

32A4G 40A4G 43A4G

# **QUICK SETUP GUIDE**

Before using the TV, please read this guide thoroughly and retain it for future reference. For more detailed instructions, please see the User Manual or the E-manual.

# HISENSE LIMITED PTY WARRANTY AND DISCLAIMER

ACCEPTANCE OF TERMS: Televisions

By using this Television, you agree to the terms and conditions outlined in the Warranty and, where applicable, the Disclaimer. If you do not agree to the terms and conditions you have the option to return the Television to the relevant retailer within 7 days of the original purchased date and obtain a refund, provided the Television has not been used or damaged.

#### **HISENSE DISCLAIMER**

THIRD PARTY CONTENT AND SERVICES: Televisions

#### What does this Disclaimer apply to?

- This Disclaimer applies in relation to any television (together with any remote and other accessories supplied with
  it) (Television) supplied by Hisense Australia Pty Ltd (Hisense) or an Authorised Retailer, and if you can access
  any third party software application, content and/or services (Third Party Content and Services) through the
  Television.
- This Disclaimer does not limit your rights under the Australian Consumer Laws (for Australian customers) or the Consumer Guarantees Act 1993 (for New Zealand customers).

#### The basis on which Third Party Content and Services are provided

- 3. Third Party Content and Services are accessed and used at your own risk, regardless of who installed the Third Party Content and Services on the Television. To the maximum extent permitted by law, Hisense makes no warranty, guarantee, representation or undertaking in relation to any Third Party Content and Services.
- 4. You must comply with any terms and conditions relating to the Third Party Content and Services.
- 5. Hisense can restrict your access or use of certain Third Party Content and Services
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     b. broad of the law or the rights of any other parcents and the property of any Third Party Content and
  - breach of the law or the rights of any other person or entity arising from the use of any Third Party Content and Services; or
  - d. customer service or support in relation to any Third Party Content and Services.

#### You acknowledge and agree that:

- a. the performance of the Third Party Content and Services will depend on variables beyond the control of Hisense;
- certain Third Party Content and Services may require internet access, express consent regarding the collection and use or personal information, other accessories which are sold separately and/or other requirements;
- c. the Third Party Content and Services (including their intellectual property rights) will remain the property of the relevant provider of the Third Party Content and Services (Third Party Provider).

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- ensure that your use of the Third Party Content and Services complies with all applicable laws, and the intellectual property and other rights of the Third Party Provider;
- not modify, duplicate, publish, upload, distribute, translate, adapt, market or use any part of the Third Party
  Content and Services, without the prior written consent of the relevant Third Party Provider unless expressly
  permitted by this Disclaimer, the Warranty or any other applicable terms and conditions;
- c. adhere to any additional terms where a Third Party Content or Service requires internet access; and
- d. pay any additional charges relating to the use of a Third Party Content and Service.



This symbol alerts user about the presence of a dangerous voltage not isolated inside the product which can be sufficiently powerful to constitute a risk of electrocution.



This symbol alerts user about the presence of important operating instructions and maintenance in the document enclosed in the package.



# ATTENTION RISK OF SHOCK



Do not open the back cover.

In no case the user is allowed to operate inside the TV set. Only a qualified technician is entitled to operate.



Class II product: This symbol indicates that it does not require a safety connection of protective earthing (ground).



AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.

## **Disposal of Used Electrical & Electronic Equipment**



Packaging and electrical goods should be recycled appropriately, and not treated as household waste. Please dispose of this equipment at your applicable collection point for the recycling of electrical & electronic equipment waste. By ensuring the correct disposal of this product, you will help prevent potentially hazardous to the environment and to human health, which could otherwise be caused by unsuitable waste handling of this product. The recycling of materials will help conserve natural resources. Please do not therefore dispose of your old electrical and electronic equipment with your household waste. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## Warning

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

## Safeguards

Please read the following safeguards for your TV and retain for future reference. Always follow all warnings and instructions marked on the television.

#### 1. A note about safety and operating instructions

Read and follow all safety and operating instructions, and retain them safely for future reference.

#### 2. Heed Warnings

Adhere to all warnings on the appliance and in the operating instructions.

#### 3. Cleaning

Unplug the TV from the wall outlet before cleaning. Do not use liquid, abrasive, or aerosol cleaners. Cleaners can permanently damage the cabinet and screen. Use a lightly dampened cloth for cleaning.

#### 4. Wall Mount Bracket

Wall mount bracket is only available for some models. If wall mount bracket is not supplied with this product, you can buy it at the local market.

