪ The appliance optimizes the distribution of the wash load to compensate an unbalanced load. The final spin is extended. 	<ul style="list-style-type: none"> ► Wash large and small items together to avoid large unbalanced loads.

11.2 Other possible problems

Problem	Possible cause	Solution
The washing has not been spun or has been spun insufficiently.	<ul style="list-style-type: none"> ▪ The spin speed is set too low. 	<ul style="list-style-type: none"> ► Increase the spin speed for the next wash cycle (see page 24).
	<ul style="list-style-type: none"> ▪ Too unbalanced a load in the washing drum. 	<ul style="list-style-type: none"> ► Wash large and small items together.
	<ul style="list-style-type: none"> ▪ «Steam anti-crease» was selected and the appliance was not standing level. 	<ul style="list-style-type: none"> ► Optimize appliance set-up according to installation instructions.
The appliance vibrates heavily when spinning.	<ul style="list-style-type: none"> ▪ The transport lock has not been removed. 	<ul style="list-style-type: none"> ► Remove transport lock.
	<ul style="list-style-type: none"> ▪ The feet of the appliance are not properly adjusted. 	<ul style="list-style-type: none"> ► Set appliance feet so that the appliance stands level.
	<ul style="list-style-type: none"> ▪ The load could not be optimally balanced in the washing drum. 	<ul style="list-style-type: none"> ► Wash large and small items together.
At the end of the programme, the appliance door cannot be opened with the  button.	<ul style="list-style-type: none"> ▪ The appliance door is stuck. 	<ul style="list-style-type: none"> ► Press hard against the lock area of the appliance door (i.e. front edge of appliance door). ► Touch the  button again.
	<ul style="list-style-type: none"> ▪ An interruption in the power supply. 	<ul style="list-style-type: none"> ► Use the emergency door release (see page 30).
Water sounds after programme has finished when washing drum is turned by hand.	<ul style="list-style-type: none"> ▪ The vanes are filled with water to compensate the unbalanced load. 	<ul style="list-style-type: none"> ► The water is automatically pumped off. No action is necessary.



Problem	Possible cause	Solution
Traces of conditioner or water in fabric conditioner compartment.	▪ Siphon in fabric conditioner compartment is missing or not inserted correctly.	► Insert the siphon correctly (see page 27).
	▪ Siphon or suction tube is clogged.	► Clean siphon and suction tube (see page 27).
Traces of powder detergent in detergent compartment.	▪ Damp or lumpy washing detergent.	► Store washing detergent in a dry place.
	▪ Detergent compartment was damp and a delayed start was selected.	► Wipe the detergent compartment dry before adding the detergent.
	▪ Water flow pressure is too low.	► Open water tap fully.
	▪ Water inlet is scaled up.	► Check water supply and, if necessary, clean the water inlet filter (see page 27).
	▪ Flap 1 was inserted in position b for liquid detergent.	► Pull flap 1 upwards and out of position b and insert (see page 14) in
		 <p>position a.</p>
Laundry is still dry after programme has finished – no error message.	▪ The demo mode is switched on.	► Switch the demo mode off (see page 26).

Problem	Possible cause	Solution
The programme takes significantly longer than indicated.	The programme times given serve only as a guide. The duration can be extended by, for example, the following factors:	► Further information can be found in the section on «Consumption values» (see page 38).
	▪ Inlet water is very cold. Heating is extended.	► No action is necessary.
	▪ Washing detergent dosage is too high.	► Reduce the amount of washing detergent used next time. ► Adjust detergent dosage to the water hardness (see page 15).
	▪ Too unbalanced a load during the intermediate spin.	► Follow the trouble-shooting solution for error message A5 (see page 31).
	▪ Flow of inlet water is low.	► No action is necessary.
	▪ There are deposits or fluff build-ups in the draining system or foreign body trap.	► Follow the trouble-shooting solution for error message A2 (see page 31).

11.3 Unsatisfactory wash results

Result	Possible cause	Solution
White residue on washing	▪ Despite intensive rinsing, badly soluble compounds in the detergent can be left on the washing.	► Shake out or brush the wash items. ► Wash the items again with just a little washing detergent. ► Use a liquid detergent that does not contain zeolites. ► Select the «Black garments» textile programme.
Grey residue on washing	▪ Grease and dirt particles left behind. ▪ Residue from detergent, limescale and dirt	► Increase detergent dosage. ► Use heavy-duty washing detergent. ► Adjust amount of detergent to water hardness and degree of soiling of washing (see page 15).
	▪ Washing drum is overloaded.	► Put less laundry into the washing drum (see page 13).
Washing feels hard	▪ Poor rinsing effect through very soft water (below 15 °fH).	► Select user setting «Soft water».

