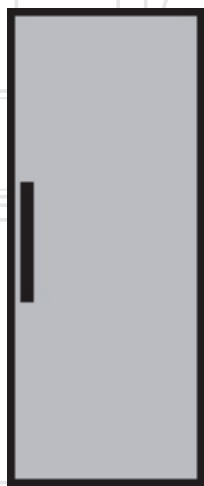


Refrigerator

User manual



RFNE 290E 23 W

EN |

beko

Please read this manual before using the product!

Dear Customer,

We'd like you to make the best use of our product, which has been manufactured in modern facilities with care and meticulous quality controls.

Thus, we advice you to read the entire user manual before you use the product. In case the product changes hands, do not forget to hand the guide to its new owner along with the product.

This guide will help you use the product quickly and safely.

- Please read the user guide carefully before installing and operating the product.
 - Always observe the applicable safety instructions.
 - Keep the user guide within easy reach for future use.
 - Please read any other documents provided with the product.
- Keep in mind that this user guide may apply to several product models. The guide clearly indicates any variations of different models.

	Important information and useful tips.
	Risk of life and property.
	Risk of electric shock.
	The product's packaging is made of recyclable materials, in accordance with the National Environment Legislation.

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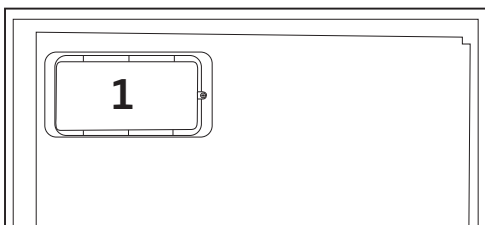
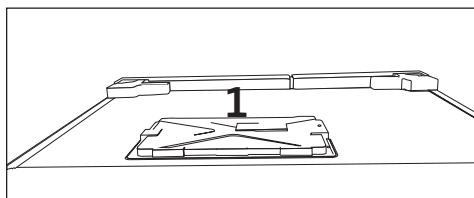
1 Safety and environment instructions

This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

1.1. General safety

- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Wipe the power plug's tip with a dry cloth before plugging in.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.

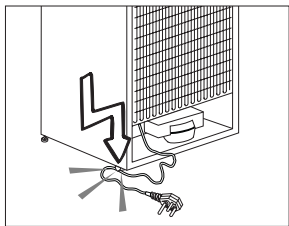
Safety and environment instructions



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause short circuit or electric shock!
- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorized service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorized service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may burst out!
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.

Safety and environment instructions

- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.
- Take care not to trap the power cable.



1.1.1 HC warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

Safety and environment instructions

1.1.2 For models with water fountain

- In order for the water system inside the refrigerator to operate properly, pressure in the water mains must be between 1-8 bars. A pressure regulator must be used if the pressure in the water mains is higher than 5 bars. If the pressure in the mains is higher than 8 bars, the refrigerator must not be connected to the mains. If you are not sure about how to measure the water pressure, ask for professional help.
- Use drinking water only.

1.2. Intended use

- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.

1.3. Child safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

1.4. Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



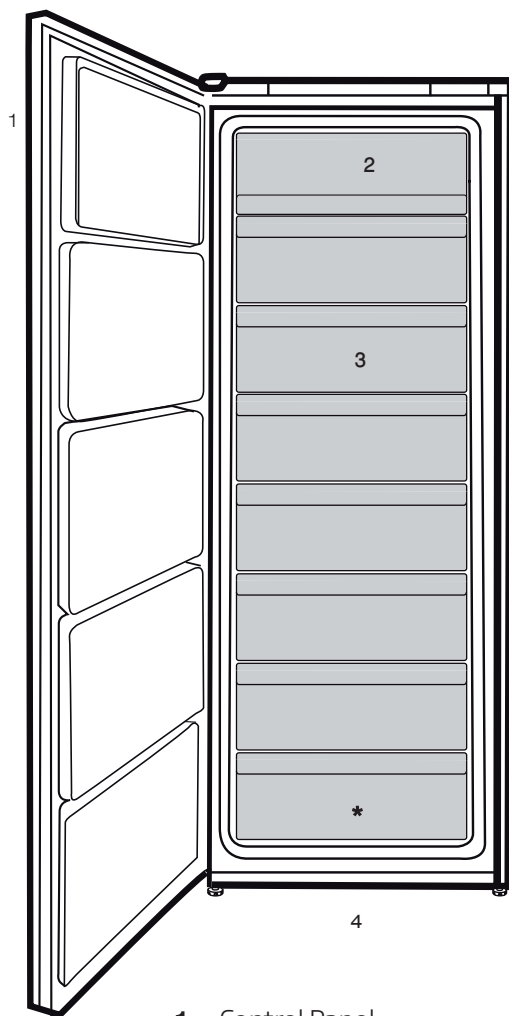
This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

1.5. Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

1.6. Package information

- Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.