Please refer to the installing the wall mount bracket page of Quick Setup Guide for dimensions.

#### 5. Water and Moisture

Avoid dripping or splashing of liquids onto the product. Objects filled with liquids, such as vases, should not be placed on the product.

#### 6. Setting

Do not place this TV on an unstable cart, stand or table. Placing the TV on an unstable base can cause the TV to fall, resulting in serious personal injuries as well as damage to the TV. Use only a cart, stand, bracket or table recommended by the manufacturer or salesperson.

#### 7. Ventilation

Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the TV and to protect it from overheating. Do not cover the ventilation openings in the cabinet and never place the set in a confined space such as built-in cabinet unless proper ventilation is provided. Leave a minimum 10cm gap all around the unit, the rear of the TV should be 6cm away from the wall.

#### 8. Power Source

This TV should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company.

#### 9. Power-Cord Protection

Power- supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plug, wall outlets, and the point where they exit from the TV. MAIN plug is used as the disconnect device, the disconnect device shall remain readily operable.

#### 10. Lightning

For added protection for this TV during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the TV due to lightning or power-line surge.

#### 11. Power Lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. Where installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

#### 12. Overloading

Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

#### 13. Object and Liquid Entry

Never push objects of any kind into this TV through openings as they may touch dangerous voltage points or short-out parts that could result in fire or electric shock. Never spill liquid of any kind on or into the TV.

## 14. Outdoor Antenna Grounding

If an outside antenna or cable system is connected to the TV, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges.

#### 15. Servicing

Do not attempt to service this TV yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

## 16. Damage Requiring Service

Unplug the TV from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- (a) When the power supply cord or plug is damaged.
- (b) If liquid has been spilled, or objects have fallen into the TV.
- (c) If the TV has been exposed to rain or water.

- (d) If the TV does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the TV to its normal operation.
- (e) If the TV has been dropped or the cabinet has been damaged.
- (f) When the TV exhibits a distinct change in performance this indicates a need for service.

#### 17. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

#### 18. Safety Check

Upon completion of any service or repair to the TV, ask the service technician to perform safety checks to determine that the TV is in safe operating condition.

#### 19. Heat

The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

#### 20. Fire

The product should be situated away from naked flame sources such as lighted candle.

#### 21. Off-gassing

The TV smells of plastic is normal and will dissipate over time.



Do not mix and use new batteries with old batteries, or batteries with different types. Do not expose batteries to heat such as direct sunlight or fire. Make sure the batteries' positive and negative ends are facing the correct direction.



The device should not be exposed to dripping and spraying and it cannot be placed under objects filled with liquids.



To fully disconnect the TV, remove power plug from wall socket. Be sure to have the wall socket and power plug readily accessible.

#### Contents

Figures and illustrations in this manual are provided for reference only and may differ from actual product appearance.

Parts of the software function changes with the system upgrade.

#### Contents

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#### **Accessories List**

The following accessories are included with TV:

Quick Setup Guide × 1 Base Stand × 2 Screw × 4

Remote Control × 1 AAA Battery × 2

#### **→** NOTE

The accessories may be different from the list above due to different models, countries/regions, please refer to the actual accessory bag.

1

## **Installing the Stand or Wall Mount Bracket**

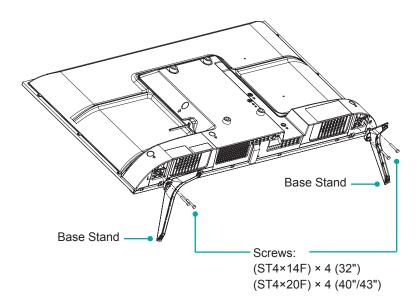
#### (!) CAUTION

- Be sure to disconnect the A/C power cord before installing a stand or wall mount brackets.
- The display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is complete, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

## ▶ Installing the Stand

Follow the illustrations and textual instructions below to complete the installation steps:

- 1. Carefully place your TV face-down on a soft, flat surface to prevent damage to the TV or scratching to the screen.
- Remove the Base Stand from the accessory bag and then insert the stands into the bottom slots of the TV.
- 3. Secure the Base Stand to the TV with the screws in accessory tightly.



## Installing the Stand or Wall Mount Bracket

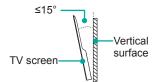
## Installing the wall mount bracket

Before mounting the TV, remove the TV stand if you have already attached it, and make sure the wall mount bracket supports the weight of your TV.

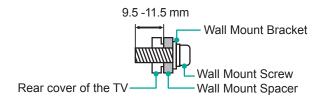
#### (!) CAUTION

When mounting the TV on a wall, follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.