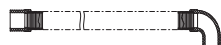
11 Trouble-shooting

Result	Possible cause	Solution
Unsatisfactory wash result using detergent for coloureds	▪ Washing detergent used does not contain bleach.	► Use washing detergent containing bleach (see page 14).
	▪ Exceptionally heavily soiled washing.	► More intensive programme, e.g. degree of soiling   «heavily soiled».
Unsatisfactory wash result using liquid detergent	▪ Liquid detergent does not contain bleach.	► Use washing detergent containing bleach (see page 14).
Soap deposits on washing	▪ Water hardness is too high.	► Soap detergent should only be used if the water hardness is below 25 °fH (see page 15).
Unsatisfactory rinsing performance	▪ Too much washing detergent.	► Adjust washing detergent dosage to water hardness and degree of soiling (see page 15).
	▪ Very soft water (below 15 °fH)	► Select user setting «Soft water».
Fabric stains	▪ Rust stains	► Brush out pockets in garments.
	▪ Chemical effect ▪ Residues from hair care products, cosmetics and plants can react with the suds to cause a chemical reaction that can result in staining.	► Wash items with metal parts separately.
Colour run	▪ Non-fast colours in the wash.	► Wash white and coloured textiles separately. ► Follow fabric care labels.
	▪ Items in the wash whose colour has run.	► Empty garment pockets.
Holes, rips or tears	▪ Items in the wash with zips or hooks open.	► Fasten zip fasteners and hooks before washing. ► Wash delicates in a laundry bag or pillow case. ► Turn pockets inside out. ► Empty garment pockets.
	▪ Chemical effect of washing detergent, textile quality	► Do not put washing detergent directly onto the laundry.
	▪ Washing drum damaged by foreign objects (e.g. nails, paper clips, etc.)	► Inspect washing drum for foreign objects and damage. ► Remove foreign objects. ► Call Customer Services if the washing drum is damaged.

Result	Possible cause	Solution
Fabric wear	▪ Washing drum over-loaded	► Put less laundry into the washing drum (see page 13).
	▪ Friction between fabrics during washing.	► Select additional function «Easy care».
	▪ Pilling	► Turn items inside out before washing.

12 Spare parts

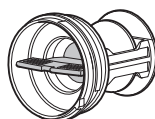
Please give model designation, model number and type when ordering parts (see page 2).



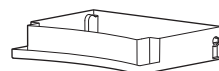
Drain hose 1.5 m / 4.0 m



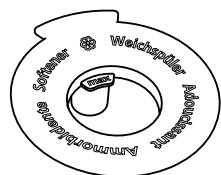
Emergency door release tool



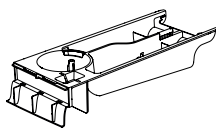
Foreign body trap



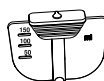
Drain tray



Siphon



Detergent dispenser drawer



Flap for liquid detergent

13 Technical data

Dimensions

Height	85 cm
Width	59.5 cm
Depth	62.5 cm
Weight	64 kg
Pumping height of pump	1.2 m
Load capacity	8 kg dry washing

Plumbing in

Connection to water supply	Cold water G $\frac{3}{4}$ "
Permitted pressure of water supply	0.1–0.6 MPa (1–6 bar)
Max. pumping height of drain pump	1.2 m

Spin speed




400, 600, 800, 1000, 1200, 1400 rpm

Electrical connection

The electrical connection can be found on the identification plate (see page 43).

13.1 Note for testing institutes

Set to the standard programmes according to AS/NZS 2040.2:2005:

Programme	Load capacity	
40 °C Coloureds normal	8 kg	▶ Touch the  button.
10 °C Coloureds normal	8 kg	▶ Touch the  button.
		▶ Touch the  button.

For test institutes we recommend for the measurement of end mode the door remains open so that it matches normal use without user intervention. Note at the point of end mode the door will automatically pop open.

Data for the 40 °C Coloureds normal programme

Load capacity kg	Programme duration hrs./mins.	Energy star rating	Energy consumption kWh/cycle	Water star rating	Water consumption l/cycle	Residual moisture %
8	3h40	4	1.00	4	55	44

13.2 Consumption values

The consumption data and programme times given serve only as a guide. They refer to the maximum load capacity and can vary with, for instance, towelling material, a very cold water feed, the degree of soiling selected or a smaller wash load. The time remaining shown and the programme end time are adjusted accordingly.