1. Control Panel
2. Flap
3. Drawers
4. Adjustable front feet



Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

3 Installation

3.1. Appropriate installation location

Contact an Authorized Service for the installation of the product. In order to prepare the product for use, refer the information in the user manual and ensure that electrical installation and water installation are appropriate. If not, call a qualified electrician and technician to have any necessary arrangements carried out.



WARNING: Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.



WARNING: Product must not be plugged in during installation. Otherwise, there is the risk of death or serious injury!



WARNING:

If the door clearance of the room where the product shall be placed is so tight to prevent passing of the product, remove the door of the room and pass the product through the door by turning it to its side; if this does not work, contact the authorized service.

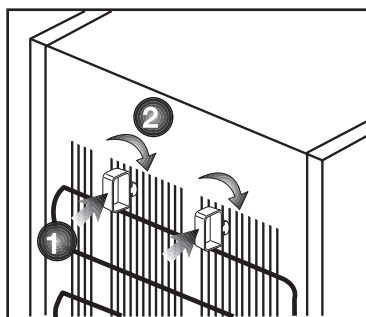
- Place the product on an even floor surface to prevent jolts.
- Install the product at least 30 cm away from heat sources such as hobs, heater cores and stoves and at least 5 cm away from electrical ovens.
- Product must not be subjected to direct sun light and kept in humid places.

- Appropriate air ventilation must be provided around your product in order to achieve an efficient operation. If the product is to be placed in a recess in the wall, pay attention to leave at least 5 cm distance with the ceiling and side walls.

3.2. Installing the plastic wedges

Plastic wedges supplied with the product are used to create the distance for the air circulation between the product and the rear wall.

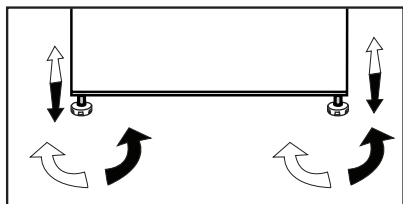
1. To install the wedges, remove the screws on the product and use the screws supplied together with the wedges.
2. Insert the 2 plastic wedges onto the rear ventilation cover as illustrated in the figure.



Installation

3.3. Adjusting the feet

If the product stands unbalanced after installation, adjust the feet on the front by rotating them to the right or left.



3.4. Electrical connection

	WARNING: Do not make connections via extension cables or multi-plugs.
	WARNING: Damaged power cable must be replaced by the Authorized Service Agent.
	If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

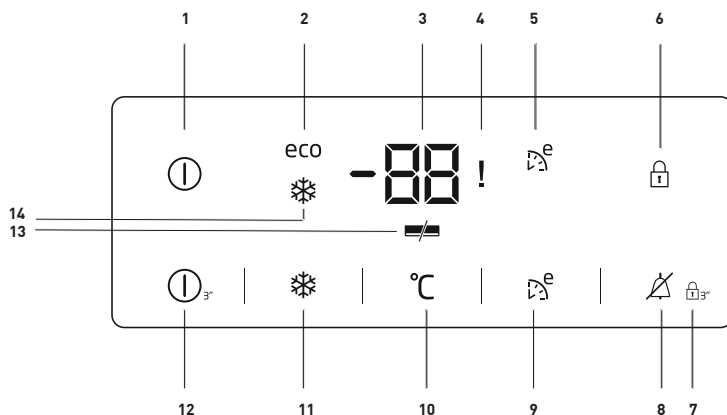
- Our company shall not be liable for any damages that will arise when the product is used without grounding and electrical connection in accordance with the national regulations.
- Power cable plug must be within easy reach after installation.
- Connect your refrigerator to a grounded outlet rated for a voltage value of 220-240V /50 Hz. Outlet shall have 10 to 16A fuse.
- Do not extension cords or cordless multiple outlets between your product and the wall outlet.