- Place spacers between the TV and bracket.
- Make sure the tilt angle between the TV screen and the vertical surface is no more than 15 degrees.
- · Standard dimensions are shown below.



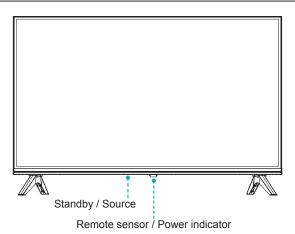
Wall mount hole pattern (mm)	100 × 200 (32"/40") 200 × 200 (43")
Wall mount screw size	M6



- The diameter and length of the screws differ depending on the wall mount bracket model.
- Wall mount bracket is optional. Your TV may not have wall mount bracket. Please refer to the actual accessories.

#### **TV Front**

## **TV Front**

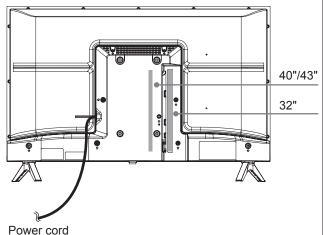


Item	Description	
Remote sensor	Receive remote signals from the remote control.  Do not put anything near the sensor, as its function may be affected.	
Power indicator	The light is red in standby mode.	
Standby/Source	<ul> <li>When the TV is in standby mode, press the single button t turn on your TV.</li> <li>When the TV is on:</li> <li>Press the single button: Display the menu. / Move focus.</li> <li>Press and hold the single button: Confirm the selection.</li> <li>If there's no operation for 3 seconds, the menu will hide automatically.</li> </ul>	

- · The Picture is Only for Reference.
- Powering on the TV requires several seconds to load programs. Do not rapidly turn the TV off as it may cause the TV work abnormally.

#### TV Rear

#### **TV** Rear



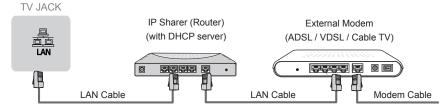
- The picture is only for reference.
- Check the jacks for position and type before making any connections. Loose connections can result in image or color problems. Make sure that all connections are tight and secure.
- Not all A/V devices have the ability to connect to a TV, please refer to the user's manual of your A/V device for compatibility and connections procedure.
- Before connecting external equipment, remove the mains plug from the wall socket. Otherwise, it may cause electric shock.



#### LAN (Wired setup)

Connect your TV to your network by connecting the LAN port on the back of your TV to an external modem or router using a LAN (Ethernet/Cat 5) cable. See the illustration below.

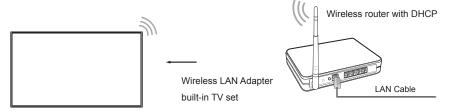
We recommend to use a modem or router that supports Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway, and DNS, so you don't have to enter them manually. Most home networks already have DHCP.



#### Wireless setup

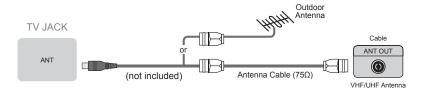
Connect your TV to your network wirelessly, you need a wireless router or modem. See the illustration below.

 The built-in Wireless LAN Adapter supports the IEEE 802.11a/b/g/n/ac communication protocols. We recommend using IEEE 802.11n router. Low transfer rates for b/g may have the influence on the quality of streamed videos and other media.



- You must use the built-in Wireless LAN Adapter to use a wireless network because the set doesn't support external USB network adapters.
- If the wireless router supports DHCP, your TV can connect more easily to the wireless network
- If you apply a security system other than the systems listed below, it will not work with the TV.
  - Security system: WPA, WEP, WPA2.
- In order to guarantee smooth network, the distance between router and TV should be less than 10 meters.

#### ▶ **ANT** Connect an outdoor VHF/UHF antenna or cable.

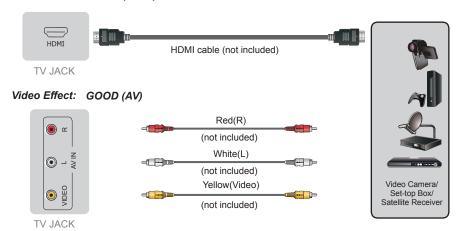


#### ▶ HDMI / AV

Connect a HDMI / AV cable from an external AV equipment. No sound connection is needed for HDMI to HDMI connection. If the signal resolution does not match the specification table, you need to change the setting of device according to the table. Please consult your device user manual for instruction.

To select the HDMI / AV
 Press the [INPUT] button, when the list of input Source appears, press the [^ / v / < / >] buttons to select the source [HDMI] / [AV], then press the [OK] button to connect.

