

TERMS & CONDITIONS

1. Information on how to claim and qualify for the offer form part of these Terms and Conditions. Participation in this offer is deemed acceptance of these Terms & Conditions. Failure to comply with these Terms and Conditions, will render a claim invalid.
2. This offer is only open to residents of Australia aged 18 years or over. Employees of the Promoter, the Supplier, and their agencies (including resellers and other agencies associated with this offer) and their immediate families are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister, or 1st cousin.
3. The offer commences 1st November 2014 and ends for purchases at close of business, for participating stockists, on 31st December 2014 ("Offer Period"). All claims must be received no later than last mail on 14th January 2015.
4. To be eligible to submit a claim, claimants must, during the Offer Period, purchase a Tefal steam generator model: GV7550, GV7630, GV8960 or GV8980 from a participating Tefal stockist ("Participating Product") during the Offer Period. A participating stockist is any Tefal stockist displaying promotional material communicating this offer during the Offer Period.
5. To submit a claim, a claimant must fully complete all sections of the official claim form (available at participating Tefal stockists), providing the following details:
 - a. Copy of the original receipt with the model number (as found on the original receipt);
 - b. Original barcode of the product as found on the box;
 - c. Full Name (First and Last);
 - d. Postal Address;
 - e. Phone Number; and
 - f. Email Address
6. Claimants must then, within fourteen (14) days of purchasing the Participating Product, send in the completed claim form along with a copy of the original purchase receipt of the Participating Product and the original barcode from the Participating Product, by mail, to Tefal Steam Generator L'Occitane Offer – Locked Bag 6500, Chapel Street North, South Yarra, Vic 3141. All entries must be received with fourteen (14) days of the date of purchase, as shown on the purchase receipt, to be deemed valid. No responsibility is accepted for late, lost or misdirected mail. Proof of posting is not proof of receipt.
7. The Promoter and Supplier reserve the right, at any time, to verify the validity of claims and claimant's (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's and Supplier's discretion. Failure by the Promoter or Supplier to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's and Supplier's legal rights to recover damages or other compensation from such an offender are reserved.

8. Incomplete, indecipherable or illegible claims will be deemed invalid
9. If there is a dispute as to the identity of a claimant, the Promoter and Supplier reserve the right, in their absolute discretion, to determine the identity of the claimant.
10. There is a limit of one (1) claim per qualifying purchase. Each qualifying purchase must be entered individually, with a separate claim form.
11. This offer is not valid in conjunction with any other promotion or trial offer.
12. Claimants must retain their original purchase receipt for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter and Supplier, result in invalidation of all of a claimant's claims and forfeiture of any right to the gift. Purchase receipt must clearly specify the store of purchase and that the qualifying purchase was made during the Offer Period but prior to submitting a claim.
13. All successful and unsuccessful claimants who have provided with a valid email address, with their claim, will be notified by email to confirm if their claim was valid or invalid.
14. The Promoter's and the Supplier's decisions are final and no correspondence will be entered into.
15. Each valid claim received will be awarded with a L'Occitane Gift Pack valued at \$128 ("Gift"). Each L'Occitane Gift Pack includes:

Item	Value
LAVENDER MOIST HAND LOTION 300ML	\$34.00
LAVENDER CLEAN HAND WASH 300ML	\$26.00
LAVENDER PERFUMED SACHET 35G	\$12.00
LAVENDER HAND CREAM 30ML	\$12.00
SHEA SOAP LAVENDER 250GR	\$14.00
CHE BLOSSOM BODY MILK 75ML	\$14.00
CHE BLOSSOM B&SHOWER GEL 75ML	\$10.00
REVIT EFFERV.SUGAR CUBE 33GR	\$6.00

16. Gifts will be sent to the address provided on the claimants form.
17. It is the claimant's responsibility to provide the correct delivery details at time of submitting their claim. The Promoter and Supplier are not responsible for any lost deliveries due to factors outside of their control.
18. If for any reason a claimant does not take a Gift by the time stipulated by the Promoter, then the Gift will be forfeited.
19. If any Gift (or part of any Gift) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Gift (or that part of the Gift) with a Gift to the equal value and/or specification.
20. Gifts are not transferable or exchangeable and cannot be taken as cash.
21. Claimants consent to the Promoter using their name, likeness, image and/or voice in the event they are a successful claimant (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including

any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

22. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter or offer Supplier, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter and the Supplier reserve the right, in their absolute discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate
23. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and Supplier (including their respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.
24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and Supplier (including their respective officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in reward value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of a Gift.
25. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and the Supplier. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.tefal.com.au. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose claimant's personal information to any entity outside of Australia.
26. The Promoter is Groupe SEB Australia Pty Ltd (ABN 40 081 889) of Unit 1, 10 Hill Road, Homebush Bay, NSW, 2127, Australia. The Supplier is Zinc Pty Ltd (ABN 24 160 419 563) of Level 4, 48 Chippendale NSW 2008 Australia