4 Preparation

- Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- The ambient temperature of the room where you install your refrigerator should at least be -15°C. Operating your refrigerator under cooler conditions is not recommended with regard to its efficiency.
- Please make sure that the interior of your refrigerator is cleaned thoroughly.
- If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.
- The door should not be opened frequently.
- It must be operated empty without any food in it.
- Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.
- Original packaging and foam materials should be kept for future transportations or moving.
- The baskets/drawers that are provided with the chill compartment must always be in use for low energy consumption and for better storage conditions.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of the appliance. Thus any contact with the sensor(s) must be avoided.
- In some models, the instrument panel automatically turns off 5 minutes after the door has closed. It will be reactivated when the door has opened or pressed on any key.
- Due to temperature change as a result of opening/closing the product door during operation, condensation on the door/body shelves and the glass containers is normal

5 Operating the product

Indicator panel



1.On/Off Indicator:

This icon (ⓘ) come on when the freezer is turned off. All the other icons turn off.

2.Economic Usage Indicator:

This icon (**eco**) (comes on when the Freezer Compartment is set to -18°C which is the most economical set value. Economic Usage Indicator turns off when the Quick Fridge or Quick Freeze function is selected.

3.Freezer Compartment Temperature Setting Indicator:

Indicates the temperature set for the Freezer Compartment.

4.Power failure/High temperature / error warning indicator :

This light (ⓘ) illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display.

5.Eco Extra Indicator:

This icon (ⓘ^e) lights up when this Function is active.

6.Key Lock Indicator:


This icon (ⓘ_L) lights up when the Key Lock mode is activated.




Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

Operating the product


7.Key Lock Mode:

Press Key Lock () button continuously for 3 seconds. Key lock icon will light up and key lock mode will be activated. Buttons will not function if the Key Lock mode is active. Press Key Lock button continuously for 3 seconds again. Key lock icon will turn off and the key lock mode will be exited.


8- Alarm off warning:

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button () to clear the warning.


9.Eco Extra Function:

Press the Eco Extra button () for 3 seconds to activate Eco Extra Function when going on holiday for instance. Freezer will start operating in the most economic mode at around 6 hours later and the economic usage indicator will turn on when the function is active.

10.Freezer Set Function:


This function () allows you to change the Freezer compartment temperature setting. Press this button to set the temperature of the freezer compartment to -18, -19, -20, -21, -22, -23 and -24, respectively.

11.Quick Freeze Function:


Quick Freeze indicator () turns on when the Quick Freeze function is on. Press Quick Freeze button again to cancel this function. Quick Freeze indicator will turn off and normal settings will be resumed.

Quick Freeze function will be cancelled automatically 3-4 hours later if you do not cancel it manually. If you want to freeze plenty amount food, press Quick Freeze button before you place the food into the freezer compartment.

12.On/Off Function:

This function () allows you to make the Fridge turn off when pressed for 3 seconds. The fridge could be turned on by pressing On/Off button for 3 seconds again.


13.Energy Saving Indicator :

If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. ()

When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be canceled and the symbols on display will return to normal.

Energy saving function is activated during delivery from factory and cannot be canceled.

14.Quick Freeze Indicator :

This icon () comes on when the Quick Freeze function is on.

Operating the product

5.1. Freezing fresh food

- In order to preserve the quality of the food, it shall be frozen as quickly as possible when it is placed in the freezer compartment, use the fast freezing feature for this purpose.
- You may store the food longer in freezer compartment when you freeze them while they are fresh.
- Pack the food to be frozen and close the packing so that it would not allow entrance of air.
- Ensure that you pack your food before putting them in the freezer. Use freezer containers, foils and moisture-proof papers, plastic bags and other packing materials instead of traditional packing papers.
- Label each pack of food by adding the date before freezing. You may distinguish the freshness of each food pack in this way when you open your freezer each time. Store the food frozen before in the front side of compartment to ensure that they are used first.



The freezer compartment defrosts automatically.

- Frozen food must be used immediately after they are thawed and they should not be re-frozen.
- Do not freeze too large quantities of food at one time.

Operating the product

Freezer Compartment Setting	Fridge compartment Setting	Remarks
-18°C	4°C	This is the normal recommended setting.
-20,-22 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. Your product will return to its previous mode when the process is over.
-18°C or colder	2°C	Use these settings if you think that your fridge compartment is not cold enough because of the hot ambient conditions or frequent opening and closing of the door.

5.2. Recommendations for preserving the frozen food

Compartment shall be set to -18°C at least.

1. Put packages in the freezer as quickly as possible after purchase without allowing the to thaw.

2. Check whether the "Use By" and "Best Before" dates on the packaging are expired or not before freezing it.

3. Ensure that the package of the food is not damaged.

5.3. Deep-freeze information

According to IEC 62552 standards, the product shall freeze at least 4.5 kg of food at 32°C ambient temperature to -18°C or lower within 24 hours for every 100-litres of freezer volume.

It is possible to preserve the food for a long time only at -18°C or lower temperatures.