#### Video Effect: BETTER (HDMI)



▶ **HEADPHONE** Connect Headphone for audio out of the TV.



#### **ATTENTION**

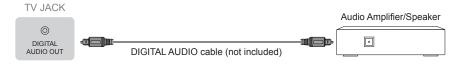
Excessive sound pressure from earphones and headphones can cause hearing loss.

#### **→** NOTE

Please make sure that the headphone you plug in is without microphone function, or it may not be supported.

▶ **DIGITAL AUDIO OUT** Connect to an external digital audio system.

Before connecting a digital audio system to the DIGITAL AUDIO OUT jack, you should decrease the volume of both the TV and the system to avoid that the volume suddenly becomes bigger.



▶ **ARC** Connect an HDMI cable from an external digital audio system.

ARC enables the TV to directly output the digital sound through an HDMI cable. Please note that it works only when the TV is connected to the audio receiver that supports the ARC (Audio Return Channel) function.

When this port is used as the ARC function, it can't be used as signal input at the same time.



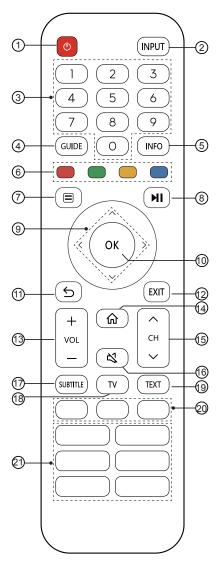
#### USB

Connect the USB1.1 and USB2.0 devices such as hard drives, USB sticks and digital cameras for browsing photos, listening music and watching movies.



- When connecting a hard disk or a USB hub, always connect the mains adapter of
  the connected device to the power supply. If a USB 1.1 or USB 2.0 device requires
  more than 500mA or 5V, the USB device may not be supported. Max supported
  current for USB 3.0 device is 1A (only for some models). Exceeding the max
  supported current may result in damage or data loss.
- · Certain digital cameras may not be compatible with the TV.

## **Remote Control**



- ① POWER: Switch the TV on or into standby mode
- ② INPUT: Select input sources
- ③ Number button: Direct channel selection or numbers input
- (4) GUIDE: Display the Electronic Program Guide (DTV mode)
- (5) INFO: Display the present program information
- 6 Special function buttons
- 7 Display the Quick setup menu
- 8 Media content control function buttons
- (9) \( \lambda \ / \v / \le / \rightarrow \). Allows you to navigate the on-screen menus and adjust the system settings to your preference
- (ii) OK: Confirm the selection in the on-screen menus
- 11 BACK: Return to previous menu
- 12 EXIT: Exit the menu
- (3) VOL + /-: Adjust the volume
- 14 HOME: Enter the Home screen
- 15 CH ∧ / ∨ : Switch channel
- 16 MUTE: Mute or restore the TV sound
- (7) SUBTITLE: Activate or deactivate the subtitle mode
- (18) TV: Enter the Live TV screen
- 19 TEXT: Turn on/off the teletext function
- ② Quick access to the apps(FREE, ART, MUSIC, etc.)
- 1 Quick access buttons to apps

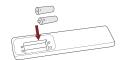
➡ NOTE: The picture is only for reference. The included remote control will vary depending on model, country. Check information according to the actual remote control in the accessory bag.

## **Remote Control**

#### Installing Batteries in the Remote Control



Slide the back cover to open the battery compartment of the remote control.



 Insert two AAA size batteries. Make sure to match the (+) and ( - ) ends of the batteries with the (+) and ( - ) ends indicated in the battery compartment.



3. Close the battery compartment with the cover.

#### **→** NOTES

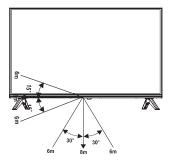
Product image is only for reference, actual product may vary in appearance.

#### **Handling the Batteries**

- Incorrect use of batteries may cause corrosion or battery leakage, which could cause fire, personal injury or damage to property.
- Only use the battery type indicated in this manual.
- Do not mix old and new batteries or different types of batteries.
- Do not dispose of used batteries as domestic waste. Dispose of them in accordance with local regulations.

### Remote Control Operation Range

- 1. The remote control can work at a distance of up to 8 meters in front of the TV set.
- The remote control angle: taking the remote sensor as an apex, 6 meters away, its controlled horizontal angle is within ±30°, while the vertical angle is within ±15°.
- 3. The operating distance may vary depending on the brightness of the room.



#### Disposal of this unit

Product should not be damaged, dismantled or thrown in municipal waste. It should be packed and handed over to authorised re-cycler.

