

Try the Bosch Steam Ovens with a 60 Day Money Back Guarantee



BOSCH

Invented for life

Valid 1 February – 31 March 2015

Conditions: Below are the Conditions of the Bosch Steam Ovens 60 Day Money Back Guarantee Promotion including how to arrange a refund of the purchase price if a *Purchaser* is not fully satisfied with the *Eligible Product* purchased (**Offer**). To be eligible for the *Offer*, the *Eligible Product* must be trialled by the *Purchaser* for a minimum of 10 days. If after the 10 day period the *Purchaser* is not satisfied with the *Eligible Product*, the *Purchaser* may register for a refund with the *Promoter*. **Ineligible Product** means any project or commercial purchases, developments etc. (i.e. any similar arrangements other than personal renovations), trade seconds, scratch and dent stock, ex-display or used stock. **Ineligible Purchases** means any lay-bys or similar arrangements (unless initiated and paid for in full during the *Promotion Period*), hire purchase or rental agreements and all purchases made directly from BSH Home Appliances (**BSH**) Pty Ltd or from the Bosch Shop. **Promotion Period** means the period between 9:00am AEST on 1 February 2015 and 5pm AEST on 31 March 2015 (inclusive). **Eligible Product** means a Bosch steamer and combination steam oven (models include HBC34D554P, HBC24D553P) purchased from a participating Bosch reseller in Australia during the *Promotion Period*, excluding *Ineligible Products* and *Ineligible Purchases*. **Promoter** means BSH Home Appliances (**BSH**) Pty Ltd (ABN 22 109 198 405) of 7-9 Arco Lane, Heatherton, Victoria, 3202. **Purchaser** means a resident of Australia, who purchases a *Eligible Product* during the *Promotion Period* and is the end user of that *Eligible Product*. **1.** Subject to these Conditions, if a *Purchaser* is not fully satisfied with the *Eligible Product* purchased, and has trialled the *Eligible Product* for a minimum of 10 days, then within 30 days from the date of purchase of the *Eligible Product*, the *Purchaser* is able to telephone the *Promoter* via BSH Customer Service on 1300 368 339 to arrange a refund of the purchase price of the *Eligible Product* and transportation of the *Eligible Product* from its place of location back to the *Promoter* or its agent. **2.** The original receipt of purchase of the *Eligible Product* must be retained and supplied by the *Purchaser* upon request to either the *Promoter* or its agent as proof of purchase. The *Promoter* reserves the right to refuse the refund if the original receipt of purchase of the *Eligible Product* cannot be provided by the *Purchaser*. **3.** All manuals and accessories sold as part of the *Eligible Product* must be included with the returned *Eligible Product* prior to any refund being provided. **4.** The *Eligible Product* and all manuals and accessories sold as part of it must be in as good as new condition (fair wear and tear excluded) and must not be damaged for a refund to be provided. For transportation of the *Eligible Product* and all manuals and accessories sold as part of it back to the *Promoter*, the *Purchaser* must ensure that the *Eligible Product* is disconnected from electricity supply and the water tank is emptied before collection by the *Promoter*. **5.** Refund amount covers only the purchase price of the *Eligible Product* and all manuals and accessories sold as part of it but excludes any associated charges including transportation, installation and purchase of additional accessories and warranties. **6.** The *Promoter*, licensees, on-sellers and their employees (and their immediate families), and their agencies associated with this *Offer* are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin. **7.** The *Promoter* reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Conditions or who tampers with the claiming process. Errors and omissions will be accepted at the *Promoter's* discretion. Any misrepresentation or fraudulent information supplied by a claimant disqualifies their claim(s). Failure by the *Promoter* to enforce any of its rights at any stage does not constitute a waiver of those rights. **8.** The *Promoter's* decision on all matters pertaining to the *Offer* is final and binding and no correspondence will be entered into, except as otherwise stated in these Conditions (if at all). No correspondence will be entered into after 5pm on 31 May 2015. **9.** The *Promoter*, its directors, employees, agents and contractors, and the agencies

and companies associated with this *Offer* (Associated Entities) will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) by any person, arising out of or in connection with this *Offer*, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). **10.** The *Promoter* may collect personal information in order to administer the *Offer*, the *Eligible Product* warranty, for its own marketing purposes and for market analysis. The *Promoter* may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, offer suppliers. The *Promoter* will not otherwise disclose your personal information unless you have been informed or you have consented or the *Promoter* is otherwise permitted or authorised to do so by law. Participation in the *Offer* is conditional on providing this information. The *Promoter* may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. Claimants should direct any request to access, update or correct information to the *Promoter*. The *Promoter's* privacy policy contains information about how you can access or correct personal information held about you or make a complaint about a privacy breach of the Australian Privacy Principles. All claims become the property of the *Promoter*. The *Promoter's* privacy policy can be found at www.bosch-home.com.au (follow the 'Privacy' link at the bottom of the page). **11.** The *Offer* is not transferable, assignable or exchangeable. **12.** Nothing in these Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other non-excludable warranties under applicable consumer protection laws in the relevant States and Territories of Australia where a purchase is made (Non-Excludable Guarantees). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the *Promoter* (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of a claimant's participation in the *Offer*. **13.** Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the *Promoter* (including its officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: **(a)** any technical difficulties or equipment malfunction (whether or not under the *Promoter's* control); **(b)** any theft, unauthorised access or third party interference; **(c)** any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the *Promoter*) due to any reason beyond the reasonable control of the *Promoter*; **(d)** any variation in a bonus to that stated in these Conditions; or **(e)** any tax liability incurred by a claimant. **14.** If this *Offer* is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the *Promoter*, including but not limited to technical difficulties, unauthorized intervention or fraud, the *Promoter* reserves the right, in its sole discretion, to the fullest extent permitted by law: **(a)** to disqualify any claimant; or **(b)** subject to any written directions from a regulatory authority (if any), to modify, suspend, terminate or cancel the *Offer*, as appropriate. **15.** Without limiting any other Condition, the *Promoter* and the Associated Entities will not be liable for any damage in transit of the *Eligible Product*. **16.** A term (or part or parts thereof) of these Conditions will not apply where the term is unenforceable under the law of the relevant jurisdiction under which any legal action is legitimately taken, however such terms (or part or parts thereof) are severable and do not invalidate the remaining terms. © 2015 BSH Home Appliances (BSH) Pty Ltd. KRD 12/14 BH2415B