You can keep the freshness of food for many months (at -18°C or lower temperatures in the deep freeze).

Foods to be frozen should not be allowed to come in contact with the previously frozen items to prevent them from getting thawed partially.

Boil the vegetables and drain their water in order to store vegetables for a longer time as frozen. After draining their water, put them in air-proof packages and place them inside the freezer. Food such as bananas, tomatoes, lettuce, celery, boiled eggs, potatoes are not suitable for freezing. When these foods are frozen, only their nutritional value and taste shall be affected negatively. They shall not be spoiled so that they would create a risk for human health.

5.4. Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Refrigerator compartment shelves	Food in pans, covered plates and closed containers, eggs (in closed container)
Door shelves of fridge compartment	Small and packaged food or beverage
Crisper	Vegetables and fruits
Fresh zone compartment	Delicatessen (breakfast food, meat products that shall be consumed in a short time)

5.5. Door open warning (This feature is optional)

An audio warning signal will be given when the door of your product is left open for at least 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

Door open warning is given to user both visually and acoustically. If the warning continues for 10 minutes, interior lights will be turned off.

5.6. Changing the door opening direction

Door opening direction of your refrigerator can be changed according to the place you are using it. If this is necessary, please call your nearest Authorized Service.

Above description is a general expression. For information on changing the opening direction of the door, you must refer to the warning label located on the inner side of the door.

5.7. Ice Pack

Ice substitute pack decelerates thawing of stored frozen food in case of blackout or malfunction. Placing the pack directly on top of the food will enable the longest storing period.

Ice substitute pack can also be used to keep food temporarily cold, e.g. in a cooler bag.

5.8. Changing the illumination lamp

To change the Bulb/LED used for illumination of your refrigerator, call your Authorized Service.

The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

The lamps used in this appliance have to withstand extreme physical conditions such as temperatures below -20 °C.

(only chest and upright freezer)

Cleaning your fridge at regular intervals will extend the service life of the product.



WARNING: Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- Dissolve one teaspoon of bi-carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.
- Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

6.1. Avoiding bad odours

Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:

- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with bi-carbonate dissolved in water every few months. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Never keep the food that have passed best before dates and spoiled in the refrigerator.

6.2. Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

7 Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled. > > > Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. > > > Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The door is opened too frequently > > > Take care not to open the product's door too frequently.
- The environment is too humid. > > > Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. > > > Keep the foods containing liquids in sealed holders.
- The product's door is left open. > > > Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. > > > Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. > > > This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. > > > Make sure the power cord is plugged in.
- The temperature setting is incorrect. > > > Select the appropriate temperature setting.
- The power is out. > > > The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

Troubleshooting

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. > > > The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. > > > The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal
- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. > > > The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. > > > Check that the doors are fully closed.
- The product may be set to temperature too low. > > > Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. > > > Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

Troubleshooting

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. > > > Cooler compartment temperature setting has an effect on the freezer compartment temperature. Change the temperature of the cooler or freezer compartment and wait until the temperature of the related compartments come to the adequate level.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently.
- The door may be ajar. > > > Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. > > > This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.

Shaking or noise.

- The ground is not level or durable. > > > If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. > > > Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. > > > This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently; if open, close the door.
- The door may be ajar. > > > Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. > > > The condensation will dissipate when the humidity is reduced.

Troubleshooting

The interior smells bad.

- The product is not cleaned regularly. > > > Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. > > > Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. > > > Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause malodour.
- Remove any expired or spoiled foods from the product.

The door is not closing.

- Food packages may be blocking the door. > > > Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. > > > Adjust the stands to balance the product.
- The ground is not level or durable. > > > Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. > > > Reorganize the food items in the drawer.



WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product.

8 Beko Customer Care

Before you call Beko for service or assistance...
Refer to your User Guide and check the following:

1. Your Appliance is correctly installed.
2. Your Appliance is connected to power.
3. You are familiar with its normal mode of operation
4. You have read the 'Recommended solutions for the problems'

If after checking the points above, the problem still exists, please call our Beko Customer Care hotline as listed below:-

If calling from Australia....

Beko Customer Care and talk to one of our consultants.

Toll Free Toll Free 1300AUBEKO 1300 282 356

Email: Beko.care@Beko.com * **Fax:** (07) 55493546

If calling from New Zealand....

Beko Customer Care and talk to one of our consultants.

Toll Free 0800NZBEKO 0800 69 2356

Email: Beko.care@Beko.com * **Fax:** (+617) 55493546

* If you contact us by Email please provide the following details:

Your name and Address

Date of Purchase

Model Number

Serial Number

Complete description of the problem or request



57 5796 0000/AD