## **Turning the TV on for the First Time**

## Turning the TV on for the First Time

- Connect the mains cable to the mains socket after you have completed all the connections.
- 2. The first time you turn the TV on, it will go straight into the Installation Guide.
- 3. Press the [ ^ / v / < / >] buttons to navigate the menu and change the settings. Press the [**OK**] button to confirm.

Language	Select your desired language to be displayed on the menu.	
TV Mode	Select Home Mode or Store Mode.	
Connect to the Internet	If your TV does not automatically detect an Ethernet connection, then use a wireless network, select your network from the list that displays, also you can add a hidden network. When you're done, move to the next screen.	
Country	Select the Country where you will operate the TV.	
Timezone	Select the local time zone according to your region. (Only available in certain countries)	
Terms & Conditions, Privacy Policy	Your use of this device is subject to the End User License Agreement, lack of your acceptance of the End User License Agreement will turn off all smart features of this device. You can choose to turn on/off each type of smart features separately displayed below at any time, a click to the box of each type of smart feature means you give your consent to the corresponding privacy notice/terms and conditions. If you agree to all listed smart features you can also agree by clicking to "Accept All". Please read the details of them carefully before you choose.	
Sign in your VIDAA account	A VIDAA account gives you all the best features of your smart TV and always keeps it up to date. You can choose to log in to VIDAA account or skip.	

Entertainment such as films and TV dramas, you can enjoy at anytime. Do you want to experience Netflix now?

Welcome to Live TV. There is no channel information. Please scan channels.

## Specifications

☑ Features, appearance and specifications are subject to change without notice.

It	tem	32"	40"
Dimension (W × H × D)	Without Stand	717 × 428 × 86 mm	893 × 513 × 86 mm
	With Stand	717 × 477 × 185 mm	893 × 559 × 182 mm
Weight	Without Stand	3.6 kg	5.4 kg
	With Stand	3.7 kg	5.5 kg
Active Screen Size (Diagonal)		80 cm	100 cm
Screen resolution		1366 × 768	1920 × 1080
Audio power         6W + 6W         7W + 7W		7W + 7W	
Power consum	ption	Please refer to the rating label.	
Power supply		Please refer to the rating label.	
Receiving systems	Analog	PAL-D/K, B/G, I, SECAM-D/K, B/G	
	Digital	DVB-T/T2, DVB-C	
Wireless LAN Module specifications	Model	WF-M603-USB1	
	Frequency Range	2.4~2.4835GHz	
	Output Power (Max.)	2.4~2.4835GHz 17dBm	
Temperature: 5°C - 45°C Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa		I	
HDMI Input		RGB / 60 Hz (640×480, 8 YUV / 60 Hz (480 I, 480 YUV / 50Hz (576 I, 576P	P, 720 P, 1080 I, 1080 P)

## Specifications

Item		43"	
Dimension	Without Stand	955 × 558 × 87 mm	
$(W \times H \times D)$	With Stand	955 × 606 × 186 mm	
Weight	Without Stand	6.4 kg	
	With Stand	6.5 kg	
Active Screen Size (Diagonal)		108 cm	
Screen resolution		1920 × 1080	
Audio power		7W + 7W	
Power consumption		Please refer to the rating label.	
Power supply		Please refer to the rating label.	
Receiving systems	Analog	PAL-D/K, B/G, I, SECAM-D/K, B/G	
	Digital	DVB-T/T2, DVB-C	
Wireless LAN Module specifications	Model	WF-M603-USB1	
	Frequency Range	2.4~2.4835GHz	
	Output Power (Max.)	2.4~2.4835GHz 17dBm	
Environmental conditions		Temperature: 5°C - 45°C Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa	
HDMI Input		RGB / 60 Hz (640×480, 800×600, 1024×768) YUV / 60 Hz (480 I, 480 P, 720 P, 1080 I, 1080 P) YUV / 50Hz (576 I, 576P, 720 P, 1080 I, 1080 P)	

## Other Information

# freeview -

#### What is Freeview Plus?

Freeview Plus is a new television service delivered via broadband providing a state of the art Electronic Program Guide (EPG) and seamless access to catch-up TV across the free-to-air networks with the simple press of a button.

#### How does it work?

First ensure the TV is connected to internet and an antenna system. Then when you're watching TV, you'll briefly see a prompt at the top left of the screen. Press the 'Green' button on your remote to launch Freeview Plus. More information about Freeview Plus can be found on http://www.freeview.com.au/

#### **→** NOTE

Freeview Plus service only available in Australia territories.



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