Whites and coloureds programmes

Programme	Load kg	Spin speed rpm ¹	Duration hrs./mins.	Water l	Energy kWh
Whites 95 °C	1–8	1200	2h10	75	2.2
Coloureds 60 °C	1–8	1200	1h30	65	1.4
Coloureds 40 °C	1–8	1200	1h15	70	0.8
Coloureds 30 °C	1–8	1200	1h10	70	0.5
Coloureds 20 °C	1–8	1200	1h00	70	0.3

¹ Factory setting

Textile programmes

Programme	Load kg/items	Spin speed rpm ¹	Duration hrs./mins.	Water l	Energy kWh
Woollens 30 °C	1–2.5	800	0h50	52	0.3
Hand wash 20 °C	1–2	600	0h48	58	0.2

¹ Factory setting

13.3 VAS Vibration Absorbing System

As the washing drum starts to spin, if the control system detects that the load is out of balance it will interrupt the spinning action once or more. In this case, the appliance tries to improve the distribution of the wash load in the washing drum.

When spinning, at all spin speeds the load is, where necessary, actively balanced in the washing drum, whereby the hollow vanes are filled with the necessary quantity of water. This ensures optimal care and draining of the washing.

13.4 Water and energy economy

During the first few minutes of a programme running, sensors automatically determine the type and the size of the load being washed.

Water levels are then optimally adjusted to the wash load so that only the strict amount of water needed is used.

13.5 EcoStandby

The appliance is equipped with an automatic energy-saving «EcoStandby» function to avoid consuming energy unnecessarily.

All displays go out within minutes of a programme finishing. Energy consumption is reduced to an absolute minimum. The safety functions, however, remain active.

14 Washing tips

14.1 Energy and water economy

- Where possible fill the drum to the maximum load capacity of the relevant programme.
- Select «Pre-wash» for washing that is heavily soiled or stained.
- For lightly soiled washing without staining select the «20 °C» main wash programme or the additional function «Sprint».

Spin speed

How much energy is consumed by subsequent tumble drying depends on the spin speed set. The higher the spin speed set, the lower the remaining moisture content of the washing at the end of the programme.

rpm	1400	1200	1000	800	600	400
Remaining moisture content (cotton)	~47%	~52%	~60%	~70%	~90%	~110%

Automatic door opener

Use the appliance with the automatic door opener switched on. When the appliance door opens the appliance immediately enters the lowest possible stand-by power consumption state.

14.2 Avoiding damage

- Follow the fabric care symbols on garment labels.
- The wash temperature selected should agree with the recommended temperature range of the washing detergent to ensure the washing detergent is at its most effective.
- Wash white and coloured textiles separately.
- Empty pockets and turn inside out. Remove any foreign objects (coins, nails, paper clips, etc.).
- Empty and brush out pockets of work overalls worn in the metal industry. Metal shavings can damage the washing and cause rust stains.
- Fasten hook and eye fasteners and zips. These can damage the laundry and the drum.
- Fasten cloth belts, apron ties and duvet and pillow cases to avoid them getting tangled up.
- Wash smaller items (e.g. nylon tights, belts) and items with zips and hooks in a washing net or cushion cover.
- Remove stains before washing using a suitable stain remover.
- Pre-treat heavily soiled areas (collars, cuffs, etc.) with soap, special detergent or paste.
- Textiles, such as dog or horse blankets, that are covered in animal hair should be brushed out before washing.

15 Disposal

15.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.


15.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):

- ▶ Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.
- ▶ Remove or disable the lock on the appliance door.

15.3 Disposal



-  The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

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17 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your appliance straightaway online at www.vzug.com →Service →Warranty registration. This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (SN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

My appliance information:

SN: _____ **Appliance:** _____

Please have this appliance information to hand when contacting V-ZUG. Thank you.

Identification plate

- ▶ Open up drain tray.
 - The identification plate is located on the left-hand side next to the foreign body trap.



The SN can also be retrieved as follows:

- ▶ Hold the ►| button depressed until «Settings – SN 11021 000123» appears in the TouchDisplay.

Your repair order



At www.vzug.com →Service→Service number you will find the telephone number of your nearest V-ZUG service centre.

Technical questions, accessories, warranty extensions


V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

Quick instructions

Please first read the safety precautions in the operating instructions.

- ▶ Switch on appliance and turn on water tap.
- ▶ Press the  button. Appliance door opens.
- ▶ Load laundry.
- ▶ Add washing detergent to detergent dispenser drawer.
- ▶ Select programme and any additional functions (if required).
- ▶ Press the  button. Programme starts.

When programme has finished

- ▶ Press the  button and unload the laundry.
- ▶ Clean detergent dispenser drawer.
- ▶ Push appliance door to, but do not close.



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